

AGENCY NAME:	Public Service Commission		
AGENCY CODE:	R040	SECTION:	72

**Fiscal Year 2020–2021
Accountability Report**

SUBMISSION FORM



I have reviewed and approved the data submitted by the agency in the following online forms:

- Reorganization and Compliance
- Strategic Plan Results
- Strategic Plan Development
- Legal
- Services
- Partnerships
- Report or Review

I have reviewed and approved the financial report summarizing the agency’s budget and actual expenditures, as entered by the agency into the South Carolina Enterprise Information System.

The information submitted is complete and accurate to the extent of my knowledge.

AGENCY DIRECTOR (SIGN AND DATE):			
(TYPE/PRINT NAME):	Jocelyn Boyd		

BOARD/CMSN CHAIR (SIGN AND DATE):			
(TYPE/PRINT NAME):	The Honorable Thomas C. Alexander		

Reorganization and Compliance Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the

PUBLIC SERVICE COMMISSION

Primary Contact:

First Name	Last Name	Role/Title	Phone	Email Address
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Secondary Contact

First Name	Last Name	Role/Title	Phone	Email Address
Jocelyn	Boyd	Chief Clerk/Executive Director	803-896-5100	jocelyn.boyd@psc.sc.gov

Agency Mission

To serve the state of South Carolina by providing open and effective regulation and adjudication of the state's public utilities, through consistent administration of the law and regulatory process.

Adopted in: 2014

Agency Vision

At the Public Service Commission of South Carolina, our vision is to be a global leader of investor-owned public utilities regulation by adhering to and embracing the highest level of impartiality, excellence, professionalism, and transparency.

Adopted in: 2016

Recommendations for reorganization requiring legislative change.

No

Please list significant events related to the agency that occurred in FY 2020-2021.

Month Started	Month Ended	Description of Event	Agency Measures Impacted	Other Impacts
July	June	Continuous improvement/COVID-19 Catalyzed	1.1, 2.1	Increased Transparency through Virtual (Livestream) Customer Public Hearings - Public Testimony via Audio and/or Video - Public Testimony Archived and Available for Later Viewing; Advertised Public Hearings via Notice and Press Releases; Commission Called Public Witnesses to deliver their testimony
July	June	Continuous improvement/COVID-19 Catalyzed	1.1, 2.1	Conducted Virtual (Livestream) Merits Hearings- Hearings Archived for Later Public Viewing- Utilized WebEx and Skype for Commissioners and Witnesses and Attorneys to Appear Virtually
July	June	Continuous improvement/COVID-19 Catalyzed	1.1, 2.1, 4.1	Conducted Virtual (Livestream) Commission Business Meetings - Utilized WebEx and Skype for Commissioners' virtual appearances and to Livestream Business Meetings
July	June	Continuous improvement/COVID-19 Catalyzed	1.1, 1.2, 2.1	Increased transparency through establishment of a listen-only telephone line for members of the public without internet access
July	June	Continuous improvement/COVID-19 Catalyzed	1.1, 2.1	Implemented a pre-registration process for Customer Public Hearings resulting in increased internal and external efficiencies and streamlined processes and public transparency by posting list of pre-registrants on public Docket Management System for public, including media, viewing
July	June	PSC Ad Campaign	2.1.3	Increased social media follower growth allowing the Commission to expand its communications reach.
July	June	PSC Ad Campaign	2.1.2	Increased public consumer knowledge of Commission business meetings, hearings, and outcomes.

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PUBLIC SERVICE COMMISSION

Does the agency intend to make any other major reorganization to divisions, departments, or programs to allow the agency to operate more effectively and efficiently in FY 2021-22?

Note: It is not recommended that agencies plan major reorganization projects every year. This section should remain blank unless there is a need for reorganization.

No

Is the agency in compliance with S.C. Code Ann. § 2-1-220, which requires submission of certain reports to the Legislative Services Agency for publication online and the State Library? See also S.C. Code Ann. § 60-2-20.

Yes

If not, please explain why.

Is the agency in compliance with various requirements to transfer its records, including electronic ones, to the Department of Archives and History? See the Public Records Act (S.C. Code Ann. § 20-1-10 through 20-1-180) and the South Carolina Uniform Electronic Transactions Act (S.C. Code Ann. § 26-6-10 through 26-10-210).

Yes

Does the law allow the agency to promulgate regulations?

Yes

Please list the law number(s) which gives the agency the authority to promulgate regulations.

58-3-140; 58-3-180; 58-5-1150; 58-9-810; 58-9-2530; 58-11-540; 58-17-2060; 58-23-590; 58-23-1070; 58-25-50; 58-27-140; 58-27-150; 58-27-460; 58-27-865; 58-27-1910; 58-27-2550; 58-27-2610; 58-37-40; 58-39-140

Has the agency promulgated any regulations?

Yes

Is the agency in compliance with S.C. Code Ann. § 1-22-120(J), which requires an agency to conduct a formal review of its regulations every five years?

Yes

AGENCY'S DISCUSSION AND ANALYSIS

The Public Service Commission of South Carolina (Commission or PSC) regulates the rates and services of investor-owned public utilities in the State of South Carolina. With over 100 years of service to the state of South Carolina, the PSC establishes just and reasonable standards for their rates and services.

The mission of the Public Service Commission of South Carolina is to serve the public by providing open and effective regulation and adjudication of the state's public utilities, through consistent administration of the law and regulatory process. The State Regulation of Public Utilities Review Committee serves as the joint legislative committee that oversees the operations of the Commission as a result of Act 175 of 2004 and is chaired by Senator Thomas Alexander.

In order for the Public Service Commission of South Carolina to carry out its mission, the Commission must be alert to and anticipate emerging issues in the industries it regulates, including federal regulatory developments. Maintaining effective communications with its stakeholders aided the Commission in achieving this goal.

Executive Summary of Achievements

Strategic Goal I: Optimize the Effectiveness of Commission Processes and Systems

- Completed the coding of the new automatic Electronic Service of Orders System (eService). The new system will create efficiencies for the Commission and its stakeholders.
- Promulgated Regulation 103-823.2 regarding the Protection of Utility Customer Data to help prevent the potential for misleading advertisements. The Regulation became effective on May 28, 2021.

Strategic Goal II: Promote Operational Excellence & Transparency

- PSC advertisement campaign increased its social media followers by 218%, increasing the Agency's communications and transparency reach.
- The Commission increased internal efficiencies by implementing a pre-registration process for its customer public hearings. Eight virtual public hearings were held during the fiscal year for the PSC to hear testimony from utility customers.
- All Commission Meetings and Hearings were livestreamed during the year. A listen-only line was established for stakeholders without internet access to be able to listen to events.

Strategic Goal III: Embrace Risk Management

- A risk assessment was conducted via a survey to employees. Opportunities for improvement were recognized in areas of building security and workstation best practices.
- Active shooter training and cybersecurity training sessions were conducted during the year.

Strategic Goal IV: Maintain Commitment to an Engaged Adjudicatory Process

- The PSC hosted several in-house educational sessions during the year, including: The Regulatory Training Initiative and a Public Utility Regulatory Finance Concepts Seminar conducted by the National Regulatory Research Institute, and Integrated Resource Plan Training by the Lawrence Berkeley National Laboratory.
- Annual Ethics Training was conducted in accordance with S.C. Code of Laws 58-3-30 (C).

The Commission continued to improve its hearing procedures so as to provide the public with accessible, transparent, and effective regulation of public utilities and provide the public with clear information about the regulatory process and its decisions. In an effort to increase transparency and engagement with public utility consumers, the Commission continued the implementation of a more robust communications platform, including its SC Utility Consumer website, social media accounts, and advertisement campaign. Across all of its social media accounts, the Commission has 4,908 followers, accounting for an increase in over 3,900 followers over the fiscal year, or approximately 500% growth. The increase in followers is attributable to an ad campaign conducted throughout the year. The Commission has also continued to effectively utilize its livestreaming service for stakeholders to engage in the Commission’s hearings and meetings. The service allowed the PSC to remain transparent and continue its operations uninterrupted during the COVID-19 pandemic.

An ongoing goal of the Commission is to improve its operations through technological advances. As opportunities are identified, the Commission will investigate both costs and benefits before taking the appropriate actions.

The nation’s electric and gas industries are subject to a broad range of regulatory models across the country, and regulators have taken a number of measures to increase competition and investment. With growing pressure for the generation of energy using alternative energy sources, the Commission must effectively regulate these industries, safeguarding the ratepayers without unduly burdening the industries or stifling competition.

The public relies on the Commission’s online systems to access information related to its operations. The Commission must budget funds to support maintenance and development of the systems.

The Commission’s primary duty is to adjudicate cases involving the state’s investor-owned utilities. This past fiscal year, the Commission opened 420 new dockets, including non-docketed items, held 63 hearings, issued 390 orders, and 424 directive orders. In 2019-2020, the PSC issued 313 orders and 531 directive orders. A total of 7,823 matters were posted on the Commission’s Docket Management System (DMS). The Commission also held 47 Commission Business Meetings during the year.

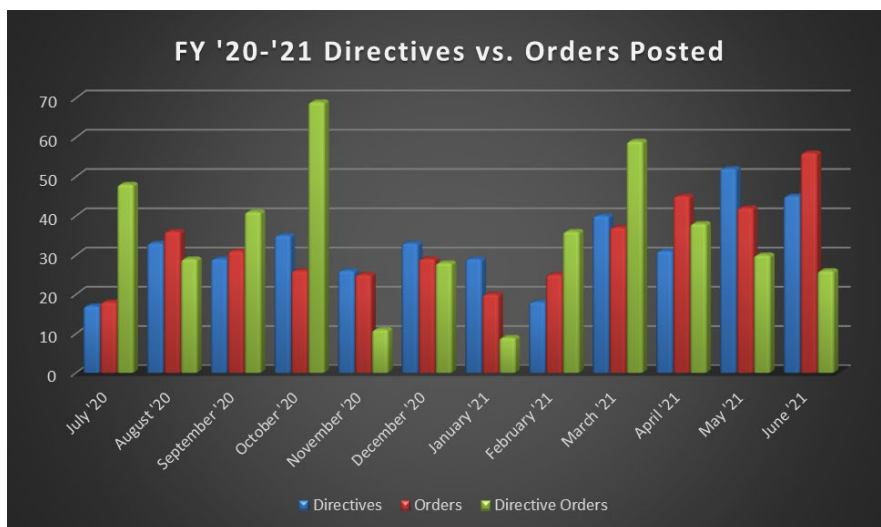
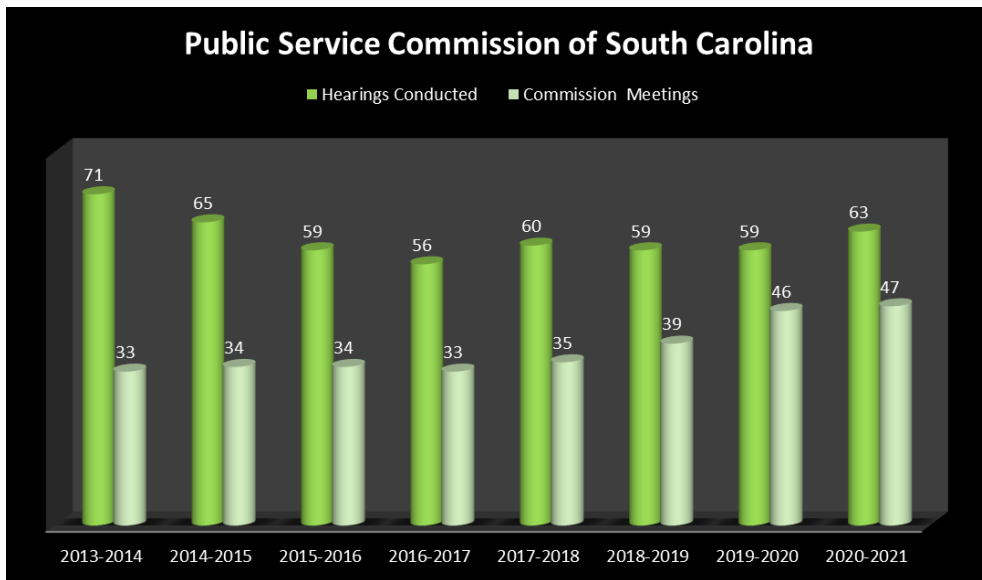
DMS Statistics		
Fiscal Year	New Dockets*	Total Matters Posted**
2015-2016	474	7599
2016-2017	425	5765
2017-2018	427	5690
2018-2019	451	8549
2019-2020	347	6730
2020-2021	420	7823

*Includes Non-Docketed Items (NDI)

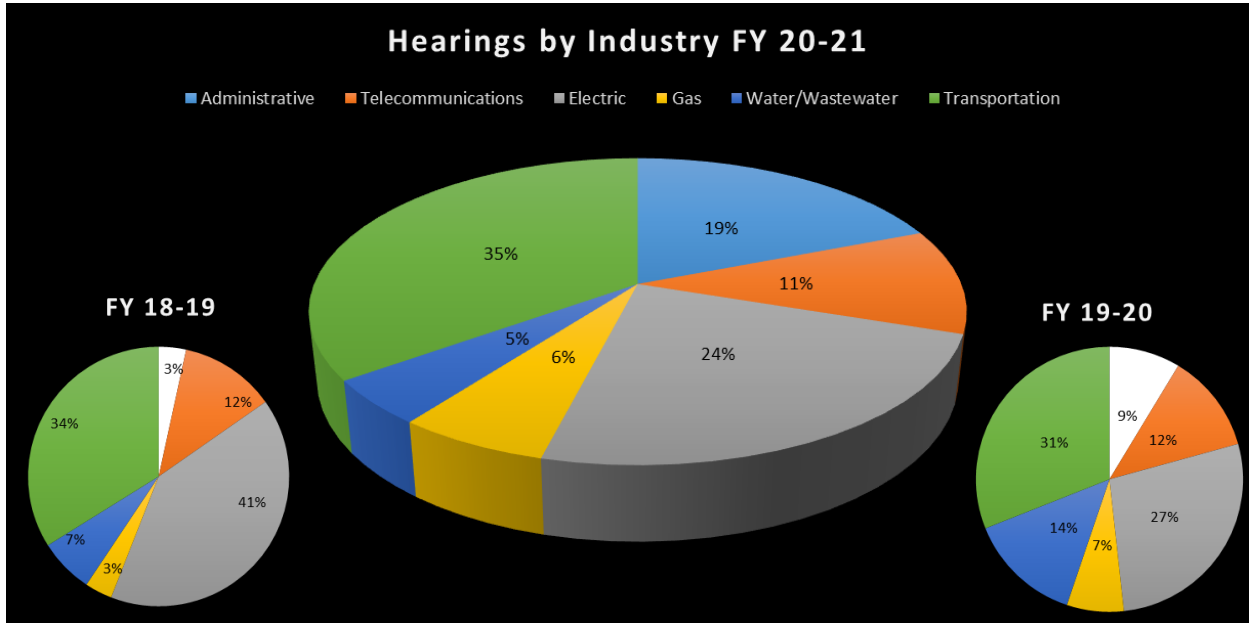
**Does Not Include NDI Matters

Non-Docketed Items*	
Fiscal Year	Number of Non-Docketed Dockets
2015-2016	44
2016-2017	52
2017-2018	34
2018-2019	32
2019-2020	40
2020-2021	65

*Non-Docketed Items are uncontested cases.



The Commission’s hearings encompass the electric, gas, telecommunications, transportation, water, and wastewater industries. There continues to be a steady number of hearings within the electric industry due to the impact of new issues which must be addressed from a regulatory standpoint, including the SC Energy Freedom Act of 2019. Some of these issues include solar and energy efficiency programs, and integrated resource plans. A docket was opened during the fiscal year to review Chapter 103 of S.C. Code of Regulations pursuant to S.C. Code Ann. Section 1-23-120(J). This review accounts for the increase in Administrative matters. **Appendix A** provides a breakdown of the types of hearings the Commission held throughout the year.



[Docket No. 2020-247-A](#) was opened during the year to review the Commission’s regulations pursuant to S.C. Code Ann. Section 1-23-120(J). Eight workshops were held, including two focused sessions where Applications (S.C. Code Ann. Regs. 103-823) and Customer Bill Inserts (S.C. Code Ann. Regs. 103-817(C)) were reviewed. These focused sessions resulted in the PSC investigating the adoption of proposed minimum filing requirements for rate case applications, and the creation of a project to improve the readability of Commission legal notices. These projects will continue into fiscal year 2021-2022 and are expected to increase public awareness and transparency.

The Commission remained active in national organizations, providing opportunities for involvement in emerging utility issues. The benefits from attendance at national and regional regulatory conferences (NARUC, SEARUC, NRRI, etc.) and involvement in associated committees and related organizations are numerous, and this provides an important means of staying abreast of key issues in the regulated arena.

Commissioner C. Williams District 1	Member – NARUC and SEARUC Member – American Planning Association
Commissioner Belser District 2	Member – NARUC Committee on Energy Resources & the Environment Member - SEARUC
Commissioner Caston District 3	Member – NARUC and SEARUC
Commissioner Ervin District 4	Member – NARUC and SEARUC
Commissioner Thomas District 5	Member – NARUC Committee on Gas Member - SEARUC
Commissioner J. Williams District 6	Member – NARUC Electricity Committee Member – NARUC Emergency Preparedness, Recovery and Resiliency Task Force Member – NARUC Black Sky Committee Member – SEARUC
Commissioner Powers District 7	Member – NARUC and SEARUC

During the year, the PSC continued the implementation of its Docket Management System (DMS) eService Enhancement Project. The Project was initially planned to be implemented in four phases; however, over time additional DMS improvements have been identified, and milestones have been added to the Project. Phase IV was 95% complete during the fiscal year. The coding of an E-Tariff System pop-up survey and the automatic eService System was completed, but the updates were not copied over to production prior to the end of the fiscal year. Phase IV will be completed in the fiscal year 2022, and new milestones will be added as they are identified.

The Commission continued to execute its robust digital communications program during the year to increase the transparency of the Agency’s operations. This program included the use of mobile-text alerts, digital newsletters, livestreaming of Commission hearings and meetings, use of social media, and an

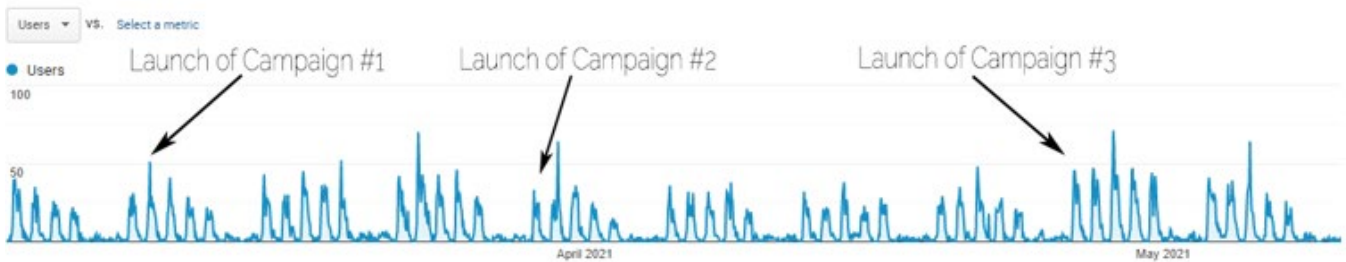
increased public communications plan through the Commission’s SC Utility Consumer website and blog. The Commission uses the SC Utility Consumer website as a tool to increase public awareness and knowledge about the PSC’s role in the community and how it serves the citizens of South Carolina. The user-friendly site educates the public on the Commission’s role, services, and processes in an easily digestible format. The website’s blog hosts informative articles with money and energy saving tips for South Carolina’s ratepayers and showcases consumer-relevant Commission activities – from Commission events to customer public hearings.

The PSC continued its coordinated ad campaign to drive traffic to the SC Utility Consumer website and its social media content. The campaign resulted in enormous growth for the PSC and the SC Utility Consumer Facebook pages, where a significant amount of public outreach is conducted. Across all of its social media accounts, the Commission has 4,908 followers, equating to approximately 500% growth over last fiscal year. The following table depicts the increase in the PSC’s social media followers over time.

PSC Social Media Followers				
Platform	Followers FY 17-18	Followers FY 18-19	Followers FY 19-20	Followers FY 20-21
SC Utility Consumer Facebook	0	39	60	1,520
SC Utility Consumer Twitter	0	106	192	244
PSC Facebook	44	140	229	2,577
PSC Twitter	283	380	484	567
TOTAL	327	665	965	4,908

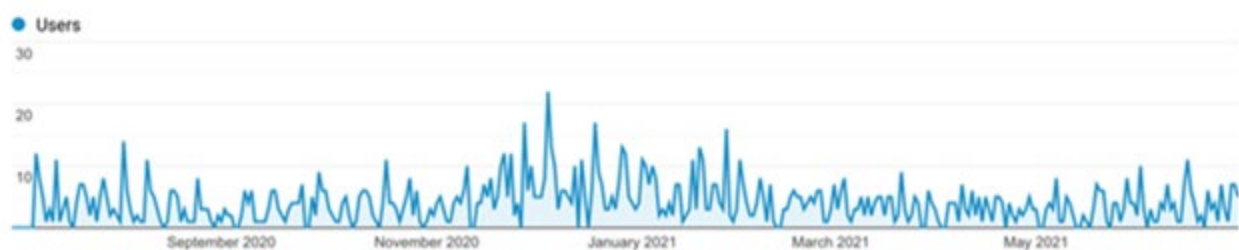
The PSC also tracks the success of these campaigns by monitoring website visitors. The PSC’s website traffic increases with the launch of each round of advertising. During the year, the Commission saw a significant decrease in traffic on the SC Utility Consumer website. The site underwent significant changes during the year, contributing to the decrease in traffic. Following the signing of a new hosting agreement, the site migrated from www.scutilityconsumer.com to www.scutilityconsumer.sc.gov. When the site changed, following an awareness campaign on social media, the audience for the old site failed to transfer over. Site traffic suffered due to a combination of difficulties accessing the tracking data for the new site and a pause on marketing and social media during the 4th quarter. The Commission is developing a strategy to increase traffic to the consumer website during fiscal year 2022. The following graphs illustrate the traffic spikes to the PSC and SC Utility Consumer websites during the fiscal year.

PSC Website Traffic March – May 2021



The Commission launched three different advertisements from March 2021 – May 2021. As illustrated above, the www.psc.sc.gov website traffic increased during each campaign.

SC Utility Consumer Website Traffic FY 20-21



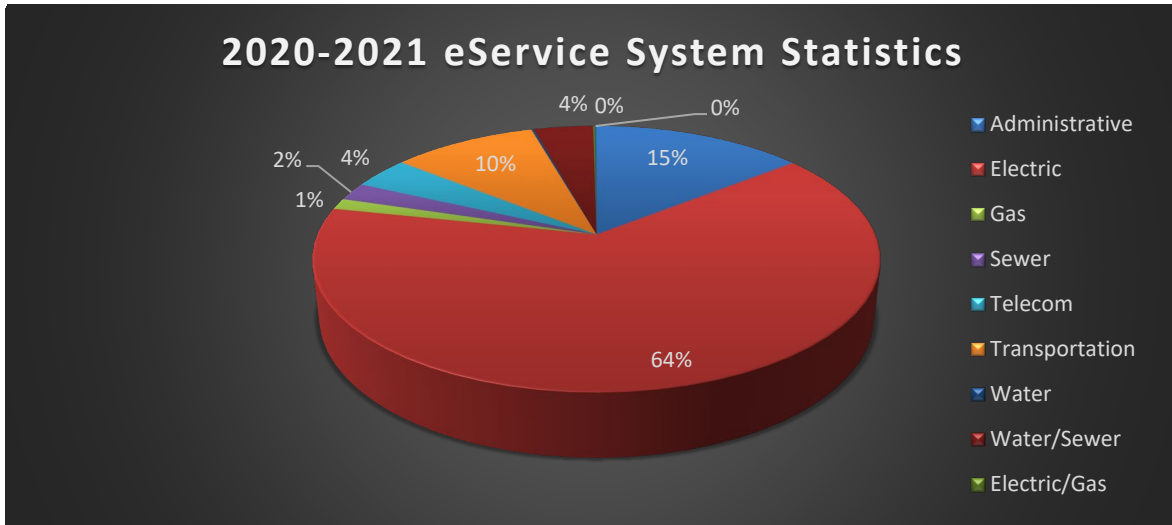
The Commission’s advertisement campaign did not impact traffic to the SC Utility Consumer website. The website did see increases in traffic from December 2020 to February 2021. This spike is likely due to Dominion Energy South Carolina, Incorporated’s (DESC) Application for a rate increase. This hearing was conducted in January 2021. In February 2021, the Commission held a hearing regarding DESC’s solar choice metering tariff. This matter also generated a lot of consumer interest.

During the fiscal year, the Commission continued livestreaming its Commission Business Meetings, hearings, and training sessions. Statistics for the livestream service are provided below. Livestream viewers watched 17,351 events (live and on-demand) during the year. Traffic to the livestream more than doubled during the fiscal year due to the Commission’s meetings and hearings moving to a fully virtual format in March of 2020. The Commission’s livestream service allowed the Agency to continue its operations uninterrupted and remain transparent during the COVID-19 pandemic.

PSC Livestream Viewer Traffic		
	Total Events (FY 2019-2020)	Total Events (FY 2020-2021)
July	767	877
August	740	517
September	399	518
October	1,913	1,228
November	570	1,550
December	771	777
January	375	3,433
February	832	1,541
March	777	2,742
April	346	2,467
May	559	1,046
June	567	655
TOTAL	8,616	17,351

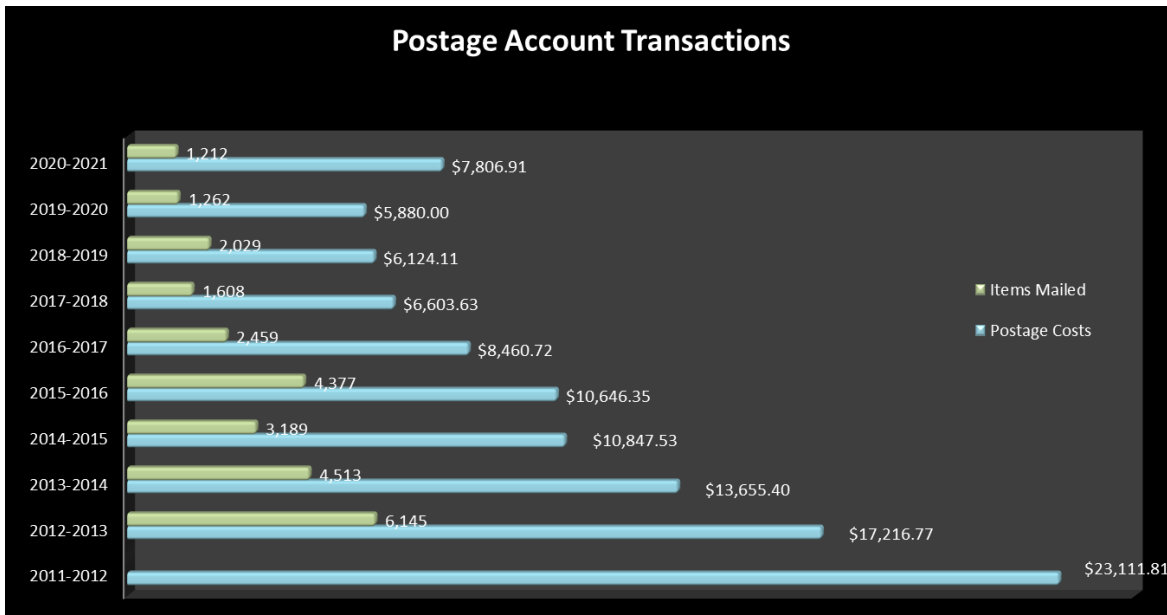
During the 2020-2021 fiscal year, the Commission continued to use its eService System to serve matters and orders to parties of record in a docket. The system continues to be an effective and efficient resource for delivering matters and orders in a timely manner. The following chart and table provide a breakdown of the items served via the system by industry. The electric industry continues to be the most active. Electric matters stemming from the SC Energy Freedom Act, including integrated resource plans and solar issues, are the reasons for the dominance of electric related matters and orders served via the system during

the year. The Commission also opened an Administrative Docket to conduct a review of its regulations in accordance with S.C. Code Ann. §1-23-120(J), accounting for the increase in Administrative matters during the fiscal year.



Matters & Orders Served to Party Representatives via eService System Breakdown							
Industry	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	% +/- Over FY20
Administrative	34	52	2,938	834	2,752	14,343	+ 421%
Electric	2,664	3,746	7,741	20,863	22,634	63,911	+ 182%
Gas	298	308	339	225	546	1,338	+ 145%
Sewer	109	80	392	137	2,451	2,199	- 10%
Telecommunications	899	1,767	994	1,145	2,367	3,876	+ 64%
Transportation	1,823	2,513	2,608	3,811	4,534	9,798	+ 116%
Water	38	69	106	80	65	176	+ 171%
Water/Sewer	405	380	651	690	5,983	4,035	- 33%
Electric/Gas	0	1	66	13	103	109	+ 6%
Railroad	0	8	0	0	0	18	N/A
Electric/Telecom	0	0	0	0	0	100	N/A
TOTALS	6,270	8,924	15,835	27,798	41,435	99,903	+ 141%

Since the introduction of the eService System, the Commission has seen a significant reduction in postage costs. The following Postage Account Transactions chart shows the reduction in postage transactions over the past ten years and includes the number of items mailed throughout these years. As depicted in the chart, there was an increase in postage costs during the fiscal year. This is attributable to eight Rule to Show Cause mailings, which are required to be mailed by Certified or Certified/Restricted mail, at a significantly higher cost per piece. Over time, the chart illustrates a meaningful decline in costs. This significant cost reduction is attributable to the Commission’s eService System and highlights the benefit of its use.

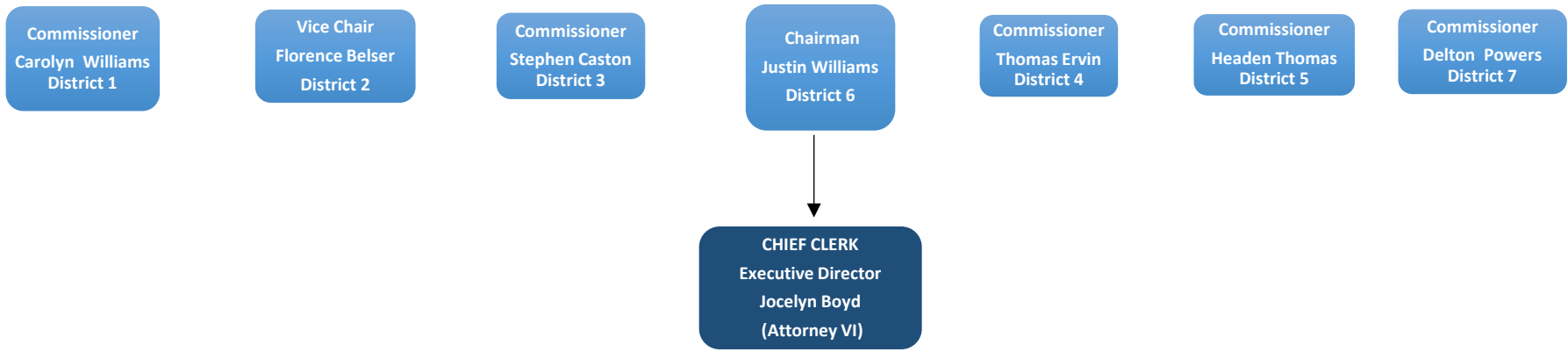


Five Rules to Show Cause resulted in 8 mailings during the 2020-2021 fiscal year. Rules to Show Cause are required to be mailed Certified at an average cost of \$7.00 or Certified/Restricted at an average cost of over \$12.00 per piece of mail. A total of 573 items were mailed during the year, accounting for the increase in postage costs this fiscal year.

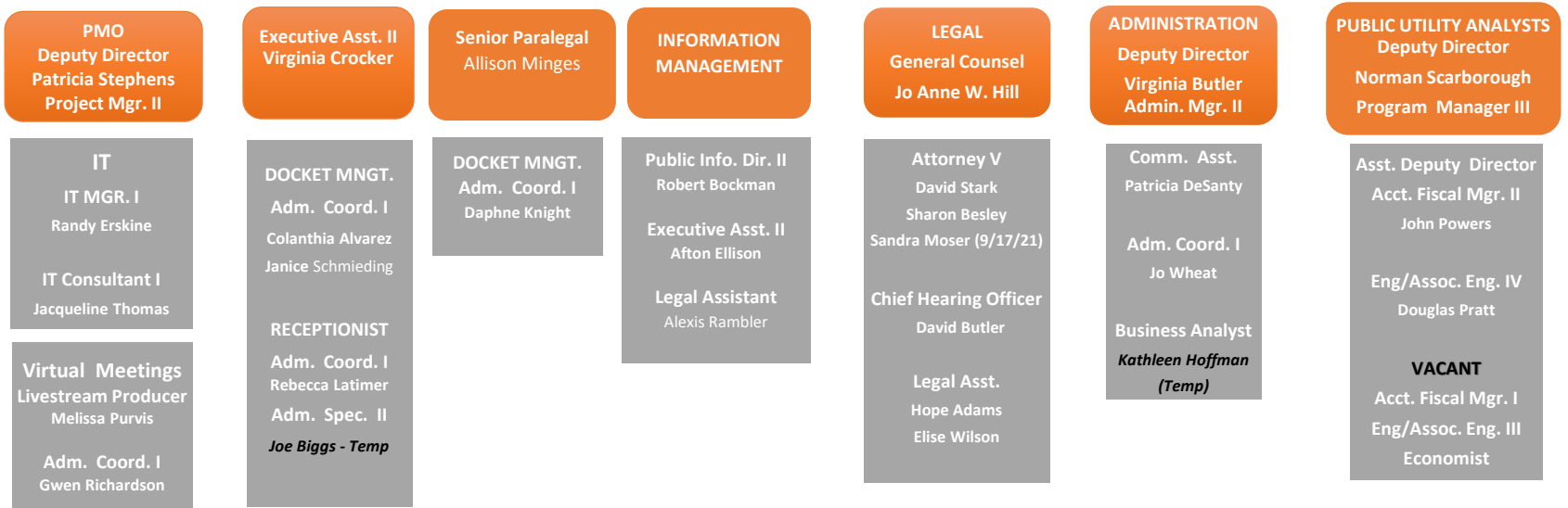
The Public Service Commission performs an annual exercise of developing performance measures in the areas that are critical to the successful operation of the Agency. The Agency’s Strategic Plan will serve as guidance in the performance measurement development process.

**APPENDIX A
PROCEEDINGS AND ACTIVITIES BY INDUSTRY DURING FISCAL YEAR 2020-2021**

<u>General Rate Cases</u>	
Sewer	1
Electric	1
 <u>Customer Public Hearings</u>	
Electric	8
 <u>Certificates of Public Convenience and Necessity</u>	
Transportation	165
Telecommunications	6
 <u>Eligible Telecommunication Carrier Designations</u>	
 <u>Rules to Show Cause</u>	
5	
 <u>Fuel Factor Cases – Electric</u>	
3	
 <u>Purchased Gas Adjustment – Gas</u>	
2	
 <u>Accounting Orders</u>	
Electric	1
Gas	2
Water & Sewer	1
 <u>Act 62</u>	
Solar Choice Tariffs	3
Integrated Resource Plans	3
 <u>Issuance of Securities</u>	
Electric	1
 <u>Other Reviews and Studies</u>	
<i>Regulation Review Workshops</i>	<i>8</i>
<i>Regulation Rulemakings</i>	<i>1</i>



CLERK'S OFFICE



FY 2020-2021 Agency Accountability Report
 FY2020-21 Strategic Plan Results:

These responses were submitted for the FY 2020-2021 Accountability Report by the
 PUBLIC SERVICE COMMISSION

Goal Optimize the Effectiveness of Commission Processes and Systems

Strategy 1.1

Statewide Enterprise Objective

The Commission will use technology to increase its effectiveness.

Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.1.1	Maintain the Order Index System by adding all orders issued prior to the end of the fiscal year.	0%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).		DMS Orders Index System, SC Code of Laws 58-3-140(C)	DMS Order Index System	Utility Consumers and Public Utility Company Stakeholders	Database provides stakeholders a convenient and efficient way to search Commission Orders for information, reference, or legal research	1502.000000.000	The DMS Order Index System is an online system that cross-references Commission orders by case name and keywords. By keeping the system up to date, users can search the database more effectively and efficiently.
1.1.2	Monitor Docket Management System (DMS) and website activity monthly through Google Analytics to understand stakeholder interest.	12	12	12	Count	Maintain	State Fiscal Year (July 1 - June 30).		Google Analytics, monthly	PSC Google Analytics, and Internal PSC Files maintained by the Clerk's Office	Utility Consumers	Understanding what current events and issues stakeholders are interested in assists the Commission in tailoring its Communications to utility consumers	1502.000000.000	The Commission uses information obtained from Google Analytics to tailor its communication approach to news, social media and website postings to matters that interest stakeholders the most. The data also assists the Commission in planning the timing of its social media posts.

Goal Optimize the Effectiveness of Commission Processes and Systems														
Strategy 1.2										Statewide Enterprise Objective				
The Commission will improve internal efficiencies through the implementation of new systems and enhancements to existing systems.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
1.2.1	Implement Phase IV (milestones 69-76) of the Docket Management System (DMS) eService Enhancement Project	90%	100%	95%	Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Number of Requirements Completed/Total Number of Requirements	Internal Documentation	External Server at the SC Division of Technology Operations	Parties of Record in a proceeding before the PSC, Utility Consumers, and Public Utility Company Stakeholders	Increased effectiveness, efficiency, and transparency of the service requirements detailed in Title 58 of the S.C. Code of Laws and Chapter 103 of the S.C. Code of Regulations	1502.000000.000	Phase IV of the DMS Project was 95% complete during the fiscal year. The coding was completed; however, the Commission was unable to move the updates into production prior to the end of the fiscal year.

Goal Promote Operational Excellence & Transparency														
Strategy 2.1										Statewide Enterprise Objective				
The Commission will maintain an ongoing dialogue with various stakeholder groups regarding the Commission's regulatory mission and vision.										Government and Citizens				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
2.1.1	Modify DMS pop-up survey to better understand consumer needs and design response plans within 30 days of survey responses	100%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Number of response plans designed within 30 days of responses / total number of responses	DMS Internal Documentation	External Server at the SC Division of Technology Operations & Internal Files maintained by the Clerk's Office	Utility Consumers and Public Utility Company Stakeholders	User-friendly online systems to maintain an open, transparent regulatory process	1502.000000.000	DMS survey results were monitored monthly, and the agency designed response plans to issues raised in the comments section of the survey, and implemented resolutions within a timely manner.
2.1.2	Monitor PSC ad campaign and related consumer education website, reported as average monthly traffic.	897	1500	103	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Average monthly traffic to the site/Target	Google Analytics, monthly	PSC Google Analytics, and Internal PSC Files maintained by the Public Information Director	Utility Consumers	Public awareness and knowledge of the PSC's role, services and processes in the community and how it serves the citizens of SC	1502.000000.000	During the fiscal year the SC Utility Consumer website underwent significant changes. Following the signing of a new hosting agreement, the site migrated from www.scutilityconsumer.com to www.scutilityconsumer.sc.gov. When the site changed—following an awareness campaign on social media—the audience for the old site failed to transfer over. Combined with a) difficulties accessing the tracking data for the new site and b) a pause on marketing/social media during May/June, site traffic suffered.
2.1.3	Monitor PSC ad campaign and related social media traffic monthly	976	2250	4908	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Actual Followers/Target	PSC Facebook, PSC Twitter, SC Utility Consumer Facebook, SC Utility Consumer Twitter	PSC Internal Tracking/Files maintained by the Public Information Director	Utility Consumers	Public awareness and knowledge of the PSC's role, services and processes in the community and how it serves the citizens of SC	1502.000000.000	Across all of its social media accounts, the Commission has 4,908 followers, accounting for an increase in over 3,900 followers (218%) over the fiscal year. The increase in followers is attributable to an ad campaign conducted throughout the year.

Goal Promote Operational Excellence & Transparency														
Strategy 2.2										Statewide Enterprise Objective				
The Commission commits to promoting forward thinking by, in part, anticipating and forecasting future necessary expenditures and documenting life cycles of existing assets to effectively manage its resources.										Government and Citizens				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
2.2.1	Continue planning for building security, upgrades, budget, and schedule for Phase II Security Recommendations annually	41%	76%	41%	Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Security Recommendations Implemented/Total Number of Security Recommendations	Internal Documentation	Internal Files maintained by the Project Management Office	PSC Employees and Commissioners, and Visitors to the Commission	Safe and secure environment to fulfill the mission and goals of the PSC	1502.000000.000	The physical security of the Commission offices is of utmost importance. The Commission has recognized the need for improved security, and is working to ensure its budget allows for these improvements. 29 recommendations have been made in order for the Commission to improve its security. The improvements are to be made in three phases over 3 years.

Goal Embrace Risk Management.

Strategy 3.1 **Statewide Enterprise Objective**

Create a culture of risk awareness through the development, implementation and maintenance of an enterprise risk management program. Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.1.1	Measure and test the PSC's risk awareness by conducting risk surveys	0%	100%	100%	Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Percent complete as determined by the agency.	Internal Documentation	PSC Survey Monkey and Internal Documentation	PSC Staff and Commissioners, and Visitors to the Commission	Safe and secure environment to fulfill the mission and goals of the PSC	1502.000000.000	An audit of the Commission's risk awareness was completed through a survey to Commission Staff and Commissioners. The survey contained questions regarding physical security, environmental/health risks, and the cybersecurity landscape of the Agency. Employees exhibited knowledge of physical and cybersecurity best practices, and responses indicated most employees exercise these best practices. Four recommendations were made to improve the controls over the Agency's risk environment.
3.1.2	Measure the PSC's health and wellness initiatives by conducting employee surveys	0%	100%	100%	Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Percent complete as determined by the agency.	Internal Documentation	PSC Survey Monkey and Internal Documentation	PSC Staff and Commissioners	Promoting a healthy lifestyle to increase employee health and well-being in order for the agency to fulfill its mission and goals	1502.000000.000	The program survey received positive feedback. Employees responded with interest in COVID-19 information, nutrition, exercises, stress management and inspirational/meditative practices. Staff was also interested in wellness presentations/luncheons, office health challenges, and office cook-offs. The health and wellness coordinator implemented these suggestions into the program throughout the year.

Goal Embrace Risk Management.														
Strategy 3.2										Statewide Enterprise Objective				
Ensure information technology resources are utilized to implement continuing security initiatives.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.2.1	Monitor the PSC's cybersecurity response by implementing random tests	0%	100%	100%	Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Percent complete as determined by the agency.	Internal Documentation	PSC Survey Monkey and Internal Documentation	Utility Consumers and Public Utility Company Stakeholders	Safe and secure cyber environment to fulfill the mission and goals of the PSC	1502.000000.000	The Commission investigated the random tests by meeting with the Department of Revenue to learn about their approach to measuring cybersecurity. The Commission also investigated implemented a phishing email campaign with a vendor and the Division of Information Security (DIS). DIS does not have a current program in place that would fulfill the Commission's monitoring needs. The PSC did not pursue the phishing campaign due to quoted costs. However, a few questions were included in the PSC's risk survey to test employee knowledge of safe or unsafe email messages.

Goal Maintain Commitment to an Engaged Adjudicatory Process														
Strategy 4.1										Statewide Enterprise Objective				
The Commission will provide expert staff support to the Commissioners through analysis and collaboration.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.1.1	Participate in national organizations, including NARUC & SEARUC and track professional education hours	90	100	227.25	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of seminars	Internal Documentation	PSC Internal Tracking/Files	Utility Consumers and Public Utility Company Stakeholders	Educated and informed regulation and adjudication of the state's public utilities	1502.000000.000	By tracking the professional education hours Commissioners and Staff are obtaining by attending conferences, workshops, and webinars organized by these organizations, the Commission can quantify the benefit of its participation and the knowledge it gains from its participation.
4.1.2	Participate in national organizations, including NARUC & SEARUC and track committee meeting hours, actions, and resolutions	90	100	24	Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of hours	Internal Documentation	PSC Internal Tracking/Files	Utility Consumers and Public Utility Company Stakeholders	Educated and informed regulation and adjudication of the state's public utilities	1502.000000.000	Four new Commissioners were elected to the Public Service Commission in September 2020. Only one of the new Commissioners has obtained a NARUC Committee position since then. Due to this, the committee meeting hours were lower than expected during the fiscal year. The Commissioners are interested in joining committees during fiscal year 2021-2022.

These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION

Goal Maintain Commitment to an Engaged Adjudicatory Process														
Strategy 4.2										Statewide Enterprise Objective				
The Commission will promote adherence to the State ethics laws and the Code of Judicial Conduct.										Education, Training, and Human Development				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.2.1	Holding ethics seminars each year for Commissioners and Staff in accordance with SC Code of Laws 58-3-30(C)	100%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Number of seminars	Internal Documentation	PSC Internal Documentation maintained by the Clerk's Office	Utility Consumers and Public Utility Company Stakeholders	Ethical and effective regulation and adjudication of the state's public utilities	1502.000000.000	Adherence to State ethics laws and the Code of Judicial Conduct is crucial to the operations of the Commission. The annual training exercise ensures Commissioners and Staff are aware and up to date of current laws and pending amendments.
4.2.2	Providing Commissioners and Staff regular updates on ethical topics and developments by issuing bi-annual newsletters and surveying staff on the effectiveness of ethical updates	0%	100%	100%	Percent	Maintain	State Fiscal Year (July 1 - June 30).	Number of updates provided / Total number of required updates (2)	SC Judicial Code of Conduct and Administrative Procedures Act	Constant Contact	Utility Consumers and Public Utility Company Stakeholders	Ethical and effective regulation and adjudication of the state's public utilities	1502.000000.000	

FY 2020-2021 Agency Accountability Report
FY2021-22 Strategic Plan:

These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION

Goal Optimize the Effectiveness of Commission Processes and Systems

Strategy 1.1

Statewide Enterprise Objective

The Commission will use technology to increase its effectiveness.

Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Program Number Responsible	Notes
1.1.1	Maintain the Order Index System by adding all orders issued prior to the end of the fiscal year.	100%	100%		Percent	Maintain	State Fiscal Year (July 1 - June 30).		DMS Orders Index System, SC Code of Laws 58-3-140(C)	DMS Order Index System	Utility Consumers and Public Utility Company Stakeholders	Database provides stakeholders a convenient and efficient way to search Commission Orders for information, reference, or legal research	1502.000000.000	
1.1.2	Monitor Docket Management System (DMS) and website activity monthly through Google Analytics to understand stakeholder interest.	12	12		Count	Maintain	State Fiscal Year (July 1 - June 30).		Google Analytics, monthly	PSC Google Analytics, and Internal PSC Files maintained by the Clerk's Office	Utility Consumers	Understanding what current events and issues stakeholders are interested in assists the Commission in tailoring its Communications to utility consumers	1502.000000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION

Goal Optimize the Effectiveness of Commission Processes and Systems														
Strategy 1.2										Statewide Enterprise Objective				
The Commission will improve internal efficiencies through the implementation of new systems and enhancements to existing systems.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
1.2.1	Implement Phase IV (milestones 69-76) of the Docket Management System (DMS) eService Enhancement Project	95%	100%		Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Number of Requirements Completed/Total Number of Requirements	Internal Documentation	External Server at the SC Division of Technology Operations	Parties of Record in a proceeding before the PSC, Utility Consumers, and Public Utility Company Stakeholders	Increased effectiveness, efficiency, and transparency of the service requirements detailed in Title 58 of the S.C. Code of Laws and Chapter 103 of the S.C. Code of Regulations	1502.000000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION

Goal Promote Operational Excellence & Transparency														
Strategy 2.1										Statewide Enterprise Objective				
The Commission will maintain an ongoing dialogue with various stakeholder groups regarding the Commission's regulatory mission and vision.										Government and Citizens				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
2.1.1	Modify DMS pop-up survey to better understand consumer needs and design response plans within 30 days of survey responses	100%	100%		Percent	Maintain	State Fiscal Year (July 1 - June 30).	Number of response plans designed within 30 days of responses / total number of responses	DMS Internal Documentation	External Server at the SC Division of Technology Operations & Internal Files maintained by the Clerk's Office	Utility Consumers and Public Utility Company Stakeholders	User-friendly online systems to maintain an open, transparent regulatory process	1502.000000.000	
2.1.2	Monitor PSC ad campaign and related consumer education website, reported as average monthly traffic.	103	500		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Average monthly traffic to the site/Target	Google Analytics, monthly	PSC Google Analytics, and Internal PSC Files maintained by the Public Information Director	Utility Consumers	Public awareness and knowledge of the PSC's role, services and processes in the community and how it serves the citizens of SC	1502.000000.000	
2.1.3	Monitor PSC ad campaign and related social media traffic monthly	4908	6500		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Actual Followers/Target	PSC Facebook, PSC Twitter, SC Utility Consumer Facebook, SC Utility Consumer Twitter	PSC Internal Tracking/Files maintained by the Public Information Director	Utility Consumers	Public awareness and knowledge of the PSC's role, services and processes in the community and how it serves the citizens of SC	1502.000000.000	

Goal		Promote Operational Excellence & Transparency												
Strategy		2.2								Statewide Enterprise Objective				
The Commission commits to promoting forward thinking by, in part, anticipating and forecasting future necessary expenditures and documenting life cycles of existing assets to effectively manage its res								Government and Citizens						
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
2.2.1	Continue planning for building security, upgrades, budget, and schedule for Phase II Security Recommendations annually	41%	76%		Percent	equal to or greater than	State Fiscal Year (July 1 - June 30).	Security Recommendations Implemented/Total Number of Security Recommendations	Internal Documentation	Internal Files maintained by the Project Management Office	PSC Employees and Commissioners, and Visitors to the Commission	Safe and secure environment to fulfill the mission and goals of the PSC	1502.000000.000	

Goal Embrace Risk Management.														
Strategy 3.1										Statewide Enterprise Objective				
Create a culture of risk awareness through the development, implementation and maintenance of an enterprise risk management program.										Maintaining Safety, Integrity and Security				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.1.1	Measure and test the PSC's risk awareness by conducting risk surveys	100%	100%		Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Percent complete as determined by the agency.	Internal Documentation	PSC Survey Monkey and Internal Documentation	PSC Staff and Commissioners, and Visitors to the Commission	Safe and secure environment to fulfill the mission and goals of the PSC	1502.000000.000	
3.1.2	Measure the PSC's health and wellness initiatives by conducting employee surveys	100%	100%		Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Percent complete as determined by the agency.	Internal Documentation	PSC Survey Monkey and Internal Documentation	PSC Staff and Commissioners	Promoting a healthy lifestyle to increase employee health and well-being in order for the agency to fulfill its mission and goals	1502.000000.000	

These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION

Goal Embrace Risk Management.

Strategy 3.2 **Statewide Enterprise Objective**

Ensure information technology resources are utilized to implement continuing security initiatives. Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
3.2.1	Monitor the PSC's cybersecurity response by implementing random tests	100%	100%		Percent Complete	Complete	State Fiscal Year (July 1 - June 30).	Percent complete as determined by the agency.	Internal Documentation	PSC Survey Monkey and Internal Documentation	Utility Consumers and Public Utility Company Stakeholders	Safe and secure cyber environment to fulfill the mission and goals of the PSC	1502.000000.000	

Goal Maintain Commitment to an Engaged Adjudicatory Process

Strategy 4.1 **Statewide Enterprise Objective**

The Commission will provide expert staff support to the Commissioners through analysis and collaboration. Maintaining Safety, Integrity and Security

Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.1.1	Participate in national organizations, including NARUC & SEARUC and track professional education hours	227.25	200		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of seminars	Internal Documentation	PSC Internal Tracking/Files	Utility Consumers and Public Utility Company Stakeholders	Educated and informed regulation and adjudication of the state's public utilities	1502.000000.000	
4.1.2	Participate in national organizations, including NARUC & SEARUC and track committee meeting hours, actions, and resolutions	24	100		Count	equal to or greater than	State Fiscal Year (July 1 - June 30).	Number of hours	Internal Documentation	PSC Internal Tracking/Files	Utility Consumers and Public Utility Company Stakeholders	Educated and informed regulation and adjudication of the state's public utilities	1502.000000.000	

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PUBLIC SERVICE COMMISSION

Goal Maintain Commitment to an Engaged Adjudicatory Process														
Strategy 4.2										Statewide Enterprise Objective				
The Commission will promote adherence to the State ethics laws and the Code of Judicial Conduct.										Education, Training, and Human Development				
Measure Number	Description	Base	Target	Actual	Value Type	Desired Outcome	Time Applicable	Calculation Method	Data Source	Data Location	Primary Stakeholder	Stakeholder Need Satisfied	State Funded Budget Program Number Responsible	Notes
4.2.1	Holding ethics seminars each year for Commissioners and Staff in accordance with SC Code of Laws 58-3-30(C)	100%	100%		Percent	Maintain	State Fiscal Year (July 1 - June 30).	Number of seminars	Internal Documentation	PSC Internal Documentation maintained by the Clerk's Office	Utility Consumers and Public Utility Company Stakeholders	Ethical and effective regulation and adjudication of the state's public utilities	1502.000000.000	
4.2.2	Providing Commissioners and Staff regular updates on ethical topics and developments by issuing bi-annual newsletters and surveying staff on the effectiveness of ethical updates	100%	100%		Percent	Maintain	State Fiscal Year (July 1 - June 30).	Number of updates provided / Total number of required updates (2)	SC Judicial Code of Conduct and Administrative Procedures Act	Constant Contact	Utility Consumers and Public Utility Company Stakeholders	Ethical and effective regulation and adjudication of the state's public utilities	1502.000000.000	

FY 2020-2021 Agency Accountability Report

Budget Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the

PUBLIC SERVICE COMMISSION

			FY 2020-21 Expenditures (Actual)				FY 2021-22 Expenditures (Projected)			
State Funded Program Number	State Funded Program Title	Description of State Funded Program	General	Other	Federal	TOTAL	General	Other	Federal	TOTAL
1502.000000.000	Administration	Administration includes operating costs for the Commissioners, Legal Office, Public Utility Analysts, Clerk's Office, Administrative Services, Public Information, Information Technology and Project Management.		\$3,892,841.00	\$37,081.00	\$3,929,922.00		\$5,931,581.00		\$5,931,581.00
9500.050000.000	State Employer Contributions	Employer contributions includes benefits paid for all staff, such as retirement, health and dental insurance, worker's compensation, unemployment and other benefits.		\$1,092,946.00		\$1,092,946.00		\$1,340,909.00		\$1,340,909.00

FY 2020-2021 Agency Accountability Report

Legal Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the

PUBLIC SERVICE COMMISSION

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Authority vested	Requires a service	§ 33-49-150	State	Statute	The Public Service Commission is vested with the authority and jurisdiction to resolve any disputed issues arising from the inspections, audits, or examinations of electric cooperatives
Exemption modified	Not related to agency deliverable	§ 33-49-50	State	Statute	
Purpose	Not related to agency deliverable	§ 48-46-20	State	Statute	
Definitions	Not related to agency deliverable	§ 48-46-30	State	Statute	
Fees for disposal of regional and nonregional radioactive waste in regional disposal facilities; disposition of fees; Higher Education Scholarship Grants	Requires a service	§ 48-46-40	State	Statute	Authorizes and directs the PSC to identify allowable costs for operating a regional low-level radioactive waste disposal facility in SC
Appointment of commissioners, alternate commissioners, and technical representatives from certain state agencies to Atlantic Compact Commission, restrictions on voting authority of commissioners	Requires a service	§ 48-46-50	State	Statute	Gives the PSC technical representation authority on the Atlantic Compact Commission
Governor and office authorized to take actions to join Atlantic Company; effective date; conditions; administrative expenses; assessment of compact convention costs and expenses	Requires a manner of delivery	§ 48-46-60	State	Statute	
Northeast Interstate Low-Level Radioactive Waste Management Compact incorporated by reference	Not related to agency deliverable	§ 48-46-70	State	Statute	
Adjustment of license fees for Low-Level Radioactive Waste Shallow Land Disposal	Not related to agency deliverable	§ 48-46-80	State	Statute	
Custody and maintenance of Barnwell site following closure	Not related to agency deliverable	§ 48-46-90	State	Statute	
Certificate of public convenience as prerequisite to construction or operation of system; applicability to commercial mobile service providers	Requires a service	§ 58-11-100	State	Statute	Radio common carriers cannot begin construction or operation of systems without prior Commission approval
Carrier shall file application with Federal Communications Commission	Requires a service	§ 58-11-110	State	Statute	
Extension of existing facilities	Requires a manner of delivery	§ 58-11-120	State	Statute	
Abandonment of service	Requires a service	§ 58-11-130	State	Statute	The Commission must approve applications prior to abandonment of service
Sale or other disposition of property, powers, franchises or privileges	Requires a service	§ 58-11-140	State	Statute	The Commission, after hearing, must approve requests for sale of property, powers, franchises or privileges
Restrictions on capitalization for rate-making purposes	Requires a service	§ 58-11-150	State	Statute	The Commission must approve capitalization of franchises, rights, powers, privileges or rights to own and operate
Systems of accounts	Requires a manner of delivery	§ 58-11-160	State	Statute	
Depreciation and retirement charges	Not related to agency deliverable	§ 58-11-170	State	Statute	
Transactions with affiliates	Requires a manner of delivery	§ 58-11-180	State	Statute	
Participation in profits in efficiency	Requires a manner of delivery	§ 58-11-190	State	Statute	
Rates shall be just and reasonable	Requires a manner of delivery	§ 58-11-20	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Annual and special reports	Requires a manner of delivery	§ 58-11-200	State	Statute	
Companies subject to chapter even before commencing operations	Not related to agency deliverable	§ 58-11-210	State	Statute	
Office in State	Not related to agency deliverable	§ 58-11-220	State	Statute	
Compliance with orders and regulations	Not related to agency deliverable	§ 58-11-230	State	Statute	
Procedure for issuance of securities by nonmunicipal radio common carriers	Requires a service	§ 58-11-240	State	Statute	Gives the Commission the authority to approve applications for issuance of securities, after notice and hearing
Radio common carriers shall not permit employees to sell securities of others during employment nor require them to purchase any securities	Not related to agency deliverable	§ 58-11-250	State	Statute	
Revocation of certificate of authorization upon revocation of articles of incorporation	Requires a service	§ 58-11-260	State	Statute	The PSC must immediately revoke certificates of authorization granted to radio common carriers upon revocation by the Secretary of State
Commission shall furnish forms and information so as to permit orderly compliance by carriers	Requires a service	§ 58-11-270	State	Statute	PSC must furnish all report forms to permit orderly compliance by carriers
Filing schedules of rates, rules and regulations	Requires a service	§ 58-11-30	State	Statute	Requires the Commission to retain tariff schedules on file, available for public inspection
Compensation different from that in schedule shall not be charged or received	Not related to agency deliverable	§ 58-11-40	State	Statute	
Article 3: Powers of the Commission, changes of rates; factors considered in determining reasonable rates	Requires a service	§ 58-11-410	State	Statute	The Commission, after hearing, may find existing rates unjust, unreasonable, insufficient, or unreasonably discriminatory, the Commission shall determine the just, reasonable, and sufficient rates to be observed and in force
Orders for more reasonably adequate and efficient service	Requires a service	§ 58-11-420	State	Statute	After a hearing, if the Commission finds service is not reasonably adequate and efficient, the Commission shall make its findings and issue an order requiring radio common carriers to provide reasonably adequate and efficient service
Miscellaneous regulations	Requires a service	§ 58-11-430	State	Statute	The Commission may (1) ascertain and fix just and reasonable classifications, regulations, practices, or services to furnished; (2) prescribe reasonable regulations; (3) establish or approve reasonable rules and regulations; and (4) provide for the examination and testing of any and all appliances used for the service of any radio common carrier
Fixing value of carrier	Requires a service	§ 58-11-440	State	Statute	The Commission may, after hearing, ascertain and fix the value of the whole or any part of radio common carrier property
Investigations	Requires a manner of delivery	§ 58-11-450	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Reparation orders; suit to enforce order	Requires a service	§ 58-11-460	State	Statute	If, after hearing, the Commission finds that a radio common carrier has charged an unreasonable, excessive, or discriminatory amount, the commission may order a radio common carrier to make reparation to complainants
Commission shall not grant certificate for operation or extension into established service area unless necessary for public convenience and necessity	Requires a manner of delivery	§ 58-11-470	State	Statute	
Applicant for certificate for operation or extension into established service area shall notify carrier in that area	Not related to agency deliverable	§ 58-11-480	State	Statute	
Inspections of property; audits of records; examinations of officers and employees	Not related to agency deliverable	§ 58-11-490	State	Statute	
Unreasonable preferences and differences in rates or service shall not be made; reasonable classifications may be established	Requires a service	§ 58-11-50	State	Statute	The Commission shall approve classifications of rates and services established by radio common carriers
Inspection and copying of tax returns, reports and other information	Not related to agency deliverable	§ 58-11-500	State	Statute	
Joint investigations, hearings and order with other state or Federal boards or commissions	Requires a service	§ 58-11-510	State	Statute	The Commission may hold joint hearings and issue joint or concurrent orders in conjunction or concurrence with any official board or commission of any state or of the United States
Actions to discontinue or prevent violation of law or order	Not related to agency deliverable	§ 58-11-520	State	Statute	
Hearing before one or more commissioners, approval and filing	Requires a service	§ 58-11-530	State	Statute	Any hearing may be held before any one or more commissioners upon authorization of the Commission; any determination, ruling, or order is not effective without due notice and approval and confirmation of a quorum of the commission
Promulgation of rules and regulations	Requires a service	§ 58-11-540	State	Statute	The Commission may make such rules and regulations not inconsistent with the law as may be proper in the exercise of its powers
Rules governing pleadings, practice and procedure	Requires a service	§ 58-11-550	State	Statute	The Commission is authorized to prescribe rules governing pleadings, practice and procedures not inconsistent with any other provisions of the law
Enforcement powers generally	Requires a service	§ 58-11-560	State	Statute	The Commission has full power and authority to enforce, execute, administer, and carry out by order, ruling, regulation, etc. provisions of this chapter and other laws regulating radio common carriers
Employment of technical, administrative, and clerical staff	Requires a manner of delivery	§ 58-11-570	State	Statute	
Enumeration of powers not exclusive	Not related to agency deliverable	§ 58-11-580	State	Statute	
Procedure for changes in rates initiated by radio common carrier	Requires a manner of delivery	§ 58-11-60	State	Statute	
Chapter shall not affect municipalities, interstate commerce or private or cost-shared systems; certain restrictions on cost-shared systems	Not related to agency deliverable	§ 58-11-600	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Hearing on new schedule of rates; suspension of new rates pending such hearing; putting new rates into effect despite suspension by filing of bond	Requires a service	§ 58-11-70	State	Statute	Pertains to the manner in which the Commission may approve a new schedule of rates which affects the radio common carrier's general body of subscribers
Service shall be adequate and efficient	Not related to agency deliverable	§ 58-11-80	State	Statute	
Commission may permit interconnection of facilities of radio common carriers and telephone utilities; determination of compensation and terms when parties fail to agree	Requires a service	§ 58-11-90	State	Statute	The Commission may order that the interconnection of radio common carriers to telephone utilities be permitted and prescribe a reasonable compensation and terms and conditions for the interconnection
Offer of free pass or reduced rates to certain officials unlawful	Not related to agency deliverable	§ 58-1-20	State	Statute	
Bond required of public utilities appealing from rate decisions	Not related to agency deliverable	§ 58-1-30	State	Statute	
Reports of certain carriers and public utilities to Department of Revenue	Not related to agency deliverable	§ 58-1-40	State	Statute	
Interest paid with refund of excess charges not to constitute cost basis for rate-making	Not related to agency deliverable	§ 58-1-50	State	Statute	
Recordation and filing of charter and other documents	Not related to agency deliverable	§ 58-15-100	State	Statute	
Effect of irregularity in incorporation	Not related to agency deliverable	§ 58-15-110	State	Statute	
Violation by railroads of Interstate Commerce Act shall be unlawful	Not related to agency deliverable	§ 58-15-1110	State	Statute	
County where violation deemed committed	Not related to agency deliverable	§ 58-15-1120	State	Statute	
Taking part in violations shall be unlawful	Not related to agency deliverable	§ 58-15-1130	State	Statute	
Each violation shall constitute a separate offense	Not related to agency deliverable	§ 58-15-1140	State	Statute	
Incorporators shall turn over subscription lists and other papers to corporation	Not related to agency deliverable	§ 58-15-120	State	Statute	
Forfeiture of charter for failure to commence or complete construction or operation within certain time	Not related to agency deliverable	§ 58-15-130	State	Statute	
Capital stock shall not be issued until price paid; exception	Not related to agency deliverable	§ 58-15-140	State	Statute	
Railroads may issue no par common stock	Not related to agency deliverable	§ 58-15-150	State	Statute	
Commission may provide rules and regulations with reference to crossing	Requires a service	§ 58-15-1510	State	Statute	The Commission may provide rules and regulations with reference to the crossing of railroad tracks by public highways
Investigation of crossings requiring overpass or underpass	Requires a service	§ 58-15-1520	State	Statute	Upon petition, the Commission may request ORS to investigate crossing and may require any necessary crossing be made either above or below grade
Payment of expense of elimination or relocation of grade crossings	Requires a service	§ 58-15-1530	State	Statute	The Commission shall decide if a crossing should be eliminated or relocated and shall apportion, assess, and require a proper pro rata share of the payment by the railroad company
Eliminated crossings shall be closed	Not related to agency deliverable	§ 58-15-1540	State	Statute	
Manner in which charters may be amended	Not related to agency deliverable	§ 58-15-160	State	Statute	
Stockholders' meeting shall authorize amendment	Not related to agency deliverable	§ 58-15-170	State	Statute	
Appeal to Commission and to court	Not related to agency deliverable	§ 58-15-1700	State	Statute	
Stockholders' preemptive right	Not related to agency deliverable	§ 58-15-180	State	Statute	
Duration of charters	Not related to agency deliverable	§ 58-15-190	State	Statute	

**These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Publication of notice of application	Not related to agency deliverable	§ 58-15-20	State	Statute	
Fees shall be paid into State Treasury	Not related to agency deliverable	§ 58-15-200	State	Statute	
Charters subject to repeal, alteration or amendment	Not related to agency deliverable	§ 58-15-210	State	Statute	
Reserved right of taxation	Not related to agency deliverable	§ 58-15-220	State	Statute	
Fictitious increase of stock or indebtedness shall be void	Not related to agency deliverable	§ 58-15-240	State	Statute	
Stockholder entitled to one vote for each share of stock held or owned by him	Not related to agency deliverable	§ 58-15-250	State	Statute	
Stock transfer shall be valid, except between parties, only if entered on corporation's books	Not related to agency deliverable	§ 58-15-260	State	Statute	
Stockholder's right to inspect books	Not related to agency deliverable	§ 58-15-270	State	Statute	
Opponents of application may appear; action on application	Not related to agency deliverable	§ 58-15-30	State	Statute	
Issuance of commission to incorporators; authorization for opening books of subscription after giving notice	Not related to agency deliverable	§ 58-15-40	State	Statute	
Powers of canal companies	Not related to agency deliverable	§ 58-15-410	State	Statute	
Rights to compensation for damages not affected	Not related to agency deliverable	§ 58-15-420	State	Statute	
Canal companies may mortgage property and franchises and issue bonds	Not related to agency deliverable	§ 58-15-430	State	Statute	
State may acquire property of canal companies	Not related to agency deliverable	§ 58-15-440	State	Statute	
Transfer or other disposition of canal rights of State	Not related to agency deliverable	§ 58-15-450	State	Statute	
Manner in which subscriptions shall be payable; action against subscriber for failure to perform	Not related to agency deliverable	§ 58-15-50	State	Statute	
Organization of company	Not related to agency deliverable	§ 58-15-60	State	Statute	
Steamboat companies may exact tolls for sure of wharves or landings	Not related to agency deliverable	§ 58-15-610	State	Statute	
Filing and contents of incorporators' return	Not related to agency deliverable	§ 58-15-70	State	Statute	
Bicycles and baby carriages deemed baggage	Not related to agency deliverable	§ 58-15-710	State	Statute	
Toilet facilities	Not related to agency deliverable	§ 58-15-720	State	Statute	
Effect of failure to file return within twelve months	Not related to agency deliverable	§ 58-15-80	State	Statute	
Protection of private crossings over railroads	Not related to agency deliverable	§ 58-15-810	State	Statute	
Willful obstruction of railroad or electric railway	Not related to agency deliverable	§ 58-15-820	State	Statute	
Placing explosives on railroad rails	Not related to agency deliverable	§ 58-15-830	State	Statute	
Taking or removing brasses, bearings, waste or packing from railroad cars	Not related to agency deliverable	§ 58-15-840	State	Statute	
Breaking and entering or shooting into cars	Not related to agency deliverable	§ 58-15-850	State	Statute	
Injuring or destroying electric signals or other structures or mechanisms	Not related to agency deliverable	§ 58-15-860	State	Statute	
Injury to railroad or electric railway; penalties	Not related to agency deliverable	§ 58-15-870	State	Statute	
Unlawful to purchase, sell, or transport railroad track materials for recycling; method of payment, penalties	Not related to agency deliverable	§ 58-15-875	State	Statute	
Riotous or disorderly conduct on trains; ejection	Not related to agency deliverable	§ 58-15-880	State	Statute	
Use in advertisement of cross usually used as crossing sign by railroads	Not related to agency deliverable	§ 58-15-890	State	Statute	
Issuance of charter	Not related to agency deliverable	§ 58-15-90	State	Statute	
Making, selling or purchasing duplicate railroad switch keys	Not related to agency deliverable	§ 58-15-900	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Bell and whistle shall be installed on locomotives and sounded at crossings	Not related to agency deliverable	§ 58-15-910	State	Statute	
Lien of judgements for certain injuries	Not related to agency deliverable	§ 58-15-920	State	Statute	
Liability of railroads having relief departments	Not related to agency deliverable	§ 58-15-930	State	Statute	
Fiscal year for railroads	Not related to agency deliverable	§ 58-15-940	State	Statute	
Reports to conform to fiscal year	Not related to agency deliverable	§ 58-15-950	State	Statute	
Time for filing annual reports	Not related to agency deliverable	§ 58-15-960	State	Statute	
South Carolina public water impoundments for federally regulated hydroelectric projects; programs to combat growth of aquatic weeds; hold harmless statute for owners and operators	Not related to agency deliverable	§ 58-1-65	State	Statute	
Contracts or combinations in violation of chapter shall be void	Not related to agency deliverable	§ 58-17-100	State	Statute	
Mandamus to require compliance with law	Requires a manner of delivery	§ 58-17-110	State	Statute	
Powers and authority conferred by chapter additional	Not related to agency deliverable	§ 58-17-1110	State	Statute	
General corporate powers	Not related to agency deliverable	§ 58-17-1120	State	Statute	
Execution of mortgages; issuance of bonds	Not related to agency deliverable	§ 58-17-1130	State	Statute	
Certain mortgages shall secure certain previous bonds and other debts	Not related to agency deliverable	§ 58-17-1140	State	Statute	
Acquisition of land and rights-of-way	Not related to agency deliverable	§ 58-17-1150	State	Statute	
Acquisition of rights-of-way around tracks	Not related to agency deliverable	§ 58-17-1160	State	Statute	
Crossing or connecting with other railroads; purchase, sale, lease or consolidation of property and franchises	Not related to agency deliverable	§ 58-17-1170	State	Statute	
Extension of lines and construction and extension of branches; rights and restrictions in acquiring rights-of-way	Not related to agency deliverable	§ 58-17-1180	State	Statute	
Relocation of lines and other changes in tracks and facilities	Not related to agency deliverable	§ 58-17-1190	State	Statute	
Rules of evidence shall be same as in civil cases	Requires a manner of delivery	§ 58-17-120	State	Statute	
Acquisition of real estate for relocation of lines and other changes in tracks and facilities	Not related to agency deliverable	§ 58-17-1200	State	Statute	
Operation of sections of road completed or acquired	Not related to agency deliverable	§ 58-17-1210	State	Statute	
Disposition of fines	Not related to agency deliverable	§ 58-17-130	State	Statute	
Commission shall regulate crossings and culverts	Requires a service	§ 58-17-1310	State	Statute	Gives the Commission the authority to regulate crossings and culverts
Consent of Office of Regulatory Staff to one railroad crossing another at same grade	Not related to agency deliverable	§ 58-17-1320	State	Statute	
Railroad shall not obstruct highways at crossings	Not related to agency deliverable	§ 58-17-1330	State	Statute	
Altering course of highway	Not related to agency deliverable	§ 58-17-1340	State	Statute	
Crossing on level shall be protected	Not related to agency deliverable	§ 58-17-1350	State	Statute	
County may authorize highway or town way to cross railroad	Not related to agency deliverable	§ 58-17-1360	State	Statute	
Stock guards or cattle gaps shall be constructed	Not related to agency deliverable	§ 58-17-1370	State	Statute	
Trains shall stop at crossings at railroad lines; exceptions	Not related to agency deliverable	§ 58-17-1380	State	Statute	
Signs shall be maintained at crossings with public roads	Not related to agency deliverable	§ 58-17-1390	State	Statute	
Annual report of Commission with respect to railroads	Not related to agency deliverable	§ 58-17-140	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Commission may require flagman to be stationed at important crossings	Requires a service	§ 58-17-1410	State	Statute	Upon application of a county supervisor, the Commission may require a flagman at important crossings
Appeal from Commission order requiring flagman; appointment of civil engineer to decide matter	Not related to agency deliverable	§ 58-17-1420	State	Statute	
Railroad shall comply with orders as to crossings or flagman	Not related to agency deliverable	§ 58-17-1430	State	Statute	
Penalty and damages for injury at crossing not having required signals	Not related to agency deliverable	§ 58-17-1440	State	Statute	
Railroad crossing safety requirements	Not related to agency deliverable	§ 58-17-1450	State	Statute	
Notification of needed repairs or improvements; legal action to enforce	Not related to agency deliverable	§ 58-17-150	State	Statute	
Railroads shall not remove from towns or more than 500	Not related to agency deliverable	§ 58-17-160	State	Statute	
General supervision of railroads; enforcement of chapter	Not related to agency deliverable	§ 58-17-170	State	Statute	
Notification to railroad of violation of charter or law; suit for mandamus or to restrain continued violations	Not related to agency deliverable	§ 58-17-180	State	Statute	
Power of Commission over rates and routes	Requires a service	§ 58-17-1830	State	Statute	Gives the PSC the power and jurisdiction to make reasonable and just rates of freight and passenger tariffs and routes to be observed by railroad companies doing business in SC
Notice before establishment of joint rates; hearing	Not related to agency deliverable	§ 58-17-1840	State	Statute	
Prescribing schedule of rates; schedules as evidence	Not related to agency deliverable	§ 58-17-1850	State	Statute	
Revision of schedules	Not related to agency deliverable	§ 58-17-1880	State	Statute	
Printed schedules shall be prima facie evidence	Not related to agency deliverable	§ 58-17-1890	State	Statute	
Investigation of petitions of local governments; notice	Requires a manner of delivery	§ 58-17-190	State	Statute	
Definitions applicable to all laws	Not related to agency deliverable	§ 58-17-20	State	Statute	
Notice of railroad to remove cause of petition; report to General Assembly; institution of legal proceedings	Not related to agency deliverable	§ 58-17-200	State	Statute	
Commission shall fix storage charges on freight	Not related to agency deliverable	§ 58-17-2020	State	Statute	
Procedure for fixing or changing storage rates and charges	Not related to agency deliverable	§ 58-17-2030	State	Statute	
Promulgation of reciprocal demurrage rules	Not related to agency deliverable	§ 58-17-2060	State	Statute	
Persons to whom chapter shall apply	Not related to agency deliverable	§ 58-17-30	State	Statute	
Purchaser of railroad shall recognize and commence operation within sixty days; exceptions	Not related to agency deliverable	§ 58-17-310	State	Statute	
Penalties for failure to reorganize	Not related to agency deliverable	§ 58-17-320	State	Statute	
Reorganization provisions not applicable to certain sidetracks or spur tracks	Not related to agency deliverable	§ 58-17-330	State	Statute	
Safety devices shall be installed and used on direction of Commission	Not related to agency deliverable	§ 58-17-3320	State	Statute	
Formation of corporation following purchase of railroad by virtue of mortgage or deed of trust by filing certificate	Not related to agency deliverable	§ 58-17-340	State	Statute	
Maximum amount of capital stock which may be named in certificate; increase	Not related to agency deliverable	§ 58-17-350	State	Statute	
Persons signing certificate shall be body corporate; powers	Not related to agency deliverable	§ 58-17-360	State	Statute	
Powers, rights and the like of corporation organized under article	Not related to agency deliverable	§ 58-17-370	State	Statute	
Adoption of bylaws, rules and regulations by corporation	Not related to agency deliverable	§ 58-17-380	State	Statute	
Amount of capital stock corporation may issue	Not related to agency deliverable	§ 58-17-390	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Property to which chapter shall apply	Not related to agency deliverable	§ 58-17-40	State	Statute	
Issuance and sale of bonds; execution of mortgage or deed of trust to secure payment of bonds	Not related to agency deliverable	§ 58-17-400	State	Statute	
Sinking fund	Not related to agency deliverable	§ 58-17-410	State	Statute	
Charter subject to amendment, alteration or repeal by State	Not related to agency deliverable	§ 58-17-420	State	Statute	
Certificate as evidence of incorporation	Not related to agency deliverable	§ 58-17-430	State	Statute	
Chapter applicable to trustees, receivers and the like	Not related to agency deliverable	§ 58-17-50	State	Statute	
Effect of stock ownership, leases and contracts on application of chapter	Not related to agency deliverable	§ 58-17-60	State	Statute	
Merger or consolidation with continuous or connected railroad authorized	Not related to agency deliverable	§ 58-17-610	State	Statute	
Procedure for consolidation	Not related to agency deliverable	§ 58-17-620	State	Statute	
Consolidation of fees	Not related to agency deliverable	§ 58-17-630	State	Statute	
New charter shall be issued to consolidated company; no additional fee shall be charged	Not related to agency deliverable	§ 58-17-640	State	Statute	
Procedure for assessment of damages of dissenting stockholder	Not related to agency deliverable	§ 58-17-650	State	Statute	
Rights, duties and the like of consolidated corporation	Not related to agency deliverable	§ 58-17-660	State	Statute	
Transfer of rights, liabilities and the like to consolidated corporation	Not related to agency deliverable	§ 58-17-670	State	Statute	
Consolidation corporation shall not acquire greater rights than those of consolidating corporations	Not related to agency deliverable	§ 58-17-680	State	Statute	
Consolidated corporation shall establish offices	Not related to agency deliverable	§ 58-17-690	State	Statute	
Chapter amends charters granted since December 17, 1841	Not related to agency deliverable	§ 58-17-70	State	Statute	
Liability of consolidated corporation to suits	Not related to agency deliverable	§ 58-17-700	State	Statute	
Property of consolidated corporation subject to taxation	Not related to agency deliverable	§ 58-17-710	State	Statute	
Consolidations and the like of competing railroads prohibited	Not related to agency deliverable	§ 58-17-720	State	Statute	
Certain consolidations with companies of other states not authorized	Not related to agency deliverable	§ 58-17-730	State	Statute	
Purchase of connecting railroad sold under mortgage, deed of trust or judicial process	Not related to agency deliverable	§ 58-17-740	State	Statute	
Purchase or guarantee of bonds and stock of other companies; purchase, use or lease of other roads	Not related to agency deliverable	§ 58-17-750	State	Statute	
Ownership of stock or bonds of connecting railroad or steamboat company	Not related to agency deliverable	§ 58-17-760	State	Statute	
Ownership of stock or company controlling stock of competing railroad prohibited; dissolution	Not related to agency deliverable	§ 58-17-770	State	Statute	
Penalty for owning, leasing or operating competing lines	Not related to agency deliverable	§ 58-17-780	State	Statute	
Benefit of process or proceedings; restrictions	Not related to agency deliverable	§ 58-17-80	State	Statute	
General powers and duties of railroad companies	Not related to agency deliverable	§ 58-17-90	State	Statute	
Stock subscriptions	Not related to agency deliverable	§ 58-17-910	State	Statute	
Time within which proxy must be executed	Not related to agency deliverable	§ 58-17-920	State	Statute	
Access to lists of stockholders	Not related to agency deliverable	§ 58-17-930	State	Statute	
Application for examination of books	Not related to agency deliverable	§ 58-17-940	State	Statute	
Liability of stockholders of certain corporations	Not related to agency deliverable	§ 58-17-950	State	Statute	
Powers of street railway corporations to produce and supply light, power and heat	Not related to agency deliverable	§ 58-21-20	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Damaged electric cars shall not be used; adequate number of cars in good condition shall be maintained	Not related to agency deliverable	§ 58-21-210	State	Statute	
Commission may prescribe number of cars and other matters during temporary increase in demand for transportation	Requires a service	§ 58-21-220	State	Statute	When demand for transportation may temporarily increase, the Commission may prescribe the number and condition of cars, power, equipment, ways, means and facilities that may be reasonably necessary
Enforcement orders of Commission	Requires a service	§ 58-21-230	State	Statute	Commission may enforce its orders
Maintenance of tracks, structures and cars	Not related to agency deliverable	§ 58-21-240	State	Statute	
Electric railway companies shall affix enclosed vestibules to cars in certain months	Not related to agency deliverable	§ 58-21-250	State	Statute	
Interurban railways shall affix enclosed vestibules in November	Not related to agency deliverable	§ 58-21-260	State	Statute	
Electric street railway cars shall have fenders	Not related to agency deliverable	§ 58-21-270	State	Statute	
Electric street railway companies shall heat cars	Not related to agency deliverable	§ 58-21-280	State	Statute	
Certain interurban railways shall heat cars	Not related to agency deliverable	§ 58-21-290	State	Statute	
Lease of property of one electric railway company to another	Not related to agency deliverable	§ 58-21-30	State	Statute	
Notice of transfer points	Not related to agency deliverable	§ 58-21-300	State	Statute	
Electric cars shall not be delayed to check fares	Not related to agency deliverable	§ 58-21-310	State	Statute	
Certain employees of railways shall have powers of peace officers	Not related to agency deliverable	§ 58-21-320	State	Statute	
Rights and remedies of injured employees of street railways	Not related to agency deliverable	§ 58-21-40	State	Statute	
Penalties	Not related to agency deliverable	§ 58-21-50	State	Statute	
Certain statutory provisions inapplicable to lines of more than fifty miles	Not related to agency deliverable	§ 58-21-60	State	Statute	
Transfer of property pending suit shall be invalid	Not related to agency deliverable	§ 58-23-100	State	Statute	
General regulatory powers of commission	Requires a service	§ 58-23-1010	State	Statute	The Commission shall regulate every motor carrier in this State and fix or approve the rates, fares, charges, classifications and regulations; the commission may approve joint rates; as to holders of certificate C, the commission shall fix a maximum rate only
Certain routes or schedules shall not be changed without permit from Commission	Not related to agency deliverable	§ 58-23-1020	State	Statute	
Occasional detours; use of substitute or reserve vehicles in emergencies	Not related to agency deliverable	§ 58-23-1030	State	Statute	
Carriers liable for baggage only when checked	Not related to agency deliverable	§ 58-23-1040	State	Statute	
Certain statutory provisions not applicable to baggage	Not related to agency deliverable	§ 58-23-1050	State	Statute	
Commission may require establishment of bus stations	Requires a manner of delivery	§ 58-23-1060	State	Statute	
Promulgation of rules and regulations as to vehicles for hire at resorts	Requires a manner of delivery	§ 58-23-1070	State	Statute	
Special plates or markers for carriers	Not related to agency deliverable	§ 58-23-1080	State	Statute	
Special markers for reserve or substitute passenger vehicles	Not related to agency deliverable	§ 58-23-1090	State	Statute	
Motor carrier transportation contracts; definition; hold harmless provisions; exception	Not related to agency deliverable	§ 58-23-110	State	Statute	
Article 12: Safety Regulations	Not related to agency deliverable	§ 58-23-1110	State	Statute	
Compliance by motor carriers	Requires a manner of delivery	§ 58-23-1120	State	Statute	
Rulemaking by Commission	Requires a manner of delivery	§ 58-23-1130	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Exclusion of transporters of farm or forest products	Not related to agency deliverable	§ 58-23-1140	State	Statute	
Article 13: Taxis in Counties - Licensing of taxis by governing body of a county or city	Not related to agency deliverable	§ 58-23-1210	State	Statute	
Exception to meaning of operating a taxi	Not related to agency deliverable	§ 58-23-1215	State	Statute	
Liability insurance	Not related to agency deliverable	§ 58-23-1220	State	Statute	
Bond may be filed in lieu of insurance	Not related to agency deliverable	§ 58-23-1230	State	Statute	
"Taxi plate; certificate of insurance	Not related to agency deliverable	§ 58-23-1240	State	Statute	
Name of owner and rates shall be posted in taxi	Not related to agency deliverable	§ 58-23-1250	State	Statute	
Driver identification card shall be posted in taxi and copy furnished to police	Not related to agency deliverable	§ 58-23-1260	State	Statute	
Qualifications of drivers	Not related to agency deliverable	§ 58-23-1270	State	Statute	
Solicitation of passengers	Not related to agency deliverable	§ 58-23-1280	State	Statute	
Vehicles shall answer calls in order received	Not related to agency deliverable	§ 58-23-1290	State	Statute	
Occupancy of vehicle when answering call	Not related to agency deliverable	§ 58-23-1300	State	Statute	
Drivers shall not take possession of baggage without consent of owner	Not related to agency deliverable	§ 58-23-1310	State	Statute	
Use of taxi for prostitution or lewd act or transporting person to place for such purpose	Not related to agency deliverable	§ 58-23-1320	State	Statute	
Taxi shall not transport persons with contagious disease	Not related to agency deliverable	§ 58-23-1330	State	Statute	
Vehicles shall be kept clean	Not related to agency deliverable	§ 58-23-1340	State	Statute	
Vehicles shall not be used for sleeping or certain other purposes	Not related to agency deliverable	§ 58-23-1350	State	Statute	
Transfer of license upon replacement of vehicle	Not related to agency deliverable	§ 58-23-1360	State	Statute	
Revocation of driver's license	Not related to agency deliverable	§ 58-23-1370	State	Statute	
Surrender of taxi license when insurance or bond cancelled	Not related to agency deliverable	§ 58-23-1380	State	Statute	
Revocation of taxi license	Not related to agency deliverable	§ 58-23-1390	State	Statute	
Fee for reinstatement of insurance or bond	Not related to agency deliverable	§ 58-23-1400	State	Statute	
Penalties	Not related to agency deliverable	§ 58-23-1410	State	Statute	
Article 16: Transportation Network Company Act	Not related to agency deliverable	§ 58-23-1610	State	Statute	
Compliance with article before operation as TNC; application; issuance of TNC permit; request for contested case	Not related to agency deliverable	§ 58-23-1620	State	Statute	
Exclusion of insurance coverage while driver logged on digital network or providing prearranged ride; claims coverage investigation	Not related to agency deliverable	§ 58-23-1625	State	Statute	
Primary automobile insurance; proof of coverage	Not related to agency deliverable	§ 58-23-1630	State	Statute	
Insurance disclosure	Not related to agency deliverable	§ 58-23-1635	State	Statute	
Safety inspection of TNC vehicle	Not related to agency deliverable	§ 58-23-1640	State	Statute	
Driver qualification requirements, documentation; inspections of records; disclosures	Not related to agency deliverable	§ 58-23-1650	State	Statute	
Standards	Not related to agency deliverable	§ 58-23-1660	State	Statute	
Records and documentation; information requests; confidentiality of information	Not related to agency deliverable	§ 58-23-1670	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Enforcement of article; penalties; revocation of permit; request for contested cases; investigations	Not related to agency deliverable	§ 58-23-1680	State	Statute	
Fees	Not related to agency deliverable	§ 58-23-1690	State	Statute	
Local assessment fee; records; confidentiality of information; GIS file available for public use	Not related to agency deliverable	§ 58-23-1700	State	Statute	
Law governing TNC's and TNC drivers	Not related to agency deliverable	§ 58-23-1710	State	Statute	
Construction with federal law	Not related to agency deliverable	§ 58-23-1720	State	Statute	
Article 17: Public Transportation Passenger Rights	Not related to agency deliverable	§ 58-23-1810	State	Statute	
Definitions	Not related to agency deliverable	§ 58-23-1820	State	Statute	
General prohibitions; persons who may be refused transportation; violations and penalties	Not related to agency deliverable	§ 58-23-1830	State	Statute	
Transportation by motor vehicle for compensation regulated	Requires a service	§ 58-23-20	State	Statute	Gives PSC authority to regulate motor vehicle carriers
Classes of certificates; application and hearing	Not related to agency deliverable	§ 58-23-210	State	Statute	
Class A certificates	Not related to agency deliverable	§ 58-23-220	State	Statute	
Class B certificates	Not related to agency deliverable	§ 58-23-230	State	Statute	
Class C certificates	Not related to agency deliverable	§ 58-23-240	State	Statute	
Public Service Commission's motor carrier regulatory authority, defined	Requires a manner of delivery	§ 58-23-25	State	Statute	
Class D certificates	Not related to agency deliverable	§ 58-23-250	State	Statute	
Class E certificates	Not related to agency deliverable	§ 58-23-260	State	Statute	
Class F certificates	Not related to agency deliverable	§ 58-23-270	State	Statute	
Provisions governing Class A and Class C certificates shall apply to certificates D and E	Not related to agency deliverable	§ 58-23-280	State	Statute	
Partial A, B and D certificates	Requires a service	§ 58-23-290	State	Statute	The Commission may order the issuance of a certificate A, B, or D for partial exercise of privileges sought
Publication of notice of hearings on application for Class A, B or D certificates	Requires a manner of delivery	§ 58-23-300	State	Statute	
Certain applicants granted certificates as matter of right	Requires a service	§ 58-23-310	State	Statute	The Commission must order issuance of a certificate as a matter of right when it appears the applicant was operating in good faith on or before June 8, 1925, except if operating because of impassable roads
Suspension, revocation, alteration or amendment of certificates; appeal	Requires a service	§ 58-23-320	State	Statute	After hearing, the Commission may order the suspension, revocation, alteration, or amendment of motor carrier certificates
Grounds for issuance or denial of certificate	Requires a manner of delivery	§ 58-23-330	State	Statute	
Alienation or lease of certificates issued after July 1, 1983	Not related to agency deliverable	§ 58-23-340	State	Statute	
Certificate and fee requirements	Not related to agency deliverable	§ 58-23-40	State	Statute	
Chapter not applicable to transportation for certain purposes	Not related to agency deliverable	§ 58-23-50	State	Statute	
Applications for annual licenses	Not related to agency deliverable	§ 58-23-510	State	Statute	
Information which shall be furnished in application for Class A and B certificates	Requires a manner of delivery	§ 58-23-520	State	Statute	
License fees for class A certificate holders having twenty or more vehicles	Not related to agency deliverable	§ 58-23-530	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Computation of carrying weight of passenger vehicles	Not related to agency deliverable	§ 58-23-540	State	Statute	
License fees for class B certificate holders having twenty or more vehicles	Not related to agency deliverable	§ 58-23-550	State	Statute	
License fees for class A, B, or C certificate holders having less than twenty vehicles	Not related to agency deliverable	§ 58-23-560	State	Statute	
Information which shall be furnished in application for class D certificate	Requires a manner of delivery	§ 58-23-570	State	Statute	
Carriers of household goods and hazardous waste for disposal; regulation; Office of Compliance; fees	Requires a service	§ 58-23-590	State	Statute	The Commission must promulgate and adopt regulations necessary to control entry and certification standards, set rates and charges, and establish enforcement procedures and powers to govern operations of carriers of household goods and hazardous waste for disposal
Chapter not applicable to business within certain areas	Not related to agency deliverable	§ 58-23-60	State	Statute	
Time for payment of fees	Not related to agency deliverable	§ 58-23-600	State	Statute	
Fees shall not be refunded for period when license not used; exception	Not related to agency deliverable	§ 58-23-610	State	Statute	
Situations in which local fees may or may not be imposed	Not related to agency deliverable	§ 58-23-620	State	Statute	
Distribution of license fees	Not related to agency deliverable	§ 58-23-630	State	Statute	
Chapter not applicable to occasional trip	Not related to agency deliverable	§ 58-23-70	State	Statute	
Penalties	Requires a manner of delivery	§ 58-23-80	State	Statute	
Issuance, bond, or certificate of self-insurance required of certificate holders generally	Requires a manner of delivery	§ 58-23-910	State	Statute	
Insurance required of owners of motor vehicles transporting goods for hire	Requires a manner of delivery	§ 58-23-920	State	Statute	
Insurance not required of owners of certain motor vehicles subject to Interstate Commerce Commission	Not related to agency deliverable	§ 58-23-930	State	Statute	
Effect of chapter on municipal police regulations and ordinances	Not related to agency deliverable	§ 58-27-100	State	Statute	
Charges for electricity established by municipal contract or franchise	Not related to agency deliverable	§ 58-27-1000	State	Statute	
Commission shall not regulate contract made by municipalities	Not related to agency deliverable	§ 58-27-1010	State	Statute	
Capitalization for rate-making purposes	Requires a manner of delivery	§ 58-27-1020	State	Statute	
Sales of appliances shall not be considered in rate making	Requires a manner of delivery	§ 58-27-1030	State	Statute	
Certain sections cumulative	Not related to agency deliverable	§ 58-27-1040	State	Statute	
Distributed energy resources; report required	Requires a manner of delivery	§ 58-27-1050	State	Statute	
Effect of chapter on interstate commerce	Not related to agency deliverable	§ 58-27-110	State	Statute	
Effect of chapter on duties declared in Broad River case	Not related to agency deliverable	§ 58-27-120	State	Statute	
Article 9: Extension and Abandonment of Service; Transfer of Property - Extension of facilities; commission approval	Not related to agency deliverable	§ 58-27-1210	State	Statute	
Extensions by municipalities	Not related to agency deliverable	§ 58-27-1220	State	Statute	
Certificate of public convenience and necessity shall be obtained prior to construction, operation or extension of system; exceptions	Requires a manner of delivery	§ 58-27-1230	State	Statute	
Prerequisites to issuance of certificate	Requires a manner of delivery	§ 58-27-1240	State	Statute	
Issuance or refusal of certificate or modified certificate	Requires a service	§ 58-27-1250	State	Statute	After hearing, the Commission may issue a certificate for the construction or operation of a portion only of the contemplated facility, line, plant or system, or extension thereof

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Order preliminary to issuance of certificate	Requires a service	§ 58-27-1260	State	Statute	The Commission, after application filed by a utility, may make an order declaring that it will issue a certificate
Cease and desist order when construction or operation proceeds in absence of certificate	Requires a service	§ 58-27-1270	State	Statute	The Commission may issue cease and desist orders from construction or operation
Order where construction or extension causes unreasonable interference	Requires a service	§ 58-27-1280	State	Statute	if an electric utility unreasonably interferes with the service or system of another electric utility, the Commission, after hearing, may make orders and prescribe terms and conditions in harmony with this chapter as just and reasonable
Abandonment of service	Requires a manner of delivery	§ 58-27-1290	State	Statute	
Condemnation powers of electric companies, State authorities and electric cooperatives	Not related to agency deliverable	§ 58-27-130	State	Statute	
Disposition of properties, powers, franchises or privileges; certain out-of-state property may be sold	Requires a manner of delivery	§ 58-27-1300	State	Statute	
Lease of property and franchises	Not related to agency deliverable	§ 58-27-1310	State	Statute	
Municipality may purchase property operated under indeterminate permit	Not related to agency deliverable	§ 58-27-1320	State	Statute	
Notice of municipality's intent to acquire property of utility	Not related to agency deliverable	§ 58-27-1330	State	Statute	
Determination of just compensation for purchase of electrical utility	Requires a service	§ 58-27-1340	State	Statute	The Commission must hold a public hearing and issue an order when a city or town expresses its desire and purpose to purchase property of an electrical utility
Payment of compensation and transfer of property after approval in municipal election	Not related to agency deliverable	§ 58-27-1350	State	Statute	
Acquisition of property of supplier of electricity when area annexed to or incorporated as municipality	Not related to agency deliverable	§ 58-27-1360	State	Statute	
General powers of Commission	Requires a service	§ 58-27-140	State	Statute	Upon petition, the Commission may ascertain and fix just and reasonable standards, classifications, regulations, practices, or service to be furnished, imposed, observed and followed by any or all electrical utilities, for the measurement of quality, for the examination and testing of such product; establish or approve reasonable rules, regulations, specifications, and standards to ensure the accuracy of all meters and appliances for measurement
Promulgation of rules and regulations	Requires a service	§ 58-27-150	State	Statute	The commission may make such rules and regulations not inconsistent with the law as may be proper in the exercise of its powers
Service shall be adequate, efficient and reasonable	Not related to agency deliverable	§ 58-27-1510	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Ordering improvement of service	Requires a service	§ 58-27-1520	State	Statute	After hearing, the Commission may find an electrical utility's service to be unreasonable, unsafe, inadequate, insufficient, or unreasonable discriminatory, the Commission must determine the reasonable, safe, adequate and sufficient service to be observed, furnished, enforced or employed and must fix the service by order, rule or regulation
Certain wires shall not be erected near public road	Not related to agency deliverable	§ 58-27-1530	State	Statute	
Systems of accounts	Requires a manner of delivery	§ 58-27-1540	State	Statute	
Annual depreciation; depreciation reserve	Requires a service	§ 58-27-1550	State	Statute	The Commission, after hearing, may issue an order resulting in credits to the reserve if determined to be excessive; the Commission may control or limit the depreciation reserve
Office of utility; removal of books and papers from State	Not related to agency deliverable	§ 58-27-1560	State	Statute	
Production of books and records	Not related to agency deliverable	§ 58-27-1570	State	Statute	
Furnishing information and reports; forms	Not related to agency deliverable	§ 58-27-1580	State	Statute	
Meters to measure electricity going into or out of State; records and reports	Not related to agency deliverable	§ 58-27-1590	State	Statute	
Investigation and examination of condition and management of utility	Not related to agency deliverable	§ 58-27-160	State	Statute	
Joint hearings and joint or concurrent orders; joint investigations	Requires a service	§ 58-27-170	State	Statute	The Commission may hold joint hearings and issue joint or concurrent orders in conjunction or concurrence with any official board or commission of any state or of the United States
Securities shall not be issued without approval of Commission; exceptions	Requires a service	§ 58-27-1710	State	Statute	Gives the Commission the authority to approve the issuance or sale of securities
Application for approval	Requires a manner of delivery	§ 58-27-1720	State	Statute	
Investigation and hearing as to value of issue of securities; certificate of authority	Requires a service	§ 58-27-1730	State	Statute	The Commission must determine whether the purpose of the issue is proper, value the property or services and find and determine the amount of such securities reasonably necessary. If approved, the Commission must grant a certificate of authority to the utility.
Limitation of amount and use of proceeds of issue	Not related to agency deliverable	§ 58-27-1740	State	Statute	
Certain sales of securities by or to employees prohibited	Not related to agency deliverable	§ 58-27-1750	State	Statute	
Permissible sales of securities to employees	Not related to agency deliverable	§ 58-27-1760	State	Statute	
Valuations and revaluations of property of utilities	Requires a service	§ 58-27-180	State	Statute	The Commission may, after hearing, ascertain and fix the value of the whole or any part of electrical utility property
Inspection of property; audit of books; examination of employees of utilities	Not related to agency deliverable	§ 58-27-190	State	Statute	
Promulgation of rules governing pleadings, practice and procedure	Requires a service	§ 58-27-1910	State	Statute	The Commission may prescribe rules governing pleadings, practice and procedure not inconsistent with the provisions of the law

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Rules governing hearings and proceedings	Requires a manner of delivery	§ 58-27-1920	State	Statute	
Additional hearings; notice	Requires a service	§ 58-27-1930	State	Statute	The Commission must conduct such other hearings as may be required. The Commission must provide notice of all such hearings to those interested
Petition alleging improper act by electrical utility	Requires a manner of delivery	§ 58-27-1940	State	Statute	
Service of copy of complaint	Requires a service	§ 58-27-1950	State	Statute	The Commission must cause a copy of complaint petitions to be served upon the person, corporation, or electrical utility subject to the petition and the Office of Regulatory Staff
Issuance and service of subpoenas and other process	Requires a service	§ 58-27-1960	State	Statute	The Commission and each commissioner may issue subpoenas, subpoena duces tecum, etc. in proceedings pending before it
Service of pleadings and notices	Requires a manner of delivery	§ 58-27-1970	State	Statute	
Time, place and notice of hearing	Requires a service	§ 58-27-1980	State	Statute	Commission shall fix the time and place of all hearings, and shall serve notice
Dismissal of petition without hearing	Requires a service	§ 58-27-1990	State	Statute	The Commission may dismiss a petition without hearing
Chapter inapplicable to certain areas	Not related to agency deliverable	§ 58-27-20	State	Statute	
Inspection of tax returns and other information	Not related to agency deliverable	§ 58-27-200	State	Statute	
Administration of oaths; examination of witnesses and certification of official acts	Requires a service	§ 58-27-2000	State	Statute	Commissioners may administer oaths, examine witnesses, and certify official acts
Contempt proceedings	Not related to agency deliverable	§ 58-27-2010	State	Statute	
Hearing before one or more commissioners	Requires a service	§ 58-27-2020	State	Statute	Any hearing may be held before any one or more commissioners upon authorization of the Commission; any determination, ruling, or order is not effective without due notice and approval and confirmation of a quorum of the commission
Employment and duties of special agent or examiner	Requires a manner of delivery	§ 58-27-2030	State	Statute	
Persons entitled to be heard at hearing and to introduce evidence	Requires a manner of delivery	§ 58-27-2040	State	Statute	
Depositions	Requires a manner of delivery	§ 58-27-2050	State	Statute	
Self-incrimination; immunity from prosecution	Not related to agency deliverable	§ 58-27-2060	State	Statute	
Copies of official documents and orders as evidence	Requires a manner of delivery	§ 58-27-2070	State	Statute	
Compensation of witnesses	Not related to agency deliverable	§ 58-27-2080	State	Statute	
Charges by affiliated interests	Requires a manner of delivery	§ 58-27-2090	State	Statute	
Actions to prevent or discontinue violations of law or orders of Commission	Not related to agency deliverable	§ 58-27-210	State	Statute	
Findings and orders of Commission	Requires a service	§ 58-27-2100	State	Statute	After hearing, the Commission shall make and file its findings and order with its opinion
Service of orders on parties	Requires a service	§ 58-27-2110	State	Statute	The Commission shall serve a copy of the order, either personally or by registered mail, upon the person, corporation or electrical utility and give notice, either personally or by registered mail, to other parties
Effective date of order	Not related to agency deliverable	§ 58-27-2120	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Rescission or amendment of orders or decisions	Requires a service	§ 58-27-2130	State	Statute	The Commission may at any time, after notice and opportunity to be heard, rescind or amend any order or decision made by it; notice must be given, either personally or by registered mail
Records of proceedings shall be kept	Requires a service	§ 58-27-2140	State	Statute	A full and complete record shall be kept of all proceedings before the Commission. The Commission shall appoint a reporter to take down all testimony
Rehearings	Requires a service	§ 58-27-2150	State	Statute	The Commission must grant or refuse applications for rehearing within 20 days; if granted, the commission shall issue a new order after rehearing has concluded
Enforcement and administration of chapter	Not related to agency deliverable	§ 58-27-220	State	Statute	
Exercise of other powers of Commission not excluded	Requires a manner of delivery	§ 58-27-230	State	Statute	
Action to vacate order of commission; limitations	Not related to agency deliverable	§ 58-27-2310	State	Statute	
Stay or suspension of Commission's order pending review	Not related to agency deliverable	§ 58-27-2320	State	Statute	
Burden of proof shall be on complainant	Not related to agency deliverable	§ 58-27-2340	State	Statute	
Construction of South Carolina Rural Development Act of 1996	Not related to agency deliverable	§ 58-27-240	State	Statute	
General penalty	Not related to agency deliverable	§ 58-27-2410	State	Statute	
Every violation shall constitute a separate offense	Not related to agency deliverable	§ 58-27-2420	State	Statute	
Penalties shall be cumulative; suit for one penalty shall not bar another suit	Not related to agency deliverable	§ 58-27-2430	State	Statute	
Actions to recover penalties	Not related to agency deliverable	§ 58-27-2440	State	Statute	
Principals responsible for acts of agents	Not related to agency deliverable	§ 58-27-2450	State	Statute	
Penalties not applicable to municipality but to officers, agents or employees personally	Not related to agency deliverable	§ 58-27-2460	State	Statute	
Restrictions on interruption of electric service to residential customer for nonpayment of bill; exceptions	Not related to agency deliverable	§ 58-27-250	State	Statute	
Article 21: Termination of Electric Service Due to Nonpayment	Not related to agency deliverable	§ 58-27-2510	State	Statute	
Termination procedures; contents	Not related to agency deliverable	§ 58-27-2520	State	Statute	
Third-party notification program	Not related to agency deliverable	§ 58-27-2530	State	Statute	
Disconnection when public safety emergency exists	Not related to agency deliverable	§ 58-27-2540	State	Statute	
Coal consumption residuals disposal	Not related to agency deliverable	§ 58-27-255	State	Statute	
Promulgation of regulations	Not related to agency deliverable	§ 58-27-2550	State	Statute	
Private right to action; duty of care	Not related to agency deliverable	§ 58-27-2560	State	Statute	
Article 23: Lease of Renewable Electric Generation Facilities Program	Not related to agency deliverable	§ 58-27-2600	State	Statute	
Lease of renewable electric generation facility	Not related to agency deliverable	§ 58-27-2610	State	Statute	
Application; approval; updates; investigations; revocation; civil penalties; contested cases	Not related to agency deliverable	§ 58-27-2620	State	Statute	
Registration of facility; registry; public inspection of registry; report	Not related to agency deliverable	§ 58-27-2630	State	Statute	
Investigation of claims of violations	Not related to agency deliverable	§ 58-27-2640	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Section 58-27-2610 contingently effective	Requires a service	§ 58-27-2650	State	Statute	This section is not effective until the commission has approved net energy metering rates for all investor-owned electrical utilities serving more than 100,000 retail customers in SC
Development of consumer protection regulations	Not related to agency deliverable	§ 58-27-2660	State	Statute	
Corporations subject to chapter even before commencing operations	Not related to agency deliverable	§ 58-27-30	State	Statute	
Compliance with orders, decisions, directions, rules and regulations	Requires a manner of delivery	§ 58-27-40	State	Statute	
Article 3: Franchises and Permits - Procedure for granting of exclusive municipal franchises to furnish light	Not related to agency deliverable	§ 58-27-410	State	Statute	
Franchise fee not to be paid or collected under "Stateline Accounts"; calculation of franchise fee	Not related to agency deliverable	§ 58-27-415	State	Statute	
Franchises and permits shall be indeterminate	Not related to agency deliverable	§ 58-27-420	State	Statute	
Exchange of old limited permit or franchise for indeterminate permit	Not related to agency deliverable	§ 58-27-430	State	Statute	
Revocation of interdeterminate permit for inadequacy of service	Not related to agency deliverable	§ 58-27-440	State	Statute	
Continuance of service on expiration of franchise	Not related to agency deliverable	§ 58-27-450	State	Statute	
Promulgation of standards for interconnection of renewable energy facilities; certain generation activities prohibited	Requires a service	§ 58-27-460	State	Statute	The Commission shall promulgate standards for interconnection of renewable energy facilities and other nonutility-owned generation with a generation capacity of 2,000 kW or less. The Commission shall establish proceedings for the purpose of considering revisions to the standards promulgated pursuant to this section within 6 months.
Assessments on electric utilities to pay expenses of Commission	Funding agency deliverable(s)	§ 58-27-50	State	Statute	
Article 5: Service Rights of Electric Suppliers	Not related to agency deliverable	§ 58-27-610	State	Statute	
Service rights of and restrictions on electric suppliers	Requires a service	§ 58-27-620	State	Statute	The Commission shall have authority to approve agreements between electric suppliers concerning corridor rights
Service rights and restrictions in areas within consolidated political subdivisions	Not related to agency deliverable	§ 58-27-630	State	Statute	
Assignment of service areas	Requires a service	§ 58-27-640	State	Statute	The PSC shall assign service areas to electric suppliers
Reassignment of service areas	Requires a service	§ 58-27-650	State	Statute	The PSC is authorized to reassign service areas of electric suppliers, the PSC has the authority and jurisdiction to order electric suppliers to cease and desist
Supplier may furnish service in area served by another	Requires a service	§ 58-27-660	State	Statute	The PSC shall have the authority and jurisdiction, after notice, to order any electric supplier to supply service to consumers at premises being served by another supplier
Service in area becoming part of municipality; premises located within boundaries of electric cooperative or corridor	Not related to agency deliverable	§ 58-27-670	State	Statute	
Effect of continuation of service	Not related to agency deliverable	§ 58-27-680	State	Statute	
Act 431 of 1984 not affected by Act 173 of 1987	Not related to agency deliverable	§ 58-27-690	State	Statute	
Employment of staff; suits or actions arising under chapter	Requires a manner of delivery	§ 58-27-70	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Annual report of Commission	Requires a service	§ 58-27-80	State	Statute	The Commission shall file an annual report containing a full and complete account of its transactions and proceedings
Article 7: Rates and Charges - Rates shall be just and reasonable	Requires a manner of delivery	§ 58-27-810	State	Statute	
Schedule of rates, service rules and regulations and service contracts shall be filed with Commission	Requires a manner of delivery	§ 58-27-820	State	Statute	
Utility shall not charge rates different from those in schedule	Requires a manner of delivery	§ 58-27-830	State	Statute	
Preferences and unreasonable differences in rates shall not be made; classifications may be established	Requires a manner of delivery	§ 58-27-840	State	Statute	
Findings and enumeration of electrical utility customer rights	Requires a service	§ 58-27-845	State	Statute	The Commission shall consider whether rates are designed to discourage the wasteful use of public utility services, the Commission must ensure each electrical utility offers a minimum of one reasonable rate option that aligns with the customer's ability to achieve bill savings with long-term reductions in overall cost
Investigation and change of rate by commission	Requires a service	§ 58-27-850	State	Statute	After hearing, if the Commission finds existing rates in effect to be unjust, unreasonable, insufficient, unreasonably discriminatory, or in any way in violation of any provision of law, the Commission shall determine the just, reasonable, and sufficient rates
Proposal rate changes; prior approval	Requires a manner of delivery	§ 58-27-860	State	Statute	
"Fuel Cost" defined; estimated fuel costs; rebuttal presumption; duties of commission	Requires a service	§ 58-27-865	State	Statute	Upon application of the utility, and after hearing, the Commission may allow variable costs of other environmental reagents, other environmental allowances or emissions-related taxes to be recovered as a component of fuel costs, and other provisions/conditions
Commission action on proposed rate changes; refund of excessive charges	Requires a service	§ 58-27-870	State	Statute	Commission must hold a public hearing, must rule and issue its order within 6 months after the date the schedule is filed
Effect of chapter on constitutional rights and powers of municipalities	Not related to agency deliverable	§ 58-27-90	State	Statute	
Schedule of rates put into effect after preliminary investigation	Requires a service	§ 58-27-920	State	Statute	The Commission may, after a preliminary investigation by ORS and upon sufficient evidence, order an electrical utility to put into effect a schedule of rates as shall be deemed fair and reasonable; must serve an attested copy of the order to the utility affected and ORS
Petition for hearing on change in rates; suspension of new rates pending hearing	Requires a manner of delivery	§ 58-27-930	State	Statute	
Order confirming, modifying or vacating former order; service; effective date of rate changes	Requires a service	§ 58-27-940	State	Statute	After hearing, the Commission, by order, must either confirm, modify, or vacate its former order; must serve an attested copy on the utility affected and ORS
Petition for hearing as prerequisite to bringing cause of action challenging order	Not related to agency deliverable	§ 58-27-950	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Reparation orders; suits to enforce	Requires a service	§ 58-27-960	State	Statute	Upon petition and after hearing, if the Commission finds an electric utility has charged an unreasonable, excessive, or discriminatory amount for electric service; the Commission may order the electrical utility to make due reparation to the petitioner
Participation in profits arising from efficiency	Not related to agency deliverable	§ 58-27-970	State	Statute	
Contracts subject to control and approval of Commission	Requires a service	§ 58-27-980	State	Statute	Gives the Commission the authority to control and approve contracts
Contracts with other utilities	Requires a service	§ 58-27-990	State	Statute	Subject to approval by the Commission, electric utilities may contract with each other
Continuation of the Public Service Commission	Requires a manner of delivery	§ 58-3-10	State	Statute	
Assessment for expenses of Commission; Commission an other-funded agency	Funding agency deliverable(s)	§ 58-3-100	State	Statute	
Advance of funds for office of Commission	Funding agency deliverable(s)	§ 58-3-110	State	Statute	
State agencies; boards; and commissions must supply records and information to Commission	Requires a manner of delivery	§ 58-3-130	State	Statute	
Powers to regulate public utilities	Requires a service	§ 58-3-140	State	Statute	Power and jurisdiction to supervise and regulate the rates and service of every public utility in the State; develop and publish a policy manual; publish an order guide which indexes and cross-references orders by subject matter and case name; promulgate regulations to require the direct testimony of witnesses
Limitation on appearance of members of General Assembly in rate-fixing proceedings	Not related to agency deliverable	§ 58-3-142	State	Statute	
Commission empowered to fix agreements, contracts, and rates between common carriers and telephone and telegraph companies	Requires a service	§ 58-3-170	State	Statute	The Commission must supervise and fix agreements, contracts, rates, or the division thereof and regulations between or among common carriers and telephone and telegraph companies, if common carriers and telephone and telephone companies fail to agree
Promulgation of regulations to effectuate Section 58-3-170	Requires a manner of delivery	§ 58-3-180	State	Statute	
Reports by entities subject to commission jurisdiction; audits by Office of Regulatory Staff	Requires a manner of delivery	§ 58-3-190	State	Statute	
Membership of the PSC; election and qualifications; Review Committee; terms; vacancies	Not related to agency deliverable	§ 58-3-20	State	Statute	
Inspections, audits and examinations	Requires a manner of delivery	§ 58-3-200	State	Statute	
Disposition of penalties and forfeitures for failure to comply with orders of commission	Funding agency deliverable(s)	§ 58-3-220	State	Statute	
Conduct of hearings; absence of commissioner; ejection of disruptive party; contempt; withdrawal of petition	Requires a manner of delivery	§ 58-3-225	State	Statute	
Unauthorized change of utility provider service; authorization; penalties; "customer" defined	Not related to agency deliverable	§ 58-3-230	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
General Assembly members and immediate family ineligible for election to commission	Not related to agency deliverable	§ 58-3-24	State	Statute	
Definitions; exemption from certain regulations for certain utility services	Not related to agency deliverable	§ 58-3-240	State	Statute	
Conflict of interest; commission members and employees	Not related to agency deliverable	§ 58-3-25	State	Statute	
Final orders and decisions; contents; service on parties	Requires a manner of delivery	§ 58-3-250	State	Statute	
Communications between commission and parties prohibited; exempt communications; disclosure of improper communications; penalties	Not related to agency deliverable	§ 58-3-260	State	Statute	
Obtaining remedial relief from violation of prohibited communications; hearing before administrative law judge	Not related to agency deliverable	§ 58-3-270	State	Statute	
Restriction of employment of former commissioners by public utility	Not related to agency deliverable	§ 58-3-280	State	Statute	
Oaths; Code of Judicial Conduct applicable; ethics and the Administrative Procedures Act workshop	Requires a manner of delivery	§ 58-3-30	State	Statute	
Transportation Division Inspectors; commission and removal of inspectors	Not related to agency deliverable	§ 58-3-310	State	Statute	
Certificate required before construction of major utility facility; transfer and amendment of certificate; exceptions; emergency certificates	Requires a service	§ 58-33-110	State	Statute	Gives the PSC authority to issue certificates regarding construction of major utility facilities
Application of certificate; service on and notice to municipalities; government agencies and other persons of application	Requires a manner of delivery	§ 58-33-120	State	Statute	
Hearings	Requires a service	§ 58-33-130	State	Statute	The Commission must hold a hearing within 60-90 days of receiving an application (manner of hearing applies to application for amendment of a certificate)
Parties to certificate proceedings; limited appearances; intervention	Requires a service	§ 58-33-140	State	Statute	Commission may grant for leave to intervene as a party
Record of proceedings; consolidation of representation of parties	Requires a service	§ 58-33-150	State	Statute	The Commission must make a record of the hearing and may provide for the consolidation of the representation of parties having similar interests
Decision of Commission	Requires a service	§ 58-33-160	State	Statute	The Commission shall render a decision upon the record. A copy of the decision and any opinion shall be served by the Commission upon each party
Opinion of Commission	Requires a service	§ 58-33-170	State	Statute	Commission shall issue an opinion stating its reasons for actions taken
Definitions	Not related to agency deliverable	§ 58-33-20	State	Statute	
Bond of inspectors	Not related to agency deliverable	§ 58-3-320	State	Statute	
Citation and applicability of article	Not related to agency deliverable	§ 58-33-210	State	Statute	
Definitions	Not related to agency deliverable	§ 58-33-220	State	Statute	
Project development applications; prudence determinations; disallowance of imprudent costs; deferral of costs of abandoned project	Requires a service	§ 58-33-225	State	Statute	The commission shall issue a project development order affirming prudence of base load applications within 6 months of the application
Filing applications for proposed construction with commission; copy to and role of Office of Regulatory Staff, application for certificate under Utility Facility Siting and Environmental Protection Act for plants inside SC and plants outside SC serving residents	Requires a manner of delivery	§ 58-33-230	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Applicability of procedural requirements for rate proceedings; notice; burden of proof as to prudence of decision to build plant; deadlines	Requires a manner of delivery	§ 58-33-240	State	Statute	
Application for baseline review; contents	Requires a manner of delivery	§ 58-33-250	State	Statute	
Combined application; contents	Requires a manner of delivery	§ 58-33-260	State	Statute	
Base load review orders; contents; petition for modification; settlement agreements between Office of Regulatory Staff and applicant	Requires a service	§ 58-33-270	State	Statute	After hearing, the Commission shall issue a base load review order approving rate recovery
Base load review orders; parameters; challenges; recovery of capital costs	Requires a manner of delivery	§ 58-33-275	State	Statute	
Reports; contents; on-going monitoring by Office of Regulatory Staff	Not related to agency deliverable	§ 58-33-277	State	Statute	
Requests for approval of revised rates	Requires a service	§ 58-33-280	State	Statute	Within 4 months of date of revised rates filings, the Commission shall issue a revised rates order granting, modifying, or denying revised rates
Review of revised rates order or failure to issue such order; Office of Regulatory Staff as party; intervention	Requires a service	§ 58-33-285	State	Statute	Commission shall open a single new docket for all filings related to any one set of revised rates
Review proceedings; consideration of settlement; discovery; contents and time for issuance of final order	Requires a service	§ 58-33-287	State	Statute	The commission shall issue its order upon a petition for review of a revised rates order within six months; conditions
Effect of denial of or failure to seek project development application; filing new or amended applications	Not related to agency deliverable	§ 58-33-290	State	Statute	
Office of Regulatory staffing; expert witnesses	Not related to agency deliverable	§ 58-33-295	State	Statute	
Application of limitations on rate filings in Section 58-27-870€	Not related to agency deliverable	§ 58-33-298	State	Statute	
Oath of inspectors	Not related to agency deliverable	§ 58-3-330	State	Statute	
Appeal from final order or decision	Not related to agency deliverable	§ 58-33-310	State	Statute	
Jurisdiction of courts	Not related to agency deliverable	§ 58-33-320	State	Statute	
Inspectors to possess and exercise powers and authority of constables	Not related to agency deliverable	§ 58-3-340	State	Statute	
Authority of other agencies or local governments; application of other laws	Not related to agency deliverable	§ 58-33-410	State	Statute	
Joint hearings with agencies from other states; agreements and compacts; joint investigations	Requires a service	§ 58-33-420	State	Statute	The Commission may hold joint hearings and issue joint or concurrent orders with any official board or commission of any state or of the United States. The Commission is authorized to enter into agreements or compacts with agencies of other states for cooperative efforts.
Annual reports shall be furnished by public utilities	Not related to agency deliverable	§ 58-33-430	State	Statute	
Enforcement authority of inspectors	Not related to agency deliverable	§ 58-3-350	State	Statute	
Inspectors to insure that violators are prosecuted	Not related to agency deliverable	§ 58-3-360	State	Statute	
Arrest procedure	Not related to agency deliverable	§ 58-3-370	State	Statute	
Election of Chairman; hearing officer	Requires a manner of delivery	§ 58-3-40	State	Statute	
Administration of oaths	Requires a manner of delivery	§ 58-3-50	State	Statute	
State Regulation of Public Utilities Review Committee (PURC) established	Not related to agency deliverable	§ 58-3-510	State	Statute	
Membership; election of chairman; meetings; nomination of candidates for Public Service Commission and Executive Director of Office of Regulatory Staff	Requires a manner of delivery	§ 58-3-520	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Powers and duties of PURC	Not related to agency deliverable	§ 58-3-530	State	Statute	
Expenses of PURC	Not related to agency deliverable	§ 58-3-540	State	Statute	
Staffing; identification of Executive Director candidates	Not related to agency deliverable	§ 58-3-550	State	Statute	
Election of commission members; screening and qualification of candidates	Requires a manner of delivery	§ 58-3-560	State	Statute	
Study of other state commission structures, responsibilities; report and recommendations	Not related to agency deliverable	§ 58-3-570	State	Statute	
Organization of and allocation of staff to commission or Office of Regulatory Staff	Requires a manner of delivery	§ 58-3-580	State	Statute	
Employment of clerk, attorneys and other staff; salaries; travel authorization and approval; exception as to functions of the Office of Regulatory Staff	Funding agency deliverable(s)	§ 58-3-60	State	Statute	
Compensation of commission members; limitations on other employment	Funding agency deliverable(s)	§ 58-3-70	State	Statute	
Public Service Commission; adoption of procedures encouraging energy efficiency and conservation	Requires a service	§ 58-37-20	State	Statute	Authorizes the commission to adopt procedures encouraging energy efficiency and conservation; requires the commission to establish rates and charges that equalize the net income of an electric or gas utility after implementation of a cost-effective energy conservation measure
Reports on demand-side activities of gas and electric utilities; forms	Requires a service	§ 58-37-30	State	Statute	Commission must issue annual report to General Assembly about ongoing Demand Side Management Programs
Integrated resource plans	Requires a service	§ 58-37-40	State	Statute	The Commission shall have a proceeding to review each electrical utility's integrated resource plan, and shall approve the plan if the commission determines it represents the most reasonable and prudent means of meeting the electrical utility's energy and capacity needs; conditions
Agreements for energy efficiency and conservation measures; interest rate; recovery of costs; installation liability; energy audits; exemptions	Not related to agency deliverable	§ 58-37-50	State	Statute	
Independent study to evaluate integration of emerging energy technologies	Requires a service	§ 58-37-60	State	Statute	The Commission is authorized to initiate an independent study to evaluate the integration of renewable energy and emerging energy technologies, may require regular updates from utilities regarding implementation of the state's renewable energy policies, and may hire or retain a consultant
Meetings of Commission; quorum	Requires a manner of delivery	§ 58-3-90	State	Statute	
Definitions	Not related to agency deliverable	§ 58-39-120	State	Statute	
Distributed energy resource program	Requires a service	§ 58-39-130	State	Statute	Gives the PSC the authority to approve electric utility participation in distributed energy resource programs
Submittal of estimates of incremental or avoided costs for the next twelve months; hearing; regulations; report; expiration	Requires a service	§ 58-39-140	State	Statute	Gives the PSC the authority to approve electric utility participation in distributed energy resource programs

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Caps to residential, commercial, and industrial accounts	Not related to agency deliverable	§ 58-39-150	State	Statute	
Net energy metering rates; metering equipment; net electrical energy measurement; report; costs	Requires a service	§ 58-40-20	State	Statute	Gives the PSC the authority to regulate net energy metering rates and equipment
Renewable Energy Programs	Requires a service	§ 58-41-05	State	Statute	The Commission must address all renewable energy issues in a fair and balanced manner, and must ensure the revenue recovery, cost allocation, and rate design of utilities are just and reasonable and properly reflect changes in the industry as a whole
Definitions	Not related to agency deliverable	§ 58-41-10	State	Statute	
Commission shall open docket pertaining to renewable energy programs	Requires a service	§ 58-41-20	State	Statute	The Commission must open a docket for the purpose of establishing each electrical utility's standard offer, avoided cost methodologies, form contract power purchase agreements, commitment to sell forms, and other terms or conditions, as soon as practicable. Within six months of the effective date of this chapter, and at least once every 24 months thereafter, the commission shall approve these renewable energy programs for each utility; conditions.
Voluntary renewable energy programs	Requires a service	§ 58-41-30	State	Statute	The Commission shall conduct a proceeding to review and approve voluntary renewable energy programs and establish reasonable terms and conditions for the program. The Commission may periodically hold additional proceedings to update the program.
Community solar programs	Requires a service	§ 58-41-40	State	Statute	Within 60 days of the effective date of this chapter, the Commission must open a docket for each electrical utility to review the community solar programs and to solicit status information on existing programs. The Commission shall promote access to solar energy projects for low and moderate income customers. The Commission shall review a public utility's claim to full and timely cost recovery for all reasonable and prudent costs associated with participating in a neighborhood community solar program.
Electric Cooperatives included, expenses of Office of Regulatory Staff	Requires a service	§ 58-4-55	State	Statute	Upon Petition by the Office of Regulatory Staff, the commission must grant the petition if its finds that such inspection, audit, or examination is arbitrary, capricious, unnecessary, unduly burdensome, or unrelated to the regulated operations of the public utility or electric cooperative; filing documents under seal

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Certain gas utilities shall file plans for inspection and maintenance of pipeline facilities; revision of plans	Requires a service	§ 58-5-1000	State	Statute	The Commission is authorized to require, after notice and opportunity to be heard, a gas utility to revise a plan that is inadequate to achieve safe operation
Records and reports of gas utilities; inspections and investigations; accident reports	Requires a manner of delivery	§ 58-5-1010	State	Statute	
Duties of certain gas utilities with regard to safety standards, inspection and maintenance plans and records	Requires a manner of delivery	§ 58-5-1020	State	Statute	
Civil penalties	Not related to agency deliverable	§ 58-5-1030	State	Statute	
Injunctive relief	Not related to agency deliverable	§ 58-5-1040	State	Statute	
Interaction with federal agencies	Not related to agency deliverable	§ 58-5-1050	State	Statute	
Article inapplicable to liquefied petroleum gas	Not related to agency deliverable	§ 58-5-1060	State	Statute	
Article inapplicable to anhydrous ammonia	Not related to agency deliverable	§ 58-5-1070	State	Statute	
Article 11: Termination of Natural Gas Service Due to Nonpayment	Not related to agency deliverable	§ 58-5-1110	State	Statute	
Termination procedures; contents	Not related to agency deliverable	§ 58-5-1120	State	Statute	
Third-party notification program	Not related to agency deliverable	§ 58-5-1130	State	Statute	
Disconnection when public safety emergency exists	Not related to agency deliverable	§ 58-5-1140	State	Statute	
Promulgation of regulations	Not related to agency deliverable	§ 58-5-1150	State	Statute	
Private right to action; new duty of care	Not related to agency deliverable	§ 58-5-1160	State	Statute	
Applicability to a business not exclusively a public utility	Not related to agency deliverable	§ 58-5-20	State	Statute	
Supervision and regulation or rates and service of public utilities	Requires a service	§ 58-5-210	State	Statute	The Commission has power and jurisdiction to supervise and regulate rates and service of gas, heat, water, sewerage collection and disposal, and street railway companies.
Standardized system of accounts	Requires a manner of delivery	§ 58-5-220	State	Statute	
Examination of books and accounts	Requires a manner of delivery	§ 58-5-230	State	Statute	
Filing schedules of proposed rates and the like; effective date	Requires a service	§ 58-5-240	State	Statute	Procedures under which the Commission shall conduct rate proceedings
Notice of publication of filing of new or changed schedule	Requires a service	§ 58-5-260	State	Statute	
Applications and individual consumer complaints; hearings	Requires a service	§ 58-5-270	State	Statute	The Commission may hear complaints or refuse petitions regarding the reasonableness of rates or charges that affect the general body of ratepayers
Correction by Commission of improper rates and the like	Requires a manner of delivery	§ 58-5-290	State	Statute	
Exemption of public utilities owned or operated by municipalities and regional transportation authorities	Not related to agency deliverable	§ 58-5-30	State	Statute	
All facts may be considered in making correction	Requires a manner of delivery	§ 58-5-300	State	Statute	
Record of proceedings, transcript of evidence	Requires a service	§ 58-5-310	State	Statute	Requires the Commission to designate a stenographer to take down testimony, keep a record of all proceedings, and furnish a copy of the record or transcript to parties requesting it
Revision, alteration or amendment of order or decision	Requires a manner of delivery	§ 58-5-320	State	Statute	
Rehearing by Commission	Requires a manner of delivery	§ 58-5-330	State	Statute	

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Court review of orders or decisions	Requires a manner of delivery	§ 58-5-340	State	Statute	
Exemption of certain public utilities and pipeline companies from regulation by Commission	Not related to agency deliverable	§ 58-5-35	State	Statute	
Charging high water or gas rates than those fixed by the Commission is unlawful	Requires a manner of delivery	§ 58-5-370	State	Statute	
Restrictions on interruption of gas service to residential customer for nonpayment of bill; exceptions	Requires a manner of delivery	§ 58-5-380	State	Statute	
Tap fees for installation and maintenance of fire sprinkler system; exception	Not related to agency deliverable	§ 58-5-390	State	Statute	
Exemption of sellers at wholesale of water or water-borne waste disposal services to municipality	Not related to agency deliverable	§ 58-5-40	State	Statute	
Article 4: Natural Gas Rate Stabilization Act	Not related to agency deliverable	§ 58-5-400	State	Statute	
Election to come under article - public utility providing natural gas distribution service	Requires a service	§ 58-5-410	State	Statute	The Commission shall make findings and establish ongoing procedures for adjustments in base rates , if a natural gas distributor elects to come under the terms of the Natural Gas Rate Stabilization Act
Duration of election by a natural gas utility, withdrawal of request to come under article	Requires a manner of delivery	§ 58-5-415	State	Statute	
Contents of order	Requires a service	§ 58-5-420	State	Statute	States the required contents of the Commission's order for natural gas distribution filings
Monitoring reports; schedule and contents	Requires a manner of delivery	§ 58-5-430	State	Statute	
March report; additional schedules	Requires a manner of delivery	§ 58-5-440	State	Statute	
Review of reports; proposed tariff rate adjustments	Requires a service	§ 58-5-450	State	Statute	Based on review of monitoring reports and findings of any audit of the Office of Regulatory Staff, the Commission shall order utilities to make adjustments to tariff rates necessary to achieve the revenue levels in Section 58-5-440
Rate adjustment requests and implementation procedure; notice to and comments by interested parties; issuance of Initial Order, when adjustments take effect	Requires a service	§ 58-5-455	State	Statute	Based on review of monitoring reports that indicate rate adjustments are required (or warranted), the Commission must allow opportunity for comment and must issue an order setting forth any changes to rates by October 15th
Petition for Review of Initial Order or failure to issue order; hearing	Requires a service	§ 58-5-460	State	Statute	The Commission shall have an evidentiary hearing if any interested party of record petitions the Commission for review of the Initial Order or failure to issue an order
Final Order; contents, deadline for issuance	Requires a service	§ 58-5-465	State	Statute	Sets the terms that must be contained in the Commission's final order
Review of Initial Orders; scope; rule to show cause why full rate proceeding should not be initiated	Requires a manner of delivery	§ 58-5-470	State	Statute	
Office of Regulatory Staff staffing; assessments for staffing costs	Not related to agency deliverable	§ 58-5-480	State	Statute	
Exemption of certain term contracts from declaration of unreasonableness by Commission	Not related to agency deliverable	§ 58-5-50	State	Statute	

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Exemption of certain rates, tolls, charges, or fares set by franchise or ordinance from declaration of unreasonableness by Commission	Not related to agency deliverable	§ 58-5-60	State	Statute	
Article 7: Regulation of Water and Sewer Utilities' Adequacy of Service, issuance of order to provide adequate and proper service; fine or penalty; lien on property of utility	Requires a service	§ 58-5-710	State	Statute	Upon petition, the Commission shall require a water or sewer utility system to show cause; the Commission shall require operators to provide adequate and proper service to its customers; and the Commission may assess fines or penalties upon failure of the utility
Filing of bond of certificates of deposit prior to approval by commission of construction or other work on water or sewer system; forfeiture	Requires a manner of delivery	§ 58-5-720	State	Statute	
Appointment of receiver upon failure of utility to provide adequate and sufficient service	Requires a manner of delivery	§ 58-5-730	State	Statute	
Rights and remedies are cumulative	Not related to agency deliverable	§ 58-5-740	State	Statute	
Appeals	Not related to agency deliverable	§ 58-5-750	State	Statute	
Article 9: The South Carolina Gas Safety Act of 1970	Not related to agency deliverable	§ 58-5-910	State	Statute	
Definitions	Not related to agency deliverable	§ 58-5-920	State	Statute	
Compliance with orders and regulations relating to federal safety standards	Requires a manner of delivery	§ 58-5-930	State	Statute	
Assessments against gas utilities for administrative expenses and charges	Funding agency deliverable(s)	§ 58-5-940	State	Statute	
Employment of staff; legal representation	Requires a manner of delivery	§ 58-5-950	State	Statute	
Compliance with safety standards	Not related to agency deliverable	§ 58-5-960	State	Statute	
Adoption and enforcement of federal standards for pipeline facilities and transportation	Not related to agency deliverable	§ 58-5-970	State	Statute	
Additional minimum safety standards	Requires a manner of delivery	§ 58-5-980	State	Statute	
Application for rehearing; judicial review	Requires a manner of delivery	§ 58-5-990	State	Statute	
Rights, powers, and privileges of telegraph and telephone companies conferred on water companies	Not related to agency deliverable	§ 58-7-20	State	Statute	
Right to repurchase unused condemned property	Not related to agency deliverable	§ 58-7-25	State	Statute	
Water companies may condemn land for waterworks	Not related to agency deliverable	§ 58-7-30	State	Statute	
Water companies may contract with municipalities or public service districts to collect charges for sewage disposal and to disconnect water service nonpayment of sewer charges	Requires a service	§ 58-7-40	State	Statute	The Commission is authorized to approve contracts where municipalities or public service districts allow water companies (private corporations) to collect charges for sewer disposal and disconnect water service for nonpayment of sewer charges
Lease of property of gas company	Not related to agency deliverable	§ 58-7-50	State	Statute	
Unlawful appropriation of gas; penalties	Not related to agency deliverable	§ 58-7-60	State	Statute	
Wrongful use of gas and interference with gas meters; penalties	Not related to agency deliverable	§ 58-7-70	State	Statute	
Article 9 - Telephone Companies - Commission Hearings, Investigations and Proceedings - Hearing before one or more commissioners; approval of determination ruling or order	Requires a service	§ 58-9-1010	State	Statute	Any hearing may be held before any one or more commissioners upon authorization of the commission; any determination, ruling, or order is not effective without due notice and approval and confirmation of a quorum of the commission

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Employment and duties of special agent or examiner	Requires a manner of delivery	§ 58-9-1020	State	Statute	
Administration of oaths; examination of witnesses and certification of official acts	Requires a service	§ 58-9-1030	State	Statute	Gives Commissioners the ability to administer oaths, examine witnesses and certify official acts
Issuance of subpoenas and other process	Requires a service	§ 58-9-1040	State	Statute	Authorizes the Commission and each Commissioner to issue subpoenas
Self-incrimination; immunity	Requires a manner of delivery	§ 58-9-1050	State	Statute	
Taking of depositions	Requires a manner of delivery	§ 58-9-1060	State	Statute	
Production of books and other records	Requires a manner of delivery	§ 58-9-1070	State	Statute	
Filing of petitions	Requires a manner of delivery	§ 58-9-1080	State	Statute	
Service of petition	Requires a service	§ 58-9-1090	State	Statute	The Commission shall cause copy of petitions to be served upon the person, corporation, or telephone utility complained of
Service of pleadings or notices	Requires a service	§ 58-9-1100	State	Statute	Commission may direct a utility to serve all pleadings or notices by mail or personally
Dismissal of petition without hearing	Requires a service	§ 58-9-1110	State	Statute	The Commission may dismiss a petition without hearing
Types of hearings	Requires a service	§ 58-9-1120	State	Statute	The Commission may conduct other hearings as it deems necessary
Conduct of hearings and proceedings	Requires a manner of delivery	§ 58-9-1130	State	Statute	
Time and place of hearing; notice	Requires a service	§ 58-9-1140	State	Statute	Commission shall fix the time and place of all hearings, and shall serve notice
Parties who may participate in hearings	Requires a manner of delivery	§ 58-9-1150	State	Statute	
Findings and orders; sufficiency; service	Requires a service	§ 58-9-1160	State	Statute	Commission shall make and file its findings and order with its opinion, after hearing. The Commission shall serve the order either personally or by registered mail.
Effective date of order	Requires a manner of delivery	§ 58-9-1170	State	Statute	
Rescission or amendment of orders or decisions	Requires a service	§ 58-9-1180	State	Statute	Gives the Commission the ability to rescind or amend any order or decision
Record of proceedings	Requires a service	§ 58-9-1190	State	Statute	Requires the Commission to keep a record of all proceedings
Rehearings	Requires a service	§ 58-9-1200	State	Statute	Authorizes the commission to grant or refuse an application for rehearing; if granted the commission shall issue a new order after rehearing
Contempt of Commission	Requires a service	§ 58-9-1210	State	Statute	In the case of failure to comply with any lawful order of the commission, the commission can compel obedience by proceedings for contempt
Fees and mileage allowances of witnesses and officers	Not related to agency deliverable	§ 58-9-1220	State	Statute	
Certified copies of documents and orders as evidence	Requires a service	§ 58-9-1230	State	Statute	The commission may prescribe reasonable charges for furnishing authenticated copies of documents and orders
Rules governing pleadings, practice and procedure	Requires a service	§ 58-9-1240	State	Statute	The Commission may prescribe rules governing pleadings, practice and procedure

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Article 11: Telephone Companies - Review of Commission Orders - Appeals; vacating or setting aside order of commission	Not related to agency deliverable	§ 58-9-1410	State	Statute	
Stay or suspension of order pending review	Not related to agency deliverable	§ 58-9-1430	State	Statute	
Commission's orders presumed lawful and reasonable	Not related to agency deliverable	§ 58-9-1450	State	Statute	
Article 13: Telephone Companies - Penalties for violation of Articles 1 through 13 of this chapter	Not related to agency deliverable	§ 58-9-1610	State	Statute	
Each violation and each day of continuing violation deemed a separate offense	Not related to agency deliverable	§ 58-9-1620	State	Statute	
Principals responsible for acts of agents	Not related to agency deliverable	§ 58-9-1630	State	Statute	
Penalties shall be cumulative	Not related to agency deliverable	§ 58-9-1640	State	Statute	
Actions to recover penalties	Not related to agency deliverable	§ 58-9-1650	State	Statute	
Article 15: Telegraph Companies - General Provisions, Duty to receive and transmit telegrams	Not related to agency deliverable	§ 58-9-1810	State	Statute	
Liability for messages in cipher	Not related to agency deliverable	§ 58-9-1820	State	Statute	
Common carriers of intelligence shall not require contract limiting its liability	Not related to agency deliverable	§ 58-9-1830	State	Statute	
Delivery of certain messages	Not related to agency deliverable	§ 58-9-1840	State	Statute	
Free delivery of messages in certain cities	Not related to agency deliverable	§ 58-9-1850	State	Statute	
Liability for negligence causing mental anguish or suffering	Not related to agency deliverable	§ 58-9-1860	State	Statute	
Companies subject to Articles 1 through 13 of this chapter even before commencing operations	Not related to agency deliverable	§ 58-9-20	State	Statute	
Article 3: Telephone Companies - Duties, Restrictions and Rights Generally	Not related to agency deliverable	§ 58-9-200	State	Statute	
Article 17: Telephone and Telegraph Companies - Common Provisions, wires shall be erected and maintained so as to protect persons and property	Not related to agency deliverable	§ 58-9-2010	State	Statute	
Authorization to construct, maintain and operate lines in State	Not related to agency deliverable	§ 58-9-2020	State	Statute	
Condemnation powers generally	Not related to agency deliverable	§ 58-9-2030	State	Statute	
Rates shall be just and reasonable	Requires a manner of delivery	§ 58-9-210	State	Statute	
Delivery of messages between points in this State	Not related to agency deliverable	§ 58-9-2150	State	Statute	
Action for damages for failure to deliver message between points in this State	Not related to agency deliverable	§ 58-9-2160	State	Statute	
Article 20: Municipal Charges to Telecommunications Providers	Not related to agency deliverable	§ 58-9-2200	State	Statute	
Cable service franchise agreement authority	Not related to agency deliverable	§ 58-9-2210	State	Statute	
Retail telecommunications services business license taxes; maximum rates	Not related to agency deliverable	§ 58-9-2220	State	Statute	
Public rights-of-way franchise, consent and administrative fees; authorized taxes; mobile telecommunications services	Not related to agency deliverable	§ 58-9-2230	State	Statute	
Regulatory control by local government	Not related to agency deliverable	§ 58-9-2240	State	Statute	
Existing consent agreements	Not related to agency deliverable	§ 58-9-2250	State	Statute	
Enforcement of ordinances or practices conflicting with article	Not related to agency deliverable	§ 58-9-2260	State	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Customer bill disclosure of business license tax	Not related to agency deliverable	§ 58-9-2270	State	Statute	
Adherence to schedules	Requires a manner of delivery	§ 58-9-230	State	Statute	
Permitted free or reduced rates	Requires a manner of delivery	§ 58-9-240	State	Statute	
Unreasonable preferences and differences in rates or service shall not be made; reasonable classifications may be established	Requires a manner of delivery	§ 58-9-250	State	Statute	
Article 21: Telephone Service for Hearing and Speech Impaired Persons	Requires a service	§ 58-9-2510	State	Statute	Gives the Commission the authority to establish a statewide dual party relay service
Public Service Commission jurisdiction	Not related to agency deliverable	§ 58-9-2515	State	Statute	
Statewide access program	Requires a service	§ 58-9-2520	State	Statute	Gives the Commission the authority to establish a statewide dual party relay service
Dual Party Relay charge	Requires a service	§ 58-9-2530	State	Statute	Authorizes the Commission to require all local exchange telephone companies to impose a monthly charge to fund the establishment and operation of a dual party relay system
Dual Party Relay charge collections	Not related to agency deliverable	§ 58-9-2535	State	Statute	
Repealed	Not related to agency deliverable	§ 58-9-2540	State	Statute	
Distribution Systems	Not related to agency deliverable	§ 58-9-2550	State	Statute	
Facilities and equipment shall be maintained in adequate manner	Not related to agency deliverable	§ 58-9-260	State	Statute	
Article 23: Government-Owned Communications Service Providers	Not related to agency deliverable	§ 58-9-2600	State	Statute	
Definitions	Not related to agency deliverable	§ 58-9-2610	State	Statute	
Duties and restrictions; cost and rate computations; accounting requirements	Not related to agency deliverable	§ 58-9-2620	State	Statute	
Tax collections and payments	Not related to agency deliverable	§ 58-9-2630	State	Statute	
Liability insurance rates	Not related to agency deliverable	§ 58-9-2650	State	Statute	
Petitions to designate unserved areas; notice; objections	Requires a service	§ 58-9-2660	State	Statute	Gives the Commission the authority to designate areas as unserved after notice and hearing
Exemptions for government-owned communications service providers receiving funding for Comprehensive Community Infrastructure project	Not related to agency deliverable	§ 58-9-2670	State	Statute	
Report of State Regulation of Public Utilities Review Committee	Not related to agency deliverable	§ 58-9-2689	State	Statute	
Extensions of existing facilities	Requires a service	§ 58-9-270	State	Statute	The Commission may order the reasonable extension of an existing telephone utility or if such extension interferes with another telephone utility; the Commission may order discontinuance of an extension or prescribe terms and conditions that may be just and reasonable
Certificate of public convenience and necessity shall be obtained prior to construction, operation or extension of plant or system; exceptions	Requires a service	§ 58-9-280	State	Statute	Gives the Commission the authority to grant certificates and the terms and conditions of those certificates
Regulation of bundled offerings	Requires a manner of delivery	§ 58-9-285	State	Statute	
Interchange of service	Requires a manner of delivery	§ 58-9-290	State	Statute	
Agreements limiting other communication providers from access to rights-of-way prohibited; penalties	Requires a manner of delivery	§ 58-9-295	State	Statute	
Relief from obligation to provide communications services	Requires a manner of delivery	§ 58-9-297	State	Statute	

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Municipal rights, powers and privileges under Constitution not impaired	Not related to agency deliverable	§ 58-9-30	State	Statute	
Abandonment of service	Requires a manner of delivery	§ 58-9-300	State	Statute	
Sale or other disposition of property, powers, franchises or privileges	Requires a manner of delivery	§ 58-9-310	State	Statute	
Transactions with affiliates	Requires a manner of delivery	§ 58-9-320	State	Statute	
Participation in profits in efficiency	Requires a manner of delivery	§ 58-9-330	State	Statute	
System of accounts	Requires a manner of delivery	§ 58-9-340	State	Statute	
Depreciation and retirement charges	Requires a manner of delivery	§ 58-9-350	State	Statute	
Restrictions on capitalization for rate-making purposes	Requires a manner of delivery	§ 58-9-360	State	Statute	
Annual and special reports	Requires a manner of delivery	§ 58-9-370	State	Statute	
Office in State	Requires a manner of delivery	§ 58-9-380	State	Statute	
Compliance with rules and regulations	Requires a manner of delivery	§ 58-9-390	State	Statute	
Municipal police regulations and ordinances not affected	Not related to agency deliverable	§ 58-9-40	State	Statute	
Articles 1 through 13 of this chapter not applicable to interstate commerce	Not related to agency deliverable	§ 58-9-50	State	Statute	
Changes in phone rates	Requires a service	§ 58-9-510	State	Statute	If the Commission holds a hearing and determines existing rates to be unjust, unreasonable, insufficient, unreasonably discriminatory, or in violation of law, the Commission shall determine and fix just, reasonable, and sufficient rates by order
Change in telephone rates initiated by utility; notice	Requires a manner of delivery	§ 58-9-520	State	Statute	
Dispensing with thirty days' notice of rate change	Requires a manner of delivery	§ 58-9-530	State	Statute	
Hearing on new schedule of rates; time for Commission action	Requires a service	§ 58-9-540	State	Statute	Commission may issue a notice, hold a hearing, and issue an order regarding a telephone utility rate schedule of new rates
Factors which Commission shall consider in determining rates	Requires a manner of delivery	§ 58-9-570	State	Statute	
Alternative means of regulating telephone utilities	Requires a service	§ 58-9-575	State	Statute	Upon request of the telephone utility or motion of ORS, the Commission shall review and may authorize implementation of an alternative regulatory plan for telephone utilities
Election by LEC (local exchange carrier); alternative forms of regulation; duties of LEC	Requires a manner of delivery	§ 58-9-576	State	Statute	
Approval of alternative form of regulation; conditions and effect of approval	Requires a service	§ 58-9-577	State	Statute	Upon application filed by any small LEC, the Commission may approve alternative regulation or price regulation plans. If the Commission approves a price regulation plan, it shall regulate the electing LEC's price. The Commission shall issue an order denying or approving the proposed plan.
Alternative means of regulating interexchange telecommunications carrier	Requires a service	§ 58-9-585	State	Statute	Gives the Commission the authority to implement regulatory alternatives after notice and hearing

**These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION**

Description	Purpose	Law Number	Jurisdiction	Type	Notes
Article 7 - Telephone Companies - Powers of Commission Generally - Orders for more reasonable, adequate and efficient service	Requires a service	§ 58-9-710	State	Statute	If, after hearing, the Commission finds the service of a telephone utility inadequate and efficient, the Commission shall make its findings and issue an order requiring the provision of reasonable, adequate, and efficient service
Miscellaneous regulations	Requires a service	§ 58-9-720	State	Statute	The Commission may: (1) ascertain and fix just and reasonable classifications, regulations, practices, or services to furnished; (2) prescribe reasonable regulations for the regulation and examination and testing of such service; (3) establish or approve reasonable rules and regulations
Fixing value of utility	Requires a service	§ 58-9-730	State	Statute	The Commission may ascertain and fix the value of property of any telephone utility
Reparation orders	Requires a service	§ 58-9-740	State	Statute	The Commission may order a telephone utility to make due reparation to a petitioner for charging an unreasonable, excessive, or discriminatory amount for service
Suit to enforce reparation order	Not related to agency deliverable	§ 58-9-750	State	Statute	
Joint investigations, hearings and order with other state or Federal boards or commissions	Requires a service	§ 58-9-760	State	Statute	The Commission may hold joint hearings and issue joint or concurrent orders with any official board or commission of any state or of the United States
Suits to discontinue or prevent violation of law or order	Not related to agency deliverable	§ 58-9-770	State	Statute	
Investigations	Requires a manner of delivery	§ 58-9-780	State	Statute	
Inspections of property; audits of records; examinations of officers and employees	Requires a manner of delivery	§ 58-9-790	State	Statute	
Inspection and copying of tax returns, reports and other information	Not related to agency deliverable	§ 58-9-800	State	Statute	
Promulgation of rules and regulations	Requires a service	§ 58-9-810	State	Statute	The Commission may make such rules and regulations not inconsistent with the law as may be proper in the exercise of its powers
Enforcement powers generally	Requires a manner of delivery	§ 58-9-820	State	Statute	
Enumeration of powers not exclusive	Requires a manner of delivery	§ 58-9-830	State	Statute	
Association requirements and conduct	Requires a service	§33-49-160	State	Statute	The Public Service Commission is vested with the authority and jurisdiction to resolve any disputed issues arising from the inspections, audits, or examinations of electric cooperatives by ORS
Atlantic Interstate Low-level Radioactive Waste Compact Implementation Act	Requires a service	§48-46-10 et seq	State	Statute	Authorizes and directs the PSC to identify allowable costs for operating a regional low-level radioactive waste disposal facility in SC
Acceptance of free rides on railroads or telegraph frank by certain officials unlawful	Not related to agency deliverable	§58-1-10	State	Statute	
Chapter 11 of Title 58: Radio Common Carriers	Requires a service	§58-11-10 et seq	State	Statute	Gives the PSC the authority to grant radio common carrier certificates and regulation of rates

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Chapter 15 of Title 58: Railroad, Street Railway, Steamboat and Canal Companies	Not related to agency deliverable	§58-15-10 et seq (e.g. 58-15-1510)	State	Statute	
Chapter 17 of Title 58: The General Railroad Law	Requires a service	§58-17-10 et seq (e.g. 58-17-1310)	State	Statute	Commission jurisdiction regarding regulation of railroad crossings and culverts
Chapter 21 of Title 58: Electric, Interurban and Street Railways	Requires a service	§58-21-10 et seq	State	Statute	Gives the PSC the jurisdiction over interurban railroads
Chapter 27 of Title 58: Electric Utilities and Electric Cooperatives	Requires a service	§58-27-10 et seq	State	Statute	Gives the PSC the authority to approve electrical utility programs, assign and/or reassign service areas
Rate requirements applicable to electric cooperatives	Requires a service	§58-27-840	State	Statute	The Commission must approve classification of rates and services between electrical utilities and consolidated political subdivisions. The Commission may determine any question of fact arising under this section. The Commission is granted authority to resolve any disputed issues arising from the audit, review, or examination by the Office of Regulatory Staff.
Chapter 33 of Title 58: Utility Facility Siting and Environmental Protection	Requires a service	§58-33-10 et seq	State	Statute	Gives the PSC authority to issue certificates regarding construction of major utility facilities
Chapter 3 of Title 58: Public Service Commission - Definitions	Not related to agency deliverable	§58-3-5	State	Statute	
Chapter 37 of Title 58: Energy Supply and Efficiency	Requires a service	§58-37-10 et seq	State	Statute	Gives the PSC the authority to adopt procedures encouraging energy efficiency and conservation
Chapter 39 of Title 58: South Carolina Distributed Energy Resource Program	Requires a service	§58-39-110 et seq	State	Statute	Gives the PSC the authority to approve electric utility participation in distributed energy resource programs
Chapter 40 of Title 58: Net Energy Metering	Requires a service	§58-40-10 et seq	State	Statute	Gives the PSC the authority to regulate net energy metering rates and equipment
Chapter 5 of Title 58: Gas, Heat, Water, Sewerage Collection and Disposal, and Street Railway Companies	Requires a service	§58-5-10 et seq	State	Statute	Gives the PSC the power and jurisdiction to regulate rates and services generally of gas, heat, water, sewerage collection and disposal, and street railway companies
Chapter 7 of Title 58: Special Provisions Affecting Gas, Water or Pipeline Companies	Requires a service	§58-7-10 et seq	State	Statute	Gives the PSC the jurisdiction to approve contracts between gas, water or pipeline companies
Chapter 9 of Title 58: Telephone, Telegraph and Express Companies	Requires a service	§58-9-10 et seq	State	Statute	Gives the PSC the authority to grant telephone, telegraph and express company certificates to operate within the state, and the regulation of these companies
Clean Water Act	Not related to agency deliverable	33 U.S.C. §1251 et seq.	Federal	Statute	
Clean Air Act	Not related to agency deliverable	42 U.S.C. §7401 et seq. (1970)	Federal	Statute	
Pipeline Safety Act	Not related to agency deliverable	49 U.S.C. §60101 et seq.	Federal	Statute	
Regulation of interstate and foreign communication by wire or radio, including Eligible Telecommunications Carriers (ETCs)	Not related to agency deliverable	FCC Telecommunications Act of 1934	Federal	Statute	

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Promotes energy conservation and greater use of domestic energy and renewable energy	Not related to agency deliverable	Public Utility Regulatory Policies Act of 1978	Federal	Statute	
Adds 'renewable energy source property' to the classes of properties that are exempt from ad valorem taxation subject to the provisions of Section 12-4-720.	Not related to agency deliverable	12-37-220 (B)	State	Statute	
Amends Section 12-37-220(B)(52)(a) to state the exemption does not apply to property owned or leased by a public utility regulated by the Public Service Commission, regardless of whether the property is used for manufacturing.	Not related to agency deliverable	12-37-220(B)(52)(a)	State	Statute	
Provides when a person or corporation using an electric vehicle charging station is not an electric utility and provides that any increase in customer demand or energy consumption associated with transportation electrification shall not constitute revenues for any electrical utility.	Not related to agency deliverable	58-27-1060	State	Statute	
Establishes a Joint Committee on the Electrification of Transportation and provides for the Committee's composition, duties, and responsibilities.	Requires a manner of delivery	58-27-260	State	Statute	Requires the PSC to issue a report on the regulatory challenges and opportunities associated with the electrification of the transportation sector to the Joint Committee
Requires the Public Service Commission to open a Docket for the purpose of identifying regulatory challenges and opportunities associated with the electrification of the transportation sector.	Requires a manner of delivery	58-27-265	State	Statute	No earlier than April 1, 2023, the PSC must open a docket for the purpose of identifying the regulatory challenges and opportunities associated with electrification of the transportation sector. Upon submitting its report to the Joint Committee on the Electrification of Transportation, the Commission must open a docket at least every three years thereafter and report back to the Joint Committee.
Requires the Office of Regulatory Staff to complete a stakeholder process to explore opportunities to advance the electrification of the transportation sector and to identify challenges.	Not related to agency deliverable	58-27-270	State	Statute	
Provides the renewable energy facilities and resources plan requirements the Public Service Commission must review prior to approving the program, and gives the Commission the authority to continue oversight and approval of the programs.	Requires a service	58-31-227	State	Statute	Gives the PSC authority to approve certain competitive procurement renewable energy programs for the Public Service Authority.
Gives the Commission the authority to approve agreements made by the Public Service Authority with other electric suppliers.	Requires a service	58-31-430	State	Statute	Gives the PSC authority to approve agreements and reassign service area and/or corridor rights.
Gives the Commission the authority to resolve any disputes related to confidential rate adjustments documents of the Public Service Authority (Santee Cooper) reviewed by ORS.	Requires a service	58-31-730	State	Statute	PSC must resolve any disputes from the Public Service Authority and ORS related to confidential information gathered during rate adjustment proceedings.
Gives the Commission the authority to grant a certificate for the construction of major utility facilities to the Public Service Authority.	Requires a service	58-33-180	State	Statute	Gives the PSC authority to issue certificates regarding construction of major utility facilities by the Public Service Authority

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Description	Purpose	Law Number	Jurisdiction	Type	Notes
Gives the Commission the authority to approve contracts for acquisitions of major utility facilities by the Public Service Authority.	Requires a service	58-33-185	State	Statute	Gives the PSC authority to approve acquisition of major utility facilities by the Public Service Authority
Gives the Commission the authority to approve contracts with the Public Service Authority for the purchase of power with a duration longer than 10 years.	Requires a service	58-33-190	State	Statute	Gives the PSC authority to review and approve all contracts for the purchase of power involving the Public Service Authority with a duration longer than ten years.
Commission may request for ORS to make studies and recommendations to the commission with respect to standards, regulations, practices, or electric service provided by the Public Service Authority for matters within the commission's jurisdiction	Requires a service	58-4-51	State	Statute	Gives the PSC the authority to request action from ORS related to Public Service Authority.

FY 2020-2021 Agency Accountability Report
Services Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION

Description of Service	Description of Direct Customer	Customer Name	Others Impacted By the Service	Agency unit providing the service	Description of agency unit	Primary negative impact if service not provided
Completion of state reporting requirements	State of South Carolina & Stakeholders	Utility Consumers	Public Utilities	Administrative	To manage the administrative operations of the Public Service Commission - Finance, Procurement, Human Resources, Commissioners	Lack of agency transparency
Process of applications and filings made before the Commission.	Electric, Gas, Water, Sewer, Telecommunications, and Transportation	Public Utilities	Utility Consumers	Clerk's Office	Processes applications and filings, communicates with the public/industries, supports public databases of Commission activity	Lack of agency transparency
Process of applications and filings made before the Commission.	Electric, Gas, Water, Sewer, Telecommunications, and Transportation	Public Utilities	Utility Consumers	Clerk's Office	Processes applications and filings, communicates with the public/industries, supports public databases of Commission activity	Lack of agency transparency
Effective and efficient communication through telephone reception.	South Carolina utility service customers	Utility Consumers	Public Utilities	Clerk's Office	Processes applications and filings, communicates with the public/industries, supports public databases of Commission activity	Lack of agency transparency
Timely, succinct communication with the public through press releases, social media, and webpage postings	South Carolina utility service customers and regulated industries	Utility Consumers	Public Utilities	Clerk's Office	Processes applications and filings, communicates with the public/industries, supports public databases of Commission activity	Lack of agency transparency
Participation and collaboration with national organizations to prepare for current and emerging regulatory issues	National Association of Regulatory Utility Commissioners, Southeastern Association of Regulatory Utility Commissioners, National Regulatory Research Institute, North American Electric Reliability Corporation	Utility Consumers	Public Utilities	Office of Advisory Staff, Administrative	Serves as accounting, economic and engineering advisors to the Commissioners.	Lack of knowledge of current and emerging regulatory issues, leading to ineffective regulation of public utilities
Regulation of public utilities	Electric, Gas, Water, Sewer, Telecommunications, and Transportation	Public Utilities	Utility Consumers	Clerk's Office, Office of Advisory Staff, Legal, Commissioners	The Commission has the power and jurisdiction to supervise and regulate the rates and services of every public utility in the State of SC. "Public utility" means public utility as defined in Section 58-5-10 (water, gas, and wastewater), telephone utility as defined in Section 58-9-10, government-owned telecommunications service provider as defined in Section 58-9-2610, radio common carrier as defined in Section 58-11-10, carriers governed by Chapter 13 of Title 58, railroads and railways as defined in Section 58-17-10, motor vehicle carrier as defined in Section 58-23-10, or electrical utility as defined in Section 58-27-10.	Lack of regulation would result in higher public utilities costs to consumers, decreased customer satisfaction/quality of service

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Description of Service	Description of Direct Customer	Customer Name	Others Impacted By the Service	Agency unit providing the service	Description of agency unit	Primary negative impact if service not provided
Approval of certain competitive procurement renewable energy programs, agreements, reassignment of service areas or corridor rights for the Public Service Authority (Santee Cooper)	South Carolina state-owned electric and water utility	Public Service Authority (Santee Cooper)	Utility Consumers	Clerk's Office, Office of Advisory Staff, Legal, Commissioners	Process filings, communicate with the public/industries, technical and legal advisement to the Commissioners, and decision-making authority of the Commission	Lack of transparency, accountability and oversight
Review and approval of acquisitions of major utility facilities for the Public Service Authority (Santee Cooper)	South Carolina state-owned electric and water utility	Public Service Authority (Santee Cooper)	Utility Consumers	Clerk's Office, Office of Advisory Staff, Legal, Commissioners	Process filings, communicate with the public/industries, technical and legal advisement to the Commissioners, and decision-making authority of the Commission	Lack of transparency, accountability and oversight
Issuance of certificates regarding construction of major utility facilities for the Public Service Authority (Santee Cooper)	South Carolina state-owned electric and water utility	Public Service Authority (Santee Cooper)	Utility Consumers	Clerk's Office, Office of Advisory Staff, Legal, Commissioners	Process filings, communicate with the public/industries, technical and legal advisement to the Commissioners, and decision-making authority of the Commission	Lack of transparency, accountability and oversight
Review and approval of all contracts for the purchase of power involving the Public Service Authority (Santee Cooper) with a duration of longer than ten years	South Carolina state-owned electric and water utility	Public Service Authority (Santee Cooper)	Utility Consumers	Clerk's Office, Office of Advisory Staff, Legal, Commissioners	Process filings, communicate with the public/industries, technical and legal advisement to the Commissioners, and decision-making authority of the Commission	Lack of transparency, accountability and oversight
Review and approval of the Integrated Resource Plans for the Public Service Authority (Santee Cooper)	South Carolina state-owned electric and water utility	Public Service Authority (Santee Cooper)	Utility Consumers	Clerk's Office, Office of Advisory Staff, Legal, Commissioners	Process filings, communicate with the public/industries, technical and legal advisement to the Commissioners, and decision-making authority of the Commission	Lack of transparency, accountability and oversight

Agency Partnerships Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the
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Name of Partner Entity	Type of Partner Entity	Description of Partnership
National Association of Regulatory Utility Commissioners	Professional Association	NARUC is a non-profit organization dedicated to representing State public service commissions who regulate the utilities that provide essential services such as energy, telecommunications, power, water, and transportation by improving the quality and effectiveness of public utility regulation
The Office of Regulatory Staff	State Government	Represents the public interest of South Carolina in utility regulation for the major utility industries - electric, natural gas, telecommunications, transportation, and water/wastewater - before the Public Service Commission of SC
Southeastern Association of Regulatory Utility Commissioners	Professional Association	SEARUC assists in the advancement and education of commission regulation through the study and discussions of subjects concerning the operation and supervision of public utilities to protect the interests of the people with respect to regulation of the Southeastern States
Division of Technology Operations	State Government	Provides internet, desktop support services, and houses, monitors, and maintains servers for the Commission's operations
SC ETV	Non-Governmental Organization	ETV is providing the live streaming capabilities of the Commission until the PSC can procure its own equipment. ETV is also assisting in the production and creation of the PSC's online system training modules. ETV is also supporting the storage of the modules.
National Regulatory Research Institute	Professional Association	Founded by NARUC, NRRI serves as a research arm to NARUC and its members to produce and disseminate relevant and applicable research related to the utility sector - natural gas, electricity, water and telecommunications
Coordinating Council	Federal Government	Interagency and cross-jurisdictional coordination of strategies, activities, policy, and communications across government entities within the water sector
Water Research Foundation Public Council on Drinking Water Research	Non-Governmental Organization	The council is made up of non-utility leaders who advise the board and staff on social issues related to water and lends a public eye to the Foundation's programs and policies.
State University	Higher Education Institute	The Advisory Council provides valuable input to the University in creating the content of the Center's programs.
Advisory Council for the Financial Research Institute of the University of Missouri	Higher Education Institute	Provides a neutral environment for stakeholders in the regulated public utility industry to come together to examine, understand, and debate current issues relating to public utility policy.
FCC Federal-State Joint Conference on Advanced Telecommunications Services	Federal Government	Forum for an ongoing dialogue among the FCC, state regulators, and local and regional entities regarding the deployment of advanced telecommunications capabilities.
National Council of Electricity Policy	Non-Governmental Organization	Convenes regulators, state legislators, energy and air consumer advocates, and Governors' offices to serve as an incubator for discussions on electricity policy.
Gas Technology Institute Public Interest Advisory Committee	Non-Governmental Organization	Provides public and gas consumer interest guidance to the Gas Technology Institute and its Board.
North American Numbering Council	Federal Government	FCC Committee created to advise the Commission on numbering issues and to make recommendations that foster efficient and impartial number administration.
Comptroller General	State Government	Provides unemployment insurance to the agency.
State Fiscal Accountability Authority	State Government	Insurance Reserve Fund and the Division of Procurement Services. Independent auditing function administered through the Office of the State Auditor.
South Carolina Department of Corrections	State Government	Provides recycling and printing services for the agency.
Chief Services and Security Solutions, Inc.	Non-Governmental Organization	Provides security services to the Commission during hearings, meetings, and other events.
State Treasurer's Office	State Government	Provides check processing functions for the Public Service Commission such as check writing, mailing, cancellations, stop payments or any other issues related to the process, as well as any issues related to banking, bank accounts and petty cash.
Department of Administration	State Government	Provides procurement and human resources services to the PSC.

Reports Responses:

These responses were submitted for the FY 2020-2021 Accountability Report by the
PUBLIC SERVICE COMMISSION

Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Agency Accountability Report	§1-1-810	The report "must contain the agency's or department's mission, objectives to accomplish the mission, and performance measures that show the degree to which objectives are being met." Agencies must "identify key program area descriptions and expenditures and link these to key financial and performance results measures."	9/11/2020	Annually	Governor or Lt. Governor AND Legislative entity or entities	Provided to LSA for posting online	
Annual State Debt Report		Annual report provides information relating to the current debt position of the State, the effect of such debt on the State's financial position, and the State's ability to borrow and fund capital improvement and economic development projects.	3/18/2021	Annually	Governor or Lt. Governor AND Legislative entity or entities AND South Carolina state agency or agencies	Available on agency's website	https://treasurer.sc.gov/resources/reports/
Bonuses	Proviso 117.54 FY 20	Bonuses Awarded	8/31/2020	Annually	South Carolina state agency or agencies	Available on another website	SCEIS
Budget Priorities		Budget priorities for fiscal year plus 1	9/25/2020	Annually	South Carolina state agency or agencies	Available on another website	https://www.admin.sc.gov/budget
Budget Request		Budget request for fiscal year plus 1	9/25/2020	Annually	South Carolina state agency or agencies	Available on another website	https://www.admin.sc.gov/budget
Commissioner Performance Evaluations	§58-3-530(3)	Pursuant to §58-3-530(3) Commissioners are required to submit an annual performance evaluation to the General Assembly	9/14/2020	Annually	Legislative entity or entities	Provided to LSA for posting online	
Contributions and Wage Reports		Unemployment Insurance Tax	10/27/2020, 01/25/2021, 04/26/2021, 07/16/2021	Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/
Debt Collection Report	Proviso 117.33 FY 20	Agency Outstanding Debt Collection Schedule	2/4/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://www.admin.sc.gov/budget
EEO Report	Proviso 117.13 FY 20	Race, Sex, Position	10/30/2020	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://schac.sc.gov/
Fines and Fees Report	Proviso 117.73 FY20	Fines and fees that were charged and collected by the agency.	8/28/2020	Annually	Legislative entity or entities	Electronic copy available upon request	https://psc.sc.gov/about-us-0/agency-transparency
Information Technology Data Collection	Provisos 117.133 & 117.114	Information Technology (IT), information security and data privacy reporting requirements for Proviso 117.133 (GP: Statewide Strategic Information Technology Plan Implementation) and the requirement for Proviso 117.114 (GP: Information Technology and Information Security Plans).	8/10/2020	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://admin.sc.gov/technology/Services
Minority Business Enterprises Progress Report	§11-35-5240	Dollars spent/activity with minority businesses	10/27/2020, 01/25/2021, 04/26/2021, 07/16/2021	Quarterly	South Carolina state agency or agencies	Electronic copy available upon request	Contact SMBCC at 803-734-5010

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Monetary Gifts		Monetary Gifts Awarded	8/31/2020	Annually	South Carolina state agency or agencies	Available on another website	SCEIS
Performance Measures Report	§58-3-530(4)	Pursuant to §58-3-530(4) the Review Committee is required to evaluate the actions of the commission, to the end that the members of the General Assembly may better judge whether these actions serve the best interests of the citizens of South Carolina, both individual and corporate.	9/9/2020	Annually	Legislative entity or entities	Provided to LSA for posting online	
Sales and Use Tax Return		Sales and Use Tax Owed on Purchases	8/15/2020, 9/15/2020, 10/15/2020, 11/15/2020, 12/15/2020, 1/15/2021, 2/15/2021, 3/15/2021, 4/15/ 2021, 5/15/2021, 6/15/2021, 7/15/2021	Monthly	South Carolina state agency or agencies	Electronic copy available upon request	SCEIS
SC State Accident Fund		Payroll Report and General Ledger account variation expense reports to determine worker's compensation premium for upcoming FY.	9/1/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	Please complete the contact information to request. Contact SCSAF

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Statement of Economic Interests	§8-13-710	Name, address, phone # of the filer; Source, type, and amount or value of income received from a governmental entity by the filer or a member of the filer's immediate family; Description, value, & location of any real property owned & options to purchase real property by the filer or a member of the filer's immediate family if there have been any public improvements of more than \$200.00 on or adjacent to the real property within the reporting period and the public improvements are known to the filer or if the filer sales, leases, or rents personal property to the state, county, or municipal government. A copy of the contract must be attached to the Statement of Economic Interests Form when being submitted; Name of each organization which paid for or reimbursed any expenses of the filer for speaking before a public/private group. The amount, purpose, date, & location of the speaking engagement must be disclosed; Identity of each business or entity in which the filer or a member of the filer's immediate family held/controlled, in the aggregate, securities or interests constituting 5% or more of the total issued and which constitute a value of \$100,000.00 or more; List name/address of each creditor to whom the filer or member of the filer's immediate family owed a debt in excess of \$500.00 at any time during the reporting period if the creditor is subject to regulation by the filer's agency or department. This does not include credit card installments, mortgage payments, or automobile payments; The name of any lobbyist who is a member of the filer's immediate family or an individual with whom or business with which the filer or member of the filer's immediate family is associated; Any compensation received from an individual or business which contracts with the governmental entity with which the filer serves or is employed; and Any gifts received during the previous calendar from any person if the gift was believed to be given because of the filer's position or if the gift is given in hopes of seeking a contractual, business, or financial relationship with the filer's agency.	3/30/2021	Annually	South Carolina state agency or agencies	Available on another website	https://apps.sc.gov/PublicReporting/IndSEI.aspx
Video Conferencing Report	§1-1-1610	Video conferencing activities	1/31/2021	Annually	Legislative entity or entities	Available on agency's website	https://psc.sc.gov/publications/other-publications-and-reports
Year End Reporting Package -Master	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	7/9/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/
Year End Reporting Package-Accounts Payable	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	9/10/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/
Year End Reporting Package-Capital Assets	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	9/10/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/
Year End Reporting Package-Cash & Investments	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	7/20/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/

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Report Name	Law Number (If required)	Summary of Information Requested in the Report	Most Recent Submission Date	Reporting Frequency	Type of Entity	Method to Access the Report	Direct access hyperlink or agency contact
Year End Reporting Package-Fund Balance	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	8/20/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/
Year End Reporting Package-Litigation	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	7/21/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/
Year End Reporting Package-Operating Leases	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	8/20/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/
Year End Reporting Package-Other Receivables	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	8/13/2020	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/
Year End Reporting Package-Subsequent Events	S.C. Code of Laws Title 11, Chapter 3	Financial information to prepare State's CAFR	10/22/2021	Annually	South Carolina state agency or agencies	Electronic copy available upon request	https://cg.sc.gov/