



Water and Wastewater Workshop

Sponsored by
The Public Service Commission
of South Carolina and the South
Carolina Office of Regulatory
Staff

Friday, April 25, 2014
8:45 a.m. - 1:00 p.m.

Location: South Carolina Public Service
Commission Hearing Room
101 Executive Center Dr., Ste 100
Columbia, SC 29210

The Public Service Commission, Office of Regulatory Staff and the Department of Health and Environmental Control will hold a workshop regarding the avoidance of an environmental and media crisis as it relates to private investor-owned water and wastewater utilities in South Carolina. Topics will include reporting requirements, helpful tools for compliance, responding to an environmental crisis, media relations, best management practices, mediation, and best practices for asset management. Owners, operators, managers, bookkeepers, accountants, contractors and consultants should attend.

TO REGISTER, PLEASE COMPLETE THE FOLLOWING (PLEASE PRINT):

First Name: _____ Last Name: _____

Company Name: _____

Address 1: _____

Address 2: _____

City: _____ State: _____ ZIP: _____

Phone: _____

E-mail: _____

Position: Owner: Operator: Manager: Bookkeeper: Accountant:

Contractor/Consultant: Other: _____

TO REGISTER RETURN COMPLETED FORM TO:

South Carolina Office of Regulatory Staff
Water/Wastewater Department, 1401 Main Street, Suite 900, South Carolina, 29201
For questions call: 803-737-0898 or email: hmajews@regstaff.sc.gov



“Successfully Managing Environmental & Regulatory Challenges”

WATER AND WASTEWATER WORKSHOP

April 25, 2014

Location: Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100, Columbia, SC 29210

Agenda

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| 8:30 - 8:45 a.m. | Registration |
| 8:45 - 8:50 a.m. | Welcome, Dukes Scott, <i>ORS, Executive Director</i> |
| 8:50 - 9:00 a.m. | Public Service Commission, Honorable John E. “Butch” Howard, <i>PSC, Commissioner</i> |
| 9:00 - 9:10 a.m. | Introductions & Overview, Willie J. Morgan, P.E., <i>ORS, Water/Wastewater Department</i> |
| 9:10 – 9:40 a.m. | CMOM (Capacity, Management, Operation, and Maintenance), Sonya Johnson, <i>DHEC, Midlands EQC</i> |
| 9:40 – 10:10 a.m. | Social Media, Catherine Love, <i>SCE&G, VP, Marketing and Communications</i> |
| 10:10 - 10:25 a.m. | Break |
| 10:25 – 10:55 a.m. | Case Study: Alpine Utilities, Inc., Rick Melcher, <i>Ni America</i> |
| 10:55 - 11:25 a.m. | PSC/ORS Mediation Overview, Courtney Edwards, <i>ORS, Legal Department</i> |
| 11:25 – 12:25 p.m. | “Take Control of Inflow & Infiltration in Manholes”, William Goff, C.P.M., <i>Sealing Systems, Inc.</i> |
| 12:25 - 12:55 p.m. | Prompt Water Outage and Sanitary Sewer Overflow Advisories, Willie J. Morgan, P.E., <i>ORS, Water/Wastewater Department</i> |
| 12:55 – 1:00 p.m. | Wrap-up, Evaluations |
| 1:00 p.m. | End of Session |