

Water and Wastewater Workshop

Thursday, January 31, 2013

9:00 am - 4:00 pm

**Location: South Carolina Public Service Commission Hearing Room
101 Executive Center Dr., Ste 100
Columbia, SC 29210**

Dear Utility Owner/Operator/Manager/Consultants:

The staff of the Office of Regulatory Staff (ORS), Public Service Commission of South Carolina, and the South Carolina Department of Health and Environmental Control (DHEC) will hold a workshop regarding the regulatory requirements that affect water and wastewater (sewer) utilities in South Carolina. The workshop is scheduled for **Thursday, January 31, 2013**, beginning at 9:00 a.m. at the Public Service Commission's Hearing Room, 101 Executive Center Dr., Suite 100, Columbia, South Carolina 29210.

A copy of the complete agenda will be available soon. You may register for the workshop by downloading the form from our website at <http://www.regulatorystaff.sc.gov>. In addition, you may register by mail by completing the attached registration form and returning it to the ORS at the following address:

1401 Main Street, Suite 900
Columbia, South Carolina 29201

Information provided to participants will include customer billing form information, environmental compliance tools, customer service information, rate adjustments, legislative matters, and a resource contact list. Persons who should attend the workshop include owners, operators, managers, bookkeepers, accountants, and contractors/consultants for water and wastewater utilities. **Licensed Operators will be eligible for Continuing Education hours from the LLR Environmental Certification Board. Credited hours will be given based upon actual hours attended.**

The workshop is **FREE** and open to the public, limited only by space available. Questions concerning the workshop or this notice should be referred to Ms. Hannah Majewski, Program Specialist for Water and Wastewater at (803) 737-0898, or Mr. Willie J. Morgan, Program Manager for Water and Wastewater at (803) 737-0827, with the Office of Regulatory Staff.



Water and Wastewater Workshop

Sponsored by
The Public Service Commission
of South Carolina, South Carolina
Office of Regulatory Staff,
and the
South Carolina Department of
Health and Environmental Control

Thursday, January 31, 2013
9:00 am - 4:00 pm
Location: South Carolina Public Service
Commission Hearing Room
101 Executive Center Dr., Ste 100
Columbia, SC 29210

The Public Service Commission, Office of Regulatory Staff and the Department of Health and Environmental Control will hold a workshop regarding the regulatory requirements that affect privately owned water and wastewater utilities in South Carolina. Topics will include reporting requirements, helpful tools for compliance, rate increase requirements, customer relations, NARUC System of Accounts, and expansion of service area. Owners, operators, managers, bookkeepers, accountants, contractors and consultants should attend.

TO REGISTER, PLEASE COMPLETE THE FOLLOWING (PLEASE PRINT):

First Name: _____ Last Name: _____

Company Name: _____

Address 1: _____

Address 2: _____

City: _____ State: _____ ZIP: _____

Phone: _____

E-mail: _____

Position: Owner: Operator: Manager: Bookkeeper: Accountant:

Contractor/Consultant: Other: _____

TO REGISTER RETURN COMPLETED FORM TO:

South Carolina Office of Regulatory Staff
Water/Wastewater Department, 1401 Main Street, Suite 900, South Carolina, 29201
For questions call: 803-737-0898 or email: hmajews@regstaff.sc.gov



"Managing Water Production and Disposal"

WATER AND WASTEWATER WORKSHOP

January 31, 2013

Location: Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100, Columbia, SC 29210

Agenda

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|---------------------------|--|
| 8:30 - 9:00 a.m. | Registration |
| 9:00 - 9:05 a.m. | Welcome, Dukes Scott, ORS, Executive Director |
| 9:05 - 9:15 a.m. | Introductions & Overview, Willie J. Morgan, P.E., ORS, Water/Wastewater Department |
| 9:15 - 9:35 a.m. | Public Service Commission, Chairman David A. Wright, PSC, Commissioner |
| 9:35 - 10:05 a.m. | Billing Innovations, Dawn Hipp, ORS, Director of TTWWW |
| 10:05 - 10:25 a.m. | Customer Accounts: Security and Privacy, Chad Campbell;
Consumer Contact: Complaint or Opportunity?, Brad Kirby, ORS, Consumer Service Department |
| 10:25 - 10:40 a.m. | Break |
| 10:40 - 11:10 a.m. | Bureau of Water Program Update and Funding Opportunities, DHEC |
| 11:10 - 11:40 a.m. | Energy Conservation Opportunities in Water and Wastewater Facilities, Trish Jerman, SC Energy Office, Deputy Director of Programs |
| 11:40 - 12:15 p.m. | Energy Assurance Plan, Gene Sault, ORS, Electric and Gas Department;
Emergency Preparedness, Brent Sires, ORS, Electric and Gas Department |
| 12:15 - 1:30 p.m. | Lunch (lunch on your own) |
| 1:30 - 2:00 p.m. | Sanitary Sewer Overflows/Advisories, Sonya Johnson, DHEC, Region 3 |
| 2:00 - 2:30 p.m. | Proceedings and Filings at the Public Service Commission, Jeff Nelson, Esquire & Courtney Edwards, Esquire, ORS, Legal Office |
| 2:30 - 2:45 p.m. | Break |
| 2:45 - 3:15 p.m. | Rate Application Preparation/Asset Management, Sharon Scott, ORS, Auditing Department |
| 3:15 - 3:55 p.m. | Business and Site Review Assistance, Hannah Majewski;
Water System Auditing and Loss Prevention, Willie J. Morgan, P.E., ORS, Water/Wastewater Department |
| 3:55 - 4:00 p.m. | Questions / Wrap Up / Evaluation - ORS and DHEC
- Questions from audience |
| 4:00 p.m. | Adjourn |