Public Service Commission

of

South Carolina

ANNUAL REPORT

1999 - 2000

101 Executive Center Drive
Columbia, South Carolina 29210

Mailing Address:
Post Office Drawer 11649
Columbia, South Carolina 29211

FACSIMILE: 803-896-5199

WorldWide Web: www.psc.state.sc.us

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PRESENT COMMISSIONERS AND THE COUNTIES COMPRISING THEIR DISTRICTS:

First District

William "Bill" Saunders, Vice Chairman.....Johns Island, S.C.
Berkeley, Charleston, Dorchester, Georgetown and Horry

Second District

James B. Atkins.....Columbia, S.C.
All of Allendale, Barnwell, Hampton, Jasper and Lexington, as well as parts of Aiken, Beaufort, Calhoun, Colleton, Orangeburg and Richland

Third District

Randy Mitchell.....Saluda, S.C.
Abbeville, Aiken, Anderson, Edgefield, Greenwood, Laurens, McCormick, Oconee, Pickens, and Saluda

Fourth District

Philip T. Bradley, Chairman.....Greenville, S.C.
Greenville, Spartanburg, Union, and Laurens

Fifth District

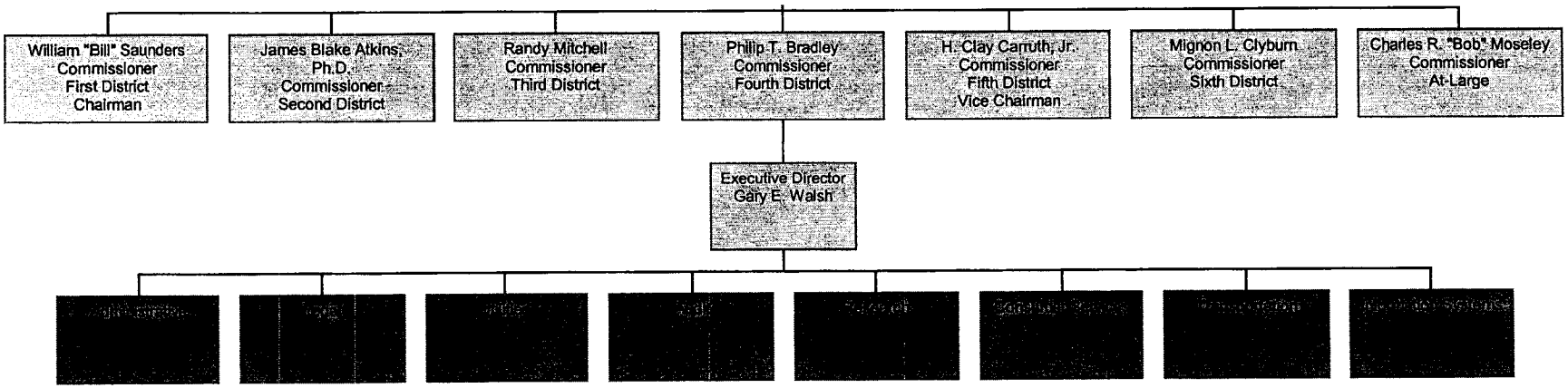
H. Clay Carruth, Jr.....Camden, S.C.
Cherokee, Chester, Chesterfield, Darlington, Dillon, Fairfield, Kershaw, Lancaster, Lee, Marlboro, Newberry, Sumter, and York

Sixth District

Mignon L. Clyburn.....Charleston, S.C.
All of Bamberg, Clarendon, Florence, Marion, and Williamsburg. Parts of Beaufort, Berkeley, Calhoun, Charleston, Colleton, Darlington, Dorchester, Lee, Orangeburg, Richland and Sumter

At Large

C. Robert "Bob" Moseley.....Irmo, S.C.
Statewide


William "Bill" Saunders
Commissioner
First District
Chairman
James Blake Atkins, Ph.D.
Commissioner
Second District
Randy Mitchell
Commissioner
Third District
Philip T. Bradley
Commissioner
Fourth District
H. Clay Carruth, Jr.
Commissioner
Fifth District
Vice Chairman
Mignon L. Clyburn
Commissioner
Sixth District
Charles R. "Bob" Moseley
Commissioner
At-Large
Executive Director
Gary E. Walsh

TELEPHONE NUMBERS

COMMISSIONERS	
Williams "Bill" Saunders, Vice Chairman	803-896-5200
James B. Atkins	803-896-5270
Randy Mitchell	803-896-5260
Philip T. Bradley, Chairman	803-896-5220
H. Clay Carruth	803-896-5250
Mignon L. Clyburn	803-896-5210
C. Robert "Bob" Moseley	803-896-5190
SECRETARIES TO COMMISSIONERS	
Nina Gates (Saunders, Scott, Mitchell)	803-896-5259
Melissa Purvis (Bradley, Carruth, Clyburn, Moseley)	803-896-5180
ADMINISTRATIVE DEPARTMENT	
Gary Walsh, Executive Director	803-896-5133
Jim Wood, Controller	803-896-5209
Carolyn C. Nelson, Director, Personnel	803-896-5102
LEGAL DEPARTMENT	803-896-5113
AUDITING DEPARTMENT	803-896-5165
CONSUMER SERVICES DEPARTMENT	803-896-5230
TRANSPORTATION DEPARTMENT	803-896-5191
UTILITIES DEPARTMENT	803-896-5125
RESEARCH DEPARTMENT	803-896-5122
INFORMATION SYSTEMS	803-896-5104

KEY COMMISSION PERSONNEL

Listed below are the names and titles of the responsible Commission Staff members and key personnel:

Gary E. Walsh..... Executive Director

Jim Wood .....Controller

Carolyn C. Nelson.....Director, Personnel

F. David Butler.....General Counsel

William P. Blume.....Manager, Auditing Department

April B. Sharpe.....Manager, Consumer Services Department

Randy Erskine.....Manager, Information Systems

D. Wayne Burdett.....Manager, Utilities Department

R. Glenn Rhyne.....Manager, Research Department

George Parker.....Manager, Transportation Department

STATUTORY AUTHORITY OF
THE PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

Utility regulation in South Carolina had its beginning with the passage of an Act by the 1878 General Assembly, creating a Railroad Commission for the purpose of regulating railroads operating within the State. The first Commissioner was appointed December 24, 1878, by the then Governor Wade Hampton.

The General Assembly in 1910 established a Public Service Commission, empowering it with the authority to "fix and establish in all cities of the State rates and charges for the supply of water, gas or electricity furnished by any person, firm or corporation to such cities, the inhabitants thereof, and to prescribe penalties."

The 1922 General Assembly combined the two three-member commissions and added one additional commissioner to form the present seven-member commission. The name was changed in 1934 to the Public Service Commission.

The Commission is elected by the General Assembly for a term of four years, one from each of the six Commission Districts and one Commissioner at-large.

The Commission is composed of the Administrative, Auditing, Consumer Services, Information Systems, Legal, Research, Transportation, and Utilities Departments.

The Commission, as provided for by the South Carolina Constitution and as vested with power and jurisdiction by the South Carolina General Assembly, performs the following general functions:

1. Regulation and supervision of investor-owned electric utilities as to rates, charges, services, facilities, practices, accounting procedures, the purchase, sale and lease of utility property and the issuance of securities; and the administration of the Territorial Assignment Act relative to territorial boundaries. S.C. Code Ann., Section 58-27-10 et. seq., (1976), as amended; and Reg. 103-300, et. seq. Also the Utility Facility Siting and Environmental Protection Act (1971), S.C. Code Ann., Section 58-33-10, et seq.

2. Regulation and supervision of rates and charges, services, facilities, practices and accounting procedures of all intrastate investor-owned gas, street railway, water and sewerage companies; and the administration of the Gas Safety Act of 1970. S.C. Code Ann., Sections 58-5-10 et. seq. (1976), as amended; Reg.103-400 et. seq.; Reg. 103-500 et. seq.; Reg. 103-700 et. seq.

3. Regulation and supervision of rates and charges, services, facilities, practices and accounting procedures of all telephone companies within the State. S.C. Code Ann., Section 58-9-10 et. seq., (1976), as amended; Reg. 103-600 et. seq.

4. Regulation and supervision of services and practices of all radio common carriers within the State, except rates and entry, as per Order of the Federal Communications Commission. S.C. Code Ann., Sections 58-11-10 et. seq. (1976), as amended.

5. Regulation and supervision of for hire motor carriers of household goods, hazardous waste for disposal, and passengers relative to rates, schedules, rules, charges and facilities; issuance and supervision of the administration of Certificates of Public Convenience and Necessity, Fit, Willing, and Able, and Charter Bus. S.C. Code Ann., Sections 58-23-10 et. seq., (1976), as amended; Regs. 103-100, 103-200, et. seq.

6. Regulation and supervision of services and facilities of railroads and railways. S.C. Code Ann., Section 58-17-170 et. seq., (1976), as amended; as permitted by Federal Law.

SUMMARY OF ACTIVITIES
DURING YEAR 1999-2000

During the past fiscal year, the Transportation Department dispensed license decals to 2,288 operating units varying in price from $7.50 to $50.00 each, according vehicle carrying capacity or empty weight. The various license decal fees assessed produced revenues of $91,524.

As of December 31, 1999, 439 electric, gas, and telecommunications companies certified in South Carolina during this report period. A vast majority of the telecommunications carriers had no revenues or plant in our State but are still shown as operating in the State. Gross generated revenues by these companies totaled $6 billion dollars. Total plant reported was $16.5 billion.

Our records indicate that there were 64 water and wastewater companies operating in our State. The gross generated revenues of these companies totaled $28.3 million dollars.

SUMMARY OF EXPENDITURES

EXPENDITURES

I. Administrative.....	3,274,851
II. Utilities.....	713,392
III. Transportation.....	866,652
IV. Employer Contributions.....	872,911
GRAND TOTAL (PUBLIC SERVICE COMMISSION)	$5,727,806

The Public Service Commission hereby states that it did not purchase any energy conservation products that had not been certified by the State Energy Office.

I. ADMINISTRATIVE DEPARTMENT

The functions and responsibilities of the Administrative Department are as follows:

1. Maintains formal docket control which includes the receipt of all Petitions, dockets matters that come before the Commission, notifies the public of such request, determines the time required to hear a matter, sets hearings on official calendar and notifies parties of record of hearing dates.

2. Custodian of all official papers and records of the Commission and certifies same.

3. Personnel - supervises and administers the personnel program of the Commission.

4. Budget - supervises the planning and directs preparation of the budget submitted to the Budget and Control Board; supervises financial control of expenditures in accordance with fiscal appropriations.

5. Purchasing - supervises the purchasing of all supplies and equipment, equipment inventory and the maintenance of records for the Commission.

6. E.E.O.C. - acts for the Commission as liaison with the State Human Affairs Commission.

7. Supervises Hearing Reporter of the Commission.

The Administrative Department docketed 497 matters that came before the Commission during the 1999-2000 fiscal year. Numerous filings, such as motions, petitions, and various requests, were posted to these dockets for the Commission's consideration. The hearing reporter transcribed the testimony and received evidence in the hearings held before the Commission, including performing her duties at the night hearings held so that the public may have the opportunity to express their views before the Commission. During the past fiscal year, the Commission processed 4,106 complaints; hearings were held thereon when necessary, and over 990 Orders were processed.

II. LEGAL DEPARTMENT

The Office of General Counsel performs the following functions:

(a) Represents and appears for the people of the State and the Commission in all actions and proceedings involving any question of general and public interest within the jurisdiction of the Commission and, if directed to do so by the Commission, intervenes, if possible, in any action or proceeding in which any such question is involved;
(b) Commences, prosecutes and expedites the final determination of all actions and proceedings directed or authorized by the Commission;
(c) Advises the Commission Staff and each Commissioner, when so requested, in regard to all matters connected with powers and duties of the Commission and the members thereof;
(d) Generally performs all duties and service as attorney to the Commission, which the Commission may require of it.

Attorneys in the Office of the General Counsel represented the Commission Staff in 183 hearings and Commission meetings before the Commission during the 1999-2000 fiscal year. These hearings and meetings involved both Utility Department and Transportation Department matters and included issues ranging from billing disputes to major rate increases to applications for certificates of public convenience and necessity. The Office of the General Counsel also participated in informal proceedings along with Commission Staff members and the interested parties for the purpose of resolving complaints or inquiries or for the purpose of gathering information in matters arising under the jurisdiction of the Commission. During the 1999-2000 fiscal year, the Office of the General Counsel had decisions rendered in appeals before the Circuit Court of South Carolina, the State Supreme Court, and the U.S. District Court. Several cases were pending before the Circuit Court and the Supreme Court.

111. AUDIT DEPARTMENT

The Audit Department is composed of two Assistant Audit Managers, six Auditors and one Accounting Fiscal Technician, all who report to the Audit Manager.

The Audit Department's primary function is to examine the books and records of Utility Companies which are either requesting a change in rates or being audited for compliance with Commission orders. A rate case examination or a compliance audit implements principles and procedures based upon regulatory laws and in this respect differs from audits done by a Company's public accountants. After their examination, the Audit Staff makes adjustments in the Company's operations to achieve a "normalized" test year. Staff's exhibits and testimony, if necessary, are directed toward the Company's operations and Staff's adjustments. Based on the Staff's audit report of the Company's operations, the Commissioners are then able to determine an equitable rate of return on the Company's investment, or an operating margin or compliance by the company with Commission orders.

The Audit Department audits also insures that proper cutoff of the test year are implemented as well as substantiating that revenues, expenses, and the rate base items are allocated according to proper jurisdiction. Employing the necessary procedures, the Audit Staff verifies the Utility's operations and verifies the books and records to the filings and its related exhibits.

With any audit, the Audit Staff places emphasis upon policies and procedures and the instructions thereto, as stated in the Chart of Accounts for the various types of regulated companies. The Chart of Accounts outlines which revenues, expenses, and asset accounts will be ultimately used to determine the company's rate of return on investment and/or operating margin.

After completing their examination, a report will be prepared by the Audit Staff which all necessary exhibits along with a written explanation of each of the exhibits. Copies of the Audit Staff's report are distributed to each Commissioner, the Company, any Intervenors, other members of the Commission Staff, and all other parties of record. Members of the Audit Staff maybe called upon to testify before the Commission and to submit the Report into evidence during hearings.

The Audit Department also reviews the changing prices attributable to fuel prices. Specifically electric companies, which utilize fuel adjustment clause and gas companies that use a purchased gas adjustment clause. The Audit Staff annually monitors fuel costs, performs audits, prepares reports and testimony. Such reports and testimony will become a part of formal hearings before the Commission and such reports and testimony will center on changes in fuel costs. Audits related to refunds from gas suppliers back to South Carolina jurisdictional ratepayers are also conducted by the Audit Staff.

The Audit Department also administers the Legislative order gross receipts tax, which is paid on an annual basis by the utility companies and regulated transportation carriers serving customers in South Carolina. These companies are required to report their revenues received within the State to the Commission. Tax assessments are based on these intrastate revenues.

The Audit Department is also responsible for administration and auditing of the Commission ordered Interim LEC Fund. The Fund was setup by the Commission in order to offset revenue losses that came about due to the Legislative law, which required the lowering of switch access charges in the State. All incumbent local exchange carriers were required by law to lower their switched accessed charges to equal or be less than the largest local exchange carrier operating in the State. Such major carrier was BellSouth. The Fund is presently been in effect for four years. Such Fund was setup to help the incumbent LEC's offset the loss of revenues which came about with the lower of switched access charges. Local exchange carriers are expected to gradually raise their local exchange rates in order to offset the revenue loss due to the lowering of the switched access charges.

The Audit Department has prepared tables showing Operating Revenues, Operating Expenses, Net Operating Income, State and Local Taxes Paid, and Gross Plant in Service for Electric and Gas Utilities for the years 1996-1999. Operating Revenues, Operating Expenses, Net Operating Income, and Gross Plant in Service are shown for Telephone Utilities for the year ending 1999. Operating Revenues, Operating Expenses, and Net Operating Income are shown for Water and Sewerage Utilities for the year 1999. Operating revenues and expenses are shown for Transportation Companies operating in South Carolina for the year 1999.

The Tables are as follows:

TABLE A-Privately Owned Electric Utilities Operating in South Carolina. Selected Statistics for South Carolina only. For the Years Ended December 31, 1996-1999.

TABLE B- Privately Owned Gas Utilities Operating in South Carolina. Selected Statistics for South Carolina only. For the Years Ended December 31, 1996-1999.

TABLE C-Communications Utilities Operating in South Carolina. Selected Statistics for South Carolina Operations. For the Year Ended December 31, 1999.

TABLE D-Water and Sewerage Utilities Operating in South Carolina. Selected Statistics for South Carolina for Fiscal and Calendar Year 1999.

TABLE E-Transportation Companies Operating in South Carolina. Selected Statistics for Fiscal and Calendar Year 1999.

TABLE A

PRIVATELY-OWNED ELECTRIC UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA ONLY
FOR THE YEARS ENDED DECEMBER 31, 1996 - 1999

COMPANY NAME	GROSS OPERATING REVENUES	OPERATING EXPENSES	NET OPERATING INCOME	TOTAL STATE AND LOCAL TAXES PAID	GROSS PLANT IN SERVICE	AVERAGE NUMBER OF CUSTOMERS
	$	$	$	$	$	#
CAROLINA POWER & LIGHT CO.						
1996	443,498,109	374,101,144	69,396,965	22,034,073	1,442,324,849	156,668
1997	442,458,959	367,668,675	74,790,284	22,341,749	1,550,703,681	158,810
1998	457,494,216	378,617,420	78,876,796	31,252,373	1,576,150,911	160,767
1999	455,569,684	384,868,785	70,700,899	21,936,036	1,629,710,001	162,623
DUKE POWER CO.						
1996	1,254,170,000	983,169,000	271,001,000	85,916,255	3,999,908,000	444,623
1997	1,184,360,000	957,285,000	227,075,000	83,166,457	4,327,421,000	455,184
1998	1,224,074,000	959,207,000	264,867,000	92,102,957	4,232,486,000	464,798
1999	1,254,388,000	981,667,000	272,721,000	92,850,547	4,388,864,000	474,992
S. C. ELECTRIC & GAS CO.						
1996	1,106,664,330	833,247,129	273,417,201	75,091,112	3,857,613,024	489,002
1997	1,103,091,047	839,051,781	264,039,266	80,471,580	4,007,216,366	498,736
1998	1,219,825,877	924,439,791	295,386,086	86,631,124	4,120,007,713	510,498
1999	1,226,166,386	955,659,078	270,507,308	67,577,626	4,307,607,157	522,333
LOCKHART POWER CO.						
1996	18,352,078	17,013,427	1,338,651	744,191	24,500,553	5,656
1997	16,104,683	15,056,248	1,048,435	568,204	25,539,524	5,871
1998	17,217,957	16,000,770	1,217,187	563,280	26,907,575	5,989
1999	17,781,059	16,679,770	1,101,289	632,339	27,887,473	6,103
TOTALS						
1996	2,822,684,517	2,207,530,700	615,153,817	183,785,631	9,324,346,426	1,095,949
1997	2,746,014,689	2,179,061,704	566,952,985	186,547,990	9,910,880,571	1,118,601
1998	2,918,612,050	2,278,264,981	640,347,069	210,549,734	9,955,552,199	1,142,052
1999	2,953,905,129	2,338,874,633	615,030,496	182,996,548	10,354,068,631	1,166,051

TABLE B

PRIVATELY-OWNED GAS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA ONLY
FOR THE YEARS ENDED DECEMBER 31, 1996 - 1999

COMPANY NAME	GROSS OPERATING REVENUES	OPERATING EXPENSES	NET OPERATING INCOME	TOTAL STATE AND LOCAL TAXES PAID	GROSS PLANT IN SERVICE	AVERAGE NUMBER OF CUSTOMERS
	$	$	$	$	$	#
PIEDMONT NATURAL GAS CO.						
1996	148,251,010	133,720,309	14,530,701	3,888,160	186,914,762	92,236
1997	161,098,634	147,525,646	13,572,988	3,854,878	201,260,847	96,721
1998	143,735,325	132,617,704	11,117,621	2,186,043	210,416,785	100,644
1999	121,807,795	105,045,864	16,761,931	2,243,113	223,605,107	105,196
S. C. ELECTRIC & GAS CO.						
1996	234,824,491	216,214,809	18,609,682	8,343,446	338,095,014	244,601
1997	233,562,385	211,648,109	21,914,276	8,941,287	352,387,183	249,034
1998	230,419,973	208,972,075	21,447,898	7,857,121	366,107,160	253,516
1999	238,967,515	224,244,670	14,722,845	4,986,329	391,863,249	258,382
S. C. PIPELINE CORPORATION						
1996	326,361,811	309,840,276	16,521,535	3,628,237	196,084,475	124
1997	339,584,131	318,972,639	20,611,492	3,637,829	221,418,276	124
1998	329,512,545	309,769,512	19,743,033	3,825,714	231,381,707	125
1999	342,149,854	327,969,644	14,180,210	4,127,494	240,374,182	125
UNITED CITIES GAS CO.						
1996	8,310,737	7,834,048	476,689	249,238	8,389,801	5,265
1997	9,957,230	9,818,086	139,144	469,852	8,942,227	5,400
1998	7,016,224	6,791,361	224,863	191,754	9,262,092	5,369
1999	6,853,039	7,081,538	(228,499)	197,547	9,919,351	5,441
TOTALS						
1996	717,748,049	667,609,442	50,138,607	16,109,081	729,484,052	342,226
1997	744,202,380	687,964,480	56,237,900	16,903,846	784,008,533	351,279
1998	710,684,067	658,150,652	52,533,415	14,060,632	817,167,744	359,654
1999	709,778,203	664,341,716	45,436,487	11,554,483	865,761,889	369,144

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
.CC NATIONAL LONG DISTANCE CORP.	-	-	-	-	-
.CCESS INTEGRATED NETWORKS	13,087	7,852	5,235	-	-
.CCESS POINT, INC.	2,368,958	2,757,075	(388,117)	-	-
.CS SYSTEMS, INC	-	-	-	-	-
.DELPHIA TELECOMMUNICATIONS, INC	10,457	62,414	(51,957)	-	-
.DVANCED MANAGEMENT SERVICES, INC.	-	-	-	-	-
.FFINITY CORPORATION	83,871	94,133	(10,262)	-	-
.FFINITY NETWORK, INC.	-	-	-	-	-
.IRNEX COMMUNICATIONS	1,976	1,383	593	-	-
.LLIANCE GROUP SERVICES INC	733	-	733	-	-
.LLIANCE NETWORK INC	-	-	-	-	-
.LLTEL SOUTH CAROLINA,INC.	34,670,411	24,512,134	10,158,277	111,869,084	59,832
.LLTEL SOUTH CAROLINA,INC.	595,254	559,972	35,282	-	-
.LTERNATE COMMUNICATIONS TECHNOLOGY, INC.	347	-	347	-	-
.LTERNATIVE LONG DISTANCE, INC.	-	-	-	-	-
.MER-I-NET SERVICES	-	-	-	-	-
.MERICAN BUSINESS ALLIANCE, INC	-	-	-	-	-
.MERICAN CYBER CORP.	-	-	-	-	-
.MERICAN EXPRESS TELECOM, INC.	-	-	-	-	-
.MERICAN FREEDOM NETWORK - JD SERVICES, INC	231,977	213,419	18,558	-	-
.MERICAN FREEWAY 100 - ELIAS VENTURES, INC	-	-	-	-	-
.MERICAN INTERNATIONAL TELEPHONE, INC.	-	-	-	-	-
.MERICAN LONG LINES, INC.	768	460	308	-	-
.MERICAN NETWORK EXCHANGE, INC. (AMNEX)	-	-	-	-	-
.MERICAN TEL GROUP, INC. (ATG)	-	-	-	-	-
.MERICAN TELCO, INC.	5,285	-	5,285	-	-
.MERICAN TELECOMMUNICATIONS ENTERPRISE, INC.	-	-	-	-	-

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
AMERICAN TELECOMMUNICATIONS SYSTEMS, INC.	6,684	4,678	2,006	-	-
AMERICAN TELE-NETWORK CORP	113,444	-	113,444	-	-
AMERICAN TELESURCE INTERNATIONAL INC	-	-	-	-	-
AMERICATEL CORPORATION	-	-	-	-	-
AMERISHARE COMMUNICATIONS, INC.	-	-	-	-	-
AMERITEC COMMUNICATIONS INTERNATIONAL, INC.	495,841	851,403	(355,562)	-	-
AMERITEL PAY PHONES	-	-	-	-	-
AMERIVISION COMMUNICATIONS, INC.	1,059,875	635,925	423,950	-	-
ANCHOR COMMUNICATIONS CORPORATION .	-	-	-	-	-
ANNOX, INC	183,113	121,137	61,976	-	278
APOLLO COMMUNICATION SERVICES LLC	-	-	-	-	-
ASC TELECOM, INC	1,951,470	1,221,767	729,703	-	-
ASSOCIATION ADMINISTRATORS, INC.	5,463	3,824	1,639	-	-
ATCALL, INC	-	-	-	-	-
ATLANTIC TELEPHONE COMPANY, INC	-	-	-	-	-
ATLAS COMMUNICATIONS, INC	53,198	-	53,198	-	-
AT&T COMMUNICATIONS OF THE SOUTHERN STATES, IN	278,954,000	232,619,000	46,335,000	51,434,000	-
AUTOMATED INFORMATION MANAGEMENT SYSTEMS	-	-	-	-	-
BELL ATLANTIC	20,613	12,368	8,245	-	-
BELLSOUTH	1,107,981,436	679,016,448	428,964,988	3,264,837,552	1,482,931
BELLSOUTH LONG DISTANCE, INC.	99,267	59,560	39,707	-	-
BELLSOUTH PUBLIC COMMUNICATIONS, INC	5,777,600	5,494,243	283,357	-	-
BIG PLANET, INC	-	-	-	-	-
BLUFFTON TELEPHONE COMPANY, INC.	9,827,848	8,614,294	1,213,554	29,202,793	13,123
BLT TECHNOLOGIES, INC.	-	-	-	-	-
BRITTAN COMMUNICATIONS INTERNATIONAL CORPORA	-	-	-	-	-
BUDGET CALL LONG DISTANCE, INC.	-	-	-	-	-

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
USINESS DISCOUNT PLAN, INC.	90,575	-	90,575	-	-
USINESS OPTIONS, INC.	4,719	1,415	3,304	-	-
USINESS TELECOM, INC. (BTI)	19,822,019	22,807,159	(2,985,140)	-	-
UYERS UNITED INTERNATIONAL INC	-	-	-	-	-
ABLE & WIRELESS COMMUNICATIONS, INC.	760,978	738,149	22,829	-	-
ALL PLUS, INC	-	-	-	-	-
ALLS FOR LESS, INC.	-	-	-	-	-
APITAL NETWORK SYSTEMS, INC.	-	-	-	-	-
APROCK COMMUNICATIONS CORPORATION	-	-	-	-	-
ARONET	-	-	-	-	-
ENTRAL PAYPHONE SERVICES, INC.	-	-	-	-	-
ENTURY TELECOMMUNICATIONS, INC.	-	-	-	-	-
HARTIES NETWORK INTERNATIONAL, INC.	-	-	-	-	-
HERRY COMMUNICATIONS INCORPORATED .(WORLD A	-	-	-	-	-
HESNEE TELEPHONE COMPANY, INC	3,951,681	2,446,572	1,505,109	12,587,135	5,410
HESTER LONG DISTANCE SERVICES, INC.	2,726,148	2,916,541	(190,393)	364,566	-
HESTER TELEPHONE COMPANY	12,759,913	7,930,344	4,829,569	42,176,754	17,767
HOCTAW COMMUNICTIONS, INC	-	-	-	-	-
IMCO COMMUNICATIONS, INC	31,776	31,604	172	-	-
INCINNATI BELL LONG DISTANCE, INC.	-	-	-	-	-
ITIZENS TELECOMMUNICATIONS COMPANY	33,070	14,448	18,622	-	-
LARICOM ETWORKS, INC	-	-	-	-	-
LARITY TELECOLM LD NETWORK SERVICES, INC.	-	-	-	-	-
LEARTEL COMMUNICATIONS, INC	-	-	-	-	-
OAST INTERNATIONAL, INC.	-	-	-	-	-
OASTAL TELECOM LIMITED LIABILITY COMPANY	-	-	-	-	-
OASTAL TELEPHONE COMPANY	-	-	-	-	-

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
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COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
COLORADO RIVER COMMUNICATIONS CORPORATION	18,971	15,321	3,650	-	-
COMCAST TELECOMMUNICATIONS, INC. DBA COMCAST I	-	-	-	-	-
COMCAST TELEPHONY COMMUNCIATIONS OF SOUTH CA	-	-	-	-	-
COMDATA TELECOMMUNICATIONS SERVICES, INC	10,498	-	10,498	-	-
COMMON CONCERNS, INC.	-	-	-	-	-
COMMONWEALTH LONG DISTANCE COMPANY	-	-	-	-	-
COMMUNICALL INC. DBA MTS/COMMUNICALL AND NATI	276	28	248	-	-
COMMUNICATIONS BILLING INC	8,955	7,510	-	-	-
COMMUNITY LONG DISTANCE, INC	4,015,114	3,430,761	584,353	-	-
COMTELCO/TMC	2,224	7,126	(4,902)	-	-
CONSOLIDATED BILLING PROVIDERS, LLC	-	-	-	-	-
CONSOLIDATED COMMUNICATIONS TELECOM SERVICES	-	-	-	-	-
CONSUMER ACCESS (RRV ENTERPRISES, INC.)	215,974	221,471	(5,497)	-	-
CONQUEST OPERATOR SERVICES CORP.	-	-	-	-	-
CORPORATE CALLING SERVICES, INC	-	-	-	-	-
CORPORATE TELEMANAGEMENT GROUP, INC.	-	-	-	-	-
CRG INTERNATIONAL, INC	20,811	20,110	701	-	-
CSI COPR	-	-	-	-	-
CTC LONG DISTANCE SERVICES, INC.	51,548	30,929	20,619	-	-
CTN TELEPHONE NETWORK, INC.	-	-	-	-	-
CTS TELEPHONE NETWORK, INC. (CTS TELECOM)	-	-	-	-	-
CUSTOM NETWORK SOLUTIONS, INC	-	-	-	-	-
D.D.D. CALLING, INC.	-	-	-	-	-
DELTACOM, INC.	5,029,152	5,718,146	(688,994)	13,700,010	-
DESTIA COMMUNICATIONS SERVICES	253,510	-	253,510	-	-
DIAL & SAVE	-	-	-	-	-
DIAL DISTANCE, INC.	-	-	-	-	-

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COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
ISCOUNTED LONG DISTANCE	-	-	-	-	-
ISCOUNT NETWORK SERVICES, INC.	8,396	8,413	(17)	-	-
ISCOUNT PLUS	-	-	-	-	-
PI TELECONNECT	985,422	1,676,205	(690,783)	269,616	4,139
SLNET COMMUNICATIONS LLC	285	171	114	-	-
UKENET COMMUNICATIONS, INC.	-	-	-	-	-
AGLE COMMUNICATIONS, INC.	-	-	-	-	-
ASTERN TELECOMMUNICATIONS INCORPORATED	-	-	-	-	-
ASTON TELECOM SERVICES, INC	6,652	-	6,652	-	-
CLIPSE COMMUNICATIONS	-	-	-	-	-
CONOPHONE, INC.	-	-	-	-	-
FFICY GROUP, INC.	1,420,674	1,478,526	(57,852)	-	-
LECTRIC LIGHTWAVE, INC.	54,521	-	54,521	-	-
POC NETWORKS, INC	-	-	-	-	-
QUALNET CORPORATION	49,026	29,416	19,610	-	-
VERCOM SYSTEMS INC	2,143,914	1,643,024	500,890	-	-
XCEL TELECOMMUNICATIONS, INC.	5,819,223	2,525,543	3,293,680	-	-
XECUTONE INFORMATION SYSTEMS, INC.	-	-	-	-	-
Z TALK COMMUNICATIONS LLC	9,630	15,156	(5,526)	-	-
Z TELEPHONE, INC	-	-	-	-	-
-Z TEL	-	-	-	-	-
TC COMMUNICATIONS, INC. DBA FARMERS LONG DISTA	11,550,489	10,980,727	569,762	2,051,846	-
TC DIVERSIFIED SERVICES,INC	12,500	66,304	(53,804)	1,361,142	-
ARMERS TELEPHONE COOPERATIVE, INC.	42,633,312	32,951,968	9,681,344	174,275,712	56,364
EDERAL TRANSTEL, INC.	-	-	-	-	-
IRST TEL, INC	330,128	-	330,128	-	-
IVE STAR TELECOM, INC.	-	-	-	-	-

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COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
LORIDA NETWORK USA, INC.	-	-	-	-	-
ORT MILL TELEPHONE COMPANY	12,337,174	9,323,500	3,013,674	31,896,807	19,542
REEDOM COMMUNICATIONS CORP.	-	-	-	-	-
URST (THE) GROUP, INC.	194,431	-	194,431	-	-
ATEWAY TECHNOLOGIES	-	-	-	-	-
E CAPITAL COMMUNICATION SERVICES CORPORATION	217,028	211,315	5,713	702	-
LOBAL CROSSING BANDWIDTH INC	-	-	-	-	-
LOBAL CROSSING LOCAL SERVICE INC	-	-	-	-	-
LOBAL CROSSING NORTH AMERICAN NETWORKS	-	-	-	-	-
LOBAL CROSSING TELECOMMUNICATIONS INC	2,906,372	-	2,906,372	-	-
LOBAL CROSSING TELEMANAGEMENT INC	672,691	-	672,691	-	-
LOBAL TEL*LINK CORPORATION	-	-	-	-	-
LOBAL TELCOIN, INC.	-	-	-	-	-
LOBAL TELEMEDIA INTERNATIONAL, INC.	-	-	-	-	-
LOBAL TELEPHONE CORPORATION	51,172	30,703	20,469	-	-
OLDEN HARBOR OF SOUTH CAROLINA, INC	-	3,196	(3,196)	-	-
REAT LAKES TELECOMMUNICATIONS, CORPORATION	-	-	-	-	-
ROUP LONG DISTANCE, INC.	68,267	47,787	20,480	-	-
ST NET, INC	1,174	10,065	(8,891)	-	-
TC TELECOM	778	544	234	-	-
TE COMMUNICATIONS CORPORATION	2,225,356	-	2,225,356	-	-
TE LONG DISTANCE	-	-	-	-	-
TE SOUTH, INCORPORATED	179,603,962	108,980,729	70,623,233	483,204,788	227,568
ULF LONG DISTANCE, INC.	-	-	-	-	-
ARGRAY LONG DISTANCE CO.	-	-	-	-	-
ARGRAY TELEPHONE CO., INC.	40,978,770	35,957,252	5,021,518	126,242,913	53,131
EARTLINE COMMUNICATIONS, INC.	-	-	-	-	-

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COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
HEATH SPRINGS TELEPHONE COMPANY	973,459	892,701	80,758	2,369,470	1,360
HERTZ TECHNOLOGIES, INC.	-	-	-	-	-
HJN TELECOM, INC	-	-	-	-	-
HOME LONG DISTANCE, INC.	1,693,917	1,234,681	459,236	-	-
HOME OWNERS LONG DISTANCE, INC.	-	-	-	-	-
HOME TELEPHONE COMPANY	17,421,452	12,721,594	4,699,858	54,577,729	21,858
HORRY TELEPHONE COOPERATIVE, INC.	49,302,232	40,164,738	9,137,494	198,044,810	85,346
HORRY LONG DISTANCE, INC.	647,121	1,097,383	(450,262)	-	-
HTR&L ENTERPRISES INC	-	-	-	-	-
HOSPITALITY COMMUNICATIONS, INC.	-	-	-	-	-
HYPERION COMMUNICATION OF SOUTH CAROLINA	-	-	-	-	-
I-LINK COMMUNICATIONS, INC.	29,104	-	29,104	-	-
ICG TELECOM GROUP, INC	-	-	-	-	-
ICLD	-	-	-	-	-
INACOM COMMUNICATIONS, INC.	-	-	-	-	-
INCOMNET COMMUNICATIONS CORP.	33,368	53,025	(19,657)	-	-
INMATE PHONE SYSTEM CORPORATION	-	-	-	-	-
INMATE TELEPHONE INCORPORATED	-	-	-	-	-
INOVATIVE TELECOM CORPORATION	-	-	-	-	-
INSURANCE INFORMATION EXCHANCE LLC	-	-	-	-	-
INTELICOM INT'L CORPORATION	-	-	-	-	-
INTELLICALL OPERATOR SERVICES, INC.	-	-	-	-	-
INTELNET INTERNATIONAL CORP.	452	407	45	-	-
INTER-TEL NETSOLUTIONS, INC.	73,656	69,340	4,316	-	-
INTERMEDIA COMMUNICATIONS, INC.	3,659,772	2,342,254	1,317,518	-	-
INTERCONTINENTAL COMMUNICATIONS GROUP	-	-	-	-	-
INTERNATIONAL DESIGN GROUP, INC. DBA USA TELECON	-	-	-	-	-

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COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
ITERNATIONAL DISCOUNT TELECOMMUNICATIONS, CC	-	-	-	-	-
ITERNATIONAL EXCHANGE COMMUNICATIONS INC	4,032	2,823	1,209	-	-
ITERNATIONAL TELCOM, LTD.	364	254	110	-	-
ITERNATIONAL TELECOMMUNICATIONS CORP.	-	-	-	-	-
ITERNATIONAL TELEPHONE GROUP	4,197	3,358	839	-	-
ITERNATIONAL TELECHARGE, INC.	-	-	-	-	-
ITERPATH COMMUNICATIONS, INC	7,294	3,209	4,085	-	-
ITERQUEST, INC	-	-	-	-	-
ITERSTATE FIBER NET	-	-	-	-	-
ITEX IXC LONG DISTANCE, INC.	-	-	-	-	-
TC ^ DELTACOM COMMUNICATIONS, INC	1,340,169	938,118	402,051	-	-
EDBAR, INC.	-	-	-	-	-
CI LONG DISTANCE INC	-	-	-	-	-
MC TELECOM, INC	-	-	-	-	-
NOLOGY OF SOUTH CAROLINA	2,489,275	2,394,817	94,458	-	-
ANCASTER TELEPHONE COMPANY	15,714,655	12,361,709	3,352,946	51,044,641	25,008
CI INTERNATIONAL TELECOM CORP.	10,514,857	873,084	9,641,773	-	-
DC TELECOMMUNICATIONS, INC.	-	-	-	-	-
.D. SERVICES, INC	-	-	-	-	-
DD, INC.	-	-	-	-	-
DDS WORLDCOM, INC.	-	-	-	-	-
DM SYSTEMS, INC.	309,502	336,429	(26,927)	-	-
ECNET, INC.	-	-	-	-	-
EVEL 3 COMMUNICATIONS LLC	-	-	-	-	-
OCKHART TELEPHONE COMPANY	420,883	318,817	102,066	831,378	702
OCTEL (OPUS CORRECTIONAL, INC.)	-	-	-	-	-
OGIX COMMUNICATIONS CORP.	-	-	-	-	-

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COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
LONDON COMMUNICATIONS, INC.	-	-	-	-	-
LONG DISTANCE AMERICA	-	-	-	-	-
LONG DISTANCE INTERNATIONAL, INC	5,100	-	5,100	-	-
LONG DISTANCE SERVICES, INC.	65,765	70,369	(4,604)	-	-
LONG DISTANCE WHOLESALE CLUB	140,105	60,806	79,299	-	-
LOW COUNTRY CARRIERS, INC. (HARGRAY)	755,220	1,259,729	(504,509)	-	-
MATRIX TELECOM, INC.	197,085	23,238	173,847	-	-
MAX-TEL COMMUNICATIONS, INC	14,231	8,124	6,107	-	240
MCCLELLANVILLE TELEPHONE COMPANY	2,747,109	1,274,572	1,472,537	7,030,830	1,870
MCI TELECOMMUNICATIONS CORPORATION	60,747,094	13,051,500	47,695,594	-	-
MCLEOD USA TELECOMMUNICATIONS SERVICES, INC.	166	188	(22)	-	-
MEMBERS' LONG DISTANCE ADVANTAGE	-	-	-	-	-
METROLINK COMMUNICATIONS, INC.	-	-	-	-	-
MICRO-COMM, INC.	-	-	-	-	-
MID COM COMMUNICATIONS INC.	-	-	-	-	-
MINIMUM RATE PRICING, INC.	-	-	-	-	-
MFS INTELENET OF SOUTH CAROLINA, INC.	-	-	-	-	-
MTC TELEMANAGEMENT CORPORATION	643	-	643	-	-
MTS/COMMUNICAL MURDOCK, REMMERS & ASSOCIATES	-	-	-	-	-
MURDOCK REMMERS AND ASSOCIATES, INC	-	-	-	-	-
MVX COMMUNICATIONS LLC	-	-	-	-	-
MYRTLE BEACH TELEPHONE CO.	-	-	-	-	-
NATIONAL COMMUNICATIONS ASSOC., INC.	-	-	-	-	-
NATIONAL ACCOUNTS, INC.	-	-	-	-	-
NATIONAL TELECOM, INC	-	-	-	-	-
NATIONAL TELE-SAV., INC.	-	-	-	-	-
NATIONAL TELEPHONE AND COMMUNICATIONS, INC. (N	-	-	-	-	-

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COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
NATIONWIDE AMERICAN COMMUNICATIONS, INC.	-	-	-	-	-
NAVIGATOR TELECOMMUNICATIONS LLC	148,989	98,000	50,989	-	-
NET2000 COMMUNICATIONS SERVICES INC	3,089	1,853	1,236	-	-
NETEL, INC.	72,913	43,748	29,165	-	-
NETWORK BILLING SYSTEMS	2,413	-	2,413	-	-
NETWORK LONG DISTANCE NETWORK PLUS, INC.	-	-	-	-	-
NETWORK OPERATOR SERVICES, INC	2,264	-	2,264	-	-
NETWORK PLUS, INC.	-	-	-	-	-
NETWORK USA, INC.	-	-	-	-	-
NET-TEL CORPORATION	-	-	-	-	-
NEW CENTURY TELECOM, INC	-	-	-	-	-
NEWSOUTH COMMUNICATIONS CORP.	15,455,280	10,790,173	4,665,107	-	-
NORSTAN NETWORK SERVICES, INC.	-	-	-	-	-
NORTH AMERICAN COMMUNICATIONS CONTROL, INC.	-	-	-	-	-
NORTH AMERICAN INTELECOM, INC.	-	-	-	-	-
NORTH AMERICAN TELEPHONE NETWORK LLC	69,808	17,358	52,450	-	-
NORWAY TELEPHONE COMPANY, INC.	785,012	432,071	352,941	2,467,143	846
NOS COMMUNICATIONS, INC.	700,241	420,144	280,097	-	-
NOSVA LIMITED PARTNERSHIP	1,221,241	732,745	488,496	-	-
NOW COMMUNICATIONS INC	-	-	-	-	-
NTI TELECOM, INC	-	-	-	-	-
NXLD COMPANY	2,055	-	2,055	-	-
NYNEX LONG DISTANCE COMPANY	37,226	32,227	4,999	-	-
OMNICALL, INC	8,662,089	5,197,254	3,464,835	-	-
ONCOR COMMUNICATIONS, INC. (OPERATOR COMM)	-	-	-	-	-
ONE CALL COMMUNICATIONS INC.	1,035,040	984,512	50,528	-	-
1-800-RECONEX INC	46,524	-	46,524	-	-

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COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
)NE POINT COMMUNICATIONS - GEORGIA, LLC	-	-	-	-	-
)NE TO ONE COMMUNICATIONS, INCORPORATED	-	-	-	-	-
)NESTAR LONG DISTANCE, INC.	693	-	693	-	-
)PERATION COMMUNICATIONS, INC	13,384	16,442	(3,058)	-	-
)PERATOR SERVICE COMPANY	7,308	7,210	98	-	-
)PTEX, INC.	45,004	-	45,004	-	-
)PUS CORRECTIONAL INC. (SEE LOCTEL)	70,712	100,486	(29,774)	-	-
)RIS CORPORATION	-	-	-	-	-
)PTICOM (ONE CALL COMMUNICATIONS, INC.)	-	-	-	-	-
'AETEC COMMUNICATIONS, INC	2,074	5,536	(3,462)	-	-
'ALMETTO RURAL TELEPHONE COOP., INC.	9,962,433	6,798,684	3,163,749	40,349,778	13,806
'ALMETTONET, INC.	18,564,531	16,279,962	2,284,569	28,277,592	-
'ANTEL COMMUNICATIONS, INC.	-	-	-	-	-
'ARADIIGM COMMUNICATIONS CORP, DBA GLOBAL COM	-	-	-	-	-
'ARK 'N VIEW, INC	-	-	-	-	-
'BT COMMUNICATIONS	165,197	98,289	66,908	-	-
'AY TEL COMMUNICATIONS, INC.	2,986,381	2,900,531	85,850	457,701	-
'ENNSYLVANIA ALTERNATIVE COMMUNICATIONS, INC.	-	-	-	-	-
'EOPLES TELEPHONE COMPANY, INC.	-	-	-	-	-
'HONETEL TECHNOLOGIES INC	2,693,457	2,962,186	(268,729)	-	-
'HOENIX NETWORK, INC.	16,756	87	16,669	-	-
'IEDMONT RURAL TELEPHONE COOPERATIVE, INC.	9,740,374	7,115,820	2,624,554	53,774,527	14,145
'TT TELEKOM INC	6,049	-	6,049	-	-
'NG TELECOMMUNICATIONS, INC.	-	-	-	-	-
'OLARNET COMMUNICATIONS CORP.	-	-	-	-	-
'OND BRANCH TELEPHONE COMPANY, INC.	14,988,861	9,830,730	5,158,131	44,914,582	16,427
'REFERRED CARRIER SERVICES, INC.	15,444	10,233	5,211	-	-

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REMIERE COMMUNICATIONS, INC.	-	-	-	-	-
RIMUS	18,861	20,396	(1,535)	-	-
ROFESSIONAL COMMUNICATIONS MANAGEMENT SERV	-	-	-	-	-
SP MARKETING GROUP, INC.	-	-	-	-	-
USH BUTTON PAGING & COMMUNICATIONS INC	99,380	99,800	(420)	-	-
CC (QUEST COMMUNICATIONS CORPORATION)	308,051	184,831	123,220	-	-
UEST TELECOMMUNICATIONS INC	2,882,377	-	2,882,377	-	-
UINTELCO, INC	-	-	-	-	-
WEST COMMUNICATIONS CORPORATION .	1,763,565	1,375,580	387,985	-	-
CN LONG DISTANCE COMPANY	1,955	-	1,955	-	-
D & J COMMUNICATIONS, INC	-	-	-	-	-
DST INC	1,216	851	365	-	-
ESORT OPERATOR SERVICES	-	-	-	-	-
ESURGENS COMMUNICATIONS GROUP, INC.	-	-	-	-	-
IDGEWAY TELEPHONE COMPANY	1,725,001	1,054,540	670,461	5,291,045	2,273
SL COM PRIMECALL, INC.	599,233	602,827	(3,594)	-	-
SL COM USA, INC	301,621	346,562	(44,941)	-	-
OCK HILL TELEPHONE COMPANY	35,589,477	26,535,538	9,053,939	114,246,040	55,591
ANDHILL TELEPHONE COOPERATIVE, INC.	8,443,071	4,520,336	3,922,735	27,285,565	13,941
ATELLINK PAGING, LLC	-	-	-	-	-
BR, INC	-	-	-	-	-
CANA COMMUNICATIONS, INC.	8,553,041	5,268,902	3,284,139	11,471,825	-
COTT COMMUNICATIONS	118,786	142,547	(23,761)	-	-
ETEL, INC.	20,205	24,245	(4,040)	-	-
HARRED COMMUNICATIONS SERVICES, INC.	-	-	-	-	-
MARTALK TELESERVICES, INC.	-	-	-	-	-
MART STOP INC	-	-	-	-	-

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NET AMERICA, INC.	5,675	2,742	2,933	-	-
UTH CAROLINA NET, INC.	27,125,336	26,276,282	849,054	5,891,247	-
UTHNET TELECOM SERVICES,INC	-	-	-	-	-
UTHERNNET OF SOUTH CAROLINA, INC. (MCI)	3,772,049	137,186	3,634,863	-	-
UTHWESTERN BELL COMMUNICATIONS SERVICES, IN	4,702	-	4,702	-	-
EER VIRTUAL MEDIA LIMITED PARTNERSHIP	-	-	-	-	-
RINT COMMUNICATIONS COMPANY L. P.	84,847	51,447	33,400	87,100,573	-
T. STEPHENS TELEPHONE COMPANY	4,990,350	3,473,133	1,517,217	15,255,302	5,347
TARLINK COMMUNICATIONS, LLC	-	-	-	-	-
TARTEC GLOBAL COMMUNICATIONS CORP.	-	-	-	-	-
TATE COMMUNICATIONS, INC	11,506,437	-	11,506,437	-	-
TORMTEL, INC (FORMERLY Z-TEL INC.	20,846	24,021	(3,175)	-	-
TRATEGIC ALLIANCES INC.	-	-	-	-	-
UMMIT TELESERVICES, INC.	-	-	-	-	-
WITCHED SERVICES COMMUNICATIONS, L. L. C.	-	-	-	-	-
-NETIX, INC.	-	-	-	-	-
ALTON TELECOMMUNICATIONS OF CAROLINA , INC.	-	-	-	-	-
ELALEASING ENTERPRISES, INC.	-	-	-	-	-
ELAMARKETING COMMUNICATIONS OF TRI-CITIES, IN	-	-	-	-	-
ELCO HOLDINGS, INC	-	-	-	-	-
ELCO PARTNERS, INC	204,960	-	204,960	-	-
ELECORP LTD	405	283	122	-	-
ELE-COMMUNICATIONS GROUP, INC.	-	-	-	-	-
EL-SAVE, INC.	1,440,251	892,956	547,295	-	-
ELEC, INC.	490	343	147	-	-
ELECARE, INC.	-	-	-	-	-
ELECOMMUNICATIONS SERVICE CENTER, INC.	-	-	-	-	-

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
TELMATCH TELECOMUNICATIONS INC. DBA BENEFITS P	138,984	138,326	658	-	-
TELEDIAL AMERICA, INC.	-	-	-	-	-
TELEGROUP, INC.	-	-	-	-	-
TELEHUB NETWORK SERVICES CORPORATION	61,073	368,475	(307,402)	-	-
TELENATIONAL COMMUNICATIONS, LTD PARTNERSHIP	-	-	-	-	-
TELEPHONE COMPANY OF CENTRAL FLORIDA, INC.	-	-	-	-	-
TELE - TREND COMMUNICATIONS, INC	-	-	-	-	-
TELIGENT, INC	7,772	57,438	(49,666)	-	-
TEL-LINK, LLC	-	-	-	-	-
TELMATCH TELECOMUNICATIONS INC. DBA BENEFITS P	138,984	138,326	658	-	-
TELNET COMMUNICATIONS, INC	-	-	-	-	-
TELTRUST COMMUNICATION SERVICES, INC.	-	-	-	-	-
TEMPORARY TELEPHONE SERVICE, INC	-	-	-	-	-
THE OTHER PHONE COMPANY D/B/A ACCESS ONE COMM	1,826,080	1,095,648	730,432	-	-
THE TUSKAR COMPANY, LLC	-	-	-	-	-
360 DEGREE LONG DISTANCE, INC.	361,050	361,464	(414)	-	-
THRIFTY CALL, INC.	25,174	140,089	(114,915)	-	-
TLX COMMUNICATIONS	-	-	-	-	-
TMC OF TRI-CITIES, INC.	-	-	-	-	-
TOTALTEL, INC.	4,186	2,931	1,255	-	-
TOUCH 1 COMMUNICATIONS, INC.	996,972	334,199	662,773	-	-
TOUCH 1 LONG DISTANCE, INC.	-	-	-	-	-
TOUCHTONE NETWORK, INC.	-	-	-	-	-
TRANSCOMMUNICATIONS, INC.	-	-	-	-	-
TRESCOM U.S.A., INC.	2,251	2,434	(183)	-	-
TRI-M COMMUNICATIONS INC	3,046	2,132	914	-	-
TTE OF CHARLESTON	-	-	-	-	-

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
TTI NATIONAL, INC.	-	-	-	-	-
2 M COMMUNICATIONS, INC.	49,381	58,242	(8,861)	68,366	-
US LEC OF SOUTH CAROLINA, INC	-	-	-	-	-
USA TELECORP	-	-	-	-	-
USBG INC	-	-	-	-	-
US GLOBAL LINK INC	-	25	(25)	-	-
US NETWORK SERVICES, INC	-	-	-	-	-
U S WEST LONG DISTANCE, INC.	3,652	2,191	1,461	-	-
U S WEST INTERPRISE AMERICA, INC.	-	-	-	-	-
U. S. DIGITAL NETWORK, INC.	-	-	-	-	-
U.S. LONG DISTANCE CORP. (USLD COMMUNICATIONS, IN	35,173	4,679	30,494	-	-
U.S. OSIRIS CORPORATION	-	-	-	-	-
US REPUBLIC COMMUNICATIONS, INC	475,765	-	475,765	-	-
UNIDIAL, INCORPORATED	2,510,261	876,967	1,633,294	-	-
UNITED LONG DISTANCE - SC	-	-	-	-	-
UNITED SERVICES TELEPHONE, LLC	30,825	42,417	(11,592)	-	-
UNITED STATES ADVANCED NETWORK INC	8,817	5,290	3,527	-	-
UNITED TELEPHONE COMPANY OF THE CAROLINAS	94,020,251	70,175,162	23,845,089	210,457,940	103,626
UNITED TELEPHONE LONG DISTANCE, INC.	-	-	-	-	-
UNITED WATS, INCORPORATED	-	-	-	-	-
UNIVERSAL COMMUNICATIONS GROUP, INC	-	-	-	-	-
US WATS, INC.	43,213	30,630	12,583	-	-
USA GLOBAL LINK, INC.	-	-	-	-	-
USA TELECOM	633,749	-	633,749	-	-
USN COMMUNICATIONS LONG DISTANCE, INC.	-	-	-	-	-
USX CONSULTANTS, INC.	-	-	-	-	-
UNIVANCE TELECOMMUNICATIONS INC	43,050	43,160	(110)	-	-

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
I.P. TELEPHONE NETWORK, INC	-	-	-	-	-
ALUE-ADDED COMMUNICATIONS	-	-	-	-	-
ARTEC TELCOM, INC.	9,192,673	5,754,659	3,438,014	-	-
ISTA GROUP INTERNATIONAL	-	-	-	-	-
OCALL COMMUNICATIONS CORP.	58,685	-	58,685	-	-
OICE MAGIC TELECOMMUNICATIONS, INC	-	-	-	-	-
YVX, INC.	-	-	-	-	-
'ATS/800, INC.	-	-	-	-	-
'ATS INTERNATIONAL	-	-	-	-	-
'EST CAROLINA RURAL TELEPHONE COOP., INC.	9,577,848	5,383,101	4,194,747	41,790,271	12,238
'ESTERN UNION	-	-	-	-	-
'ESTINGHOUSE COMMUNICATIONS	285,010	273,865	11,145	-	-
'ILLIAMS COMMUNICATIONS, INC.	1,432	-	1,432	-	-
'ILLISTON TELEPHONE COMPANY	5,462,678	3,259,309	2,203,369	16,049,404	5,331
'INSTAR GATEWAY NETWORK, INC.	-	-	-	-	-
'INSTAR WIRELESS OF SOUTH CAROLINA	116,041	-	116,041	-	-
'ORKING ASSETS FUNDING SERVICE, INC.	66,898	-	66,898	-	-
'ORLD CALL TELECOMMUNICATIONS	-	-	-	-	-
'ORLD TELECOM GROUP, INC.	-	-	-	-	-
'ORLD WIDE COMMUNICATIONS, INC.	-	-	-	-	-
'ORLDCOM, INC. (SEE LDDS)	-	-	-	-	-
'ORLDCOM NETWORK SERVICES, INC.	-	-	-	-	-
'ORLDCOM TECHNOLOGIES,INC	-	-	-	-	-
'ORLDTEL SERVICES, INC.	-	-	-	-	-
IEX TELECOMMUNICATIONS, INC.	-	-	-	-	-
-TEL, INC.	-	-	-	-	-
ENEX LONG DISTANCE, INC.	579,991	598,768	(18,777)	-	-

TABLE C
COMMUNICATIONS UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA OPERATIONS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	GROSS PLANT IN SERVICE $	TOTAL ACCESS LINES #
TOTAL	2,291,780,509	1,525,760,490	766,018,574	5,364,523,179	2,320,040

TABLE D
WATER AND WASTEWATER UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA
FOR THE YEAR ENDED DECEMBER 31, 1999

COMPANY NAME	OPERATING REVENUES	OPERATING EXPENSES	NET OPERATING INCOME	NUMBER OF CUSTOMERS
	$	$	$	#
AAA UTILITIES, INC.	155,327	133,022	22,305	521
A. D. HARE WATERWORKS, INC.	169,677	168,860	817	590
ALPINE UTILITIES, INC.	1,307,201	1,314,446	(7,245)	5,660
ASHLEY OAKS WATER SYSTEM, INC.	19,778	20,009	(231)	67
AVONDALE MILLS, INC.	965,985	1,216,641	(250,656)	1,166
BROOKSIDE SEWER DISTRICT	108,960	120,579	(11,619)	430
BUSH RIVER UTILITIES, INC.	327,140	281,130	46,010	46
CAROLINA WATER SERVICE, INC.	4,794,442	3,640,864	1,153,578	17,011
COX, J. C., UTILITIES, INC.	4,574	20,750	(16,176)	32
CUC, INC.	434,727	412,345	22,382	766
DEVELOPMENT SERVICES, INC.	255,312	272,350	(17,038)	139
JOE E. DOWD PUMP SERVICE	9,470	7,106	2,364	60
DUKE POWER COMPANY	6,870,368	4,880,328	1,990,040	16,402
E & R PARTNERSHIP	45,997	45,281	716	190
EAGLE POINT WATER COMPANY, INC.	12,546	9,541	3,005	64
ELGIN ESTATES	5,690	10,412	(4,722)	30
FERGUSON WATER SYSTEM	1,815	2,222	(407)	7
FLOYDVILLE COMMUNITY WATER SYSTEMS	16,121	9,876	6,245	81
GATEWOOD TREATMENT PLANT	24,452	35,598	(11,146)	207
GEORGIA WATER & WELL SERVICES, INC.	98,915	97,548	1,367	424
GNATO'S ACRES	1,344	2,335	(991)	14
HAIG POINT UTILITY COMPANY, INC.	321,301	483,981	(162,680)	422

TABLE D
WATER AND WASTEWATER UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA
FOR THE YEAR ENDED DECEMBER 31, 1999

COMPANY NAME	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	NUMBER OF CUSTOMERS #
HARBOR ISLAND UTILITIES, INC.	271,640	293,117	(21,477)	630
HARTWELL UTILITIES, INC.	51,866	156,538	(104,672)	286
HILTON HEAD UTILITIES, INC.	11,551	16,737	(5,186)	64
HYDE PARK WATER WORKS, INC.	17,655	19,171	(1,516)	92
JACKSON MILLS, INC.	2,097	28,386	(26,289)	107
KIAWAH ISLAND UTILITY, INC.	3,717,294	3,204,898	512,396	5,777
LAKE PRINCETON WATER COMPANY	2,294	2,243	51	10
LAKE WYLIE COMMUNITY UTILITIES	83,807	151,878	(68,071)	664
LAKEWOOD UTILITIES, INC.	47,234	46,795	439	21
MELROSE UTILITY COMPANY, INC.	181,445	197,792	(16,347)	465
MID SOUTH, INC.	20,705	23,105	(2,400)	75
MIDLANDS UTILITY, INC.	851,801	884,476	(32,675)	1,761
MOUNTAIN BAY UTILITY COMPANY, INC.	212,667	253,731	(41,064)	698
OCEAN LAKES UTILITY, LP	475,698	420,068	55,630	4,832
PALMETTO UTILITIES , INC.	1,675,825	1,593,281	82,544	5,070
PALMETTO UTILITIES OF SPARTANBURG	54,101	40,480	13,621	250
PIEDMONT WATER COMPANY	6,159	6,759	(600)	18
PINEBROOK OF SPARTANBURG	12,690	47,671	(34,981)	126
PINEY GROVE UTILITIES, INC.	80,860	92,248	(11,388)	89
PM UTILITIES, INC.	8,338	11,647	(3,309)	24
PRITCHARDVILLE UTILITIES, INC.	18,039	28,554	(10,515)	59
QUAIL HOLLOW UTILITIES, INC.	143,093	104,346	38,747	595

TABLE D
WATER AND WASTEWATER UTILITIES OPERATING IN SOUTH CAROLINA
SELECTED STATISTICS FOR SOUTH CAROLINA
FOR THE YEAR ENDED DECEMBER 31, 1999

COMPANY NAME	OPERATING REVENUES $	OPERATING EXPENSES $	NET OPERATING INCOME $	NUMBER OF CUSTOMERS #
QUAIL RIDGE WATER COMPANY	12,425	5,926	6,499	72
RALPH'S MOBILE HOME PARK .	5,808	7,217	(1,409)	21
RIVER PINES WATER SYSTEM, INC.	78,322	65,718	12,604	308
RURAL WATER, INC.	38,099	45,647	(7,548)	400
SB&CS	7,488	6,788	700	35
SHERWOOD UTILITIES CO	31,924	40,825	(8,901)	190
SHOALS SEWER COMPANY	27,133	18,750	8,383	95
SIGFIELD WATER CO., INC.	28,914	19,945	8,969	74
SOUTH ATLANTIC UTILITIES, INC.	7,880	520	7,360	27
SOUTH CAROLINA UTILITIES, INC.	86,233	69,987	16,246	309
SOUTH CAROLINA WATER & SEWER, LLC	2,245,070	1,878,186	366,884	6,543
SOUTHLAND UTILITIES, INC.	57,077	41,111	15,966	181
STARTEX UTILITY SYSTEM, INC.	111,414	169,359	(57,945)	600
SUBURBAN WATER SYSTEM	3,360	5,181	(1,821)	14
TEGA CAY WATER SERVICE, INC.	925,962	765,951	160,011	3,257
UNITED UTILITY COMPANIES, INC.	381,588	376,495	5,093	1,470
UPSTATE WATER RESOURCES	36,539	91,654	(55,115)	252
WATER SUPPLY CO., INC.	56,949	51,009	5,940	222
WOODLAND UTILITIES, INC	165,836	154,670	11,166	873
WYBOO WATER DEPARTMENT, INC.	3,276	2,990	286	20
TOTAL	28,209,298	24,627,074	3,582,224	81,005

TABLE E
TRANSPORTATION COMPANIES OPERTING IN SOUTH CAROLINA
SELECTED STATISTICS FROM ANNUAL REPORTS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY NAME	OPERATING REVENUES $	OPERATING EXPENSES $
A-1 TRANSFER & STORAGE	923,512	897,466
ACME MOVING & STORAGE	1,143,937	1,255,068
ACTION MOVERS, INC.	242,762	211,264
ADAMS MOTOR EXPRESS, INC	7,736,652	6,373,643
ADAMS MOVING & TRANSFER CO, INC	65,338	68,733
ADDISON MOVING & STORAGE	195,415	198,186
ADMIRAL MOVING & STORAGE	244,654	320,368
ADVANTAGE RELOCATION SYSTEMS	16,743	15,068
AFFORDABLE MOVING SERVICES	58,797	34,465
AITKEN MOVING & STORAGE, INC.	367,619	397,901
ALLSTATES MOVING HHI	611,556	587,759
AMERIMOVE OF SOUTH CAROLINA	836,590	866,890
ANDERSON RENT-ALL	53,000	32,304
ANDERSON TRANSFER, INC.	629,250	528,949
ANDERSON TRANSFER & STORAGE OF CON.	815,301	794,292
APARTMENT MOVERS ETC	766,526	744,748
A PLUS MOVING AND STORAGE	74,710	54,362
ARMSTRONG TRANSFER & STORAGE, INC.	8,348,593	8,514,685
ARROW MOVING & STORAGE, INC.	2,319,294	2,309,770
ASKINS MOVING & STORAGE, INC.	233,340	261,798
ATLANTIC TRANSFER ANDS STORAGE CO, INC.	813,218	808,924
ATLANTIC TRANSPORTATION SERVICES, INC.	2,977,124	2,937,192
ATLAS VAN LINES	398,400,087	383,906,441
AUSTIN MOVING & STORAGE COMPANY, INC.	2,653,186	2,636,553
AZALEA MOVING & STORAGE, INC.	1,368,130	1,369,260
BC MOVERS	261,272	268,338
BEKINS VAN LINES	213,049,508	211,163,336
BOINEAU'S MOVING & STORAGE	1,634,879	1,641,737
BRETT'S AMERIMOVE	1,144,841	1,180,648
BROOKS LIMOUSINES	12,196	21,845
BUDGET IT MOVERS OF AUGUSTA	133,129	131,567
BUTLER WARE TRUCKING, INC.	6,272,685	6,131,929
C & C MOVING SERVICE	545,045	525,272
CAPITOL BUS LINES, INC	3,208,575	3,213,016
CARDINAL MOVING & ST	2,114,336	1,818,663
CAREY MOVING & STORAGE, INC.	1,842,729	1,838,131
CAREY MOVING OF GREENVILLE, INC.	2,089,811	1,995,352

TABLE E
TRANSPORTATION COMPANIES OPERTING IN SOUTH CAROLINA
SELECTED STATISTICS FROM ANNUAL REPORTS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY NAME	OPERATING REVENUES $	OPERATING EXPENSES $
CAROLINA MOVING & STORAGE, INC.	640,566	619,928
CHARLESTON MOVING & STORAGE COMPANY, INC.	1,160,981	1,171,550
CHARLOTTE VAN & STORAGE COMPANY, INCORPOR/	4,038,075	3,902,924
CHAVIS MOVING & STORAGE COMPANY, INC.	552,078	532,484
CHAVIS VAN & STORAGE OF MYRTLE BEACH, INC.	1,551,245	1,477,805
CHECKER TRANSFER AND STORAGE CO., INC.	1,151,339	1,154,065
CITY VIEW TRANSFER & STORAGE, INC.	746,092	824,170
COASTAL TRANSIT SYSTEMS	17,154	11,170
COLLINS MOVING & STO	937,298	518,647
COLUMBIA LIMOUSINE L	77,054	75,165
COMAC, INC.	314,569	361,447
DALE J. COOK MOVING	1,389,056	1,398,533
D AND V LIMO TAXI	5,074	5,955
DANIEL MOVING SYSTEMS, INC.	293,650	254,207
DART TRUCKING COMPANY	32,901,584	32,057,114
ST. JULIAN F. DEVINE	391,450	410,980
DICKERT'S MOVING & STORAGE	391,450	410,980
DUNMAR MOVERS CHARLOTTE	2,122,706	2,229,198
EHMKE/CAROLINA MOVERS, INC.	2,606,644	2,626,770
ELLIS TRANSFER & STORAGE, INC.	232,554	253,231
ERVIN TRANSPORTATION SERVICES, INC.	203,000	177,648
FENN-VAC, INC.	4,396,383	3,623,239
FLOYDS OF SOUTH CAROLINA, INC.	1,121,484	1,071,511
FORBES DISTRIBUTION & WareHOUSING, INC.	481,927	450,007
FOREST HILLS TRANSFER & STORAGE, INC.	3,284,909	3,155,738
GENERAL WAREHOUSE COMPANY, INC.	518,798	469,900
GLASSCOCK COMPANY IN	14,322,132	13,635,282
GOTTFRIED ISLAND MOVERS, INC.	186,732	167,273
GRAEBEL NORTH CAROLINA MOVERS	13,970	8,399
GREENVILLE-SPARTANBURG MOVING & STORAGE, IN	555,607	517,106
GREENWOOD TRANSFER & STORAGE	6,400	5,425
GREYHOUND LINES, INC	669,420,062	696,921,055
HD AUSTON MOVING SYSTEMS	157,385	148,430
H & S TRANSFER COMPA	1,236,702	1,228,262
HARKINS MOVING & STO	328,962	355,298
HAZ-MAT TRANSPORTATI	1,385,898	1,306,297
IANNAZZO COMPANY	72,984	49,579

TABLE E
TRANSPORTATION COMPANIES OPERTING IN SOUTH CAROLINA
SELECTED STATISTICS FROM ANNUAL REPORTS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY NAME	OPERATING REVENUES $	OPERATING EXPENSES $
INTERCEPT	552,048	507,081
ISLAND MOVING AND STORAGE	50,745	47,312
JACKSON ENTERPRISES OF SUMTER	185,129	170,493
JOYNER TRANSFER COMP	94,585	89,782
KOHLER MOVERS	484,516	449,418
LANGE MOVING SYSTEMS	497,452	505,611
LAWRENCE TRANSPORTATION SYSTEMS	32,718,590	31,115,345
LOW COUNTRY MOVING SYSTEMS	29,030	14,217
LOW COUNTRY TAXI AND	29,785	14,743
LOW COUNTRY WHEELS	54,251	61,720
LYTLE'S TRANSFER & S	607,871	1,151,317
MCCLAIN MOVING	134,669	134,760
MCCOY'S MOVING & STORAGE	375,036	323,897
MARK I MOVING AND SELF STORAGE	95,826	63,265
MASON MOVERS	30,978	20,652
METRO TRANSPORTATERS INC	32,417	31,283
MIDNIGHT EXPRESS (CARTEL, INC.)	85,730	90,645
MILLEN TRANSFER, INC	493,566	486,760
MONRO MOVING & STORAGE COMPANY	609,121	589,117
BILL MOORE MOVING	64,900	29,542
C. J. MOORE & SON MOVING	28,947	13,424
MVP MOVERS	87,945	62,395
NILSON VAN & STORAGE	14,579,366	14,725,044
PALMETTO READ'S VAN	1,721,744	1,485,354
PASCOM LLC	1,026,689	980,828
PLAIR ENTERPRISES, INC.	3,568	2,679
PLEMENTOSH TRANSPORTATION ENT., INC.	22,800	22,626
POOLES MOVING & STORAGE, INC.	191,160	184,027
PRECIOUS "CAR" GO, IN	153,900	158,379
PROFESSIONAL TRANSPORTATION, INC.	1,121,677	1,090,744
ROWLAND BROS. MOVING & STORAGE COMPANY, IN(	102,078	144,500
RUSSELL MOVING AND STORAGE, INC	265,391	259,987
SAFETY-KLEEN (TG), INC.	2,597,282	1,615,746
THE SANDERS TRUCK TRANSPORTATION CO,, INC.	4,761,911	4,608,968
SEA ISLAND BONDED STORAGE, INC	279,195	257,001
SMITH DRAY LINE & ST	20,238,342	19,195,267
SOUTHEASTERN STAGES INC	10,110,394	7,967,361

TABLE E
TRANSPORTATION COMPANIES OPERTING IN SOUTH CAROLINA
SELECTED STATISTICS FROM ANNUAL REPORTS
FOR THE YEAR ENDING DECEMBER 31, 1999

COMPANY NAME	OPERATING REVENUES $	OPERATING EXPENSES $
SURETRANS, LLC	84,978	59,544
TERRY COX	5,726	6,561
TRANSUS INTERMODAL LLC	40,630,320	38,713,353
TWO MEN AND A TRUCK - RELIABLE SERVICES GROU	447,567	444,596
TWO MEN AND A TRUCK OF GREENVILLE, INC.	880,374	779,120
TWO MEN AND A TRUCK - KB ENTERPRISES (COLUMB	1,123,297	1,133,139
U-SAVE MOVERS	363,107	334,742
U.S. EXPRESS, INC	27,500	25,150
WAYNE'S MOVING SERVICE	18,594	12,748
CAREY F. WEATHERS TRANSFER AND STORAGE CO.	479,235	498,953
WE HAUL SERVICES	31,671	31,809
WILLS TRUCKING, INC.	40,842,721	40,435,089
ROBBIE D. WOOD, INC.	11,839	0
YARBOROUGH'S MOVING SERVICE	426,911	287,578
YELLOW FREIGHT SYSTEMS, INC.	2,590,683,492	2,506,937,720
TOTAL	4,183,994,260	4,098,014,087

IV. CONSUMER SERVICES DEPARTMENT

The Consumer Services Department's function is to respond to the public to address consumer complaints and inquiries concerning the utility and transportation companies regulated by the Commission. Utility customers may contact the Department by mail or through the Public Service Commission's local or toll-free telephone numbers listed respectively (803)896-5230 and (800)922-1531. Customers may also come to the Public Service Commission's Consumer Services Department's office in Columbia located in the Saluda Building at the Koger Executive Center to discuss utility and transportation related concerns. Consumer Services Investigators are available Monday through Friday, from 8:15 a.m. to 4:45 p.m. to respond to the public and investigate billing, service and other utility and transportation related issues. The department staff is also responsible for providing the public with Consumer Information and Education on utility related issues. To keep abreast of consumer issues and concerns, Consumer Services Department staff is represented on the National Association of Regulated Utility Commissioners (NARUC) Subcommittee on Consumer Affairs.

The Consumer Services Department was created in August 1991. The department's function is to work with the utility and transportation companies and their customers in an informal process to settle disputes and complaints and to advise the Commission and the public on evolving issues that may impact the public interest of the consumers in South Carolina. In addition to the investigation of consumer complaints, the department's investigators testify in complaint hearings and other consumer related hearings before the Commission, enforce the rules and regulations governing the utility and transportation companies regulated by the Commission, and assist in the development of regulatory policies. The Staff is also available for on-site inspections of the utilities facilities and to conduct water meter tests and witness electric and gas meter tests performed by the utilities.

Consumer information is available through the Commission's web site to help consumers know their rights and obligations as utility customers and to educate consumers about utility related issues. Through the Commission web site consumers can obtain information on How to File a Complaint, Utility Consumers Bill of Rights, Protection from Slamming and Cramming, Your Water and Wastewater Service, and Telecommunication programs for Lifeline and Link-Up for the low income. As utility industries change, the Consumer Services Department Staff will actively assist customers to make the connections between those changes and the effects they will have on consumer's daily lives. We plan to continue to increase the information about current issues to advance consumer education that will assist utility consumers to make better consumer decisions.

The Consumer Services Department provides an analysis of the complaint activity to monitor the utility and transportation companies' compliance with the Commission's rules and regulations governing the services provided to their customers. Consumer Services Staff records the public contacts received in the department into the Consumer

Tracking System (CTS) software designed to capture information from utility customers about the utility companies regulated by the Commission.

See Exhibits #1 – #17.

Total Consumer Contacts

The Consumer Services Department (CSD) staff recorded **9,471** public contacts during the fiscal year July 1, 1999 to June 30, 2000. These contacts are categorized by the type of utility industry, such as, telecommunications, electric, gas, water, sewer, or transportation. Consumer contacts made to the department that did not involve a regulated utility industry were categorized as miscellaneous. The types of consumer issues are categorized as complaint, inquiry, non-action, internal referral, or external referral. Of the 9,471 contacts received, **4,176** were consumer complaints that required staff investigation to gather facts and/or documents of evidence in order to make a determination for a resolution. There were **1,665** customer inquiries that, for the most part, required no follow-up investigation beyond the initial contact. Most of the inquiries involved requests for information that the CSD staff handled at the time of the initial contact, referrals to utility companies for initial action or referrals to other agencies. The **3,630** balance of recorded contacts were non-action, internal or external referrals.

See Exhibit #1, Industry Totals of Consumer Contacts and Exhibit #2, Contacts Listed By Industry.

Exhibit 1

Industry Totals of Consumer Contacts
July 1, 1999 to June 30, 2000

Telecommunications:

Complaints	2,589
Inquiries	412
Non-Action	24
Internal Referrals	79
External Referrals	487
TOTAL	**3,591**

Electric:

Complaints	2,589
Inquiries	412
Non-Action	24
Internal Referrals	79
External Referrals	487
TOTAL	**2,554**

Gas:

Complaints	139
Inquiries	20
Non-Action	0
Internal Referrals	2
External Referrals	49
TOTAL	**210**

Water:

Complaints	101
Inquiries	26
Non-Action	0
Internal Referrals	1
External Referrals	0
TOTAL	**154**

Sewer:

Complaints	20
Inquiries	4
Non-Action	1
Internal Referrals	2
External Referrals	7
TOTAL	**34**

Transportation:

Complaints	76
Inquiries	16
Non-Action	1
Internal Referrals	6
External Referrals	6
TOTAL	**105**

Miscellaneous:

Complaints	0
Inquiries	1,051
Non-Action	6
Internal Referrals	85
External Referrals	1,681
TOTAL	**2,823**

Total Complaints	4,176
Total Inquiries	1,665
Total Non-Action	37
Total Internal Referrals	182
Total External Referrals	3,411
GRAND TOTAL	**9,471**

Exhibit 2

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000

Industry	Company		Contacts
Electric			
	Referral		160
	Requests Information		5
	CP&L		163
	Duke Power		1370
	Lockhart Power Co		6
	SCE&G		850
		Industry Total	**2554**
Gas			
	Referral		28
	Requests Information		1
	Piedmont Natural Gas		114
	SCE&G		66
	United Cities Gas Company		1
		Industry Total	**210**
Misc			
	Referral		2798
	Requests Information		25
		Industry Total	**2823**
Sewer			
	Referral		6
	Requests Information		2
	Alpine Utilities (S)		3
	Carolina Water Service, Inc. (B)		8
	Midlands Utility, Inc.. (S)		5
	Palmetto Utilities Of Spartanburg (S)		1
	Palmetto Utilities, Inc. (S)		5
	Piney Grove Utilities, Inc. (B)		1
	United Utility Company, Inc. (S)		3
		Industry Total	**34**
Telecommunications			

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000

Industry	Company	Contacts
	FCC	121
	Referral	399
	Requests Information	59
	01 Communications of SC LLC (IXC)	1
	360 Long Distance Company AllTell/360	1
	900 TYPE	2
	ACC National Long Distance Corp.	1
	Access One Communications	19
	Access Point, Inc.	3
	Alliance Network	1
	Alltel Communications, Inc.(LEC)	50
	American Telecom, Ent.	2
	American Telephone Network, Inc.	2
	American Telnet	1
	America's Tele-Network Corp.	100
	Ameritech Communications International,	1
	Amerivision Communications, Inc	1
	ASC Telcom, Inc.	1
	AT&T	417
	BellSouth (LEC)	849
	BellSouth Public Communications, Inc. (A	1
	Benefits Plus	1
	BlueStar Networks, Inc.	2
	Bluffton Telephone (LEC)	1
	BroadWing COMMUNICATIONS Services, Inc.	1
	BroadWing TELECOMMUNICATIONS, Inc.	3
	BTI	13
	Business Discount Plan, Inc.	1
	Business Options, Inc.	1
	Cable & Wireless Inc.	2
	Cash Back Rebates LD.com, Inc.	9
	Chesnee Telephone (LEC)	22
	Chester Telephone (LEC)	3
	Choctaw Communications L.C. dba	3
	Cleartel Communications, Inc.	1
	Coast International, Inc.	1
	Communication Telesystems International	1
	Connect Free	1
	Cooperative Communications	1

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000

Industry	Company	Contacts
	Correctional Billing Services	2
	DeltaCom, Inc. dba,	3
	DPI Teleconnect, Inc.	2
	E.spire Communications, Inc.	9
	Eclipse	1
	Efficy Group, Inc.	1
	EqualNet Corporation	3
	Equity (COCOT)	3
	Erbia Network, Inc.	4
	Evercom Systems, Inc.	1
	EZ Talk Communications, LLC	1
	E-Z Tel, Inc.	7
	EZ Telephone, Inc. dba, ET Home Phone	1
	Farmers Long Distance	4
	Farmers Telephone (LEC)	10
	Federal Transtel, Inc.	3
	First Pay	2
	Fort Mill Telephone (LEC)	5
	Frontier Communicaitons of the West, Inc	3
	Furst Group	1
	Gateway Technologies, Inc.	1
	GE Capital Communication Services Corp.	1
	Georgia National Acceptance Corp.	2
	Global Crossing Local Services, Inc.	2
	Group Long Distance, Inc.	2
	GTE Communications Corporation	1
	GTE South (LEC)	255
	Hargray Long Distance	1
	Hargray Telephone (LEC)	26
	Hart Communications	1
	Heath Springs Telephone Company (LEC)	3
	Home Owners Long Distance, Inc.	1
	Home Telephone (LEC)	6
	Horry Long Distance	5
	Horry Telephone (LEC)	31
	HTC Communications (CLEC)	1
	IBA Telecom	1
	ILD Teleservices	2
	Integretel Corp.	4

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000

Industry	Company	Contacts
	International Design Group, Inc.	1
	International Plus	2
	ITC Deltacom^Communications, Inc., dba,	5
	KMC Telecom, Inc.	1
	Knology of Charleston	4
	Lancaster Telephone (LEC)	8
	LDC Telecommunications, Inc.	1
	Level 3 Communications, LLC	1
	Lightyear Communications, Inc.	3
	Lucent Technologies	1
	Matrix Telecom, Inc.	1
	Maxxis Communications, Inc.	3
	MCI Telecommunications Corp.	2
	MCI World	440
	McLeod USA Telecommunications Services,	1
	Minimum Rate Pricing, Inc.	2
	Myrtle Beach Telephone, LLC	2
	National Accounts, Inc. (formerly Lang	3
	Navigator Telecommunications, LLC	2
	Network Communications International Cor	2
	Network Operator Services, Inc.	1
	NewSouth Communications, LLC	2
	North American Communications Control, I	3
	North American Telephone Network, Inc.	4
	Norway Telephone	1
	NOS Communications, Inc.(CLEC)	3
	OCI	1
	OmniCall International (formerly OmniCal	12
	One Step Billing, INC.	3
	Operator Services Company	2
	Opex Communications, Inc.	6
	Opticom	11
	Palmetto Rural Telephone (LEC)	12
	Pay Tel Communications, Inc.	6
	PBT Communications, Inc.(Pond Branch)	7
	Peoples Telephone Company, Inc.	1
	Piedmont Rural Telephone	8
	Piedmont Rural Telephone (LEC)	4
	Pilgram Telephone Co.	1
	Preferred Billing	7

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000

Industry	Company	Contacts
	Preferred Carrier Services, Inc.	1
	Premiere Communications, Inc.	1
	Primus Telecommunications, Inc.	1
	Private Voice	1
	Quantum Link	5
	Quest Communications Corporation	2
	Qwest Communications Corporation	53
	Rapid Link USA, Inc.	1
	Ridgeway Telephone (LEC)	1
	Rock Hill Telephone (LEC)	12
	RSL COM Primecall, Inc.	1
	Sandhill Telephone (LEC)	5
	Service One Communications	1
	Siesta Telecom	1
	South Carolina Net, Inc.	4
	Southeastern Telephone Communications	2
	Sprawlnet.com	1
	Sprint - United Telephone (LEC)	156
	Sprint Communications Company L. P.	46
	State Communications, Inc.	22
	Sterling International Funding, Inc.	1
	Sterling Time Company (STC)	1
	Sun Belt Line, Inc. d/b/a Telmatch	1
	Talk.Com Holding Corp.	12
	Talton Telecommunications of Carolina, I	1
	TDS Long Distance Corporation (IXC)	1
	TDS Telcom	4
	TDS/McClellanville Telephone (LEC)	1
	TDS/Norway Telephone (LEC)	1
	TDS/St. Stephen Telephone (LEC)	3
	TDS/Williston Telephone (LEC)	1
	Telco Communications Group	1
	Telcom Network, Inc.	1
	Telecom USA	15
	Tele-Communications Group, Inc.	1
	TEL-LINK of SC, L.L.C	3
	Tel-Save, Inc., dba, The Phone Company	8
	Teltrust Communications Services, Inc.	9
	The Other Phone Company	3

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000

Industry	Company	Contacts
	Touch 1 Communications, Inc.	1
	Touch 1 Long Distance, Inc.	1
	Touchtone	1
	TouchTone America, Inc.	1
	Tri-Vergent	45
	TTI	4
	U S Republic	3
	U.S. Digital Network Limited Partnership	1
	U.S. Republic Communications, Inc.	8
	Unitel Communications Group	6
	US Digital	1
	US Long Distance, Inc.	1
	USA Calling, Inc.	1
	Value Tel, Inc.	2
	Vartec Telecom, Inc.	10
	Viatel Services, Inc.	2
	VIP Tel Network	1
	Vista Group International, Inc.	5
	VoiceMagic, Inc. and VoiceMagic	1
	Wade's Qwick Stop	2
	West Carolina Rural Telephone	6
	Western Union Communications, Inc.	1
	Willtell	2
	WinStar Gateway Network, Inc. (formerly	2
	Wireless Roaming Co.	2
	Zero Plus Dialing	5
	Industry Total	**3591**
Transportation		
	"Operating Without Authority"	2
	Referral	18
	Requests Information	6
	4 Seasons Movers	1
	A-1 Palmetto Moving Systems Inc.	1
	Action Movers (Anderson)	1
	Action Movers (West Columbia)	1
	AK Jackson	1
	All States Re-Location Services	1
	Allegiance Moving	3
	American Relocators	2

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000

Industry	Company	Contacts
	Apartment Movers ETC	3
	Around the Town Movers	2
	Avaible Services	1
	Box Trotters	1
	Brock's Moving and Storage	1
	Buris Company	1
	C D's Taxi	1
	Cardinal Moving and Storage, Inc.	1
	Carey Moving & Storage	1
	Cool Stuff Tours	1
	Crystal Transportation	1
	CSX RailRoad Co.	5
	Curtis Fredricks	1
	Furniture Services Inc.	1
	Gaffney Cab Company	1
	Goethe Moving and Delivery	1
	Grable Van Lines	1
	Integrity Limousine	1
	Jenkins Taxi Service	1
	Jimmie Ray Collins Moving and Storage	1
	Ken Harris	1
	Kohler Movers	1
	Krystal Limousine	1
	Lawrence Transportation Systems, Inc.	1
	Low Country Movers	1
	Low County Duck Tours	1
	Lucy Reed's	1
	Mack's Moving Service	1
	Marshall's Limo	2
	Mitch's Limo Service	1
	Mover's Express	4
	Mr. Lucas Moving	3
	Nilson Van and Storage	1
	Norfolk & Southern	1
	North Area Taxi	1
	Pack Mail	1
	Russell Moving and Storage	1
	Saluda Transportation Services	1
	SCEG (Buses)	6
	Security Limousines	1
	Simon's Limousine Service	1

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000

Industry	Company		Contacts
	Smith Dray Lines		1
	SouthEastern Courier		1
	State Taxi		1
	Suburban Express Limousine		1
	Two Guys and a Truck		1
	Two Men And A Truck		3
	Winnsboro Cab Company		1
		Industry Total	**105**
Water			
	Referral		19
	Requests Information		5
	AAA Utilities, Inc. (B)		3
	Carolina Water Service, Inc. (B)		60
	Duke Power Company (W)		5
	E & R Partnership, Inc (W)		4
	Hartwell Utilities Inc. (B)		2
	Lake Princeton Water Co. (W)		1
	Mt. Bay Estates Utility Co., Inc (B)		1
	Municipalities		2
	Newberry Park Estates		1
	Pinebrook of Spartanburg (B)		3
	Piney Grove Utilities, Inc. (B)		1
	River Pines Water System, Inc. (B)		1
	Scotland Yard Water System		2
	Sigfield Water Company (W)		1
	Suburban Water Sysytems (W)		1
	Tega Cay Water Services, Inc. (B)		1
	Upstate Heater Utilities, Inc.		2
	Upstate Water Resources		1
	US Utilities		36
	Water Supply Co., Inc. (W)		2
		Industry Total	**154**
		Grand Total	**9471**

Amount Recovered

The CSD staff helped South Carolina telephone, electric, gas, water and wastewater customers obtain **$370,449.78** in credits or refunds during the 1999-2000 fiscal year period. The majority of the amount recovered was for telecommunications customers that totaled $322,563.92. The amounts recovered for customers of the other utility industries were: $40,529.26 for electric, $4,979.08 for gas, $989.52 for water, $632.00 for sewer, and $756.00 for transportation.

See Exhibit #3, Report of Amount Recovered.

Exhibit 3

Consumer Services Department
Report of Amount Recovered

Start Date=07/01/1999 End Date=06/30/2000

District	Industry		Amount
*** Shared District ***			
C	Telecommunications		$14,071.51
G	Gas		$20.00
		Total	**$14,091.51**
First District			
C	Telecommunications		$56,034.64
E	Electric		$5,882.75
G	Gas		$103.65
		Total	**$62,021.04**
Second District			
C	Telecommunications		$87,440.81
E	Electric		$7,313.35
G	Gas		$439.50
S	Sewer		$632.00
W	Water		$275.22
		Total	**$96,100.88**
Third District			
C	Telecommunications		$68,125.37
E	Electric		$5,446.24
G	Gas		$3,651.61
T	Transportation		$250.00
W	Water		$56.03
		Total	**$77,529.25**
Fourth District			
C	Telecommunications		$52,293.21
E	Electric		$11,002.39
G	Gas		$485.32
T	Transportation		$506.00

21-Nov-00

Consumer Services Department
Report of Amount Recovered

Start Date=07/01/1999 End Date=06/30/2000

District	Industry		Amount
		Total	**$64,286.92**
Fifth District			
C	Telecommunications		$25,595.12
E	Electric		$3,994.93
G	Gas		$279.00
W	Water		$658.27
		Total	**$30,527.32**
Sixth District			
C	Telecommunications		$19,003.26
E	Electric		$6,889.60
		Total	**$25,892.86**
		Report Total	**$370,449.78**

21-Nov-00

Telecommunications Industry Consumer Contacts

In the **Telecommunications** industry there were **3,591** consumer contacts recorded. Of the total number of customer contacts for the telecommunications industry, 1,465 involved the incumbent local exchange companies (ILECs). The balance, 2,126, of the telecommunication's customer contacts involved the interexchange companies (IXCs), long distance resellers, and the competitive local exchanges companies (CLECs).

Of the 2,126 contacts that involved the IXCs, long distance resellers, and CLECs, 21% were from customers of MCIWorld, and 20% were from customers of AT&T. The majority of customer contacts involved billing. The two main categories of customer issues for IXCs were billing and slamming issues. Of MCIWorld's total customer contacts 61% were billing issues, and 17% involved slamming. Of AT&T's total customer contacts 71% were billing issues, and 9% involved slamming.

The majority of consumer contacts from the ILECs' customers involved the three largest ILECs: BellSouth, GTE (now known as Verizon), and United d/b/a Sprint. Of the 1,466 total customer contacts that involved ILECs, BellSouth's customer contacts accounted for 58%, GTE's customer contacts accounted for 17%, and Sprint's customer contacts accounted for 11%. The largest number of consumer contacts for ILECs involved billing and service. Of BellSouth's total customer contacts, 53% involved service issues and 22% involved billing issues. Of GTE's total customer contacts, 36% involved service issues, and 41% involved billing issues. Of Sprint's total customer contacts, 60% involved service, and 19% involved billing.

The CLEC with the largest number of customer contacts was Tri-Vergent f/k/a State Communications. Of Tri-Vergent's total customer contacts (this total includes customer contacts filed under the former name, State Communications), 45% involved billing issues and 30% involved service issue.

See Exhibit #4, Contacts Listed By Industry - File Type C, Exhibit #5, Summary Report By Category – File Type C, and Exhibit #6, Incumbent Local Exchange Companies.

Exhibit 4

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=C

Industry	Company	Contacts
Telecommunications		
	FCC	121
	Referral	399
	Requests Information	59
	01 Communications of SC LLC (IXC)	1
	360 Long Distance Company AllTell/360	1
	900 TYPE	2
	ACC National Long Distance Corp.	1
	Access One Communications	19
	Access Point, Inc.	3
	Alliance Network	1
	Alltel Communications, Inc.(LEC)	50
	American Telecom, Ent.	2
	American Telephone Network, Inc.	2
	American Telnet	1
	America's Tele-Network Corp.	100
	Ameritech Communications International,	1
	Amerivision Communications, Inc	1
	ASC Telcom, Inc.	1
	AT&T	417
	BellSouth (LEC)	849
	BellSouth Public Communications, Inc. (A	1
	Benefits Plus	1
	BlueStar Networks, Inc.	2
	Bluffton Telephone (LEC)	1
	BroadWing COMMUNICATIONS Services, Inc.	1
	BroadWing TELECOMMUNICATIONS, Inc.	3
	BTI	13
	Business Discount Plan, Inc.	1
	Business Options, Inc.	1
	Cable & Wireless Inc.	2
	Cash Back Rebates LD.com, Inc.	9
	Chesnee Telephone (LEC)	22
	Chester Telephone (LEC)	3
	Choctaw Communications L.C. dba	3
	Cleartel Communications, Inc.	1
	Coast International, Inc.	1
	Communication Telesystems International	1

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=C

Industry	Company	Contacts
	Connect Free	1
	Cooperative Communications	1
	Correctional Billing Services	2
	DeltaCom, Inc. dba,	3
	DPI Teleconnect, Inc.	2
	E.spire Communications, Inc.	9
	Eclipse	1
	Efficy Group, Inc.	1
	EqualNet Corporation	3
	Equity (COCOT)	3
	Erbia Network, Inc.	4
	Evercom Systems, Inc.	1
	EZ Talk Communications, LLC	1
	E-Z Tel, Inc.	7
	EZ Telephone, Inc. dba, ET Home Phone	1
	Farmers Long Distance	4
	Farmers Telephone (LEC)	10
	Federal Transtel, Inc.	3
	First Pay	2
	Fort Mill Telephone (LEC)	5
	Frontier Communicaitons of the West, Inc	3
	Furst Group	1
	Gateway Technologies, Inc.	1
	GE Capital Communication Services Corp.	1
	Georgia National Acceptance Corp.	2
	Global Crossing Local Services, Inc.	2
	Group Long Distance, Inc.	2
	GTE Communications Corporation	1
	GTE South (LEC)	255
	Hargray Long Distance	1
	Hargray Telephone (LEC)	26
	Hart Communications	1
	Heath Springs Telephone Company (LEC)	3
	Home Owners Long Distance, Inc.	1
	Home Telephone (LEC)	6
	Horry Long Distance	5
	Horry Telephone (LEC)	31
	HTC Communications (CLEC)	1
	IBA Telecom	1

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=C

Industry	Company	Contacts
	ILD Teleservices	2
	Integretel Corp.	4
	International Design Group, Inc.	1
	International Plus	2
	ITC Deltacom^Communications, Inc., dba,	5
	KMC Telecom, Inc.	1
	Knology of Charleston	4
	Lancaster Telephone (LEC)	8
	LDC Telecommunications, Inc.	1
	Level 3 Communications, LLC	1
	Lightyear Communications, Inc.	3
	Lucent Technologies	1
	Matrix Telecom, Inc.	1
	Maxxis Communications, Inc.	3
	MCI Telecommunications Corp.	2
	MCI World	440
	McLeod USA Telecommunications Services,	1
	Minimum Rate Pricing, Inc.	2
	Myrtle Beach Telephone, LLC	2
	National Accounts, Inc. (formerly Lang	3
	Navigator Telecommunications, LLC	2
	Network Communications International Cor	2
	Network Operator Services, Inc.	1
	NewSouth Communications, LLC	2
	North American Communications Control, I	3
	North American Telephone Network, Inc.	4
	Norway Telephone	1
	NOS Communications, Inc.(CLEC)	3
	OCI	1
	OmniCall International (formerly OmniCal	12
	One Step Billing, INC.	3
	Operator Services Company	2
	Opex Communications, Inc.	6
	Opticom	11
	Palmetto Rural Telephone (LEC)	12
	Pay Tel Communications, Inc.	6
	PBT Communications, Inc.(Pond Branch)	7
	Peoples Telephone Company, Inc.	1
	Piedmont Rural Telephone	8
	Piedmont Rural Telephone (LEC)	4

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=C

Industry	Company	Contacts
	Pilgram Telephone Co.	1
	Preferred Billing	7
	Preferred Carrier Services, Inc.	1
	Premiere Communications, Inc.	1
	Primus Telecommunications, Inc.	1
	Private Voice	1
	Quantum Link	5
	Quest Communications Corporation	2
	Qwest Communications Corporation	53
	Rapid Link USA, Inc.	1
	Ridgeway Telephone (LEC)	1
	Rock Hill Telephone (LEC)	12
	RSL COM Primecall, Inc.	1
	Sandhill Telephone (LEC)	5
	Service One Communications	1
	Siesta Telecom	1
	South Carolina Net, Inc.	4
	Southeastern Telephone Communications	2
	Sprawlnet.com	1
	Sprint - United Telephone (LEC)	156
	Sprint Communications Company L. P.	46
	State Communications, Inc.	22
	Sterling International Funding, Inc.	1
	Sterling Time Company (STC)	1
	Sun Belt Line, Inc. d/b/a Telmatch	1
	Talk.Com Holding Corp.	12
	Talton Telecommunications of Carolina, I	1
	TDS Long Distance Corporation (IXC)	1
	TDS Telcom	4
	TDS/McClellanville Telephone (LEC)	1
	TDS/Norway Telephone (LEC)	1
	TDS/St. Stephen Telephone (LEC)	3
	TDS/Williston Telephone (LEC)	1
	Telco Communications Group	1
	Telcom Network, Inc.	1
	Telecom USA	15
	Tele-Communications Group, Inc.	1
	TEL-LINK of SC, L.L.C	3
	Tel-Save, Inc., dba, The Phone Company	8

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=C

Industry	Company	Contacts
	Teltrust Communications Services, Inc.	9
	The Other Phone Company	3
	Touch 1 Communications, Inc.	1
	Touch 1 Long Distance, Inc.	1
	Touchtone	1
	TouchTone America, Inc.	1
	Tri-Vergent	45
	TTI	4
	U S Republic	3
	U.S. Digital Network Limited Partnership	1
	U.S. Republic Communications, Inc.	8
	Unitel Communications Group	6
	US Digital	1
	US Long Distance, Inc.	1
	USA Calling, Inc.	1
	Value Tel, Inc.	2
	Vartec Telecom, Inc.	10
	Viatel Services, Inc.	2
	VIP Tel Network	1
	Vista Group International, Inc.	5
	VoiceMagic, Inc. and VoiceMagic	1
	Wade's Qwick Stop	2
	West Carolina Rural Telephone	6
	Western Union Communications, Inc.	1
	Willtell	2
	WinStar Gateway Network, Inc. (formerly	2
	Wireless Roaming Co.	2
	Zero Plus Dialing	5
	Industry Total	**3591**
	Grand Total	**3591**

Exhibit 5

Summary Report By Category

Start Date=07/01/1999 End Date=06/30/2000 File Type=C

Company Name	Category		
FCC			
	** No Category **		87
	Billing		9
	Rate		11
	Requests Info		14
		Total:	121
Referral			
	** No Category **		284
	Billing		8
	Misc		5
	Requests Info		102
		Total:	399
Requests Information			
	** No Category **		23
	Requests Info		36
		Total:	59
01 Communications of SC LLC (IXC)			
	Company Notice		1
		Total:	1
360 Long Distance Company AllTell/360			
	Slamming		1
		Total:	1
900 TYPE			
	Billing		1
	Payment Arrangements		1
		Total:	2
ACC National Long Distance Corp.			
	Billing		1
		Total:	1
Access One Communications			
	Billing		6

Company Name	Category	
	Requests Info	1
	Service	3
	Slamming	9
	Total:	19
Access Point, Inc.		
	Billing	2
	Service	1
	Total:	3
Alliance Network		
	Slamming	1
	Total:	1
Alltel Communications, Inc.(LEC)		
	Billing	11
	Disconnect	1
	Misc	1
	Payment Arrangements	2
	Rate	1
	Requests Info	4
	Service	29
	Slamming	1
	Total:	50
American Telecom, Ent.		
	Billing	2
	Total:	2
American Telephone Network, Inc.		
	Billing	1
	Slamming	1
	Total:	2
American Telnet		
	Billing	1
	Total:	1
America's Tele-Network Corp.		
	Billing	29
	Cramming	6
	Rate	2
	Requests Info	1

Company Name	Category	
	Service	1
	Slamming	61
	Total:	100
Ameritech Communications International,		
	Billing	1
	Total:	1
Amerivision Communications, Inc		
	Billing	1
	Total:	1
ASC Telcom, Inc.		
	Billing	1
	Total:	1
AT&T		
	Billing	294
	Company Notice	3
	Cramming	8
	Disconnect	1
	Misc	10
	Non-Action	5
	Payment Arrangements	1
	Rate	21
	Requests Info	19
	Service	19
	Slamming	36
	Total:	417
BellSouth (LEC)		
	Billing	184
	Company Notice	8
	Cramming	66
	Disconnect	28
	Misc	50
	Non-Action	15
	Payment Arrangements	9
	Rate	5
	Requests Info	34
	Service	448
	Slamming	2

Company Name	Category	
	Total:	849
BellSouth Public Communications, Inc. (A		
	Billing	1
	Total:	1
Benefits Plus		
	Cramming	1
	Total:	1
BlueStar Networks, Inc.		
	Service	2
	Total:	2
Bluffton Telephone (LEC)		
	Service	1
	Total:	1
BroadWing COMMUNICATIONS Services, Inc.		
	Billing	1
	Total:	1
BroadWing Telecommunications, Inc.		
	Billing	2
	Requests Info	1
	Total:	3
BTI		
	Billing	5
	Disconnect	1
	Misc	1
	Rate	1
	Requests Info	1
	Service	3
	Slamming	1
	Total:	13
Business Discount Plan, Inc.		
	Slamming	1
	Total:	1
Business Options, Inc.		
	Slamming	1
	Total:	1

Company Name	Category	
Cable & Wireless Inc.		
	Slamming	2
	Total:	2
Cash Back Rebates LD.com, Inc.		
	Billing	5
	Requests Info	2
	Service	1
	Slamming	1
	Total:	9
Chesnee Telephone (LEC)		
	Billing	12
	Disconnect	2
	Service	8
	Total:	22
Chester Telephone (LEC)		
	Payment Arrangements	2
	Service	1
	Total:	3
Choctaw Communications L.C. dba		
	Billing	1
	Service	2
	Total:	3
Cleartel Communications, Inc.		
	Billing	1
	Total:	1
Coast International, Inc.		
	Billing	1
	Total:	1
Communication Telesystems International		
	Slamming	1
	Total:	1
Connect Free		
	Billing	1
	Total:	1
Cooperative Communications		

Company Name	Category		
	Service		1
		Total:	1
Correctional Billing Services			
	Billing		1
	Service		1
		Total:	2
DeltaCom, Inc. dba,			
	Service		3
		Total:	3
DPI Teleconnect, Inc.			
	Misc		1
	Service		1
		Total:	2
E.spire Communications, Inc.			
	Billing		5
	Disconnect		1
	Service		3
		Total:	9
Eclipse			
	Billing		1
		Total:	1
Efficy Group, Inc.			
	Service		1
		Total:	1
EqualNet Corporation			
	Billing		2
	Slamming		1
		Total:	3
Equity (COCOT)			
	Billing		1
	Service		2
		Total:	3
Erbia Network, Inc.			
	Billing		1
	Service		2

Company Name	Category		
	Slamming		1
		Total:	4
Evercom Systems, Inc.			
	Billing		1
		Total:	1
EZ Talk Communications, LLC			
	Billing		1
		Total:	1
E-Z Tel, Inc.			
	Billing		1
	Disconnect		1
	Requests Info		1
	Service		4
		Total:	7
EZ Telephone, Inc. dba, ET Home Phone			
	Service		1
		Total:	1
Farmers Long Distance			
	Billing		1
	Service		3
		Total:	4
Farmers Telephone (LEC)			
	Billing		4
	Disconnect		1
	Rate		1
	Requests Info		1
	Service		3
		Total:	10
Federal Transtel, Inc.			
	Billing		2
	Cramming		1
		Total:	3
First Pay			
	Payment Arrangements		1
	Service		1

Company Name	Category	
	Total:	2
Fort Mill Telephone (LEC)		
	Cramming	1
	Rate	1
	Service	2
	Slamming	1
	Total:	5
Frontier Communicaitons of the West, Inc		
	Billing	1
	Slamming	2
	Total:	3
Furst Group		
	Billing	1
	Total:	1
Gateway Technologies, Inc.		
	Disconnect	1
	Total:	1
GE Capital Communication Services Corp.		
	Billing	1
	Total:	1
Georgia National Acceptance Corp.		
	Disconnect	1
	Service	1
	Total:	2
Global Crossing Local Services, Inc.		
	Service	2
	Total:	2
Group Long Distance, Inc.		
	Slamming	2
	Total:	2
GTE Communications Corporation		
	Requests Info	1
	Total:	1
GTE South (LEC)		
	Billing	103

Company Name	Category	
	Company Notice	4
	Cramming	9
	Disconnect	7
	Misc	10
	Non-Action	3
	Payment Arrangements	7
	Rate	3
	Requests Info	16
	Service	91
	Slamming	2
	Total:	255
Hargray Long Distance		
	Billing	1
	Total:	1
Hargray Telephone (LEC)		
	Billing	7
	Misc	2
	Non-Action	2
	Rate	2
	Service	9
	Slamming	4
	Total:	26
Hart Communications		
	Requests Info	1
	Total:	1
Heath Springs Telephone Company (LEC)		
	Billing	2
	Service	1
	Total:	3
Home Owners Long Distance, Inc.		
	Billing	1
	Total:	1
Home Telephone (LEC)		
	Billing	2
	Cramming	2
	Service	2

Company Name	Category		
		Total:	6
Horry Long Distance			
	Billing		3
	Service		2
		Total:	5
Horry Telephone (LEC)			
	Billing		16
	Misc		1
	Requests Info		2
	Service		12
		Total:	31
HTC Communications (CLEC)			
	Service		1
		Total:	1
IBA Telecom			
	Service		1
		Total:	1
ILD Teleservices			
	Billing		1
	Service		1
		Total:	2
Integretel Corp.			
	Billing		1
	Cramming		3
		Total:	4
International Design Group, Inc.			
	Service		1
		Total:	1
International Plus			
	Billing		1
	Slamming		1
		Total:	2
ITC Deltacom^Communications, Inc., dba,			
	Billing		2
	Service		3

Company Name	Category		
		Total:	5
KMC Telecom, Inc.			
	Misc		1
		Total:	1
Knology of Charleston			
	Billing		3
	Service		1
		Total:	4
Lancaster Telephone (LEC)			
	Billing		3
	Cramming		1
	Service		4
		Total:	8
LDC Telecommunications, Inc.			
	Billing		1
		Total:	1
Level 3 Communications, LLC			
	Service		1
		Total:	1
Lightyear Communications, Inc.			
	Requests Info		1
	Slamming		2
		Total:	3
Lucent Technologies			
	Service		1
		Total:	1
Matrix Telecom, Inc.			
	Slamming		1
		Total:	1
Maxxis Communications, Inc.			
	Billing		2
	Slamming		1
		Total:	3
MCI Telecommunications Corp.			
	Billing		2

Company Name	Category	
	Total:	2
MCI World		
	Billing	268
	Cramming	4
	Disconnect	3
	Misc	17
	Non-Action	5
	Payment Arrangements	1
	Rate	24
	Requests Info	9
	Service	33
	Slamming	76
	Total:	440
McLeod USA Telecommunications Services,		
	Billing	1
	Total:	1
Minimum Rate Pricing, Inc.		
	Cramming	1
	Misc	1
	Total:	2
Myrtle Beach Telephone, LLC		
	Billing	1
	Disconnect	1
	Total:	2
National Accounts, Inc. (formerly Lang		
	Service	1
	Slamming	2
	Total:	3
Navigator Telecommunications, LLC		
	Disconnect	1
	Requests Info	1
	Total:	2
Network Communications International Cor		
	Service	2
	Total:	2

Company Name	Category	
Network Operator Services, Inc.		
	Billing	1
	Total:	1
NewSouth Communications, LLC		
	Billing	1
	Requests Info	1
	Total:	2
North American Communications Control, I		
	Billing	3
	Total:	3
North American Telephone Network, Inc.		
	Billing	3
	Slamming	1
	Total:	4
Norway Telephone		
	Service	1
	Total:	1
NOS Communications, Inc.(CLEC)		
	Billing	3
	Total:	3
OCI		
	Service	1
	Total:	1
OmniCall International (formerly OmniCal		
	Billing	4
	Misc	1
	Rate	1
	Service	6
	Total:	12
One Step Billing, INC.		
	Billing	3
	Total:	3
Operator Services Company		
	Billing	1
	Service	1

Company Name	Category		
		Total:	2
Opex Communications, Inc.			
	Billing		3
	Service		1
	Slamming		2
		Total:	6
Opticom			
	Billing		9
	Rate		1
	Service		1
		Total:	11
Palmetto Rural Telephone (LEC)			
	Billing		4
	Requests Info		1
	Service		7
		Total:	12
Pay Tel Communications, Inc.			
	Billing		3
	Rate		1
	Service		2
		Total:	6
PBT Communications, Inc.(Pond Branch)			
	Billing		3
	Payment Arrangements		1
	Service		3
		Total:	7
Peoples Telephone Company, Inc.			
	Rate		1
		Total:	1
Piedmont Rural Telephone			
	Billing		1
	Requests Info		1
	Service		6
		Total:	8
Piedmont Rural Telephone (LEC)			

Company Name	Category		
	Billing		1
	Requests Info		1
	Service		2
		Total:	4
Pilgram Telephone Co.			
	Billing		1
		Total:	1
Preferred Billing			
	Billing		2
	Slamming		5
		Total:	7
Preferred Carrier Services, Inc.			
	Service		1
		Total:	1
Premiere Communications, Inc.			
	Slamming		1
		Total:	1
Primus Telecommunications, Inc.			
	Billing		1
		Total:	1
Private Voice			
	Billing		1
		Total:	1
Quantum Link			
	Billing		4
	Requests Info		1
		Total:	5
Quest Communications Corporation			
	Billing		1
	Slamming		1
		Total:	2
Qwest Communications Corporation			
	Billing		18
	Cramming		1
	Disconnect		3

Company Name	Category		
	Misc		2
	Payment Arrangements		1
	Rate		2
	Requests Info		1
	Service		5
	Slamming		20
		Total:	53
Rapid Link USA, Inc.			
	Billing		1
		Total:	1
Ridgeway Telephone (LEC)			
	Service		1
		Total:	1
Rock Hill Telephone (LEC)			
	Disconnect		2
	Misc		3
	Rate		1
	Requests Info		1
	Service		5
		Total:	12
RSL COM Primecall, Inc.			
	Billing		1
		Total:	1
Sandhill Telephone (LEC)			
	Disconnect		1
	Requests Info		3
	Service		1
		Total:	5
Service One Communications			
	Cramming		1
		Total:	1
Siesta Telecom			
	Rate		1
		Total:	1
South Carolina Net, Inc.			

Company Name	Category	
	Billing	1
	Slamming	3
	Total:	4
Southeastern Telephone Communications		
	Rate	1
	Service	1
	Total:	2
Sprawlnet.com		
	Rate	1
	Total:	1
Sprint - United Telephone (LEC)		
	Billing	30
	Company Notice	1
	Cramming	6
	Disconnect	5
	Misc	6
	Non-Action	4
	Payment Arrangements	3
	Rate	3
	Requests Info	4
	Service	93
	Slamming	1
	Total:	156
Sprint Communications Company L. P.		
	Billing	28
	Misc	1
	Rate	1
	Requests Info	1
	Service	6
	Slamming	9
	Total:	46
State Communications, Inc.		
	Billing	10
	Disconnect	1
	Non-Action	1
	Requests Info	1
	Service	6

Company Name	Category	
	Slamming	3
	Total:	22
Sterling International Funding, Inc.		
	Service	1
	Total:	1
Sterling Time Company (STC)		
	Service	1
	Total:	1
Sun Belt Line, Inc. d/b/a Telmatch		
	Billing	1
	Total:	1
Talk.Com Holding Corp.		
	Billing	8
	Cramming	1
	Slamming	3
	Total:	12
Talton Telecommunications of Carolina, I		
	Billing	1
	Total:	1
TDS Long Distance Corporation (IXC)		
	Requests Info	1
	Total:	1
TDS Telcom		
	Billing	2
	Cramming	1
	Service	1
	Total:	4
TDS/McClellanville Telephone (LEC)		
	Billing	1
	Total:	1
TDS/Norway Telephone (LEC)		
	Cramming	1
	Total:	1
TDS/St. Stephen Telephone (LEC)		
	Cramming	1

Company Name	Category	
	Payment Arrangements	1
	Service	1
	Total:	3
TDS/Williston Telephone (LEC)		
	Billing	1
	Total:	1
Telco Communications Group		
	Billing	1
	Total:	1
Telcom Network, Inc.		
	Billing	1
	Total:	1
Telecom USA		
	Billing	12
	Misc	1
	Rate	1
	Slamming	1
	Total:	15
Tele-Communications Group, Inc.		
	Billing	1
	Total:	1
TEL-LINK of SC, L.L.C		
	Disconnect	1
	Service	2
	Total:	3
Tel-Save, Inc., dba, The Phone Company		
	Billing	4
	Slamming	4
	Total:	8
Teltrust Communications Services, Inc.		
	Billing	8
	Service	1
	Total:	9
The Other Phone Company		
	Billing	1

Company Name	Category	
	Service	2
	Total:	3
Touch 1 Communications, Inc.		
	Billing	1
	Total:	1
Touch 1 Long Distance, Inc.		
	Service	1
	Total:	1
Touchtone		
	Slamming	1
	Total:	1
TouchTone America, Inc.		
	Billing	1
	Total:	1
Tri-Vergent		
	Billing	20
	Disconnect	8
	Payment Arrangements	1
	Service	14
	Slamming	2
	Total:	45
TTI		
	Billing	2
	Non-Action	1
	Requests Info	1
	Total:	4
U S Republic		
	Billing	1
	Cramming	1
	Slamming	1
	Total:	3
U.S. Digital Network Limited Partnership		
	Service	1
	Total:	1
U.S. Republic Communications, Inc.		

Company Name	Category		
	Billing		2
	Cramming		3
	Slamming		3
		Total:	8
Unitel Communications Group			
	Billing		5
	Service		1
		Total:	6
US Digital			
	Service		1
		Total:	1
US Long Distance, Inc.			
	Rate		1
		Total:	1
USA Calling, Inc.			
	Service		1
		Total:	1
Value Tel, Inc.			
	Cramming		2
		Total:	2
Vartec Telecom, Inc.			
	Billing		6
	Disconnect		1
	Misc		1
	Requests Info		1
	Service		1
		Total:	10
Viatel Services, Inc.			
	Billing		2
		Total:	2
VIP Tel Network			
	Slamming		1
		Total:	1
Vista Group International, Inc.			
	Billing		2

Company Name	Category	
	Slamming	3
	Total:	5
VoiceMagic, Inc. and VoiceMagic		
	Disconnect	1
	Total:	1
Wade's Qwick Stop		
	Billing	1
	Service	1
	Total:	2
West Carolina Rural Telephone		
	Billing	3
	Misc	1
	Payment Arrangements	2
	Total:	6
Western Union Communications, Inc.		
	Slamming	1
	Total:	1
Willtell		
	Billing	1
	Service	1
	Total:	2
WinStar Gateway Network, Inc. (formerly		
	Billing	2
	Total:	2
Wireless Roaming Co.		
	Billing	2
	Total:	2
Zero Plus Dialing		
	Billing	4
	Slamming	1
	Total:	5
	Grand Total:	3591

Exhibit 6

Incumbent Local Exchange Companies

Start Date=07/01/1999 End Date=06/30/2000

Alltel Communications, Inc.(LEC)	
Billing	11
Disconnect	1
Misc	1
Payment Arrangements	2
Rate	1
Requests Info	4
Service	29
Slamming	1
Company Total	50
BellSouth (LEC)	
Billing	184
Company Notice	8
Cramming	66
Disconnect	28
Misc	50
Non-Action	15
Payment Arrangements	9
Rate	5
Requests Info	34
Service	448
Slamming	2
Company Total	849
Bluffton Telephone (LEC)	
Service	1
Company Total	1
Chesnee Telephone (LEC)	
Billing	12
Disconnect	2
Service	8
Company Total	22
Chester Telephone (LEC)	
Payment Arrangements	2
Service	1
Company Total	3
Farmers Telephone (LEC)	
Billing	4
Disconnect	1
Rate	1
Requests Info	1
Service	3
Company Total	10

Incumbent Local Exchange Companies

Start Date=07/01/1999 End Date=06/30/2000

Fort Mill Telephone (LEC)	
Cramming	1
Rate	1
Service	2
Slamming	1
Company Total	5
GTE South (LEC)	
Billing	103
Company Notice	4
Cramming	9
Disconnect	7
Misc	10
Non-Action	3
Payment Arrangements	7
Rate	3
Requests Info	16
Service	91
Slamming	2
Company Total	255
Hargray Telephone (LEC)	
Billing	7
Misc	2
Non-Action	2
Rate	2
Service	9
Slamming	4
Company Total	26
Heath Springs Telephone Company (LEC)	
Billing	2
Service	1
Company Total	3
Home Telephone (LEC)	
Billing	2
Cramming	2
Service	2
Company Total	6
Horry Telephone (LEC)	
Billing	16
Misc	1
Requests Info	2
Service	12
Company Total	31

Incumbent Local Exchange Companies

Start Date=07/01/1999 End Date=06/30/2000

Lancaster Telephone (LEC)	
Billing	3
Cramming	1
Service	4
Company Total	8
Palmetto Rural Telephone (LEC)	
Billing	4
Requests Info	1
Service	7
Company Total	12
Piedmont Rural Telephone (LEC)	
Billing	1
Requests Info	1
Service	2
Company Total	4
Ridgeway Telephone (LEC)	
Service	1
Company Total	1
Rock Hill Telephone (LEC)	
Disconnect	2
Misc	3
Rate	1
Requests Info	1
Service	5
Company Total	12
Sandhill Telephone (LEC)	
Disconnect	1
Requests Info	3
Service	1
Company Total	5
Sprint - United Telephone (LEC)	
Billing	30
Company Notice	1
Cramming	6
Disconnect	5
Misc	6
Non-Action	4
Payment Arrangements	3
Rate	3
Requests Info	4
Service	93
Slamming	1
Company Total	156

Incumbent Local Exchange Companies

Start Date=07/01/1999 End Date=06/30/2000

TDS/McClellanville Telephone (LEC)		
Billing		1
	Company Total	1
TDS/Norway Telephone (LEC)		
Cramming		1
	Company Total	1
TDS/St. Stephen Telephone (LEC)		
Cramming		1
Payment Arrangements		1
Service		1
	Company Total	3
TDS/Williston Telephone (LEC)		
Billing		1
	Company Total	1
	Classification Tota	1465
	Grand Total	1465

Electric Industry Consumer Contacts

Consumer Contacts involving the **Electric** industry totaled **2,554**. The majority of the contacts recorded for the four electric utilities under our regulation involved billing issues, disconnection notices, payment arrangements, and service. The contacts from customers of CP&L, Duke Power, and SCE&G were 19% billing issues, 19% payment arrangement issues, and 10% service issues. 62% of Duke Power's total customer contacts involved disconnection notices due to the fact that Duke Power customers who received disconnection notices initially contacted the Commission rather than the company.

See Exhibit #7, Contacts Listed By Industry – File Type E, and Exhibit #8, Summary Report By Category – File Type E.

Exhibit 7

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=E

Industry	Company		Contacts
Electric			
	Referral		160
	Requests Information		5
	CP&L		163
	Duke Power		1370
	Lockhart Power Co		6
	SCE&G		850
		Industry Total	**2554**
		Grand Total	**2554**

Exhibit 8

Summary Report By Category

Start Date=07/01/1999 End Date=06/30/2000 File Type=E

Company Name	Category		
Referral			
	** No Category **		103
	Investigator		3
	Billing		1
	Company Notice		22
	Misc		5
	Requests Info		26
		Total:	160
Requests Information			
	Investigator		1
	Requests Info		4
		Total:	5
CP&L			
	Billing		32
	Company Notice		9
	Disconnect		13
	Misc		3
	Non-Action		1
	Payment Arrangements		75
	Power Outage		7
	Rate		3
	Requests Info		4
	Service		16
		Total:	163
Duke Power			
	Billing		148
	Company Notice		856
	Disconnect		44
	Misc		32
	Non-Action		2
	Payment Arrangements		150
	Power Outage		13

Company Name	Category	
	Rate	1
	Requests Info	33
	Service	91
	Total:	1370
Lockhart Power Co		
	Billing	1
	Misc	2
	Payment Arrangements	3
	Total:	6
SCE&G		
	Billing	261
	Company Notice	87
	Disconnect	76
	Misc	25
	Non-Action	7
	Payment Arrangements	217
	Rate	5
	Requests Info	33
	Service	139
	Total:	850
	Grand Total:	2554

Gas Industry Consumer Contacts

Gas utility consumer contacts totaled **210** with billing leading the category of customer issues. In the gas industry, the majority of contacts were from Piedmont Natural Gas customers with issues involving billing, company notice, disconnection, and payment arrangements. SCE&G's gas customer contacts were largely billing and payment arrangements. Piedmont Natural Gas customer contacts accounted for 54% of the total gas industry contacts, and 31% came from SCE&G's gas customers. Of Piedmont Natural Gas customer contacts, 25% involved billing, 18% involved disconnection notices, 16% involved disconnection, and 16 % involved payment arrangements. Of SCE&G's gas customer contacts, 52% involved billing, 9% involved disconnection, and 17% involved payment arrangements.

See Exhibit #9, Contacts Listed By Industry – File Type G, and Exhibit #10, Summary Report By Category – File Type G.

Gas Industry Consumer Contacts

Gas utility consumer contacts totaled **210** with billing leading the category of customer issues. In the gas industry, the majority of contacts were from Piedmont Natural Gas customers with issues involving billing, company notice, disconnection, and payment arrangements. SCE&G's gas customer contacts were largely billing and payment arrangements. Piedmont Natural Gas customer contacts accounted for 54% of the total gas industry contacts, and 31% came from SCE&G's gas customers. Of Piedmont Natural Gas customer contacts, 25% involved billing, 18% involved disconnection notices, 16% involved disconnection, and 16 % involved payment arrangements. Of SCE&G's gas customer contacts, 52% involved billing, 9% involved disconnection, and 17% involved payment arrangements.

See Exhibit #9, Contacts Listed By Industry – File Type G, and Exhibit #10, Summary Report By Category – File Type G.

Exhibit 9

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=G

Industry	Company		Contacts
Gas			
	Referral		28
	Requests Information		1
	Piedmont Natural Gas		114
	SCE&G		66
	United Cities Gas Company		1
		Industry Total	**210**
		Grand Total	**210**

Exhibit 10

Summary Report By Category

Start Date=07/01/1999 End Date=06/30/2000 File Type=G

Company Name	Category	
Referral		
	** No Category **	13
	Investigator	1
	Billing	1
	Company Notice	4
	Non-Action	2
	Requests Info	7
	Total:	28
Requests Information		
	Requests Info	1
	Total:	1
Piedmont Natural Gas		
	** No Category **	4
	Billing	29
	Company Notice	20
	Disconnect	18
	Misc	5
	Non-Action	1
	Payment Arrangements	18
	Rate	1
	Requests Info	4
	Service	14
	Total:	114
SCE&G		
	Investigator	1
	Billing	34
	Disconnect	6
	Misc	2
	Payment Arrangements	11
	Requests Info	3
	Service	9
	Total:	66

Company Name	Category	
United Cities Gas Company		
	Service	**1**
	Total:	**1**
	Grand Total:	**210**

Water Industry Consumer Contacts

For **Water** utilities there were **154** consumer contacts recorded. In the water industry, customer contacts involved nineteen (19) of the water companies regulated by the Commission. The two companies with the most contacts from its customers were Carolina Water Service with 39%, and US Utilities with 23%. For the total contacts on these two companies, 51% involved service issues and 25% involved billing issues.

See Exhibit #11, Contacts Listed By Industry – File Type W, and Exhibit #12, Summary Report By Category – File Type W.

Exhibit 11

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=W

Industry	Company	Contacts
Water		
	Referral	19
	Requests Information	5
	AAA Utilities, Inc. (B)	3
	Carolina Water Service, Inc. (B)	60
	Duke Power Company (W)	5
	E & R Partnership, Inc (W)	4
	Hartwell Utilities Inc. (B)	2
	Lake Princeton Water Co. (W)	1
	Mt. Bay Estates Utility Co., Inc (B)	1
	Municipalities	2
	Newberry Park Estates	1
	Pinebrook of Spartanburg (B)	3
	Piney Grove Utilities, Inc. (B)	1
	River Pines Water System, Inc. (B)	1
	Scotland Yard Water System	2
	Sigfield Water Company (W)	1
	Suburban Water Sysytems (W)	1
	Tega Cay Water Services, Inc. (B)	1
	Upstate Heater Utilities, Inc.	2
	Upstate Water Resources	1
	US Utilities	36
	Water Supply Co., Inc. (W)	2
	Industry Total	**154**
	Grand Total	**154**

Summary Report By Category

Start Date=07/01/1999 End Date=06/30/2000 File Type=W

Company Name	Category		
Referral			
	** No Category **		9
	Misc		2
	Non-Action		2
	Rate		2
	Requests Info		4
		Total:	19
Requests Information			
	Misc		1
	Non-Action		1
	Requests Info		3
		Total:	5
AAA Utilities, Inc. (B)			
	Billing		2
	Service		1
		Total:	3
Carolina Water Service, Inc. (B)			
	Investigator		1
	Billing		9
	Company Notice		1
	Misc		1
	Rate		7
	Requests Info		7
	Service		34
		Total:	60
Duke Power Company (W)			
	Billing		3
	Misc		1
	Service		1
		Total:	5
E & R Partnership, Inc (W)			

Company Name	Category		
	Requests Info		1
	Service		3
		Total:	4
Hartwell Utilities Inc. (B)			
	Billing		2
		Total:	2
Lake Princeton Water Co. (W)			
	Requests Info		1
		Total:	1
Mt. Bay Estates Utility Co., Inc (B)			
	Billing		1
		Total:	1
Municipalities			
	Billing		2
		Total:	2
Newberry Park Estates			
	Requests Info		1
		Total:	1
Pinebrook of Spartanburg (B)			
	Rate		2
	Requests Info		1
		Total:	3
Piney Grove Utilities, Inc. (B)			
	Service		1
		Total:	1
River Pines Water System, Inc. (B)			
	Billing		1
		Total:	1
Scotland Yard Water System			
	Billing		2
		Total:	2
Sigfield Water Company (W)			
	Billing		1
		Total:	1

Company Name	Category		
Suburban Water Sysytems (W)			
	Billing		1
		Total:	1
Tega Cay Water Services, Inc. (B)			
	Requests Info		1
		Total:	1
Upstate Heater Utilities, Inc.			
	Service		2
		Total:	2
Upstate Water Resources			
	Misc		1
		Total:	1
US Utilities			
	Billing		15
	Disconnect		3
	Misc		1
	Requests Info		2
	Service		15
		Total:	36
Water Supply Co., Inc. (W)			
	Service		2
		Total:	2
		Grand Total:	154

Sewer Industry Consumer Contacts

Billing and service were the main categories for the 34 **Sewer** issues investigated. Customer contacts involving wastewater were filed against seven of the sewer companies regulated by the Commission. Carolina Water Service, Midland Utilities, and Palmetto Utilities customer contacts accounted for 53% of the sewer industry issues on billing and service. For the total contacts received involving these three companies, 44% were billing issues and 33% were service issues.

See Exhibit #13, Contacts Listed By Industry – File Type S, and Exhibit #14, Summary Report By Category – File Type S.

Exhibit 13

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=S

Industry	Company		Contacts
Sewer			
	Referral		6
	Requests Information		2
	Alpine Utilities (S)		3
	Carolina Water Service, Inc. (B)		8
	Midlands Utility, Inc.. (S)		5
	Palmetto Utilities Of Spartanburg (S)		1
	Palmetto Utilities, Inc. (S)		5
	Piney Grove Utilities, Inc. (B)		1
	United Utility Company, Inc. (S)		3
		Industry Total	**34**
		Grand Total	**34**

Summary Report By Category

Start Date=07/01/1999 End Date=06/30/2000 File Type=S

Company Name	Category		
Referral			
	** No Category **		4
	Requests Info		1
	Service		1
		Total:	6
Requests Information			
	** No Category **		1
	Requests Info		1
		Total:	2
Alpine Utilities (S)			
	Billing		1
	Service		2
		Total:	3
Carolina Water Service, Inc. (B)			
	Billing		4
	Rate		1
	Service		3
		Total:	8
Midlands Utility, Inc.. (S)			
	Billing		2
	Requests Info		1
	Service		2
		Total:	5
Palmetto Utilities Of Spartanburg (S)			
	Requests Info		1
		Total:	1
Palmetto Utilities, Inc. (S)			
	Billing		2
	Disconnect		1
	Non-Action		1
	Service		1

Company Name	Category		
		Total:	5
Piney Grove Utilities, Inc. (B)			
	Service		1
		Total:	1
United Utility Company, Inc. (S)			
	Billing		1
	Misc		1
	Requests Info		1
		Total:	3
		Grand Total:	34

Transportation Industry Consumer Contacts

Transportation consumer contacts totaled **105**. In transportation, the consumer contacts involved fifty-five (55) transportation companies regulated by the Commission. The two companies with the most customer contacts involved SCE&G Buses with 6%, and CXS Railroad with 5%, followed by Allegiance Moving with 3%, Aparment Movers with 3%, and Two Men and A Truck with 3%. Service and regulatory issues involving passenger carriers and household goods movers were the main categories of consumer concerns received against transportation providers.

See Exhibit #15, Contacts Listed By Industry – File Type T, and Exhibit #16, Summary Report By Category – File Type T.

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=T

Industry	Company	Contacts
Transportation		
	"Operating Without Authority"	2
	Referral	18
	Requests Information	6
	To Be Determined	1
	4 Seasons Movers	1
	A-1 Palmetto Moving Systems Inc.	1
	Action Movers (Anderson)	1
	Action Movers (West Columbia)	1
	AK Jackson	1
	All States Re-Location Services	1
	Allegiance Moving	3
	American Relocators	2
	Apartment Movers ETC	3
	Around the Town Movers	2
	Avaible Services	1
	Box Trotters	1
	Brock's Moving and Storage	1
	Buris Company	1
	C D's Taxi	1
	Cardinal Moving and Storage, Inc.	1
	Carey Moving & Storage	1
	Cool Stuff Tours	1
	Crystal Transportation	1
	CSX RailRoad Co.	5
	Curtis Fredricks	1
	Furniture Services Inc.	1
	Gaffney Cab Company	1
	Goethe Moving and Delivery	1
	Grable Van Lines	1
	Integrity Limousine	1
	Jenkins Taxi Service	1
	Jimmie Ray Collins Moving and Storage	1
	Ken Harris	1
	Kohler Movers	1
	Krystal Limousine	1
	Low Country Movers	1
	Low County Duck Tours	1
	Lucy Reed's	1
	Mack's Moving Service	1
	Marshall's Limo	2

Consumer Services Department
Contacts Listed By Industry

Start Date=07/01/1999 End Date=06/30/2000 File Type=T

Industry	Company		Contacts
	Mitch's Limo Service		1
	Mover's Express		4
	Mr. Lucas Moving		3
	Nilson Van and Storage		1
	Norfolk & Southern		1
	North Area Taxi		1
	Pack Mail		1
	Russell Moving and Storage		1
	Saluda Transportation Services		1
	SCEG (Buses)		6
	Security Limousines		1
	Simon's Limousine Service		1
	Smith Dray Lines		1
	SouthEastern Courier		1
	State Taxi		1
	Suburban Express Limousine		1
	Two Guys and a Truck		1
	Two Men And A Truck		3
	Winnsboro Cab Company		1
		Industry Total	**105**
		Grand Total	**105**

Summary Report By Category

Start Date=07/01/1999 End Date=06/30/2000 File Type=T

Company Name	Category		
Referral			
	** No Category **		13
	Misc		1
	Requests Info		1
	Service		2
		Total:	17
Requests Information			
	Misc		1
	Requests Info		4
	Service		1
		Total:	6
To Be Determined			
	** No Category **		1
	Regulatory		2
	Service		4
		Total:	7
4 Seasons Movers			
	Service		1
		Total:	1
A-1 Palmetto Moving Systems Inc.			
	Regulatory		1
		Total:	1
Action Movers (Anderson)			
	Regulatory		1
		Total:	1
Action Movers (West Columbia)			
	Misc		1
		Total:	1
AK Jackson			
	Rate		1

Company Name	Category		
		Total:	1
All States Re-Location Services			
	Service		1
		Total:	1
Allegiance Moving			
	Regulatory		2
		Total:	2
American Relocators			
	Misc		1
	Service		1
		Total:	2
Apartment Movers ETC			
	Rate		1
	Regulatory		1
	Service		1
		Total:	3
Around the Town Movers			
	Non-Action		1
	Service		1
		Total:	2
Avaible Services			
	Regulatory		1
		Total:	1
Box Trotters			
	Requests Info		1
		Total:	1
Brock's Moving and Storage			
	Service		1
		Total:	1
C D's Taxi			
	Regulatory		1
		Total:	1
Cardinal Moving and Storage, Inc.			
	Service		1

Company Name	Category		
		Total:	1
Carey Moving & Storage			
	Service		1
		Total:	1
Cool Stuff Tours			
	Regulatory		1
		Total:	1
Crystal Transportation			
	Misc		1
		Total:	1
CSX RailRoad Co.			
	Misc		1
	Requests Info		1
	Service		3
		Total:	5
Curtis Fredricks			
	Service		1
		Total:	1
Furniture Services Inc.			
	Regulatory		1
		Total:	1
Gaffney Cab Company			
	Service		1
		Total:	1
Goethe Moving and Delivery			
	Regulatory		1
		Total:	1
Grable Van Lines			
	Regulatory		1
		Total:	1
Integrity Limousine			
	** No Category **		1
		Total:	1
Jenkins Taxi Service			

Company Name	Category		
	Regulatory		1
		Total:	1
Jimmie Ray Collins Moving and Storage			
	Service		1
		Total:	1
Ken Harris			
	Regulatory		1
		Total:	1
Kohler Movers			
	Billing		1
		Total:	1
Krystal Limousine			
	** No Category **		1
		Total:	1
Low Country Movers			
	** No Category **		1
		Total:	1
Low County Duck Tours			
	Requests Info		1
		Total:	1
Lucy Reed's			
	** No Category **		1
		Total:	1
Mack's Moving Service			
	Regulatory		1
		Total:	1
Marshall's Limo			
	Regulatory		2
		Total:	2
Mitch's Limo Service			
	Misc		1
		Total:	1
Mover's Express			
	Regulatory		3

Company Name	Category		
	Requests Info		1
		Total:	4
Mr. Lucas Moving			
	** No Category **		1
	Regulatory		1
	Service		1
		Total:	3
Nilson Van and Storage			
	Service		1
		Total:	1
Norfolk & Southern			
	Service		1
		Total:	1
North Area Taxi			
	Service		1
		Total:	1
Pack Mail			
	Regulatory		1
		Total:	1
Russell Moving and Storage			
	Service		1
		Total:	1
Saluda Transportation Services			
	Service		1
		Total:	1
SCEG (Buses)			
	Misc		2
	Service		4
		Total:	6
Security Limousines			
	Regulatory		1
		Total:	1
Smith Dray Lines			
	Misc		1

Company Name	Category		
		Total:	1
SouthEastern Courier			
	Requests Info		1
		Total:	1
State Taxi			
	Rate		1
		Total:	1
Suburban Express Limousine			
	** No Category **		1
		Total:	1
Two Guys and a Truck			
	Service		1
		Total:	1
Two Men And A Truck			
	Rate		1
	Service		2
		Total:	3
Winnsboro Cab Company			
	Service		1
		Total:	1
		Grand Total:	105

Report By Company For Violation Counts of Commission Regulations and/or Orders

The utility providers with the largest number of violations of Commission Rules, Regulations, and/or Orders were AT&T, MCI, America's Tele-Network (ATN), BellSouth.

See Exhibit #17, Violation Counts By Company.

Violation Counts By Company

Exhibit 17

Start Date=07/01/1999 End Date=06/30/2000

Company	Regulation Code / Description		Count
"Operating Without Authority"			
	103-112	Class C	2
		Total	**2**
4 Seasons Movers			
	103-114	Class E	1
		Total	**1**
ACC National Long Distance Corp.			
	103-616.1	Written Complaints	1
		Total	**1**
Access One Communications			
	103-616.2	Oral Complaints	3
	103-628	Customer Complaints	1
	103-663.1.A	Service Standards Availability Of Service:85%, Within 5 Working Days	1
	95-658	Deceptive Marketing/Unauthorized Switching	2
		Total	**7**
AK Jackson			
	103-159	Contents Of Bills Of Lading	1
		Total	**1**
Allegiance Moving			
	103-114	Class E	1
		Total	**1**
Alliance Network			
	103-616.1	Written Complaints	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**2**
Alltel Communications, Inc.(LEC)			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	3
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	2
	103-628	Customer Complaints	2
	103-660	Service Quality	2
		Total	**10**

Company	Regulation Code / Description		Count
American Telecom, Ent.			
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**1**
American Telephone Network, Inc.			
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**1**
America's Tele-Network Corp.			
	103-616.1	Written Complaints	1
	103-616.2	Oral Complaints	39
	103-620.f	Customer Information: Furnish Reasonable Information To Customer	1
	103-622	Customer Billing: Timely And Accurate Bill	23
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	15
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	2
	103-628	Customer Complaints	7
	103-660	Service Quality	2
	95-658	Deceptive Marketing/Unauthorized Switching	56
		Total	**146**
Around the Town Movers			
	103-114	Class E	1
		Total	**1**
AT&T			
	103-603	Authorization For Rates And Charges	1
	103-616.1	Written Complaints	15
	103-616.2	Oral Complaints	151
	103-620.f	Customer Information: Furnish Reasonable Information To Customer	2
	103-621.4.a	Deposit Records: Name And Address	1
	103-622	Customer Billing: Timely And Accurate Bill	55
	103-622.1.i	Customer Billing: Bill Forms: Amount Due	2
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	8
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	29
	103-623.2.c	Adjustment Of Bills:Customer Inadvertenly Overcharged:Exact Amount	1
	103-624.3	Applications For Service:Termination	1
	103-628	Customer Complaints	26
	103-632.1	900 & 900 Type Service Offerings: No Denial Of Service	1
	103-660	Service Quality	11
	95-658	Deceptive Marketing/Unauthorized Switching	18
		Total	**322**
Avaible Services			
	103-114	Class E	1
	103-154	License Decals,Vehicle Permit Cards	1
		Total	**2**

Company	Regulation Code / Description		Count
BellSouth (LEC)			
	103-616	Commission Complaints	1
	103-616.1	Written Complaints	12
	103-616.2	Oral Complaints	124
	103-618.A	Service Reports: Trouble Reports	1
	103-618.B	Service Reports: Trouble Clearing Times	1
	103-619.c	Held Applications/Availabilty Of Service: Total Number Of Access Lines	1
	103-619.d	Held Applications/Availabilty Of Service: Installations/Re-Installations 5 Days	1
	103-621.2.B	Amount Of Deposit: Based On Actual History	1
	103-622	Customer Billing: Timely And Accurate Bill	7
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	10
	103-623.4.c	Customer Undercharged,Human Or Machine Error:Equal Installments	1
	103-625.f	Reasons For Denial Of Service:Failure To Fullfill Contractual Obligation	2
	103-625.h	Reasons For Denial Of Service:Excessive Use Of Toll Service	1
	103-625.I	Reasons For Denial Of Service:Member OF Household	2
	103-626.c	Insufficient Reasons For Denying Service:Failure To Pay For Equip Or Services	1
	103-626.d	Insufficient Reasons For Denying Service: Business Service Vs. Residential	1
	103-628	Customer Complaints	49
	103-630	System Utility Must Maintain	1
	103-631.A	Directories:Utility Shall List Customers In The Directory	6
	103-631.B	Directories: Copy Sent To Customers And Commission	1
	103-631.F	Directories:Every Effort Made To List Customers And Minimize Not Found Numbers	1
	103-631.G	Directories:Errors In Listed Numbers	1
	103-631.I	Directories:Reasonable Notice Given When Additions Or Changes Occur	1
	103-633	Procedures For Termination Of Service: 5 Days Written Notice	1
	103-641	Acceptable Standards	1
	103-653.C	Trouble Reports:Clear Other Out Of Service Troubles Within 24 Hours Of report	1
	103-653.D	Trouble Reports:Unusual Repairs	1
	103-654.B.1	Maintenance Of Plant And Equipment: Broken, Damaged, or Deteriorated Parts	1
	103-660	Service Quality	78
	103-661.A	Interruptions Of Service: Resonable Efforts To Avoid Interruptions Of Service	1
	103-663.1.A	Service Standards Availability Of Service:85%, Within 5 Working Days	15
	103-663.1.B	Service Standards Availability Of Service:Commitments Fulfilled: 85%	5
	103-663.7	Customer Out Of Service Trouble Clearing Time	12
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**344**
BTI			
	103-616.2	Oral Complaints	4
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-628	Customer Complaints	1
	103-660	Service Quality	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**8**
Business Discount Plan, Inc.			
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**1**

Company	Regulation Code / Description		Count
C D's Taxi			
	103-112	Class C	1
		Total	**1**
Cable & Wireless Inc.			
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**1**
Carolina Water Service, Inc.	(B)		
	103-516	Complaints	1
	103-540	System Which Utility Must Maintain	1
	103-716.A	Complaints:Investigated Promptly And Thoruoghly	2
	103-738.A	Customer Complaints:Complaints Investigated Promptly And Thoroughly	1
	103-751	Acceptable Standard	1
	103-770.A	Quality Of Service:Utility Shall Provide Water That Is Free From Odor, etc.	21
		Total	**27**
Cash Back Rebates LD.com, Inc.			
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	2
	103-628	Customer Complaints	2
	103-660	Service Quality	2
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**7**
Chesnee Telephone (LEC)			
	103-621.2.B	Amount Of Deposit: Based On Actual History	1
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**2**
Chester Telephone (LEC)			
	103-616.2	Oral Complaints	1
	103-622.5	Deferred Payment Plan	1
	103-628	Customer Complaints	1
	103-660	Service Quality	1
		Total	**4**
Coast International, Inc.			
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**1**
Connect Free			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**2**
Cool Stuff Tours			
	103-112	Class C	1
		Total	**1**

Company	Regulation Code / Description		Count
CP&L			
	103-339	Customer Billing: Issue Timely Bill And Receipt Upon Request	2
	103-340.3.a	Customer Inadvertently Overcharged: Interval Can Be Determined	3
	103-342.g	Reasons For Denial Or Discontinuance Of Service: Nonpayment Of Bill	1
	103-345.A	Customer Complaints: Complaints Investigated Promptly	2
	103-352.a.1	Procedures for Termination Of Service: Availability For Customer To Make Payment	1
		Total	**9**
Duke Power			
	103-321	Meter Reading- Not Less Than 28, Not More 34	1
	103-331.A.2	Customer Deposits: Satisfactory Credit Risk	1
	103-339	Customer Billing: Issue Timely Bill And Receipt Upon Request	1
	103-339.2.d	Customer Billing: Rate Schedule, Actual Rates or Availability of Rate Schedule	1
	103-340.2	Customer Willfully Overcharged	1
	103-340.3.a	Customer Inadvertently Overcharged: Interval Can Be Determined	13
	103-340.6.a	Customer Undercharged Due To Human Or Machine Error: Interval Can Be Determined	2
	103-342.d.1	Reasons For Denial Or Discontinuance Of Service: Tampering, Customer Pays Fees	1
	103-342.e	Reasons For Denial Or Discontinuance Of Service: Failure Of Customer Obligations	1
	103-342.g	Reasons For Denial Or Discontinuance Of Service: Nonpayment Of Bill	8
	103-342.k	Reasons For Denial Or Discontinuance Of Service: Member Of Household	3
	103-342.l	Reasons For Denial Or Discontinuance Of Service: Arrears At Another Premise	1
	103-343.a	Insufficient Reasons For Denying Service: Previous Occupant	2
	103-345.A	Customer Complaints: Complaints Investigated Promptly	6
	103-347	System Which Utility Must Maintain	1
	103-352.c	Procedures for Termination Of Service: DPP	1
	103-380	Quality Of Service	6
	103-381.A	Interruption Of Service: Reasonable Efforts To Avoid Interruption	1
		Total	**51**
E.spire Communications, Inc.			
	103-612.2.2	Customer Bill	1
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	3
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	103-625.f	Reasons For Denial Of Service:Failure To Fullfill Contractual Obligation	3
	103-628	Customer Complaints	3
	103-660	Service Quality	1
		Total	**13**
Eclipse			
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**1**
EqualNet Corporation			
	103-616.2	Oral Complaints	1
	103-628	Customer Complaints	1
	103-660	Service Quality	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**4**

Company	Regulation Code / Description		Count
Equity (COCOT)			
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	1
	103-660	Service Quality	1
		Total	**2**
Erbia Network, Inc.			
	103-603	Authorization For Rates And Charges	2
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	3
	103-628	Customer Complaints	2
	95-658	Deceptive Marketing/Unauthorized Switching	2
		Total	**11**
E-Z Tel, Inc.			
	103-660	Service Quality	1
		Total	**1**
Farmers Long Distance			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**2**
armers Telephone (LEC)			
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-625.l	Reasons For Denial Of Service:Member OF Household	1
	103-663.7	Customer Out Of Service Trouble Clearing Time	1
		Total	**3**
Frontier Communicaitons of the West, Inc			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**3**
Furniture Services Inc.			
	103-114	Class E	1
		Total	**1**
Furst Group			
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**1**
GE Capital Communication Services Corp.			
	103-616.2	Oral Complaints	1
		Total	**1**

Company	Regulation Code / Description		Count
Global Crossing Local Services, Inc.			
	103-628	Customer Complaints	1
	103-663.1.A	Service Standards Availability Of Service:85%, Within 5 Working Days	1
		Total	**2**
Group Long Distance, Inc.			
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**1**
GTE South (LEC)			
	103-616.1	Written Complaints	1
	103-616.2	Oral Complaints	22
	103-622	Customer Billing: Timely And Accurate Bill	7
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	2
	103-625.f	Reasons For Denial Of Service:Failure To Fullfill Contractual Obligation	1
	103-626.e	Insufficient Reasons For Denying Service: Failure To Pay 900, 900 Type	1
	103-628	Customer Complaints	4
	103-631.A	Directories:Utility Shall List Customers In The Directory	1
	103-632.1	900 & 900 Type Service Offerings: No Denial Of Service	1
	103-653.C	Trouble Reports:Clear Other Out Of Service Troubles Within 24 Hours Of report	2
	103-660	Service Quality	9
	103-663.1.A	Service Standards Availability Of Service:85%, Within 5 Working Days	3
		Total	**54**
lorry Telephone (LEC)			
	103-625.I	Reasons For Denial Of Service:Member OF Household	1
		Total	**1**
IBA Telecom			
	103-616.2	Oral Complaints	1
		Total	**1**
ILD Teleservices			
	103-616.2	Oral Complaints	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**2**
International Design Group, Inc.			
	103-612	Data To Be Filed With The Commission	1
		Total	**1**
International Plus			
	103-612.2.4.	Authorized Utility Representative: Customer relations	1
	103-616.2	Oral Complaints	1
		Total	**2**

Company	Regulation Code / Description		Count
ITC Deltacom^Communications, Inc., dba,			
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**1**
Knology of Charleston			
	103-622	Customer Billing: Timely And Accurate Bill	2
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	2
	95-658	Deceptive Marketing/Unauthorized Switching	2
		Total	**6**
Lightyear Communications, Inc.			
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**1**
Marshall's Limo			
	103-112	Class C	1
		Total	**1**
Maxxis Communications, Inc.			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	2
	103-628	Customer Complaints	2
		Total	**5**
MCI Telecommunications Corp.			
	103-616.2	Oral Complaints	1
		Total	**1**
MCI World			
	103-616.1	Written Complaints	1
	103-616.2	Oral Complaints	44
	103-622	Customer Billing: Timely And Accurate Bill	58
	103-622.1.b	Customer Billing: Bill Forms: Person To Whom Billl Is Sent	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	9
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	17
	103-623.2.b	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Not Determined	1
	103-625.f	Reasons For Denial Of Service:Failure To Fullfill Contractual Obligation	1
	103-628	Customer Complaints	10
	103-660	Service Quality	10
	95-658	Deceptive Marketing/Unauthorized Switching	20
		Total	**172**
Minimum Rate Pricing, Inc.			
	103-616.2	Oral Complaints	1
	103-628	Customer Complaints	1
		Total	**2**

Company	Regulation Code / Description		Count
Mover's Express			
	103-114	Class E	2
	103-159	Contents Of Bills Of Lading	1
	103-171	Property Damage Insurance Policy on File	1
	103-374	Cargo Insurance On File	1
		Total	**5**
Mr. Lucas Moving			
	103-114	Class E	2
	103-153	Marking or Indentification of Vehicles	1
	103-231	Annual Reports on File with PSC	1
		Total	**4**
Myrtle Beach Telephone, LLC			
	103-616.2	Oral Complaints	1
	103-628	Customer Complaints	1
		Total	**2**
National Accounts, Inc. (formerly Lang			
	103-616.2	Oral Complaints	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**2**
'etwork Communications International Cor			
	103-603	Authorization For Rates And Charges	1
	103-612.2.1.	Tariff: List Of All Services Offered	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**3**
Network Operator Services, Inc.			
	103-616.1	Written Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**2**
North American Communications Control, I			
	103-616.2	Oral Complaints	2
	103-622	Customer Billing: Timely And Accurate Bill	2
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**6**
North American Telephone Network, Inc.			
	103-616.2	Oral Complaints	1
		Total	**1**

Company	Regulation Code / Description		Count
OmniCall International (formerly OmniCal			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-628	Customer Complaints	1
	103-660	Service Quality	1
		Total	**4**
One Step Billing, INC.			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**4**
Opex Communications, Inc.			
	103-616.2	Oral Complaints	2
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	1
	103-628	Customer Complaints	2
	103-660	Service Quality	2
		Total	**8**
Pack Mail			
	103-114	Class E	1
		Total	**1**
Palmetto Rural Telephone (LEC)			
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-660	Service Quality	1
		Total	**2**
Palmetto Utilities, Inc. (S)			
	103-570.A	Quality Of Service:Utility Shall Provide Service Free From Odor	1
		Total	**1**
Pay Tel Communications, Inc.			
	103-616.2	Oral Complaints	2
	103-660	Service Quality	1
		Total	**3**

Company	Regulation Code / Description		Count
Piedmont Natural Gas			
	103-439	Customer Billing	1
	103-439.1	New Service	1
	103-440.3.a	Customer Inadvertently Overcharged:Interval Determined	1
	103-442.m	Reasons For Denial Or Discontinuance Of Service:Arrears From Previous Address	1
	103-445.A	Customer Complaints:Investigated Thoroughly,Promptly, Professionally	1
	103-452.a	Procedures For Termination Of Service:10 Day Notice	1
	103-480.A	Quality Of Service:Utility Shall Provide the Best Gas Service	1
		Total	**7**
Piedmont Rural Telephone			
	103-660	Service Quality	1
		Total	**1**
Piedmont Rural Telephone (LEC)			
	103-616.2	Oral Complaints	1
		Total	**1**
Piney Grove Utilities, Inc. (B)			
	103-570.B	Quality Of Service:Obligation Of Utility To Furnish Adequate Sewer Service	1
		Total	**1**
Preferred Billing			
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	103-628	Customer Complaints	1
	103-660	Service Quality	1
	95-658	Deceptive Marketing/Unauthorized Switching	3
		Total	**6**
Premiere Communications, Inc.			
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**3**
Primus Telecommunications, Inc.			
	103-616.2	Oral Complaints	1
		Total	**1**
Quantum Link			
	103-603	Authorization For Rates And Charges	1
	103-612.2.1.	Tariff: List Of All Services Offered	2
	103-622	Customer Billing: Timely And Accurate Bill	2
		Total	**5**

Company	Regulation Code / Description		Count
Quest Communications Corporation			
	103-616.2	Oral Complaints	1
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	1
	103-628	Customer Complaints	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**4**
Qwest Communications Corporation			
	103-616.1	Written Complaints	2
	103-616.2	Oral Complaints	18
	103-622	Customer Billing: Timely And Accurate Bill	5
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	4
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	3
	103-628	Customer Complaints	3
	103-660	Service Quality	3
	95-658	Deceptive Marketing/Unauthorized Switching	13
		Total	**51**
Ridgeway Telephone (LEC)			
	103-616.2	Oral Complaints	1
	103-628	Customer Complaints	1
	103-660	Service Quality	1
		Total	**3**
ock Hill Telephone (LEC)			
	103-631.A	Directories:Utility Shall List Customers In The Directory	1
		Total	**1**
RSL COM Primecall, Inc.			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**4**
Saluda Transportation Services			
	103-114	Class E	1
		Total	**1**

Company	Regulation Code / Description		Count
SCE&G			
	103-331.A.1	Customer Deposits: 2 Consecutive 30 Day Arrears, 2 Non-Consecutive 30 In 24 mos.	1
	103-334.C	Deposit Records: Transactions Concerning Deposit	1
	103-339	Customer Billing: Issue Timely Bill And Receipt Upon Request	3
	103-339.2.a	Customer Billing: Billing Period Beginning And Ending Meter Readings	2
	103-339.2.c	Customer Billing: Number And Kind Of Units Measured	1
	103-339.2.j	Customer Billing: Total Amount Due	1
	103-339.2.k	Customer Billing: Number Of Days In Period Billed	1
	103-339.6	Estimated Bills	1
	103-340.2	Customer Willfully Overcharged	1
	103-340.3.a	Customer Inadvertently Overcharged: Interval Can Be Determined	6
	103-340.3.b	Customer Inadvertently Overcharged: Interval Can Not Be Determined	1
	103-342.e	Reasons For Denial Or Discontinuance Of Service: Failure Of Customer Obligations	1
	103-342.g	Reasons For Denial Or Discontinuance Of Service: Nonpayment Of Bill	1
	103-342.k	Reasons For Denial Or Discontinuance Of Service: Member Of Household	3
	103-343.a	Insufficient Reasons For Denying Service: Previous Occupant	1
	103-343.b	Insufficient Reasons For Denying Service: Failure To Pay For Merchandise	1
	103-345.A	Customer Complaints: Complaints Investigated Promptly	2
	103-345.B	Customer Complaints: Utility Can Not Terminate Service While Under Investigation	1
	103-352.a.2	Procedures for Termination Of Service: Total Amount Owed, Date, Last Payment	1
	103-370.2.A	Meter Testing On Request Of Customers: Meter Tested Upon Request To Company	1
	103-380	Quality Of Service	6
	103-443.b	Insufficient Reasons For Denying Service:Failure To pay For Merchandise	1
		Total	**38**
`orint - United Telephone (LEC)			
	103-442.I	Reasons For Denial Of Service:Member Of Household	1
	103-616.2	Oral Complaints	4
	103-618.A	Service Reports: Trouble Reports	2
	103-620.f	Customer Information: Furnish Reasonable Information To Customer	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	2
	103-625.f	Reasons For Denial Of Service:Failure To Fullfill Contractual Obligation	1
	103-628	Customer Complaints	5
	103-653.C	Trouble Reports:Clear Other Out Of Service Troubles Within 24 Hours Of report	4
	103-660	Service Quality	6
	103-663.7	Customer Out Of Service Trouble Clearing Time	2
		Total	**29**

Company	Regulation Code / Description		Count
Sprint Communications Company L. P.			
	103-616.1	Written Complaints	1
	103-616.2	Oral Complaints	11
	103-621.2.A	Amount Of Deposit: New Customer/Estimated 2 Mos,Existing Highest 2 In 6 Mos.	1
	103-622	Customer Billing: Timely And Accurate Bill	4
	103-622.1.h	Customer Billing: Bill Forms: Due Date	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	3
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	4
	103-625.h	Reasons For Denial Of Service:Excessive Use Of Toll Service	1
	103-628	Customer Complaints	6
	103-633	Procedures For Termination Of Service: 5 Days Written Notice	1
	103-660	Service Quality	5
	95-658	Deceptive Marketing/Unauthorized Switching	3
		Total	**41**
State Communications, Inc.			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	2
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
		Total	**4**
Sterling International Funding, Inc.			
	103-603	Authorization For Rates And Charges	1
	103-628	Customer Complaints	1
	103-660	Service Quality	1
		Total	**3**
Talk.Com Holding Corp.			
	103-616.2	Oral Complaints	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	1
	103-628	Customer Complaints	1
		Total	**4**
Talton Telecommunications of Carolina, I			
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**1**
TDS Telcom			
	103-626.a	Insufficient Reasons For Denying Service:Benefit Of Service	1
		Total	**1**
Telcom Network, Inc.			
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	1
	103-628	Customer Complaints	1
		Total	**2**

Company	Regulation Code / Description		Count
Telecom USA			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	1
	103-628	Customer Complaints	1
		Total	**4**
Tele-Communications Group, Inc.			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**2**
Tel-Save, Inc., dba, The Phone Company			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	95-658	Deceptive Marketing/Unauthorized Switching	3
		Total	**6**
Teltrust Communications Services, Inc.			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	5
		Total	**6**
The Other Phone Company			
	103-620.f	Customer Information: Furnish Reasonable Information To Customer	1
		Total	**1**
Touch 1 Communications, Inc.			
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**1**
Touch 1 Long Distance, Inc.			
	103-628	Customer Complaints	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**2**
TouchTone America, Inc.			
	103-603	Authorization For Rates And Charges	1
	103-616.2	Oral Complaints	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	95-658	Deceptive Marketing/Unauthorized Switching	1
		Total	**4**

Company	Regulation Code / Description		Count
Tri-Vergent			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	1
	103-660	Service Quality	1
		Total	**4**
TTI			
	103-622	Customer Billing: Timely And Accurate Bill	1
		Total	**1**
Two Men and a Truck			
	103-159	Contents Of Bills Of Lading	1
		Total	**1**
U S Republic			
	103-616.2	Oral Complaints	1
	103-622	Customer Billing: Timely And Accurate Bill	2
		Total	**3**
U.S. Republic Communications, Inc.			
	95-658	Deceptive Marketing/Unauthorized Switching	3
		Total	**3**
Unitel Communications Group			
	103-603	Authorization For Rates And Charges	3
	103-612	Data To Be Filed With The Commission	3
	103-616.2	Oral Complaints	2
	103-622	Customer Billing: Timely And Accurate Bill	2
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	2
	103-628	Customer Complaints	3
	103-660	Service Quality	3
	95-658	Deceptive Marketing/Unauthorized Switching	3
		Total	**21**
US Utilities			
	103-716.A	Complaints:Investigated Promptly And Thoruoghly	1
	103-732	Customer Billing	1
	103-732.2.1	Customer Bill Form:Reading Of Meter At The Beginning And End Of Period	1
	103-732.6	Estimated bill	1
	103-733.2.1	Customer Inadvertently Overcharged: Interval Determined Credit Issued For Excess	2
	103-735.E	Denial Or Discontinuance Of Service: Without Notice For Non-Compliance	1
	103-735.M	Denial Or Discontinuance Of Service:Discontinue If customer Is In Arrears	1
	103-736.A	Insufficient Reasons For Denying Service:Previous Occupant Unless Benefits	1
	103-753	Service Adequacy	1
		Total	**10**

Company	Regulation Code / Description		Count
'artec Telecom, Inc.			
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.2.a	Adjustment Of Bills:Customer Inadvertently Overcharged:Interval Determined	2
	103-628	Customer Complaints	1
		Total	**4**
Vista Group International, Inc.			
	103-616.1	Written Complaints	1
	103-616.2	Oral Complaints	3
	103-622	Customer Billing: Timely And Accurate Bill	1
	103-623.1	Adjustment Of Bills: Customer Willfully Overcharged	1
	95-658	Deceptive Marketing/Unauthorized Switching	2
		Total	**8**
Wade's Qwick Stop			
	103-660	Service Quality	1
		Total	**1**
Water Supply Co., Inc. (W)			
	103-735.1.A	Procedures For Termination Of Service:Terminated For Non-Pay Of Bill	1
		Total	**1**
		Report Total	**1596**

V. UTILITIES DEPARTMENT

The function of the Utilities Department of the Public Service Commission is to perform the necessary duties related to the regulation of utilities under the jurisdiction of the Commission. Management plans, coordinates, directs and supervises the work of the four areas as shown below:

Gas
Electric
Telecommunications
Water and Wastewater

Each area on the following pages of this report summarizes the activities of this Department for the fiscal year 1999-2000, affecting the various utility groups. 989 orders were issued through this Department during the fiscal year, and public hearings were held in connection with 184 of these orders.

A. GAS

There are four private corporate natural gas utilities serving customers in South Carolina. The rates and services of these utilities are subject to jurisdiction of the Public Service Commission. The natural gas utilities and the communities they serve are listed in the tables included in this report.

Natural gas brought into South Carolina is produced principally in the gas fields of Louisiana and Texas, including the offshore areas in the Gulf of Mexico. During the fall of 1978, our State started receiving gas from Algeria. Liquefied natural gas was transported from Algeria to a regasification plant and marine terminal located on Elba Island, which is near Savannah, Georgia. However, this plant operated by Southern Energy Company, presently is not receiving the shipments because the Algerian Government has terminated the contract for the supplies.

Gas is transported to South Carolina by two interstate pipeline companies: Transcontinental Gas Pipeline Company and Southern Natural Gas Company. Transcontinental's pipeline crosses the State in the northwest corner, passing just south of Anderson and Spartanburg, South Carolina, while Southern's pipeline enters and terminates in our State at a point near Aiken. All natural gas consumed in South Carolina is transported to the State by these two interstate pipelines which furnish gas to natural gas authorities, municipalities, and privately owned gas utilities.

The Federal Energy Regulatory Commission (FERC) has jurisdiction over rates and services of interstate pipeline companies and the price of natural gas sold and transported by interstate pipelines. These price fluctuations have a direct bearing on the cost for natural gas to the ultimate consumer in South Carolina.

Many communities in South Carolina are receiving natural gas through facilities owned by municipalities or gas authorities over which the Commission has no rate or service jurisdiction. However, the South Carolina Gas Safety Act of 1970 vested the Commission with pipeline safety jurisdiction over all gas system operators not subject to Federal Energy Regulatory Commission jurisdiction. Therefore, pipeline safety jurisdiction includes public utilities, municipalities, natural gas authorities, certain facilities operated by interstate companies, certain public housing authorities and others who purchase natural gas through a master meter for subsequent distribution to individual consumers, certain liquefied petroleum systems, and methane landfill facilities. As of June 30, 2000, the Commission's pipeline safety jurisdiction included a total of thirty-five (35) individual operators.

All four private gas utilities are operating under the provisions of curtailment plans designed to allocate gas on the basis of priority of service established by such factors as efficiency of use, safety considerations, consumer reliance, and alternate fuel availability.

Two factors showing the pace of activity by natural gas utilities are the average number of customers and the gross plant investment. The growth in total customers served by each privately owned gas utility is shown by one of the accompanying tables. The total of natural gas customers grew from 323,346 in 1994 to 366,674 in 1999 for an increase of 13.40% over the six years.

Rates were adjusted in accordance with approved purchased gas adjustment clauses that are designed to track changes in rates of interstate pipeline companies. Two companies adjusted rates during the winter period in accordance with a Weather Normalization Adjustment (WNA).

The Commission has issued Orders to all privately owned natural gas utilities, under the Commission's jurisdiction, establishing annual hearings to review the utilities' purchased gas adjustment procedures and gas purchasing policies. During this fiscal year the Commission completed these annual hearings for four (4) privately owned utilities.

Because of various changes in the regulatory policy at the federal level, the gas industry is going through considerable changes. The customers in our State are now permitted to purchase their own gas supplies and rely only on our gas utilities to transport the gas. The gas utilities also are permitted to secure their own system supply gas from sources other than the interstate pipelines.

FERC has issued Orders that have changed the function of interstate pipelines from a supplier to a transporter of gas. Recent Orders issued by FERC are designed to create a competitive, deregulated business in buying and selling gas on the interstate level. The local intrastate distributors will now have several different sources to secure their supplies from and the interstate pipelines will primarily only be used for transportation purposes.

In calendar year 1987 the Federal Energy Regulatory Commission (FERC) issued an order to the interstate pipelines whereby mechanisms were adopted for the recovery of buy-out and buy-down costs. These cost are associated with payments made by the interstate pipelines to producers to extinguish outstanding take-or-pay liability under existing contracts, or to reform the price, volume or the terms of the contracts. In the years following enactment of the Natural Gas Policy Act, interstate pipelines sought to obtain additional supplies, much of which were purchased under contracts incorporating substantial take-or-pay obligations. However at the same time gas prices were being driven up, demand for natural gas began to soften and the interstate pipelines began to incur take-or-pay obligations from the producers. Both interstate pipelines serving our State have begun to collect these charges from the natural gas distributors under the Commission's jurisdiction. The Commission has ruled that the gas distributors may recover the charges from their customers through their approved purchased gas recovery procedures.

GAS OPERATIONS IN SOUTH CAROLINA JUNE 30, 2000

NAME OF UTILITY	LOCALITIES SERVED	MANAGING OFFICER	ADDRESS
PRIVATELY OWNED PUBLIC UTILITIES			
Jurisdiction - Rates & Service - Pipeline Safety			
Piedmont Natural Gas Co. of SC			
Transmission	Gas transmission lines from connection with Transcontinental Gas Pipeline Company to City Gates of Anderson, Greenville, and Spartanburg	John H. Maxheim President	Charlotte, NC
Distribution	Anderson, Belton, Chesnee, Greenville, Honea Path, Inman, Mauldin, Simpsonville, Spartanburg, Woodruff, Iva, Starr, Cowpens, Ravelers Rest		
South Carolina Electric and Gas Company of SC (SCANA Gas)			
Distribution	Abbeville, Aiken, Allendale, Andrews, Barnwell, Batesburg, Bath, Beech Island, Beaufort, Bethune, Bishopville, Blackville, Blythewood, Bluffton, Bowman, Brunson, Burton, Calhoun Falls , Camden, Cayce, Cheraw, Charleston, Clearwater Columbia, Congaree, Conway, Darlington, Denmark, Dentsville, Dillon, Due West, Edgefield, Elgin, Elko, Estill, Fairfax, Florence, Forest Acres, Gaston, Georgetown, Gloverville, Goose Creek, Graniteville, Hampton, Harleyville, Hartsville, Holly Hill, Irmo, Jackson, James Island, Jedburg, Jefferson, Johnsonville, Johnston, Kingstree, Ladson, Lake City, Langley, Leesville, Lexington, Lowndesville, Lugoff, Marion, Mayfield, McBee, Monetta, Mullins, Myrtle Beach, New Ellenton, North Augusta, North Charleston, Pageland, Pamplico, Parris Island, Perry, Pontiac, Port Royal, Ridge Spring, Ridgeville, Society Hill, South Congaree, Salley, Saluda, St. George, St. Mathews, Summerville, Sumter, Swansea, Varnville, Wagener, Walterboro, Warrenville, West Ashley, West Columbia, Williston, Yemassee, Zion	Warren Darby Senior Vice President Gas Operations	Columbia, SC

GAS OPERATIONS IN SOUTH CAROLINA JUNE 30, 2000

NAME OF UTILITY	LOCALITIES SERVED	MANAGING OFFICER	ADDRESS
South Carolina Pipeline Corp. Transmission	Gas Transmission lines from near Aiken to City gates of Charleston, Columbia and from near Montmorenci to Allendale, Barnwell, Hampton, and Beaufort Counties. Gas Transmission lines from near Blacksburg to the Pee Dee Section of South Carolina. Gas transmission lines serve Abbeville to Carlisle and tie lines from Aiken to Chappells, Carlisle to Chappells and Carlisle to Moore and Woodruff.	Berry Gibbes President SCPC & Gas Group Executive Scana Corp.	Columbia, SC
United Cities Gas Company Distribution	Gaffney	Tom Blose President	Franklin, TN
GAS AUTHORITIES			
Jurisdiction - Pipeline Safety			
Chester County Natural Gas Authority	Chester, Fort Lawn, Great Falls, Lando, Lowrys	Mike Enoch Manager	Chester, SC
Clinton-Newberry Natural Gas Authority	Clinton, Enoree, Joanna, Jalapa, Newberry, Kinards, Prosperity, Whitmire	John Cannon Manager	Clinton, SC
Fort Hill Natural Gas Authority	Cateechee, Central, Clemson, Easley, , Liberty, Norris ,Pelzer, Pendleton, Pickens, Seneca, Walhalla, Westminster West Pelzer, West Union, Williamston	Dale Hampton President	Easley, SC
Lancaster County Natural Gas Authority	Lancaster, Heath Springs, Kershaw	Troy Elmore Manager	Lancaster, SC
York County Natural Gas Authority	Clover, Fort Mill, Rock Hill, York	William Stephenson Manager	Rock Hill, SC

GAS OPERATIONS IN SOUTH CAROLINA JUNE 30, 2000

NAME OF UTILITY	LOCALITIES SERVED	MANAGING OFFICER	ADDRESS
MUNICIPALITIES			
Jurisdiction - Pipeline Safety			
City of Bennettsville	Bennettsville	William Shuford Supervisor of Gas	Bennettsville, SC
City of Blacksburg	Blacksburg	Trudy Martin Administrator	Blacksburg, SC
City of Orangeburg	Cordova, Orangeburg	Tommy Miller Superintendent	Orangeburg, SC
City of Winnsboro	Winnsboro	Jesse Douglas Superintendent of Gas	Winnsboro, SC
City of Union	Buffalo, Jonesville, Pacolet, Union	Mary Jo Sanders Adm. Assistant	Union, SC
City of Bamberg	Bamberg, Cope Community	Bruce Ellis Superintendent of Public Works	Bamberg, SC
City of Greenwood	Greenwood, Donalds, Ninety Six, Ware Shoals	Mike Cain Director of Natural Gas	Greenwood, SC
City of Greer	Greer, Lyman, Duncan, Landrum, Wellford	Jerry Balding Manager	Greer, SC
City of Fountain Inn	Fountain Inn	Carey Elliott Administrative Assistant	Fountain Inn, SC
City of Laurens	Laurens, Gray Court	Raymond Craft Superintendent	Laurens, SC
INTERSTATE TRANSMISSION PIPELINES			
Southern Natural Gas Company	Aiken and North Augusta Area	Charles Farrell, Jr. Supervisor, Pipeline Safety	Birmingham, Al

GAS OPERATIONS IN SOUTH CAROLINA JUNE 30, 2000

NAME OF UTILITY	LOCALITIES SERVED	MANAGING OFFICER	ADDRESS
HOUSING AUTHORITIES			
Jurisdiction - Pipeline Safety			
Housing Authority of Aiken	Aiken	Reginald Barner Executive Director	Aiken, SC
Housing Authority of the City of Columbia	Columbia	Rodney Fauser Administrator	Columbia, SC
Housing Authority of Gaffney	Gaffney	Gaither Blackwelder Executive Director	Gaffney, SC
Housing Authority of Laurens	Laurens	William Porter Executive Director	Laurens, SC
SC Regional Housing Authority No. 1	Belton, Blacksburg, Calhoun Falls, Central, Clover, Cowpens, Edgefield, Fort Mill, Fountain Inn, Heath Springs, Honea Path, Iva, Johnston, Jonesville, Laurens, Liberty, Ninety Six, Pacolet, Pendleton, Saluda, Seneca, Walhalla, Westminster, Williamston, York	William Porter Executive Director	Laurens, SC
Easley Housing Authority	Easley	Marvin Stevens Executive Director	Easley, SC

GAS OPERATIONS IN SOUTH CAROLINA JUNE 30, 2000

NAME OF UTILITY	LOCALITIES SERVED	MANAGING OFFICER	ADDRESS
Housing Authority of Woodruff	Woodruff	Betty Hunt Executive Director	Woodruff, SC
LIQUEFIED PETROLEUM GAS SYSTEMS			
Jurisdiction - Pipeline Safety			
SC Regional Housing Authority No. 1	McCormick, Landrum, Inman, Cowpens	William Porter Executive Director	Laurens, SC
Ferrell Gas Co.	Daufuskie Island	William Hamlin Manager	Savannah, GA
METHANE GAS LANDFILL PROJECTS			
Jurisdiction - Pipeline Safety			
Altar Stone Energy	Greenville	Mike Harvel President	Greenville, SC
LIQUID PIPELINES			
Jurisdiction - Pipeline Safety			
C & T Pipeline	Columbia	Troy Blalock President	Columbia, SC
Department of Defense	Charleston	Don Mathews Qualilty Representative	Charleston, SC
INTERSTATE DIRECT SALES CUSTOMERS			
Cherokee County Cogeneration Corporation	Gaffney, SC	Bill Dykema Project Manager	Gaffney, SC
Kimberly Clark	Beech Island,, SC	Laura Dzamka A. Bryan Campanaro	Beech Island, SC
BASF Corporation	Anderson, SC	Bill Croker	Anderson, SC

CUSTOMERS SERVED BY NATURAL GAS UTILITIES

COMPANY	YEAR	RESIDENTIAL	COMMERCIAL & SMALL INDUSTRIAL	LARGE INDUSTRIAL	SALES FOR RESALE	TOTAL CUSTOMERS
SOUTH CAROLINA PIPELINE CORPORATION	1999	0	6	104	15	125
	1998	0	6	104	15	125
	1997	0	6	103	15	124
	1996	0	6	104	15	125
	1995	0	6	102	15	123
	1994	0	6	96	15	117
PIEDMONT NATURAL GAS COMPANY	1999	90,432	11,745	527	0	102,704
	1998	88,807	11,300	537	0	100,644
	1997	85,335	10,874	512	0	96,721
	1996	81,349	10,394	493	0	92,236
	1995	77,191	9,844	495	0	87,530
	1994	73,421	9,540	360	0	83,321
SOUTH CAROLINA ELECTRIC & GAS COMPANY	1999	233,301	24,627	454	0	258,382
	1998	228,614	24,400	500	0	253,516
	1997	224,577	23,963	494	0	249,034
	1996	220,755	23,378	466	0	244,599
	1995	216,300	22,699	459	0	239,458
	1994	212,398	22,085	469	0	234,952
UNITED CITIES GAS COMPANY	1999	4,667	740	29	0	5,436
	1998	4,609	731	29	0	5,369
	1997	4,642	727	31	0	5,400
	1996	4,532	702	31	0	5,265
	1995	4,387	684	29	0	5,100
	1994	4,261	668	27	0	4,956

NATURAL GAS SERVICE TO RESIDENTIAL CUSTOMERS

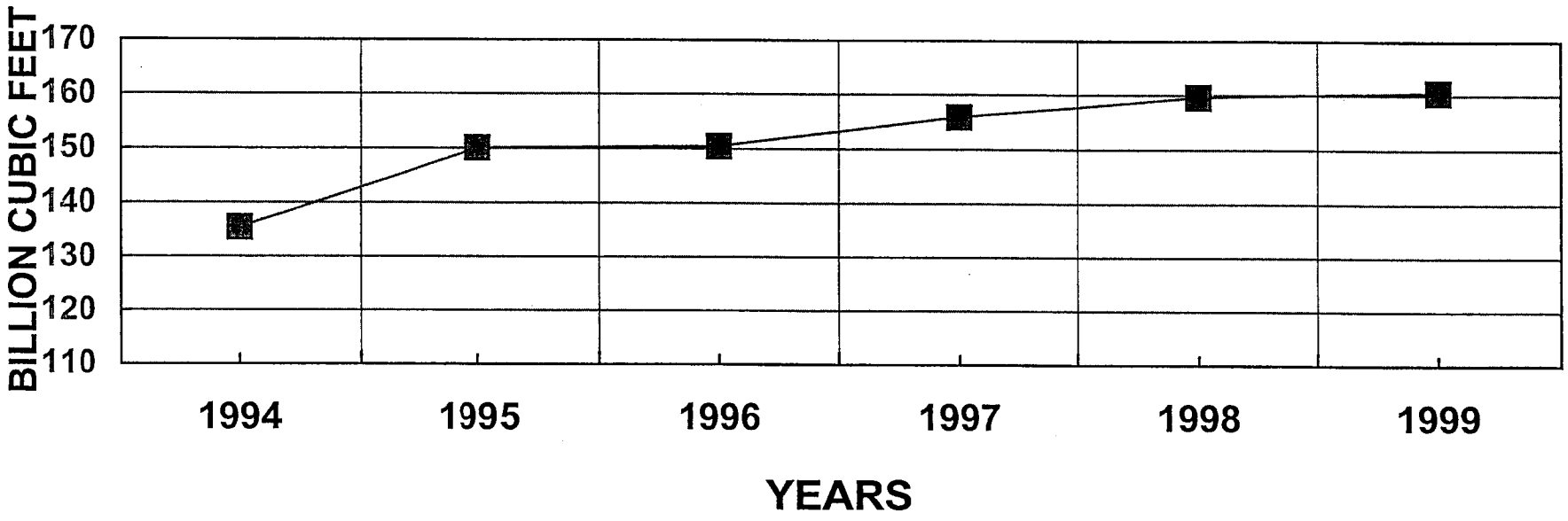
COMPANY	YEAR	RESIDENTIAL CUSTOMERS	RESIDENTIAL GAS SALES/DT	AVERAGE USE PER CUSTOMER/DT
PIEDMONT NATURAL GAS COMPANY	1999	90,432	6,083,701	67.3
	1998	88,807	5,990,632	67.5
	1997	85,335	6,004,421	70.4
	1996	81,349	6,782,802	83.4
	1995	77,191	5,639,952	73.1
	1994	73,421	5,370,024	73.1
SOUTH CAROLINA ELECTRIC & GAS COMPANY	1999	233,301	11,823,131	50.7
	1998	228,614	11,917,158	52.1
	1997	224,577	11,919,843	53.1
	1996	220,755	13,804,362	62.5
	1995	216,300	12,058,465	55.7
	1994	212,398	11,163,094	52.6
UNITED CITIES GAS COMPANY	1999	4,667	256,223	54.9
	1998	4,609	342,664	74.3
	1997	4,642	318,813	68.7
	1996	4,532	343,472	75.8
	1995	4,387	324,871	74.1
	1994	4,261	289,110	67.9

NATURAL GAS ANNUAL SALES

TOTAL SALES IN MCF

COMPANY	1999	1998	1997	1996	1995	1994
SOUTH CAROLINA PIPELINE CORPORATION	101,995,230	99,799,638	94,355,769	88,125,739	95,075,554	80,426,044
PIEDMONT NATURAL GAS COMPANY	16,439,260	17,646,067	21,954,977	22,350,567	17,607,328	21,629,115
SOUTH CAROLINA ELECTRIC AND GAS COMPANY	40,587,056	40,414,712	37,723,790	38,204,644	35,414,309	31,342,713
UNITED CITIES GAS COMPANY	1,528,413	1,772,609	1,884,499	1,797,407	1,992,856	2,085,704

JURISDICTIONAL NATURAL GAS SALES
1994 through 1999



B. ELECTRIC

The Utilities Department is responsible for providing the Commission with data and information necessary for the regulation of all privately-owned electric utilities operating in South Carolina. This regulation of the electric utilities is designed to provide adequate and reliable service at reasonable rates to the people of South Carolina while assuring that these utilities are provided an opportunity to earn a reasonable rate of return on the fair values of properties devoted to the public service.

AVAILABILITY OF ELECTRIC POWER

Carolina Power & Light Company(CP&L), Duke Power(Duke) and South Carolina Electric & Gas Company(SCE&G), the three major investor-owned electric utilities serving the State continue planning and building facilities and securing resources so that adequate electric power will be available for present customers and those who select to locate within the State.

Certain South Carolina preference customers are receiving power from the following Corps of Engineer Projects: Clarks Hill, Hartwell, and Richard B. Russell through transmission lines of the South Carolina Public Service Authority(Santee Cooper), Duke Power and South Carolina Electric & Gas Company. These Projects are included in the Southeastern Power Administration, also known as SEPA.

The VACAR Group of the Southeastern Electric Reliability Council is a group of electric utilities operating in Virginia, North Carolina and South Carolina and includes Carolina Power & Light Company, Duke Power, South Carolina Electric & Gas Company, South Carolina Public Service Authority, Virginia Power Company, as well as two smaller utilities (Yadkin and SEPA). This Council was formed to increase reliability of bulk electric power supply to the region and is one of the national groups which makes up several area councils. These companies exchange information on planning, construction, system loads and other matters affecting the bulk power supply within the area.

All three of the major investor-owned utilities in South Carolina are also purchasing power from small power producers and cogenerators as required by the Federal Energy Regulatory Commission under the Public Utility Regulatory Policies Act of 1978 (PURPA) to meet system loads.

Good planning and management has provided South Carolina with adequate and reliable electric power in the past and the organizations which generate and sell electric power in South Carolina continue to provide reliable power for the present and projected future requirements of the State.

GENERAL RATE CHANGES

The South Carolina electric consumer, after having enjoyed continually declining costs and rates from 1931 to 1969, experienced increases in rates beginning in 1970. The

increasing cost of money, construction, fuel and other items which go into the expense of providing electric service dictated the need for the Commission to grant increases to the utilities under its jurisdiction. These increases were designed to insure that the Utilities would be able to continue to provide adequate and reliable service while having the opportunity to recover the prudently incurred costs to serve the increasing demand.

Carolina Power & Light Company filed for an increase in February 1987 to cover a portion of the cost of the Harris Nuclear Plant and filed the companion request in March 1988. CP&L's last general rate increase occurred in August 1988.

Duke Power Company's last general rate increase was granted in November 1991 to include costs associated with the new Bad Creek Hydro facility. The Commission approved an overall rate decrease of approximately 6% effective June 1996 pursuant to decreasing buy-back power levels associated with the Catawba Nuclear Plant Sale Agreement.

South Carolina Electric & Gas Company filed an Application for a two-phase increase to be effective January of 1996 and 1997 to coincide with the commercial operation date and property tax liability of the coal-fired Cope Electric Generating Station, respectively. A determination was made in this matter in January 1996, resulting in a two-part increase totaling approximately 9% effective January 15, 1996 and January 1997, respectively. As part of its on-going regulatory responsibilities, the Commission ordered SCE&G to lower its rates by approximately 2% effective January 1999 after a finding that the Utility was earning in excess of its allowed return.

FUEL COST REVIEWS

In compliance with State statute, the Commission annually examines the fuel costs and plant operations for CP&L, Duke and SCE&G for prudency and minimization of total fuel costs. A public hearing is held for each Utility to establish a base fuel rate amount designed to recover the appropriate fuel expenses as determined by the Commission.

RATES

During 1999, the 982,055 residential customers in South Carolina served by the investor-owned electric utilities paid $1,013,201,927 for 13,540,112,000 KWHs of electricity. The average South Carolina residential customer used 13,788 KWHs annually at an average cost of $1,031.72 or 7.48 cents per KWH, a 1.51% decrease in usage, a 2.47% decrease in a total bill and a decrease of 1.06% in cost per KWH from 1998. In comparison, the average United States consumer paid 8.42 cents per KWH, a 3.33% decrease in cost per KWH from 1998 and 12.57% more per KWH than the average South Carolina residential ratepayer.

There were 174,295 commercial and small power customers of the investor-owned utilities who purchased 12,195,278,000 KWHs at an average rate of 6.12 cents per KWH, compared to the national average of 7.44 cents per KWH.

The 3,863 industrial customers of the investor-owned utilities in South Carolina purchased 21,709,965,000 KWHs at an average rate of 3.86 cents per KWH, compared to the national average of 4.58 cents per KWH.

TERRITORIAL ASSIGNMENT ACT

The General Assembly passed the "Territorial Assignment Act" in 1969 and the Commission, pursuant to the Act has required all 'electric suppliers' to file maps with the Commission showing distribution electric lines in existence as of July 1, 1969. As of July 1, 1971, mylar maps of all counties in South Carolina had been filed with the Commission and negotiations between the 'electric suppliers' had begun.

Assignment of territory in most of South Carolina has been agreed upon by 'electric suppliers', except some areas left unassigned, and Orders approving the assignment of these areas have been issued by the Commission. Service rights and territorial issues continue to be heard and adjudicated by the Commission.

SITING ACT

The 1971 General Assembly passed an Act which gave the Commission authority over Siting by way of the "UTILITY FACILITY SITING AND ENVIRONMENTAL PROTECTION ACT" effective January 1, 1972.

The Commission continues to receive and process applications for Certificates under this Act from various parties including IOU's, Qualifying Facilities (QF's) under PURPA and Exempt Wholesale Generators (EWG's).

The three major utilities provide the Commission with an annual report containing a minimum ten-year forecast of loads and resources including contemplated additional facilities and resources.

COMPETITION/RESTRUCTURING

The National Energy Policy Act of 1992 encouraged competition in the electric industry. As a result, The Federal Energy Regulatory Commission (FERC) sought to promote competition in the wholesale electric markets through the issuance of Order 888 on April 24, 1996. This Order required that all public utilities which own, control or operate facilities used for transmitting electric energy in interstate commerce, provide open access to these facilities on a non-discriminatory basis.

In December 1999, the FERC issued Order 2000 to encourage the voluntary formation of Regional Transmission Organizations (RTO's). The Order requires transmission owners or operators to file their intent to be a part of an RTO by October 15, 2000. The stated intent was to provide for a more efficient wholesale power market. The Order directs that RTO's be operational by December 15, 2001.

Electric restructuring in South Carolina continued to receive attention in both the House of Representatives and Senate throughout the 2000 Legislative session. Initial activity began when legislation was filed on the House side of the South Carolina General Assembly during the 1997 session addressing restructuring of the existing electric industry into a more competitive market.

The Public Service Commission of South Carolina continues to study, monitor and gather information from within South Carolina as well as throughout the country, in order to be in a position to provide knowledgeable insight and input on this complex, evolving process. As part of this process, the Commission, in August 1997, held an information gathering proceeding which provided a forum for interested persons and entities to present views on deregulation and restructuring of the electric industry in South Carolina. There were approximately thirty initial filings/inputs as a result of the public notice, followed by a comment period and the proceeding in August.

Most restructuring proposals contemplate customer choice of generation supplier while maintaining the basic status of the distribution system as it currently exists. In response to a Legislative request, and resulting from the fact gathering proceeding, the Commission submitted a *PROPOSED ELECTRIC RESTRUCTURING IMPLEMENTATION PROCESS* report to the South Carolina General Assembly on February 3, 1998. This document provided *only* a Process for implementing electric restructuring but did not address the fundamental question of 'whether restructuring in South Carolina is in the public interest?'. This question and several other major policy issues were recommended to be addressed and resolved by the General Assembly before proceeding with restructuring. The Report recognized South Carolina's enviable position in the areas of energy costs and economic development, and urged caution and careful consideration and deliberation as there may be little to gain and much to lose by being at the forefront of a restructuring movement. The Commission's *PROPOSED ELECTRIC RESTRUCTURING IMPLEMENTATION PROCESS* document may be accessed on the Commission's web page at http:www.psc.state.sc.us/publications/pubs.htm.

During the 1999 Legislative session, on the Senate side, The Task Force on Deregulation of South Carolina's Electric Industry was created under the direction of the Senate Judiciary Committee. The Task Force was formed to address regulations for the development of any electric utility deregulation legislation to be considered by the Senate. The Task Force has been divided into various subcommittees which meet on an on-going basis to discuss specific issues. The Subcommittees are: Subcommittee on Operations, Subcommittee on Financial Issues, Subcommittee on Consumer Issues, and the Subcommittee on Regulatory and Legal Issues. The Task Force's initial report was scheduled to be submitted to the Senate during the 2000 session.

In order to accomplish restructuring, it will likely require modifications of existing statutes, laws and regulations which will change the regulatory process and the manner in which electric utilities currently conduct operations in South Carolina. No South Carolina legislation had been finalized as of the end of the 2000 Legislative session pertaining to electric restructuring.

INVESTOR-OWNED UTILITIES INSTALLED GENERATING CAPABILITY IN SOUTH CAROLINA-1999

		Net Plant Capability (Megawatts)				
UTILITY / PLANT	Location (SC)	Fossil Steam	Internal Combustion Turbine	Nuclear Steam	Hydro	Total
Carolina Power & Light						
Darlington.....	Hartsville	-	812.00	-	-	812.00
H.B. Robinson.....	Hartsville	174.00	15.00	683.00	-	872.00
Total.....		174.00	827.00	683.00	-	1,684.00
Duke Power						
Bad Creek.....	Salem	-	-	-	1,065.00	1,065.00
Buzzard Roost.....	Chappels	-	196.00	-	12.00	208.00
Catawba.....	Rock Hill	-	-	282.00	-	282.00
Cedar Creek.....	Lancaster	-	-	-	33.00	33.00
Dearborn.....	Great Falls	-	-	-	36.00	36.00
Fishing Creek.....	Great Falls	-	-	-	40.00	40.00
Great Falls.....	Great Falls	-	-	-	24.00	24.00
Jocassee.....	Salem	-	-	-	610.00	610.00
Keowee.....	Six Mile	-	-	-	140.00	140.00
Lee.....	Williamston	370.00	90.00	-	-	460.00
Ninety Nine Island..	Cherokee Falls	-	-	-	10.00	10.00
Oconee.....	Newry	-	-	2,538.00	-	2,538.00
Rocky Creek.....	Great Falls	-	-	-	25.00	25.00
Wateree.....	Camden	-	-	-	66.00	66.00
Wylie.....	Rock Hill	-	-	-	61.00	61.00
Total.....		370.00	286.00	2,820.00	2,122.00	5,598.00
Lockhart Power						
Lockhart Power.....	Lockhart	-	-	-	17.40	17.40
South Carolina Electric & Gas						
Burton.....	Burton	-	29.00	-	-	29.00
Canadys.....	Canadys	415.00	-	-	-	415.00
Cogen South.....	N. Charleston	55.00	-	-	-	55.00
Coit.....	Columbia	-	30.00	-	-	30.00
Columbia.....	Columbia	-	-	-	10.00	10.00
Cope.....	Cope	410.00	-	-	-	410.00
Faber Place.....	Charleston	-	10.00	-	-	10.00
Fairfield.....	Parr	-	-	-	512.00	512.00
Hagood.....	Charleston	-	95.00	-	-	95.00
Hardeeville.....	Hardeeville	-	14.00	-	-	14.00
McMeekin.....	Irmo	252.00	-	-	-	252.00
Neal Shoals.....	Carlisle	-	-	-	5.20	5.20
Parr Shoals.....	Parr	-	60.00	-	14.00	74.00
Saluda.....	Irmo	-	-	-	206.00	206.00
Savannah River.....	Aiken	38.00	-	-	-	38.00
Stevens Creek.....	Augusta GA	-	-	-	9.00	9.00
Summer.....	Jenkinsville	-	-	635.00	-	635.00
Urquhart.....	Beech Island	250.00	86.00	-	-	336.00
Wateree.....	Wateree	700.00	-	-	-	700.00
Williams (GENCO).	Goose Creek	560.00	-	-	-	560.00
Willams.....	Goose Creek	-	49.00	-	-	49.00
Total.....		2,680.00	373.00	635.00	756.20	4,444.20
Total		3,224.00	1,486.00	4,138.00	2,895.60	11,743.60

1999 ELECTRIC KILOWATTHOUR GENERATION (excluding plant use) FROM JURISDICTIONAL FACILITIES OPERATING IN SOUTH CAROLINA

Company	Plant	Location (SC)	Fossil	IC Turbine	Nuclear	Hydro	Total Generation	Purchased Power (4)	Total
CP&L									
	Darlington.....	Hartsville	-	237,218,000	-	-	237,218,000	-	237,218,000
	H.B. Robinson.....	Hartsville	970,157,000	4,196,000	5,684,485,000	-	6,658,838,000	-	6,658,838,000
	Total.....		970,157,000	241,414,000	5,684,485,000	-	6,896,056,000	633,812,000	7,529,868,000
DUKE									
	Bad Creek.....	Salem	-	-	-	2,082,390,000	2,082,390,000	-	2,082,390,000
	Buzzard Roost.....	Chappels	-	25,602,000	-	28,672,000	54,274,000	-	54,274,000
	Catawba .....(1)	Rock Hill	-	-	2,241,140,000	-	2,241,140,000	-	2,241,140,000
	Cedar Creek.....	Lancaster	-	-	-	68,947,000	68,947,000	-	68,947,000
	Dearborn.....	Great Falls	-	-	-	101,214,000	101,214,000	-	101,214,000
	Fishing Creek.....	Great Falls	-	-	-	87,156,000	87,156,000	-	87,156,000
	Great Falls.....	Great Falls	-	-	-	8,559,000	8,559,000	-	8,559,000
	Jocassee.....	Salem	-	-	-	594,234,000	594,234,000		594,234,000
	Keowee.....	Six Mile	-	-	-	48,959,000	48,959,000	-	48,959,000
	Lee.....	Williamston	1,103,127,000	9,009,000	-	-	1,112,136,000	-	1,112,136,000
	Ninety Nine Island....	Cherokee Falls	-	-	-	40,688,000	40,688,000	-	40,688,000
	Oconee.....	Newry	-	-	19,836,917,000	-	19,836,917,000	-	19,836,917,000
	Rocky Creek.....	Great Falls	-	-	-	13,561,000	13,561,000	-	13,561,000
	Wateree.....	Camden	-	-	-	132,958,000	132,958,000	-	132,958,000
	Wylie.....	Rock Hill	-	-	-	84,759,000	84,759,000	-	84,759,000
	Total.....		1,103,127,000	34,611,000	22,078,057,000	3,292,097,000	26,507,892,000	697,491,000	27,205,383,000
LOCKHART									
	Lockhart.....	Lockhart	-	-	-	54,800,500	54,800,500	2,391,000	57,191,500
SCE&G									
	Burton.....	Burton	-	4,978,000	-	-	4,978,000	-	4,978,000
	Canadys.....	Canadys	1,155,390,000	-	-	-	1,155,390,000	-	1,155,390,000
	Cogen South	N. Charleston	352,649,000	-	-	-	352,649,000	-	352,649,000
	Coit.....	Columbia	-	7,392,000	-	-	7,392,000	-	7,392,000
	Columbia.....	Columbia	-	-	-	37,561,000	37,561,000	-	37,561,000
	Cope.....	Cope	2,819,585,000	-	-	-	2,819,585,000	-	2,819,585,000
	Faber Place.....	Charleston	-	317,000	-	-	317,000	-	317,000
	Fairfield.....	Parr	-	-	-	658,207,000	658,207,000	-	658,207,000
	Hagood.....(2)	Charleston	-	49,995,000	-	-	49,995,000	-	49,995,000
	Hardeeville.....	Hardeeville	-	1,744,000	-	-	1,744,000	-	1,744,000
	McMeekin.....	Irmo	1,750,400,000	-	-	-	1,750,400,000	-	1,750,400,000
	Neal Shoals.....	Carlisle	-	-	-	20,658,000	20,658,000	-	20,658,000
	Parr Shoals.....	Parr	-	16,455,000	-	60,087,000	76,542,000	-	76,542,000
	Saluda.....	Irmo	-	-	-	49,826,000	49,826,000	-	49,826,000
	Savannah River.....	Aiken	136,482,000	-	-	-	136,482,000	-	136,482,000
	Stevens Creek.....	Augusta GA	-	-	-	68,245,000	68,245,000	-	68,245,000
	Summer.....	Jenkinsville	-	-	4,908,698,000	-	4,908,698,000	-	4,908,698,000
	Urquhart.....	Beech Island	1,303,905,000	18,872,000	-	-	1,322,777,000	-	1,322,777,000
	Wateree.....	Wateree	4,581,028,000	-	-	-	4,581,028,000	-	4,581,028,000
	Williams.....(3)	Goose Creek	4,462,825,000	11,668,000	-	-	4,474,493,000	-	4,474,493,000
	Total.....		16,562,264,000	111,421,000	4,908,698,000	894,584,000	22,476,967,000	27,529,000	22,504,496,000
	Total S.C.		18,635,548,000	387,446,000	32,671,240,000	4,241,481,500	55,935,715,500	1,361,223,000	57,296,938,500

(1) Includes only Duke Power's 12.5% ownership.
(2) The fossil fueled Hagood steam-electric generating plant was retired from service effective 12-31-92.
(3) Williams Fossil generation purchased from South Carolina Generating Company (GENCO).
(4) Generation for purchases from S. C. Facilities for which SCPSC sets purchase price.

1999 SALES TO MUNICIPALITIES FOR RESALE

Municipality	Company	Megawatt Hours	Revenue $	Av. Rate Cents Per Kwh
Camden	CP&L	175,269	8,810,580	5.03
Clemson Univ.	Duke Power	125,457	4,168,765	3.32
Due West	Duke Power	11,632	463,028	3.98
Greenwood**	Duke Power			
Prosperity	Duke Power	11,116	400,400	3.60
Seneca**	Duke Power			
PMPA*	Duke Power	175,268	12,979,006	7.41
		323,473	18,011,199	5.57
Union	Lockhart	136,773	5,979,792	4.37
McCormick	SCE&G	21,292	982,785	4.62
Orangeburg	SCE&G	868,049	27,487,154	3.17
Winnsboro	SCE&G	88,774	3,183,212	3.59
		978,115	31,653,151	3.24
Total		1,613,630	64,454,722	3.99

*Piedmont Municipal Power Agency

** Duke Power did not provide firm power directly to these entities during this period

SALE OF ELECTRIC POWER IN SOUTH CAROLINA BY JURISDICTIONAL ELECTRIC UTILITIES 1999

Class of Service	Kilowatt Hours Sold	No. of Customers	Revenue $
Residential	13,540,112,000	982,055	1,013,201,927
Commercial and Small Power	12,195,278,000	174,295	746,918,629
Industrial	21,709,965,000	3,863	837,994,601
Street Lighting	116,082,000	3,466	11,354,202
Total Retail Sales	47,561,437,000	1,163,679	2,609,469,359
Municipal for Resale	1,613,630,000	9	64,454,722
Cooperatives	1,021,525,000	4	53,448,123
Total	50,196,592,000	1,163,692	2,727,372,204

RESIDENTIAL SERVICE JURISDICTIONAL
ELECTRIC UTILITIES OPERATING IN SOUTH CAROLINA
1999

Company	Kilowatt Hours	No. of Customers	Revenues $	Avg. Rate Cents Per KWH	Annual KWH Per Customer	Avg. Annual Bill $
Carolina Power & Light.....	1,898,980,000	132,450	148,176,400	7.80	14,337	1,118.73
Duke Power.....	5,307,711,000	398,322	364,748,000	6.87	13,325	915.71
Lockhart Power.....	64,865,000	5,110	4,624,981	7.13	12,694	905.08
South Carolina Electric & Gas...	6,268,556,000	446,173	495,652,546	7.91	14,050	1,110.90
Total.....	13,540,112,000	982,055	1,013,201,927	7.48	13,788	1,031.72

SOUTH CAROLINA PUBLIC SERVICE COMMISSION
RESIDENTIAL ELECTRIC BILL COMPARISON
JURISDICTIONAL ELECTRIC UTILITIES
AS OF JUNE 30, 2000

	CP&L (RES)		SCE&G (8)		DUKE (RS-2)	LOCKHART (R)
	(Jul-Oct)	(Nov-Jun)	(Jun-Sep)	(Oct-May)	(Jan-Dec)	(Jan-Dec)
EFFECTIVE:	APRIL 1, 2000		MAY 1, 2000		JUNE 1, 2000	JUNE 30, 2000
KWH/MONTH	$	$	$	$	$	$
0	6.50	6.50	6.50	6.50	6.16	6.00
100	14.19	14.19	13.74	13.74	12.56	12.70
250	25.74	25.74	24.59	24.59	22.15	22.76
500	44.97	44.97	42.68	42.68	38.14	39.52
600	52.66	52.66	49.91	49.91	44.54	46.22
800	68.05	68.05	64.38	64.38	57.73	59.63
1000	83.44	81.44	80.62	77.97	70.12	73.04
1500	121.91	114.91	121.21	111.95	109.55	110.46
2000	160.38	148.38	161.80	145.92	148.97	147.88
2500	198.85	181.85	202.39	179.90	188.40	185.30
3000	237.32	215.32	242.98	213.87	227.83	222.72
4000	314.26	282.26	324.16	281.82	306.68	297.56
5000	391.20	349.20	405.34	349.77	385.53	372.40

RESIDENTIAL SERVICE STATISTICAL COMPARISON MAJOR JURISDICTIONAL ELECTRIC UTILITIES OPERATING IN SOUTH CAROLINA

Company	Year	Kilowatthours	No. of Customers	Revenues $	Avg Rate Cents per Kwh	Annual KWH per Customer	Avg Annual Bill $
CP&L							
	1932	7,503,977	10,204	458,118	6.11	735	44.90
	1935	10,939,600	11,731	494,501	4.52	933	42.15
	1940	26,657,500	18,196	758,002	2.84	1,465	41.66
	1950	126,559,100	49,809	2,955,715	2.34	2,541	59.34
	1960	350,927,100	69,435	6,790,603	1.94	5,054	97.80
	1965	486,304,700	73,664	8,597,603	1.77	6,602	116.71
	1970	840,720,400	82,366	13,642,891	1.62	10,207	165.64
	1975	1,072,863,827	92,596	31,416,152	2.93	11,587	339.28
	1980	1,362,446,803	100,335	58,380,674	4.28	13,579	581.86
	1985	1,332,833,000	108,870	95,214,114	7.14	12,242	874.57
	1990	1,565,239,000	117,040	130,677,901	8.35	13,374	1,116.52
	1991	1,591,083,000	118,241	130,617,041	8.21	13,456	1,104.67
	1992	1,606,922,000	119,789	130,299,803	8.11	13,415	1,087.74
	1993	1,751,078,000	121,668	141,621,008	8.09	14,392	1,164.00
	1994	1,667,067,000	123,964	135,554,465	8.13	13,448	1,093.50
	1995	1,808,552,000	124,894	144,961,042	8.02	14,481	1,160.67
	1996	1,864,666,000	128,426	148,400,552	7.96	14,519	1,155.53
	1997	1,800,241,000	130,015	141,878,947	7.88	13,846	1,091.25
	1998	1,893,745,000	131,357	148,000,840	7.82	14,417	1,126.71
	1999	1,898,980,000	132,450	148,176,400	7.80	14,337	1,118.73
Duke Pow	1932	13,514,460	22,376	756,739	5.60	604	33.82
	1935	19,625,277	27,481	844,898	4.31	714	30.74
	1940	46,718,561	41,771	1,479,019	3.17	1,118	35.41
	1950	267,271,888	100,973	5,952,778	2.23	2,647	58.95
	1960	813,239,146	155,543	16,026,582	1.97	5,228	103.04
	1965	1,168,815,918	175,944	21,478,962	1.84	6,643	122.08
	1970	2,023,344,799	210,073	34,946,803	1.73	9,632	166.36
	1975	2,824,847,000	251,187	84,049,250	2.98	11,246	334.61
	1980	3,577,197,000	280,843	144,639,000	4.04	12,737	515.02
	1985	3,665,154,000	308,491	224,197,000	6.12	11,881	726.75
	1990	4,307,688,000	338,273	304,220,000	7.06	12,734	899.33
	1991	4,448,761,000	343,887	316,987,000	7.13	12,937	921.78
	1992	4,493,299,000	349,016	322,470,000	7.18	12,874	923.94
	1993	4,844,346,000	354,114	352,334,000	7.27	13,680	994.97
	1994	4,602,690,000	360,403	333,602,000	7.25	12,771	925.64
	1995	4,964,054,000	367,485	358,640,000	7.22	13,508	975.93
	1996	5,165,151,000	374,707	363,331,000	7.03	13,785	969.64
	1997	4,940,811,000	382,752	339,076,000	6.86	12,909	885.89
	1998	5,211,150,000	390,736	359,865,000	6.91	13,337	920.99
	1999	5,307,711,000	398,322	364,748,000	6.87	13,325	915.71
	1932	16,078,367	26,062	1,026,706	6.39	617	39.39
SCE&G	1935	24,173,590	29,106	1,125,266	4.65	831	38.66
	1940	58,901,367	44,014	1,893,465	3.21	1,338	43.02
	1950	238,937,234	97,699	6,200,950	2.60	2,446	63.47
	1960	850,217,186	161,482	18,394,090	2.16	5,265	113.91
	1965	1,281,895,086	188,343	25,858,455	2.02	6,806	137.29
	1970	2,250,612,558	228,417	42,866,987	1.90	9,853	187.67
	1975	2,893,003,110	263,711	106,338,964	3.68	10,970	403.24
	1980	3,743,532,858	297,580	187,748,480	5.02	12,580	630.92
	1985	4,032,261,000	336,253	311,277,888	7.72	11,992	925.73
	1990	5,082,965,000	381,320	353,138,617	6.95	13,330	926.10
	1991	5,153,506,000	389,070	361,582,790	7.02	13,246	929.35
	1992	5,155,889,000	395,471	353,655,540	6.86	13,037	894.26
	1993	5,650,759,000	401,427	402,718,720	7.13	14,077	1,003.22
	1994	5,311,139,000	407,055	398,820,501	7.51	13,048	979.77
	1995	5,726,815,000	413,207	425,486,416	7.43	13,859	1,029.72
	1996	5,939,703,000	419,789	466,364,247	7.85	14,149	1,110.95
	1997	5,647,185,000	427,375	452,352,802	8.01	13,214	1,058.44
	1998	6,323,764,000	436,693	507,201,355	8.02	14,481	1,161.46
	1999	6,268,556,000	446,173	495,652,546	7.91	14,050	1,110.90

ORGANIZATIONS FURNISHING RETAIL ELECTRIC SERVICE IN SOUTH CAROLINA AS OF JUNE 30, 2000

COMPANY	MANAGING OFFICER, ADDRESS	PHONE NUMBER
PRIVATELY OWNED		
Carolina Power & Light Company	Mr. William Cavanaugh III, Chairman, Pres. & CEO P.O. Box 1551 CPB-12, Raleigh, NC 27602-1551	(919)546-3560
Duke Power Company	Mr. William A. Coley, Group President P. O. Box 10006, Charlotte, NC 28201-1006	(704)594-6200
South Carolina Electric & Gas Company	Mr. William B. Timmerman, Chairman and CEO SCE&G, Columbia, SC 29218	(803)748-3693
Lockhart Power Company	Mr. Leslie Anderson, GM & Assist. Treasurer P. O. Box 10, Lockhart, SC 29364	(864)545-2211
Related Organization		
Public Service Commission Of S. C.	Mr. Gary E. Walsh, Executive Director P. O. Drawer 11649, Columbia, SC 29211	(803)896-5133
STATE OWNED		
S. C. Public Service Authority	Mr. T. Graham Edwards, President & CEO P. O. Box 2946101, Moncks Corner, SC 29461-2901	(843)761-7024
CONSUMER OWNED		
Aiken Electric Cooperative	Mr. Gary L. Stooksbury, CEO P. O. Box 417, Aiken, SC 29802-0417	(803)649-6245
Berkeley Electric Cooperative	Mr. Ervin E. Strickland, Jr., President & CEO P. O. Box 1234, Moncks Corner, SC 29461-1234	(843)761-8200
Black River Electric Cooperative	Mr. C. H. Leaird, President & CEO P. O. Box 130, Sumter, SC 29151-0130	(803)469-8060
Blue Ridge Electric Cooperative	Mr. Charles E. Dalton, President & CEO P. O. Box 277, Pickens, SC 29671	(864)878-6326
Broad River Electric Cooperative	Mr. J. Richard Baines, President & CEO P. O. Box 2269, Gaffney, SC 29342	(864)489-5737
Central Electric Cooperative(1)	Mr. C. Pinckney Roberts, President & CEO P. O. Box 1455, Columbia, SC 29202	(803)779-4975
Coastal Electric Cooperative	Mr. Lawrence J. Hinz, CEO 2269 Jefferies Hwy, Walterboro, SC 29488	(843)538-5700
Edisto Electric Cooperative	Mr. David E. Felkel, President & CEO P. O. Box 547, Bamberg, SC 29003	(803)245-5141
Fairfield Electric Cooperative	Mr. William L. Hart, CEO P. O. Box 150, Winnsboro, SC 29180	(803)635-4621

Haywood Electric Cooperative	Mr. E. L. Ayers, General Manager 1819 Asheville Rd., Waynesville, NC 28786	(800)951-6088
Horry Electric Cooperative	Mr. James P. Howle, Ex V. P. & CEO P. O. Box 119, Conway, SC 29528-0119	(843)248-2211
Laurens Electric Cooperative	Mr. J. David Wasson, Jr., President & CEO P. O. Box 700, Laurens, SC 29360	(864)682-3141
Little River Electric Cooperative	Mr. Roland L. White, General Manager P. O. Box 220, Abbeville, SC 29620	(864)459-2141
Lynches River Electric Cooperative	Mr. Edward S. Drozd, President & CEO P. O. Box 308, Pageland, SC 29728	(843)672-6111
Marlboro Electric Cooperative	Mr. William L. Fleming, President & CEO P. O. Drawer 1057, Bennettsville, SC 29512	(843)479-3855
Mid-Carolina Electric Cooperative	Mr. Jack F. Wolfe, Jr., President & CEO P. O. Drawer 669, Lexington, SC 29071	(803)749-6555
New Horizon Electric Cooperative(3)	Mr. Charles L. Compton, President & CEO P. O. Box 1169, Laurens, SC 29360	(864)682-3159
Newberry Electric Cooperative	Mr. Daniel P. Murphy, President & CEO P. O. Box 477, Newberry, SC 29108	(803)276-1121
Palmetto Electric Cooperative	Mr. G. Thomas Upshaw, President & CEO P. O. Box 820, Ridgeland, SC 29936-0820	(843)726-5551
Pee Dee Electric Cooperative	Mr. Robert W. Williams, Jr., President & CEO P. O. Box 491, Darlington, SC 29540	(843)665-4070
Saluda River Electric Cooperative(2)	Mr. Charles L. Compton, President & CEO P. O. Box 929, Laurens, SC 29360	(864)682-3169
Santee Electric Cooperative	Mr. Floyd I. Keels, President & CEO P. O. Box 548, Kingstree, SC 29556	(843)354-6187
Tri-County Electric Cooperative	Mr. Robert G. Wannamaker, General Manager P. O. Box 217, St. Matthews, SC 29135-0217	(803)874-1215
York Electric Cooperative	Mr. Robert O. Williams, President & CEO P. O. Box 150, York, SC 29745	(803)684-4247

<u>Related Organization</u>

Electric Cooperatives of South Carolina	Mr. Fred A. Cole, President & CEO 808 Knox Abbott Drive, Cayce, SC 29033	(803)796-6060

(1) Generation and Transmission Cooperative only
(2) Generation Cooperative only
(3) Transmission Cooperative only

MUNICIPALLY OWNED

City of Abbeville	Mr. R. Mark Hall, Utilities Director P. O. Box 639, Abbeville, SC 29620	(864)459-4518
Bamberg Board of Public Works	Mr. Bruce G. Ellis, Manager P. O. Box 300, Bamberg, SC 29003	(803)245-5128
City of Bennettsville	Mr. Max Alderman, Administrator P. O. Box 1036, Bennettsville, SC 29512	(843)479-9001
City of Camden	Ms. Rebecca M. Mattey, Public Works Director P. O. Box 7002, Camden, SC 29020	(803)425-6045
City of Clinton	Mr. Ralph E. Lewis, Director of Public Utilities P. O. Box 748, Clinton, SC 29325	(864)833-7520
Town of Due West	Mr. Lewis Saxton, Utility Superintendent P. O. Box 278, Due West, SC 29639	(864)379-2385
Easley Combined Utility System	Mr. Joel D. Ledbetter, General Manager P. O. Box 619, Easley, SC 29641	(864)859-4013
Gaffney Board of Public Works	Mr. Donnie L. Hardin, General Manager P. O. Box 64, Gaffney, SC 29342	(864)488-8801
City of Georgetown	Mr. Alan J. Loveless, Electric Utility Manager P. O. Box 1146, Georgetown, SC 29442	(843)546-5632
Greenwood Commission of Public Works	Mr. Ed Miller, Director of Electric Utilities P. O. Box 549, Greenwood, SC 29648	(864)942-8150
Greer Commission of Public Works	Mr. Tony E. Farr, Manager of Electric Operations P. O. Box 216, Greer, SC 29652	(864)848-5514
Laurens Commission of Public Works	Mr. Coleman F. Smoak, General Manager P. O. Box 349, Laurens, SC 29360	(864)984-0481
McCormick Commission of Public Works	Mr. Benjamin Lewis, Superintendent 214 Calhoun Street, McCormick, SC 29835	(864)465-2224
City of Newberry	Mr. Charles Guerry, Utilities Director P. O. Box 538, Newberry, SC 29108	(803)321-1018
Orangeburg Dept. of Public Utilities	Mr. John Bagwell, Director, Electric Division P. O. Box 1057, Orangeburg, SC 29116	(803)534-2821
Town of Prosperity	Mr. Fred Sexton, Director of Public Works P. O. Box 36, Prosperity, SC 29127	(803)364-2622
City of Rock Hill	Mr. Jimmy Bagley, Electrical Engineer P. O. Box 11706, Rock Hill, SC 29731	(803)329-5518

Seneca Light & Water Plant	Mr. Gregory P. Dietterick, Director of Utilities P. O. Box 4773, Seneca, SC 29679	(864)885-2715
City of Union	Mr. Charles H. Potts, Administrator P. O. Box 987, Union, SC 29379	(864)429-1700
Westminster Commission of Public Works	Mr. K. C. Price, Utilities Director P. O. Box 399, Westminster, SC 29693	(864)647-5071
Town of Winnsboro	Mr. Charles W. Medlin, Director of Electric Utilities P. O. Box 209, Winnsboro, SC 29180	(803)635-3330

Related Organizations

S.C. Assoc. of Municipal Power Systems	Mr. Gregory P. Dietterick, President P. O. Box 12109, Columbia, SC 29211	(803)799-9574
Municipal Association of South Carolina	Mr. Howard Duvall, Executive Director P. O. Box 12109, Columbia, SC 29211	(803)799-9574
Piedmont Municipal Power Agency	Mr. Don Ouchley, General Manager 121 Village Drive, Greer, SC 29651	(864)877-9632

Areas Served by Power Companies Operating in South Carolina June 30, 2000

Power Company	Territory Served	Managing Officer	Home Office
Carolina Power & Light	Andrews, Ashland, Auburn, Aynor, Bethea, Bethune, Bishopville, Blaney, Blenheim, Brittons Neck, Brogden, Cades, Carterville, Cheraw, Chesterfield, Clio, Coward, Darlington, Dillion, Dovesville, Drake, Ebenezer, Effingham, Elliot, Florence, Galivants Ferry, Greeleyville, Green Sea, Hagood, Hamer, Hartsville, Heineman, Hemingway, Horatio, Jefferson, Johnsonville, Kingstree, Lake City, Lake View, Lamar, Lane, Latta, Little Rock, Lugoff, Lynchburg, Lydia, Manning, Manville, Marion, Mars Bluff, Mayesville, McBee, McColl, Motbridge, Mt. Croghan, Mullins, Nesmith, New Zion, Nichols, North Mullins, Oats, Olanta, Oswego, Pageland, Pamplico, Patrick, Paxville, Pinewood, Rembert, Ruby, Salters, Sardinia, Scranton, Sellers, Shannontown, Shaw AFB, Society Hill, South Lynchburg, South Marion, Stateburg, Stokes Bridge, St. Paul, Summerton, Sumter, Tatum, Timmonsville, Turbeville, Wallace, Wedgefield, West Marion, Williamsburg, Willis, Winona, Zion.	William Cavanaugh, III	Raleigh, NC
Duke Power	Anderson, Antreville, Arcadia, Arlington, Arkwright, Barksdale, Blacksburg, Blair, Boiling Springs, Bon Avon, Brandon, Broadway, Calhoun, Camp Sevier, Campobello, Crampton, Cashville, Catawba, Cedar Springs, Centerville, Central, Cherokee Springs, Chesnee, Chester, Chick Springs, City View, Clevedale, Cleveland, Clifton Mills, Clinton, Clover, Cokesbury, Cold Point, Concord, Conestee, Converse, Cowpens, Cresent, Cross Hill, Deans Bridge, Delphia, Disputanta, Donalds, Drayton, Duncan, East Gaffney, Edgemoor, Elgin, Enoree, Equinox Mills, Eureka, Evansville, Fairforest, Fairmont, Filbert, Fingerville, Flat Rock, Flat Woods, Fork Shoals, Fort Lawn, Fort Mill, Fountain Inn, Gaffney, Glendale, Glenn Springs, Gluck, Gowensville, Gramling, Grassy Pond, Gray Court, Gray's Gin, Great Falls, Greenville, Greer, Harris, Haynes, Hickory Grove, Hickory Tavern, Hillcrest, Hodges, Holly Springs, Honea Path, Inman, Iva, King's Creek, Kershaw, La France, Lancaster, Lando, Landrum, Langford Station, Laurens, Leslie, Lewis Turnout, Level Land, Liberty, Lone Oak, Lowrys, Lyman, Madden, Marietta, Mascot, Maud, Mauldin, Mayo, McConnells, Midway, Monaghan, Moore, Mountville, Mountain Creek, Mt. Gallagher, New Prospect, Newry, Ninety-Six, (continued)	William A. Coley	Charlotte, NC

Areas Served by Power Companies Operating in South Carolina June 30, 2000

Power Company	Territory Served	Managing Officer	Home Office
Duke Power (continued)	Norris, Ora, Orrville, Owings, Pacolet, Pauline, Pelham, Pelzer, Pendleton, Pickens, Piedmont, Popular Springs, Princeton, Reidsville, Renfrew, Richburg, Rodman, Roebuck, Salem Church, Sandy Springs, Saxon, Sedalia, Sharon, Sigsbee, Simpsonville, Six Mile, Smyrna, Spartanburg, Springdale, Starr, Switzer, Taylors, Tigerville, Tirzah, Townville, Travelers Rest, Trough Shoals, Tucapan, Una, Valley Falls, Verdery, Walhalla, Ware Shoals, Waterloo, Watts Mills, Wellford, West Greenville, West Pelzer, West Union, White Stone, Whitmire, Whitney, Woodruff, York.	William A. Coley	Charlotte, NC
Lockhart Power	Adamsburg, Cross Anchor, Cross Keys, Jonesville, Lockhart, Monarch, Pacolet Mills, Sedalia.	L. S. Anderson	Lockhart, SC
South Carolina Electric & Gas	Arden, Ballentine, Batesburg, Blythewood, Bowman, Cameron, Carlisle, Cayce, Chapin, Chappells, College Place, Columbia, Cordova, Creston, Dentsville, Eastover, Eau Claire, Edgewold, Edgewood, Elloree, Forest Acres, Fort Motte, Gadsden, Gaston, Gilbert, Hopkins, Hyatts, Irmo, Jenkinsville, Johnston, Leesville, Lexington, Little Mountain, Livingston, Lykes, Monetta, Neeses, North, Norway, Parler, Parr, Peak, Pelion, Perry, Pomaria, Pontica, Red Bank, Ridge Spring, Ridgeway, Ridgewood, Rion, Rockton, Rowesville, Royster, Salley, Saluda, Santuck, Seivern, Shelton, St. Mattews, Summit, Swansea, Trenton, Wagener, Ward, West Columbia, White Rock, Woodford. Territory absorbed from South Carolina Power Co. (March 31, 1950) Adams Run, Aiken, Allendale, Ashley Junction, Ashley Phosphate, Awendaw, Bamberg, Barnwell, Bath, Beech Island, Beaufort, Belvedere, Berry Hill, Blackville, Bluffton, Bordeaux, Boyer, Branchville, Brunson, Burnettown, Burton, Calhoun Falls, Canadys, Charleston, Cherokee, Chicora, Clarks Hill, Clearwater, Connors, Cooper Yard, Coosawatchie, Cope, Cottageville, Crocketville, Dale, Denmark, Dorchester, Drayton Hall, Dunbarton, Dupont, Early Branch, Edgefield, Edisto Island, Ehrhardt, Elko, Estill, Eutawville, Fairfax, Furman, Garnett, Gloverville, Goodrich, Govan, Grahamville, Graniteville, Green Pond, Hampton, Hanahan, Hardeeville, Harleyville, Hendersonville, Holly Hill, Horse Pond, Isle of Palms, James' Island, Jedburg, (continued)	William B. Timmerman	Columbia, SC

Areas Served by Power Companies Operating in South Carolina June 30, 2000

Power Company	Territory Served	Managing Officer	Home Office
South Carolina Electric & Gas (continued)	John's Island, Johnstown, Kline, Langley, Lincolnville, Lodge, Luray, Madison, Magnolia, Maryville, McClellanville, Meggett, Myers, Midland Park, Miley, Modoc, Montmorenci, Mt. Carmel, Mt. Pleasant, New Ellenton, North Augusta, North Charleston, Olar, Parksville, Plum Branch, Pocotaligo, Port Royal, Pritchardsville, Ravenel, Reevesville, Rosinville, Ridgeland, Ridgeville, Round O, Ruffin, Scotia, Seigling, Sheldon, Six Mile, Smoaks, Snelling, Springfield, St. Andrew's Parish, St. George, Sullivan's Island, Summerville, Switzerland, Sycamore, Ten Mile, Tillman, Troy, Ulmer, Vance, Varnville, Vaucluse, Walterboro, Warrenville, White Pond, Williams, Willington, Williston, Windsor, Yemassee, Yonges Island.	William B. Timmerman	Columbia, SC
South Carolina Public Service Authority (Santee Cooper)	Atlantic Beach, Burgess, Conway, Cherry Grove Beach, Crescent Beach, Floral Beach, Ingram Beach, Loris, Little River, Moncks Corner, Myrtle Beach, Murrell's Inlet, Ocean Drive Beach, Socastee, Wampee, St. Stephen.	T. Graham Edwards	Moncks Corner, SC

C. TELECOMMUNICATIONS

The Utilities Department is responsible for the work necessary for the regulation of rates, compliance with tariffs, and quality of service pertaining to twenty-seven (27) Incumbent Local Exchange Carriers (ILECs) and five hundred and seven (507) companies that are certificated to provide interexchange and basic long distance services.

During 1996, The Congress and the South Carolina General Assembly passed landmark legislation which has impacted the Commission and its Utilities Department. Congress enacted the 1996 Telecommunications Act. On a state basis, the Governor signed legislation, Act 354, on May 29, 1996. These two legislative changes set the groundwork for entry of competitors in the local telephone markets. New carriers, as allowed by law, are beginning to compete with the Incumbent Local Exchange Carriers (ILEC). As of June 30, 2000, the Commission has authorized one hundred and eighty nine (189) local competitive carriers. These new entrants are called Competitive Local Exchange Carriers (CLECs). The new laws set forth provisions which need to be addressed or accomplished before these carriers may begin their operations. Some of these provisions such as establishment of rates, terms and condition of interconnection of networks, and universal service issues, which require specific Commission action, have already been completed, or are currently under review.

To be able to better serve the needs of the customer, who expects better service without delays, equipment failures, or inaccurate billing, the Staff monitors the operations of all the jurisdictional telecommunications companies under the regulation of the Commission. These inspections and procedural evaluations are in the form of facilities inspections, cable tests, complaint visits, and compliance reviews pertaining to business office and other general operations of the Companies. Fifty-nine (59) compliance reviews were performed during the year to determine the condition of telecommunications networks, the quality of service being rendered, and compliance with the Commission regulation governing the operations of the telecommunications utilities.

The Staff maintains updated files regarding tariffs, Commission Orders, territorial maps, and other pertinent data. The Department was involved in one hundred and seventeen (117) formal hearings involving telecommunications companies. In addition, seven hundred seventy-three (773) tariff filings covering new services or revisions to existing services and rates were reviewed and processed by the Staff pursuant Commission regulatory policy.

The telecommunications companies have continued to make large investments to improve their central offices, outside plant, and toll equipment in an endeavor to cope with their constantly expanding and changing subscriber base and the subscribers' desires for new and innovative telecommunication services and competitive alternatives. The Staff has strived to stay abreast of the needs of the subscriber and the changing industry by maintaining a close working relationship with the Companies, other state and regulatory agencies in order to better serve all affected parties.

D. WATER AND WASTEWATER

The majority of water and wastewater utilities operating in the State of South Carolina are owned and operated by municipalities, counties, public water and sewer districts, public water and sewer authorities and Commission of Public Works. These utilities are exempt, by state statute, from jurisdiction of the Public Service Commission. As of June 30, 2000, there were 31 water companies, 22 wastewater companies and 22 combined water and wastewater companies regulated by the Public Service Commission of South Carolina.

There was three (3) new water utilities granted a Certificate of Public Convenience and Necessity during the fiscal year, and three (3) systems transferred to other utilities or utilities not regulated by this Commission.

More stringent demands by state and federal agencies, higher operating and maintenance costs, wages and supplies, caused four (4) water and wastewater companies, operating in this state, to apply to the Commission for authority to increase their rates and charges for water and wastewater service.

As prescribed by law and after proper advertisement, public hearings were held on each application for adjustments in water and wastewater rates and charges.

Prior to issuing a Certificate of Public Convenience and Necessity to a water and wastewater utility, the Commission, among other items, required a performance bond in accordance with Section §58-5-270 of the 1976 Code of Laws of South Carolina as amended, complete cost and rate data, approval of adequate design, and supply potential, plat of proposed service area and copy of engineering plans and specifications.

COMPANIES PROVIDING SEWER AND/OR WATER SERVICE
June 30, 1999 to July 1, 2000

COMPANY	TYPE OF SYSTEM	CONTACT NAME	ADDRESS	PHONE
AAA Utilities, Inc.	Both	J.E. Swearingen	1019 Reynord Circle, W. Columbia, SC 29169	(803) 755-1203
Alpine Utilities	Sewer	Donald Dial	2712 Middleburg Drive #208, Columbia, SC 29204-2415	(803) 799-9663
Ashley Oaks	Water	M.D. Shelly	209 Blythewood Road, Blythewood, SC 29016	(803) 786-1414
Avondale Mills, Inc.	Both	Ted Gantt	P.O. Box 128, Graniteville, SC 29829-0128	( ) 663-5434
Barnwell (T.J.) Utility, Inc.	Sewer	T.J. Barnwell	Box 15967, Savannah, GA 31416	(912) 921-7776
Utilities of S.C. (dba) Blue Ribbon Water Corp	Water	Haskell Marsh	104 Corporate Blvd, Suite 411, W. Columbia, SC 29169	796-2870
AquaSource dba Brookside Sewer District	Sewer	Beach Law Firm		
Bush River Utilities, Inc.	Sewer	Keith Parnell	P.O. Box 887, Lexington, SC 29072	(803) 359-4803
CUC, Inc.	Both	Billy F. Burnett	2109 Timberlane Drive, Florence, SC 29501	669-0130
Carolina Water Serv., Inc.	Both	Sam Davis	P.O. Drawer 4509, Cayce/W. Cola, SC 29171-4509	(803) 796-9545
Courtenay Utilities, Inc. c/o U.S. Utilities, Inc.	Both	Haskell Marsh	104 Corporate Blvd., W. Cola., SC 29169	(803) 796-2870
Cox (J.C.) Utilities, Inc.	Sewer	Jeff Or Tommy Ellison	33 Lester Rd., Williamston, SC 29697	(864) 847-9123
Development Service, Inc.	Sewer	Keith Parnell	P.O. Box 887, Lexington, SC 29072	(803) 359-4803
Dowd Water Systems, Inc.	Water	Sue Dowd	77 Dowd Road, Prosperity, SC 29127	(803) 345-2285
Duke Power Co.	Water	Mike Snow	P.O. Box 158, Anderson, SC 29622	260-5405
E & R Partnership	Water	Timothy P. Oliver	Rt. 3, Box 1295, Summerton, SC 29148 (803) 485-2089-home	(803) 435-1535
Eagle Point Water Co., Inc.	Water	Reece Williams	717 King St., Columbia, SC 29205	(843) 606-9224
Elgin Estates, Inc.	Sewer	Charnell G. Peake	9357 Two Notch Road, Columbia, SC 29223	788-4370
Ferguson Water System	Water	Curtis Ferguson	247 Stokes Hollow Road, Iva, SC 29655	348-6964
Floydville Community Water Sys	Water	James E. Rogers Sr	917 Mount Mariah Rd., Greenwood, SC 29646	227-9180
Ga. Water & Well Serv., Inc.	Water	Charles F. Carson	259 Wynburn Ave., Athens, Ga 30601	
Gatewood Treatment Plant	Sewer	Calhoun Mays, III	132 W. Cambridge Ave., Greenwood, SC 29648	229-2500
Gnato's Utility	Water	W.H. Waden	P.O. Box 1333, High Point, NC 27261	919-841-3494
Goat Isl. Water & Sewer Co. Inc.	Both	James C. Tigpen	P.O. Box 700, Summerton, SC 29148	803-478-2000
Guerin Creek W/Water Utility Inc	Sewer	Doug LinSCott	1111 Chuck Dawley Blvd., Mt. Pleasant, SC 29464	884-4952
H & H Enterprises	Water	Larry Harrison	P.O. Box 36878, Rock Hill, SC 29732 (cell ph. 325-5679)	(803) 817-7563 (803) 909-7210
Haig Point Utility Co., Inc.	Both	Benny K. Jones	P.O. Drawer 7319, Hilton Head Island, SC 29938	686-9208

COMPANIES PROVIDING SEWER AND/OR WATER SERVICE
June 30, 1999 to July 1, 2000

COMPANY	TYPE OF SYSTEM	CONTACT NAME	ADDRESS	PHONE
Harbor Island Utilities, Inc.	Both	Robert G. Gross	1614 Riverside Dr., Beaufort, SC 29902-6436	
(A.D.) Hare Water Works Inc	Water	Mrs. A.D. Hare	P.O. Box 122, Poinopolis, SC 29469	761-8473
Hyde Park Water Co.	Water	Don Smith	110 Haltiwanger Rd., Greenwood, SC 29646	229-6453
Jackson Mills	Sewer	John Roddy	P.O. Box 219, Wellford, SC 29385	439-3011
K.C., Inc.	Sewer	Kendall Clark	1133 Hwy. 311, Cross, SC 29436	753-7107
Kiawah Island Utilities, Inc.	Both	Ms. Becky Dennis	31 Sora Trail Rd., Johns Island, SC 29455	(843) 768-0641
Lake Princeton Water Co.	Water	Sara Black	112 Crestline Dr., W. Columbia, SC 29169	755-2556
Lake Wylie Community Utilities	Both	John C. Malpelili	1295 Stateline Rd., Lake Wylie, SC 29710	831-7000
Madera Utilities, Inc.	Sewer	David Hawkins	P.O. Box 198, Spartanburg, SC 29301	(800) 273-9843
Melrose Utility Co.	Both	George Blonsky	P.O. Box 545, Pinehurst, Nc 28370	(910) 215-5600
Midlands Utility, Inc.	Sewer	Keith Parnell	P.O. Box 887, Lexington, SC 29071	359-4803
Mid South Water Systems, Inc	Both	Thomas C. Weber	P.O. Box 127, Sherrills Ford, Nc 28673	(704) 478-2785
Moore Sewer	Sewer	William Teichman	110 Milliken Rd., Spartanburg, SC 29303	864-591-1657
Mt. Bay Estates Util. Co., Inc.	Both	Patsy Land	P.O. Box 68, Fairplay, SC 29643	864-972-2534
Ocean Lakes Utilities, Inc.	Both	Lynda Miller	1710 Hwy. 544, Myrtle Beach, SC 29575	293-6607
PM Utilities	Sewer	Roger Howell	2957 North Hwy. 25, Travelers Rest, SC 29690	(864) 834-2244
Palmetto Utilities, Inc.	Sewer	R. Stan Jones	1 Smallwood Circle, Columbia, SC 29223	699-2409
Piedmont Water Company, Inc.	Water	Reece Williams	717 King St., Columbia, SC 29205	(843) 606-9224
Pinebrook of Spartanburg	Both	J.P. Hellams, Jr.	100 Daytona Drive, #1, Spartanburg, SC 29303	578-0823
Piney Grove Utilities, Inc.	Both	Reece Williams	717 King St., Columbia, SC 29205	(843) 606-9224
Pritchardville Utility c/o TSG Water Resources	Water	Larry Clark	P.O. Box 15967, Savannah, Ga 31416	(912) 921-7776
Quail Hollow Utilities, Inc.	Sewer	Bob Russell	1931 Assembly St., Columbia, SC 29201	779-6000
Quail Ridge Water Co., Inc.	Water	Henry Rickenbacker	P.O. Box 7, Summerton, SC 29148	478-2566
Ralph's Mobile Home Park	Water	David Polson	1053 Kirkbrook Lane, Hopkins, SC 29061	776-3297
River Pines Water System, Inc.	Both	James Hix	4464 Cypress Cove, Rock Hill, SC 29732	548-7222
Rural Water Co.	Both	John Lake	P.O. Box 331, Ware Shoals, SC 29692	456-2696
S.C. Water & Sewer, LLC	Water	Haskell Marsh	104 Corporate Blvd., W. Columbia, SC 29169	796-2870
S.C. Utilities, Inc.	Water	Sam Davis	P.O. Drawer 4509, Cayce/W. Cola, SC 29171-4509	796-9545
SB & CS, Inc.	Sewer	Mrs. Gene Brading	10 Church Court, Sumter, SC 29150	773-9291
Scotland Yard Utility	Water	Eddie Ford	133 Heather Lock Dr., Clover, SC 29710	
Sherwood Utilities, Co.	Both	Robert W. Ashby	2215 Hayne St., Charleston, SC 29418	553-1900

COMPANIES PROVIDING SEWER AND/OR WATER SERVICE
June 30, 1999 to July 1, 2000

COMPANY	TYPE OF SYSTEM	CONTACT NAME	ADDRESS	PHONE
Shoals Sewer Co.	Sewer	D. Fred Allen	99 Harbor Drive, Anderson, SC 29625	287-3168
Sigfield Water Co.	Water	Harold Sigmon Jr.	2911 Waverly Drive, Sumter, SC 29150	491-6022
South Atlantic Utilities, Inc.	Water	Thomas A. Smith, Jr	621 Stephenson Ave., Savannah, Ga 31405-5970	912-354-6296
Southland Utilities, Inc.	Water	Sam Davis	P.O. Drawer 4509, Cayce, W. Cola, SC 29171-4509	796-9545
Startex Utility System, Inc.	Both	Charles N. Stegall	C/O Spartan Mills, Spartanburg, SC 29304	585-3272
Suburban Water System	Water	Darren E. Stevens	1213 Brady Porth Road, Lexington, SC 29072	356-5702
Swamp Fox Utilities, Inc.	Sewer	Charlie D. Smith	P.O. Box 86, Turbeville, SC 29162	665-7771
Tega Cay Water Service, Inc.	Both	Carl Daniel	P.O. Box 240705,Charlotte, NC 28224	704-5250-7990
United Utility Co., Inc.	Sewer	Rick Bryan	P.O. Drawer 4509, Cayce/W. Cola, 2c 29171	796-9545
Utilities of S.C. (dba) Upstate Heater Util, Inc.	Water	Haskell Marsh	104 Corporate Blvd, Suite 411, W. Columbia, SC 29169	796-2870
Upstate Water Resources	Water	Larry Schmid	196 West Ridge Dr., Travelers Rest, SC 29690	(864)-421-7948
Water Supply Co., Inc.	Water	Dale S. Ness, Pres.	P.O. Box 219, Lexington, SC 29071-0219	359-6377
Woodland Utilities, Inc.	Sewer	Donald Dial	2712 Middleburg Dr., #208, Columbia, SC 29204	799-9663
Wright's Plumbing & Utilities, Inc	Water	Wright Phillips	109 Mallard Cove Court, Chapin, SC 29036	(803) 345-5997
Wyboo Water Department	Water	Timothy P. Oliver	Rt. 3, Box 1295, Summerton, SC 29148 (803) 485-2089-home	(803) 435-1535

E. GAS PIPELINE SAFETY

In accordance with the South Carolina Gas Pipeline Safety Act of 1970 the Commission was given the authority to carry out and enforce safety regulations pertaining to gas pipelines. The Commission is certified with the Federal Office of Pipeline Safety (OPS) to carry out and enforce the provisions of the Federal Regulations For the Transportation of Gas By Pipeline. The Commission also signed an Agreement with the OPS whereby the Commission will serve as an agent of OPS and carry out safety inspection activities on intrastate liquid pipelines. At the end of calendar year 1999, the Commission's gas safety jurisdiction covered 2,300 1/4 miles of high pressure transmission pipeline, 75 miles of liquid pipelines, 15,511 miles of distribution main line, 580,462 service lines, and four (4) liquefied natural gas plants. The operators of these facilities include privately-owned utilities, municipalities, public works commissions, gas authorities, liquefied petroleum distributors, an interstate pipeline, US government, and land fill gas projects. During calendar year 1999, gas safety investigators spent 297 days inspecting gas facilities to ensure the operators' compliance with the regulations and to assist the operators in complying with the regulations and 33 days spent for on site training of Operators. No reportable gas related accidents occurred during the year.

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2000

NAME OF UTILITY	MANAGING OFFICER	ADDRESS
LIQUEFIED PETROLEUM GAS SYSTEMS		
SC Regional Housing Authority No. 1	William Porter Executive Director	Laurens, SC
Ferrellgas Company	John Hamlin Manager	Savannah, GA
INTERSTATE TRANSMISSION PIPELINES		
Southern Natural Gas Company	Charles Farrell, Jr. Supervisor Pipeline Safety	Birmingham, Alabama
INTERSTATE DIRECT SALES CUSTOMERS		
Cherokee County Cogeneration Corporation	Steve Patrick Plant Manager	Gaffney, SC
Kimberly Clark	Laura Dzamka A. Bryan Campanaro	Beech Island SC
BASF Corporation	Bill Crocker	Anderson SC
LIQUID PIPELINES		
C & T Pipeline	Troy Blalock General Manager Operations	Columbia, SC
Department of Defense	Don Mathews Quality Representative	Charleston, SC

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2000

NAME OF UTILITY	MANAGING OFFICER	ADDRESS
PRIVATELY OWNED PUBLIC UTILITIES		
Piedmont Natural Gas Company of SC Distribution/Transmission	W. F. (Ware) Schiefer President	Charlotte, NC
South Carolina Electric and Gas Company of SC (SCANA Gas) Distribution/Transmission	Warren Darby Senior Vice President Gas Operations	Columbia, SC
South Carolina Pipeline Corporation Transmission	Berry Gibbes President SCPC & Gas Group Executive Scana Corp.	Columbia, SC
United Cities Gas Company Distribution	Tom Blose President	Franklin, TN
GAS AUTHORITIES		
Chester County Natural Gas Authority	Mike Enoch Manager	Chester, SC

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2000

NAME OF UTILITY	MANAGING OFFICER	ADDRESS
Clinton-Newberry Natural Gas Authority	John Cannon Manager	Clinton, SC
Fort Hill Natural Gas Authority	Dale Hampton President	Easley, SC
Lancaster County Natural Gas Authority	Troy Elmore Manager	Lancaster, SC
York County Natural Gas Authority	William Stephenson Manager	Rock Hill, SC
MUNICIPALITIES		
City of Bamberg	Bruce Ellis Superintendent of Public Works	Bamberg, SC
City of Bennettsville	William Shuford Supervisor of Gas	Bennettsville, SC
City of Blacksburg	Trudy Martin Administrator	Blacksburg, SC

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2000

NAME OF UTILITY	MANAGING OFFICER	ADDRESS
City of Fountain Inn	Carey Elliott Administrative Assistant	Fountain Inn, SC
City of Greenwood	Mike Cain Director of Natural Gas	Greenwood, SC
City of Greer	Jerry Balding Manager	Greer, SC
City of Laurens	Raymond Craft Superintendent	Laurens, SC
City of Orangeburg	Tommy Miller Superintendent	Orangeburg, SC
City of Union	Mary Jo Sanders Adm. Asst.	Union, SC
City of Winnsboro	Jesse Douglas Superintendent of Gas	Winnsboro, SC
HOUSING AUTHORITIES		
Housing Authority of Aiken	Reginald Barner Executive Director	Aiken, SC

GAS OPERATIONS IN SOUTH CAROLINA UNDER SAFETY JURISDICTION
JUNE 30, 2000

NAME OF UTILITY	MANAGING OFFICER	ADDRESS
Housing Authority of the City of Columbia	Rodney Fauser Administrator	Columbia, SC
Easley Housing Authority	David Young Executive Director	Easley, SC
Housing Authority of Gaffney	Gaither Blackwelder Executive Director	Gaffney, SC
Housing Authority of Laurens	William Porter Executive Director	Laurens, SC
SC Regional Housing Authority No. 1	William Porter Executive Director	Laurens, SC
Housing Authority of Woodruff	Betty Hunt Executive Director	Woodruff, SC

METHANE GAS LANDFILL PROJECTS

Altar Stone (No longer in business as of December, 1999) Energy	Mike Harvel President	Greenville, SC

VI. RESEARCH DEPARTMENT

The Research Department provides the Commission with specific data and economic and financial analyses necessary for the regulation of firms under the Commission's jurisdiction. The Department presents testimony and exhibits regarding the allowable rate of return on common equity for utilities, Universal Service, the compliance of Integrated Resource Plans with Commission orders and State statutes, the compliance of telecommunications tariffs with Commission orders, and alternative forms of regulation. Also, at various times, the Department provides energy and peak demand forecasts for electric utilities regulated by the Commission. The Department is active in assisting in the development of Commission policy regarding new and emerging issues in a dynamic regulatory environment. These issues include utility diversification, intraLATA toll competition in telecommunications, implementation of an intrastate universal service fund, developing an interim local exchange carrier fund, costing and pricing of services within a more competitive environment, Integrated Resource Planning, cross subsidization, electric industry restructuring, and compliance with State and Federal energy statutes. The Department is specifically involved in electric, natural gas, telecommunications, water and wastewater issues. The Department staff is on the National Association of Regulatory Utility Commissioners (NARUC) sub-committees on Electricity, Economics and Finance, Strategic Issues, Nuclear Issues/ Nuclear Waste, and Nuclear Strategy Coalition.

To properly carry out these responsibilities, the Department must seek to employ state-of-the-art financial and economic methodologies and techniques. The Department estimates the rate of return of a utility by relying on financial techniques such as the Discounted Cash Flow and the Capital Asset Pricing Model. Forecasts have been developed through the use of Econometric modeling techniques, including multiple regression and input/output models.

The Research Department also reviews proposals by the various regulated utilities pertaining to the issuance of long-term debt, preferred stock, common equity, and other forms of financing. In addition, quarterly reports are developed and provided by the Research Department to the Commission on the cost of equity for the major regulated utilities operating in South Carolina. These reports enable the Commission to monitor the impacts of changing economic and financial conditions on the risk and expected return of the utilities. The Department has testified more than eighty times since it was established in 1977. Since its creation, the Research Department has also been involved in administering management audits of certain utilities operating in South Carolina; and, administering various Federal grants from the Department of Energy.

The Department also monitors trends in overall economic indicators such as Gross National Product, Standard and Poor's 500 Market Index, interest rates, bond yields, and inflation rates. Regional and State economic conditions are also reviewed to provide a better understanding of the environment in which the regulated utilities operate in South Carolina. The Staff also prepares speeches for the Commissioners.

In 1994 the Research Department took on additional responsibilities. The Public Service Commission is now responsible for ESF-12 of the State Emergency Plan with the principal objective of restoring energy as soon as possible during emergencies. Briefly the responsibilities include an assessment of the extent of damage and cost to energy systems on a county basis, maintenance of energy damage and restoration status reports, coordination of emergency power fuel activities during immediate response operations, and coordination of restoration activities for electricity and fuel supplies to a normal level after an emergency. The Research Department is directing the Agency's emergency preparedness response team.

The focus of the Research Department has also changed. While rate of return testimony is still significant, the Department is devoting much of its efforts to investigating emerging issues such as telecommunications deregulation, increasing competition in the electric and gas industries, regional transmission organizations, and nontraditional methods of regulation. The Department also meets periodically with the Commissioners to discuss the impacts of the issues on the utilities and ratepayers of South Carolina. Continuous and rapid changes in the utility environment will make the advisory function of the Research Department more important as the Commissioners strive to maintain proactive regulation and prevent being forced into reactive regulation.

Developing working relationships with other state agencies and external organizations has also become an important function of the Research Department. The Department has taken a leading role in developing task forces on water issues and consumer education for electric, gas, telephone, water and wastewater customers. Also, the Research Department has taken an active role in representing the Commission position and summary information on legislation concerning nuclear waste, telecommunication deregulation, and electric restructuring at both the State and federal level.

In FY 1999/2000 the Research Department made one presentations on electric restructuring to the House Committee on Labor, Commerce, and Industry; one presentation on electric restructuring to the Senate Committee on financial issues; one presentation of on electric restructuring to the Senate Task Force on consumer issues; and several presentation on water issues to outside organizations. Subcommittees on consumer education for electric, telephone, and water were set up consisting of persons from representing other state agencies and outside organizations. Joint meetings and separate meetings with these subcommittees were held to discuss ways to enhance consumer education. An education process was defined for the Consumer Education Committee. Educational brochures were developed for distribution for the public on "The Role of the PSC", "How to File A Complaint", "The Electric Industry", and "Why Does Water Cost". Water panel meetings were held in which members from the different organizations made presentations. Department staff represented the Commission on three Senate Subcommittees; prepared presentations on slamming, water issues, and consumer education and placed them on the Commission's website; attended ten conferences, workshops and seminars; evaluated five utility financing proposals; filed comments with the Federal Energy Regulatory Commission concerning regional transmission organizations; and participated in over one hundred twenty NARUC teleconferences. Research Department employees also participated in eight training exercises and workshops directed by the Emergency preparedness Office and worked at the state operations center during three hurricanes. The Department prepared a weekly report briefly describing current regulatory issues, which is distributed to the Commissioners and staff and quarterly estimates on return on equity for regulated utilities. Also, the Department assisted the State Energy Office in analyzing utility integrated resource plans and the preparation of a report on Demand Side Management.

VII. TRANSPORTATION DEPARTMENT

The functions of this Department are to enforce the Code of Laws of South Carolina, 1976, to include Chapter 23, Articles 1 through 17 as amended in the 1995 Cumulative Supplement(Volume 19) in conjunction with the Public Service Commission of South Carolina Transportation Department Rules and Regulations Pertaining To Motor Carriers(1999). The Transportation Department is responsible for the safe, effective form of regulation with regard to motor carriers of passengers, household goods and hazardous waste for disposal; promoting public safety by ensuring the safety of the State's railroad system, while focusing on the interests of the citizens, the employees and the motor carriers of South Carolina.

Effective January 1, 1995 the Federal Aviation Administration Authorization Act of 1994 pre-empted state regulation of the rates, routes and services of intrastate motor carriers of property other than household goods transporters and hazardous waste transporters. The Federal Aviation Administration Authorization Act of 1994 did not affect the intrastate regulation of passenger service. As a result of this pre-emption and due to further re-structuring within The Department of Public Safety, the Public Service Commission of South Carolina now issues Certificates of Public Convenience and Necessity and Certificates of Fit, Willing and Able based on the carrier filing an acceptable safety rating, proper rates where applicable and appropriate insurance forms.

The Public Service Commission also issues charter bus certificates to intrastate motor carriers after proving that they have met all insurance requirements of the Commission, and all safety requirements of the South Carolina Department of Public Safety.

The Transportation Department consists of the following four Sections:

A. Licensing/Certificate Section
B. Rates Section
C. Law Enforcement Section
D. Railroad Safety Section

A. LICENSING SECTION

The Licensing Section of the Transportation Department consists of the following three sections:

Certificate Section
Insurance Section
License Decal Section

1. CERTIFICATE SECTION

The responsibilities of the Certificate Section are to process all applications, to acquire new, to amend existing, to transfer, to suspend, or to cancel Certificates of Public Convenience and Necessity, Certificates of FWA and Charter Bus Certificates for the transportation of persons or property.

There are presently 692 intrastate motor carriers holding Certificates of Public Convenience and Necessity and /or FWA granted by the Commission, as follows:

CLASS	INTRASTATE CARRIERS	TYPE OF CARRIER
A	7	Common carrier transporting passengers over regular routes and on regular schedules.
B	1	Common carrier transporting passengers not over regular routes or on regular schedules.
C	659	Common carrier - taxicabs, limousines and charter buses - not operating over regular routes or on regular schedules.
E	126	Common carrier transporting property over irregular routes and on irregular schedules.
F	4	Contract carrier transporting Property over irregular routes

Notices of Filing, which must be published in newspapers of general coverage in the affected service areas, are prepared on Applications for Class A, Class E and Class F, for new authority and to transfer or amend existing authority. Notices of Filing were prepared on 19 Applications during this fiscal year and 21 public hearings were held, as indicated below:

HEARINGS HELD DURING 1999-2000 FISCAL YEAR

MATTERS HEARD	NO. OF HEARINGS	APPROVED	DENIED
Class A			
New Certificate	0	0	0
Class E			
New Certificate	10	10	0
Amended	1	1	0
All Classes			
Petition for Rule to Show Cause	6	6	0
Rules & Regulations	1	1	0
FISCAL YEAR TOTALS	18	18	0

Applications for Class A (Restricted) and Class C Certificates do not usually require Notices of Filing or Hearings. It is usual procedure for each of these Applications, after going through the acceptance process, to be presented to the Commission for a decision.

The Certificate Section processed and issued 352 Orders during the fiscal year. The Orders involved the issuance of Certificates of Public Convenience and Necessity, which are only issued after the motor carrier has filed all applicable insurance, rates, license decal fees and achieved a satisfactory safety rating.

There were 335 Certificates of Public Convenience and Necessity and Charter Bus Certificates processed during the fiscal year, as outlined below:

CERTIFICATES PROCESSED DURING

FISCAL YEAR 1999-2000

ALL CLASSES	YEAR TOTALS	
NEW	192	
AMENDED	33	
TRANSFERRED	2	
CANCELLED	106	
SUSPENDED	1	
REINSTATED	1	
TOTAL CERTIFICATES PROCESSED		335

2. INSURANCE SECTION

The function of the Insurance Section is to maintain the insurance filings made by for-hire intrastate motor carriers and interstate motor carriers who base equipment in South Carolina. There are approximately 797 motor carriers who are required to file evidence of bodily injury and property damage liability insurance. Of these carriers, approximately 104 are required to file evidence of cargo insurance.

The Insurance Section maintains a suspense file for approximately 60 days on insurance filings for which an application is not pending. Upon receipt of an application, the filing is accepted.

The Insurance Section notifies regulated carriers of an impending thirty (30) day notice of cancellation of insurance and if no other coverage has been filed within that time limit, the motor carrier must cease operations on the date stated in such letter.

Prior to the issuance of a Certificate of Public Convenience and Necessity and the rendition of motor carrier service authorized therein, evidence of the required insurance must be on file with the Commission. Once licensed, motor carriers must keep insurance on file continuously. Motor carriers who fail to keep insurance on file are subject to having their Certificates revoked and canceled by the Commission.

3. LICENSE DECAL SECTION

Motor Carriers operating within the State of South Carolina on an intrastate basis and carriers based in South Carolina operating on an interstate basis are required to purchase license decals based on vehicle carrying capacity or empty weight, ranging in price from $7.50 to $50.00 semi-annually. These license decals are evidence of the motor carrier's compliance with the Motor Vehicle Carrier Law.

PUBLIC SERVICE COMMISSION LICENSE DECALS ISSUED BY CLASS:

CLASS A LICENSE.....	24
CLASS B LICENSE.....	0
CLASS C LICENSE.....	2,264
TOTAL LICENSE DECALS ISSUED.....	2,288

TOTAL LICENSE DECAL FEES (NET)..... $100,402.18

B. RATES SECTION

Effective January 1, 1995 The Federal Aviation Administration Authorization Act of 1994 pre-empted state regulation of rates, routes and services of intrastate motor carriers of property other than household goods transporters and hazardous waste transporters.

The Transportation Department has one Auditor IV/Rate Analyst on staff. One of the primary duties of this person has been to perform on site compliance audits and desk audits. These audits offer support for pending rate cases as well as enforcement investigations. For the fiscal year 1999-2000 there were 11 rate increase audits and 8 complaint audits performed.

As a result of Deregulation of general commodities transporters and with the abolishment of the South Carolina Motor Truck Rate Bureau, the South Carolina Tariff Bureau Inc. was formed in March of 1995 as a statewide bureau offering joint and local rates applying on household goods. The Commission also recognizes individual tariffs.

C. LAW ENFORCEMENT SECTION

The enforcement of the Motor Vehicle Carrier Laws of the State, Sections 58-23-10 through 58-23-1830 of The South Carolina Code of Laws, 1976, as amended in the 1997 Cumulative Supplement(Volume 19) is carried out by the staff of nine inspectors stationed throughout the state. Tools used in enforcement include random vehicle inspections, investigations and inspections stemming from complaints and audits performed in the field. During fiscal year 1999-2000 these inspectors in conjunction with staff investigations made a total of 99 arrests totaling $27,265 in fines.

All of the inspectors are commissioned by the South Carolina Law Enforcement Division and are entitled Law Enforcement Officers II. All officers wear uniforms and patrol in marked and unmarked cars with two-way radios and cellular phone communication with the Commission and each other. Their duties and responsibilities are to insure that the motor carriers under the jurisdiction of the Public Service Commission of South Carolina comply with the South Carolina Motor Vehicle Carrier Law and the Commission `s Rules and Regulations Pertaining To Motor Carriers. The inspectors investigate violations, issue citations and warrants of arrests, initiate legal proceedings for violations and work with the regulated carriers and with the public helping them to comply with the laws.

INSPECTIONS: For fiscal year 1999-2000 the nine inspectors Performed 4499 inspections. Some inspections were random roadside while others were complaint generated.

PUBLIC RELATIONS WORK: Inspectors recorded 387 assists to regulated carriers and the general public with regard to various motor carrier issues.

COMPLAINT RESPONSES: During the period inspectors, along with staff, answered and investigated 168 complaints.

COURT DUTY: Inspectors and/or staff attended or visited various magistrates and central traffic courts 114 times during the fiscal year 1999-2000. Some of these visits were scheduled court appearances while other visits were made to gather necessary information to make cases.

CITATIONS: Inspectors issued or took out 99 citations/warrants for the reporting period totaling $27,265.

WARNINGS: Inspectors issued 49 warnings during the reporting period. Most warnings were issued to passenger carriers for decal violations.

EDUCATION: During the fiscal year 1999-2000 inspectors and staff attended 84 education sessions. The majority of these sessions were for officer re-certification such as firearm and driver training. The officers are also required to receive legal and core course updates each year.

INVESTIGATIONS: Inspectors and staff reported 48 different investigation activities. These investigations were performed to support various cases made against carriers during the reporting period.

COMPARATIVE ARREST REPORT

Fiscal Year	Arrests	Fines
1995-96	23	$ 19,425.00
1996-97	80	$ 59,800.00
1997-98	86	$ 17,530.00
1998-99	106	$21,288.00
1999-00	99	$27,265.00

D. RAILROAD SAFETY

The Commission's Railroad Safety Program was as certified by the Federal Railroad Administration in 1980 pursuant to the Federal Railroad Safety Act of 1970. For the period, July 1999 through June 2000, inspectors spent 251 days making inspections of railroad equipment and facilities. Inspectors made inspections of 3,760 rail cars, 179 locomotive inspections, 3,001 record inspections, observed 41 train air brake tests and single car tests, performed 109 blue signal inspections and 45 roadway worker inspections. Track inspections totaled 1,252 miles of track, of which 69 miles were visually inspected on foot. The number of track inspections was low due to the fact that the Commission's only track inspector was undergoing certification training by the Federal Railroad Administration for seven (7) months during the period covered in this report.

Inspections of accidents and derailments were also conducted to determine probable causes and investigations were made in response to complaints from the general public.

RAILROAD COMPANIES OPERATING IN SOUTH CAROLINA

Year Ending June 30, 2000

Line Haul Companies	Principal Officers
CSX Transportation, Inc. Jacksonville, Florida	Ms. R. D. Rysdahl Vice President, S & E
Norfolk Southern Combined Railroad Subsidiaries	W. E. Honeycutt, Assistant Vice President
East Cooper & Berkeley RR Co. Port Royal Railroad Port Terminal Railroad of SC Port Utilities Commission of Charleston, SC Charleston, South Carolina	Eugene B. Way V.P. of Operations
Hampton & Branchville RR Co. Hampton, South Carolina	Norris L. Laffitte General Manager
Lancaster & Chester Railway Co. Lancaster, South Carolina	Norman Causey Vice president
Pee Dee River Railway (Aberdeen & Rockfish Railroad)	Edward R. Lewis President
Pickens Railroad Company Pickens, South Carolina	Donald Sims General Manager
South Carolina Central Railroad Company Hartsville, South Carolina	Lamont Jones General Manager
Carolina Piedmont Division Laurens, South Carolina	Lamont Jones General Manager
Carolina Southern Conway, South Carolina	Ken Pippin General Manager