

**Public Service Commission of South Carolina**  
**Annual Report of Financial Impact of Videoconferencing Activities**  
**Period Covered: July 2021 – December 2022**

**Date Prepared: January 17, 2023**

During fiscal year 2022, the Public Service Commission of South Carolina conducted most hearings using videoconferencing as a means of all parties’ participation in the proceedings. The Commission had begun videoconferencing just before the COVID-19 pandemic. Over the past three years as the pandemic has progressed, livestreaming of Commission hearings, business meetings, and consultant interviews has increased significantly. In addition to increasing the number of off-site participants through voice and video technology, livestreaming the Commission’s proceedings has doubled the visibility of the Commission’s business by allowing citizens and businesses to view proceedings as they occur and even watch later. In 2021-2022 onsite participation has increased over the past two years. Livestream data is compared in the table below for fiscal years 2019-2020 through 2021-2022:

<b>PSC Livestream Viewer Traffic</b>			
	<b>Total Events (FY 2019-2020)</b>	<b>Total Events (FY 2020-2021)</b>	<b>Total Events (FY 2021-2022)</b>
<b>July</b>	767	877	1,258
<b>August</b>	740	517	1,533
<b>September</b>	399	518	655
<b>October</b>	1,913	1,228	958
<b>November</b>	570	1,550	1,725
<b>December</b>	771	777	297
<b>January</b>	375	3,433	287
<b>February</b>	832	1,541	247
<b>March</b>	777	2,742	400
<b>April</b>	346	2,467	771
<b>May</b>	559	1,046	599
<b>June</b>	567	655	553
<b>TOTAL</b>	<b>8,616</b>	<b>17,351</b>	<b>9,277</b>

The Commission added WebEx in FY21 as another platform to allow more participation in the Commission's business affairs and continues to seek opportunities to enhance participation capabilities. The table below shows the number of virtual and audio participants in the Commission’s proceedings for FY21-22 which includes, witnesses/other participants and counsel/representatives. There were also 75 virtual participants in forums and workshops held during FY21-22.

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<b>Public Service Commission Proceedings Virtual &amp; Audio Participants Fiscal Year 2021-22</b>				
		<b>Hearings/Proceedings Before Commission(ers)</b>		
<b>Month</b>	<b>Hearing Examiner Proceedings Incl'g Forums &amp; Workshops</b>	<b>Witnesses/ Other Participants</b>	<b>Counsel/ Rep's</b>	<b>Total</b>
July 2021	0	18	34	52
August 2021	5	16	25	46
September 2021	3	18	35	56
October 2021	0	43	32	75
November 2021	0	67	18	85
December 2021	0	68	0	68
January 2022	7	6	9	22
February 2022	6	29	2	37
March 2022	12	13	6	31
April 2022	4	4	8	16
May 2022	3	11	16	30
June 2022	35	1	0	36
<b>Totals</b>	<b>75</b>	<b>294</b>	<b>185</b>	<b>554</b>

During FY2022, the Commission held 2 Customer Public Hearings. The table below shows the number of witnesses that testified in the Customer Public Hearings.

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<b>Public Service Commission Customer Public Hearings Testifying Participants Fiscal Year 2021-22</b>					
<b>Date</b>	<b>Event Docket</b>	<b>Event Name</b>	<b># of Participants Called</b>	<b># of Participants Testified</b>	<b>Total Participants</b>
11/8/2021	2021-153-S	Application of Palmetto Wastewater Reclamation, Inc. for an Adjustment of Rates and Charges	2	2	2
3/21/2022	2021-324-WS	Application of Kiawah Island Utility, Incorporated for Adjustment of Rates and Charges (Increase) and Modifications to Certain Terms and Conditions for the Provision of Water and Sewer Service	1	1	1
<b>Total Customer Public Hearing Participants</b>			<b>3</b>	<b>3</b>	<b>3</b>

**The tables below include the same information as the tables above for the period July 2022 – December 2022:**

<b>PSC Livestream Viewer Traffic</b>		
	<b>Total Events (FY 2021-2022)</b>	<b>Total Events (FY 2022-2023 thru 12/2022)</b>
<b>July</b>	1,258	480
<b>August</b>	1,535	828
<b>September</b>	656	836
<b>October</b>	954	1,096
<b>November</b>	1,726	1,107
<b>December</b>	331	178
<b>TOTAL</b>	<b>6,460</b>	<b>4,525</b>

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<b>Public Service Commission Proceedings Virtual &amp; Audio Participants Fiscal Year 2022-23 (July 2022- December 2022)</b>				
		<b>Hearings/Proceedings Before Commission(ers)</b>		
<b>Month</b>	<b>Hearing Examiner Proceedings Incl'g Forums &amp; Workshops</b>	<b>Witnesses/ Other Participants</b>	<b>Counsel/ Rep's</b>	<b>Total</b>
July 2022	2	6	10	18
August 2022	4	10	0	14
September 2022	2	25	2	29
October 2022	0	32	3	35
November 2022	6	21	4	31
December 2022	7	0	0	7
<b>Totals</b>	<b>21</b>	<b>94</b>	<b>19</b>	<b>134</b>

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<b>Public Service Commission Customer Public Hearings Testifying Participants Fiscal Year 2022-23 (July 2022- December 2022)</b>					
<b>Date</b>	<b>Event Docket</b>	<b>Event Name</b>	<b># of Participants Called</b>	<b># of Participants Testified</b>	<b>Total Participants</b>
7/25/2022	2022-89-G	Application of Piedmont Natural Gas Company, Incorporated for Adjustment of Rates and Charges (*This Filing May Include a Request for a Rate Increase*)		1	1
10/10/2022	2022-142-WS	Application of Daufuskie Island Utility Company, Incorporated for Approval to Adjust Its Rate Schedules and Increase Rates		5	5
11/28/2022	2022-259-E	Dominion Energy South Carolina, Inc.'s Application for a Mid-Period Adjustment to Increase Base Rates for the Recovery of Electric Fuel Costs		18	18
12/08/2022	2022-254-E	Application of Duke Energy Progress, LLC for Increase in Electric Rates, Adjustments in Electric Rate Schedules and Tariffs, and Request for an Accounting Order		Participants were all present	
12/12/2022	2022-254-E	Application of Duke Energy Progress, LLC for Increase in Electric Rates, Adjustments in Electric Rate Schedules and Tariffs, and Request for an Accounting Order		Participants were all present	
12/13/2022	2022-254-E	Application of Duke Energy Progress, LLC for Increase in Electric Rates, Adjustments in Electric Rate Schedules and Tariffs, and Request for an Accounting Order		Participants were all present	
<b>Total Customer Public Hearing Participants</b>				<b>24</b>	<b>24</b>

Prepared By: Virginia “Jenny” Butler, CPA  
Administrative Services Director